

CITY OF WORCESTER
AGENDA OF THE CITY COUNCIL
Tuesday, April 14, 2026
Esther Howland (South) Chamber
6:30 P.M.

MAYOR
Joseph M. Petty

AT-LARGE COUNCILORS

Morris A. Bergman
Khrystian E. King
Satya B. Mitra
Gary Rosen
Kathleen M. Toomey



www.worcesterma.gov

DISTRICT COUNCILORS

Tony Economou - District 1
Robert A. Bilotta - District 2
John P. Fresolo - District 3
Luis A. Ojeda - District 4
Jose A. Rivera - District 5

CITY CLERK
Nikolin Vangjeli

CITY MANAGER
Eric D. Batista

CITY AUDITOR
Robert V. Stearns

City Hall - 455 Main Street Worcester, Massachusetts

Virtual Attendee Call-In Information: City Council Zoom Link:

<https://worcesterma.zoomgov.com/j/1613631913>

City Council Zoom Phone Number: +1 646 828 7666

City Council Zoom Access Code: 161 363 1913

To request a reasonable accommodation or interpretation or to submit written comments or questions in advance of the meeting, please contact the City Clerk's office by email at clerk@worcesterma.gov. Please note that interpretation requests must be received no later than 48 hours in advance of the meeting.

Para solicitar una interpretación razonable, o enviar comentarios o preguntas por escrito antes de las reuniones municipales, por favor comuníquese con la oficina del Secretario Municipal por correo electrónico a clerk@worcesterma.gov. Por favor note que las solicitudes de interpretación deberán ser enviadas 48 horas antes de la reunión.

1. PLEDGE OF ALLEGIANCE AND STAR SPANGLED BANNER

2. ROLL CALL

3. PROCLAMATIONS, ACKNOWLEDGMENTS, MOMENTS OF SILENCE

4. APPROVAL OF THE MINUTES

4a Adopt

- 4a. Order - That the City Council of the City of Worcester hereby approves the minutes of the City Council Meeting of March 24, 2026.

5. PUBLIC PARTICIPATION - a person may speak for no more than two (2) minutes on any items appearing on the agenda

- 5a. Pursuant to Chapter 20 of the Acts of 2021 and in order to ensure active, public engagement, the City of Worcester currently allows for both in-person and remote participation at all City Council and Standing Committee meetings. To partake in the "Public Participation" section of the meeting, you may attend the meeting in-person within the meeting location, follow the below link to join via Zoom or dial the direct line as indicated. If you join a Zoom meeting by dialing in with a phone number, you can raise your hand by dialing *9.

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6. PETITIONS - Part I - a Petitioner may speak up to three (3) minutes the first time their petition appears on an agenda

6a - 6c Refer to Planning Board

- 6a. Mark A. Borenstein, Esq. on behalf of Worcester Mill LLC request discontinuance of certain portions of Mill St. as depicted on the attached plan and abandon the city's right-of-way and easement rights in the discontinued portions of Mill St.
- 6b. Donald J. O'Neil on behalf of Worcester Lagrange Land LLC request to amend the City of Worcester Zoning Map to remove the land situated at 30 Lagrange St., in its entirety, along with abutting land formerly constituting a small portion of the premises situated at 42 Lagrange St. from Commercial Corridors Overlay District (CCOD-D). Said land be removed from the overlay district comprising the area labeled Lot C on the plan of attached hereto as Exhibit A entitled "Approval Not Required Plan of Land, Worcester Lagrange LLC, 30 and 42 Lagrange St. and 59 Oread St., Map 6, Lots 1, 4B and 19, City of Worcester, Worcester County, Commonwealth of Massachusetts". Said plan being recorded in Worcester District Registry of Deeds Plan Book 989, Plan 17.
- 6c. Ali Adnan request the property located at 500 West Boylston St. be rezoned within the BL-1.0 (Business, Limited) zone.

6d - 6k Refer to Public Works Committee

- 6d.** Councilor Tony Economou request sidewalk repair on Chalmers Rd., in the vicinity of Duffy Field.
- 6e.** Councilor Tony Economou request sidewalk repair on Winifred Ave., in the vicinity of Duffy Field.
- 6f.** Councilor Jose A. Rivera on behalf of Catherine Holmes request installation of sidewalk on the odd side of Tallawanda Dr. from 9 Tallawanda Dr. to its intersection with Brookline St.
- 6g.** Councilor Jose A. Rivera on behalf of Catherine Holmes request installation of a streetlight at the intersection of Tallawanda Dr. and Brookline St.
- 6h.** Councilor Robert A. Bilotta request the sidewalk in the vicinity of the crosswalk at the Bell Hill Basketball Court, located at 184 Belmont St., be widened.
- 6i.** Rocco DeMalia et al. request installation of a sidewalk on Mower St. from the intersection of Mower St. and Westmorland Dr. to West Tatnuck Elementary School, located at 300 Mower St., in the interest of ensuring safe passage way to students walking to school on the street.
- 6j.** Patrick Grady request North Service Rd. be officially renamed Boulder Bridge Rd.
- 6k.** Councilor Jose A. Rivera on behalf of Sam Dahrooge request sidewalk repair on the odd side of Pleasant St. from Berwick St. to Beeching St.

6l - 6z Refer to Traffic and Parking Committee

- 6l.** Councilor John P. Fresolo request the existing No Parking Anytime zone on the north side of Crowningshield Rd. extending 230 ft. west from Massasoit Rd. be rescinded with the establishment of a Residential Permit Parking zone on the north side of Crowningshield Rd. from Massasoit Rd. to Everton Ave. (extended) being installed in its place.
- 6m.** Councilor John P. Fresolo request establishment of a Residential Permit Parking zone on the south side of Crowningshield Rd. from Everton Ave. to Batavia St.
- 6n.** Councilor John P. Fresolo request establishment of a No Parking School Days (7 a.m. to 6 p.m.) zone on the south side of Crowningshield Rd. from Batavia St. to Massasoit Rd.

- 6o.** Councilor John P. Fresolo request the existing One Hour Parking from 8 a.m. to 3 p.m. School Day restriction on the east side of Indiana St. extending 150 ft. south of Allston Ave. be rescinded with the establishment of a Residential Permit Parking zone on the east side of Indiana St. from Brightwood Ave. to Allston Ave. and the establish a No Parking Zone on the east side of Indiana St. from Allston Ave. to Massasoit Rd. being installed in its place.
- 6p.** Councilor John P. Fresolo request establishment of a No Parking School Days (7 a.m. to 6 p.m.) except School Buses zone on the west side of Indiana St. from Massasoit Rd. to a point 215 ft. south of Massasoit Rd.
- 6q.** Councilor John P. Fresolo request establishment of a Residential Permit Parking zone on the west side of Indiana St. from a point 260 ft. north of Edison St. to Edison St.
- 6r.** Councilor John P. Fresolo request establishment of a Residential Permit Parking zone on both sides of Batavia St. between Crowningshield Rd. and Indiana St.
- 6s.** Councilor John P. Fresolo request establishment of a Residential Permit Parking zone on the east side of Allston Ave. from a point 275 ft. south of Indiana St. to Indiana St.
- 6t.** Councilor Robert A. Bilotta request installation of a stop sign on Whittier St. at its intersection with Edgeworth St.
- 6u.** Councilor Robert A. Bilotta request installation of a stop sign on Dryden St. at its intersection with Edgeworth St.
- 6v.** Councilor Robert A. Bilotta on behalf of Adam Henderson request removal of the handicap parking space across from 118 Tower St.
- 6w.** Councilor Tony Economou on behalf of Jake Murphy request installation of speed humps on Marland Rd.
- 6x.** Councilor Jose A. Rivera on behalf of Catherine Holmes request installation of a crosswalk at the intersection of Tallawanda Dr. and Brookline St.
- 6y.** Councilor John P. Fresolo request installation of speed limit signs on Ames St.
- 6z.** Councilor John P. Fresolo on behalf of Gina DiBaro request installation of speed humps on Greenfield St.

7. PETITIONS - Part II

7a - 7j Refer to Traffic and Parking Committee

- 7a. Councilor Khrystian E. King and Councilor Robert A. Bilotta request installation of speed humps on Orient St., between Plantation St. and Villa Nova St.
 - 7b. Councilor Khrystian E. King and Councilor Robert A. Bilotta request installation of a stop sign on Peabody St. at its intersection with Plantation St.
 - 7c. Councilor Khrystian E. King and Councilor Robert A. Bilotta request the intersection of Plantation St. and Orient St. be reviewed for the purpose of installing speed calming measures at the location.
 - 7d. Councilor Robert A. Bilotta request installation of a curb bump out in front of 197 Belmont St.
 - 7e. Councilor Satya B. Mitra on behalf of the Green Island Neighborhood Group request installation of speed humps on Canton St.
 - 7f. Councilor Satya B. Mitra on behalf of the Green Island Neighborhood Group request installation of speed humps on Ashmont Ave.
 - 7g. Cindy Leadekei request installation of a speed hump on Farrar Ave. in the vicinity of its intersection with Bedford St.
 - 7h. Jen Martell et al. request installation of "No Left Turn" signage on Grafton St. northbound in the vicinity of Roosevelt Elementary School, located at 1006 Grafton St.
 - 7i. Fatima Husseini request installation of a handicap parking space in front of 117 Merrifield St.
 - 7j. Patrick Grady request installation of left turn arrow traffic signals on West Boylston St. southbound at its intersection with Loop Rd.
- ### 7k Refer to Veterans' Memorials, Parks and Recreation Committee
- 7k. Councilor Satya B. Mitra on behalf of the Green Island Neighborhood Group request installation of "No Alcohol Allowed," "No Loud Music," and "Park Closed at 10 p.m." signage at Crompton Park, at its entrance on Canton St.

8. COMMUNICATIONS OF THE CITY MANAGER

9. CHAIRMAN'S ORDERS

9a - 9e Adopt

- 9a.** FROM THE COMMITTEE ON PUBLIC HEALTH AND HUMAN SERVICES - Request City Clerk work with the City Council Staff to solicit feedback from the city's State Delegates related to H.1370 (An Act Relative to Massachusetts Primary Care for You, filed by Representative Rich Haggerty), H.2537 (An Act Relative to Primary Care Access, filed by Representative Greg Schwartz), and S.867 (An Act Relative to Primary Care for You, filed by Senator Cindy Friedman). Said feedback should include each of their thoughts on the legislation, their recommendations to the City Council related to supporting the legislation, as well as any pros and cons they are aware of concerning its passage.
- 9b.** FROM THE COMMITTEE ON PUBLIC SERVICE AND TRANSPORTATION - Request City Clerk work with the City Council Staff to prepare a letter of support related to the Worcester Regional Transit Authority (WRTA) continuing to offer fare free services throughout the city.
- 9c.** FROM THE COMMITTEE ON PUBLIC SERVICE AND TRANSPORTATION - Request City Clerk work with the City Council Staffing Office to prepare a letter of support related to the Worcester Regional Transit Authority (WRTA) prioritizing the review of implementing crosstown services and on-demand paratransit services in the city.
- 9d.** FROM THE COMMITTEE ON PUBLIC SERVICE AND TRANSPORTATION - Request City Clerk work with the City Council Staff to organize and schedule public hearings throughout the community to discuss Worcester Regional Transit Authority (WRTA) improving bus service to the city's residents and businesses. Potential considerations for improvements should include, but not be limited to, the implementation of rapid transit, route changes, a same day paratransit pilot program, improved service times, a review of the desirability of their hub and spoke operations and improved metrics. Participants invited to said hearings should include, but not be limited to, local bus transit riders, the WRTA Administrator and the Chairman of their advisory Board, representatives from the Zero Fare Worcester Coalition, the local Riders Action Council, faculty and students in the Department of Urban and Environmental Policy and Planning at Tufts University, the city's Department of Transportation and Mobility, the city's Commission on Accessibility, the Worcester Department of Public Health, the statewide Transportation for Massachusetts (T4MA) agency, MassDOT and the State Delegation.

- 9e. FROM THE COMMITTEE ON PUBLIC SERVICE AND TRANSPORTATION - Request City Manager request Commissioner of Transportation and Mobility review the feasibility of conducting a public survey related to the services provided by the Worcester Regional Transit Authority (WRTA).

10. ORDERS

- 10a. Request City Manager request Commissioner of Inspectional Services ensure all landlords, especially landlords who do not live at their property, are notified whenever any neighborhood nuisance complaint or emergency occurs at their property. (Mitra)
- 10b. Request City Manager establish, with the support of the City Council, a Worcester Sports Commission, consisting of at least nine (9) and no more than thirteen (13) members, to be appointed by the City Manager. Said Commission shall be charged with attracting, promoting, and supporting sporting events in Worcester to drive economic activity, community engagement, and city branding. Membership should include, but not be limited to, a City representative, local business leaders, sports and venue representatives, college athletics staff, tourism and hospitality professionals, youth sports organizers, and local athletes or league representatives, as well as citizen representatives. The Commission shall elect a Chairperson, who will, with member input, establish short- and long-term goals, including potential fundraising and growth strategies. Be it further requested that the Commission be a volunteer body. (Economou)
- 10c. Request City Manager request Chief Financial Officer provide City Council with a report concerning the scrivener's error on the 4th Quarter tax bills that caused the date on the remittance to not be updated from the 3rd Quarter due date of February 2, 2026, to the correct 4th Quarter bill due date of May 1, 2026. (Bilotta)
- 10d. Request City Manager remove overgrowth on the odd side of Tallawanda Dr. at its intersection with Brookline St. (Rivera)
- 10e. Request City Manager request Commissioner of Public Works consider increasing the days and hours residents are given to drop off both their hazardous and bulk waste materials. Said increase could include expanding the city's Household Hazardous Waste Days to more than the currently set four (4) days, as well as providing additional days and hours each week dedicated to bulk waste disposal. (Rivera)
- 10f. Request City Manager contact and collaborate with the administration at the South Middlesex Opportunity Council (SMOC), located at 1194 Main St., to review and address neighborhood concerns related to trash and needles being scattered in the vicinity of the property. (Rivera)

- 10g.** Request City Manager replace the plastic trash barrels along the boardwalk at Coes Park with more permanent, metal barrels, similar to those already found in the park (see attached for images of the existing plastic barrels and proposed metal replacements). (Rivera)
- 10h.** Request City Manager request Commissioner of Transportation and Mobility provide ample notification to the parents at Roosevelt Street School regarding the implementation of ‘No Parking’ on Grafton St. starting on Monday, April 27, 2026. Said notification may include mailings, social media posts, and collaboration with the Worcester Public Schools (WPS) to use any existing communication channels. (Fresolo)
- 10i.** Request City Manager work with the Commissioner of Parks, Recreation, and Cemetery to provide City Council with a report concerning the best practices for the management of invasive plant species. Said report should include best practices for the management of invasive plant species that are located on City properties, as well as the feasibility of developing a public awareness campaign that informs private property owners on how to identify and manage invasive plant species on their property. (Fresolo)
- 10j.** Request City Manager provide City Council with a report concerning the status of the designated “Union Representative” seat on the Worcester Housing Authority (WHA), as the term for the position expired on November 30, 2025. Further, request said report include information related to an overview of the appointment process used for the position, as well as the timeline for filling the vacancy. (King)
- 10k.** Request City Manager provide City Council with a report concerning the city’s allocation of opioid settlement funds. Said report should include information concerning any pending allocations, as well as how the city has engaged the community throughout its allocation processes. (King)
- 10l.** Request City Manager request City Solicitor work with the Commissioner of Public Works to provide City Council with a legal opinion regarding whether the city has the authority to repair and/or completely repave private roads in the city in certain emergency situations (e.g. emergency vehicles unable to pass and/or school buses unable to pass through road for child pickups). (Rivera)
- 10m.** Request City Manager request Chief Financial Officer resume the use of decals as a method of identifying vehicles that are properly registered in the Residential Parking Program. (Bergman)

11. RESOLUTION

- 11a. That the City Council of the City of Worcester does hereby recognize the Worcester Police Department (WPD)'s excellent work in several recent situations, where potentially serious dangers to the general public's safety and well-being were averted. (Bergman)

12. COMMUNICATION OF THE CITY CLERK

12a Refer to Municipal and Legislative Operations Committee

- 12a. Transmitting an informational quarterly report outlining the various City Council Orders and Chairman's Orders adopted over the previous three (3) months, for the period of January 1, 2026 to March 31, 2026.

13. REPORT OF THE COMMITTEE ON PUBLIC HEALTH AND HUMAN SERVICES

13a Accept and Adopt

- 13a. REPORT OF THE COMMITTEE ON PUBLIC HEALTH AND HUMAN SERVICES
Upon the Order of Councilor Gary Rosen - Request Standing Committee on Public Health and Human Services hold a public hearing for the purpose of making a recommendation to the City Council concerning the advisability of endorsing and supporting H.1370 (An Act Relative to Massachusetts Primary Care for You, filed by Representative Rich Haggerty), S.867 (An Act Relative to Primary Care for You, filed by Senator Cindy Friedman), and H.2537 (An Act Relative to Primary Care Access, filed by Representative Greg Schwartz). Said bills have already been endorsed by the Worcester Board of Health, the cities of Springfield and Cambridge, the Mass. Medical Society and UMass Memorial Health, among several other major medical societies and advocacy organizations both regionally and nationally. Said historic Primary Care legislation, known as Primary Care for You (PC4YOU), will increase access to Primary Care making it free for the patients of practices that opt-in (no copays or deductibles), and will dramatically decrease health inequities in Massachusetts: recommend passage of the accompanying Resolution that the City Council of the City of Worcester does hereby endorse and support H.1370 (An Act Relative to Massachusetts Primary Care for You, filed by Representative Rich Haggerty), H.2537 (An Act Relative to Primary Care Access, filed by Representative Greg Schwartz), and S.867 (An Act Relative to Primary Care for You, filed by Senator Cindy Friedman).

14. REPORT OF THE COMMITTEE ON PUBLIC SAFETY

14a Accept

- 14a. REPORT OF THE COMMITTEE ON PUBLIC SAFETY
Upon the Order of Councilor Kathleen M. Toomey - Request Standing Committee on Public Safety invite the Police Chief to a public discussion regarding ShotSpotter, including any benefits or neighborhood impacts its utilization may provide: recommend Order be placed on file.

15. REPORTS OF THE COMMITTEE ON TRAFFIC AND PARKING - PART I

15a - 15z Accept

- 15a.** REPORT OF THE COMMITTEE ON TRAFFIC AND PARKING Upon the Petition of Stephen B. Harris request all speed humps be painted yellow: recommend Petition be placed on file.
- 15b.** REPORT OF THE COMMITTEE ON TRAFFIC AND PARKING Upon the Petition of Patrick Grady request installation of clear markings and signage in the vicinity of the existing speed hump located at 19 Milton St.: recommend Petition be placed on file.
- 15c.** REPORT OF THE COMMITTEE ON TRAFFIC AND PARKING Upon the Petition of Councilor Khrystian E. King on behalf of Laura McCormick request installation of a speed table on Ararat St. in the vicinity of Indian Hill Park, located at 165 Ararat St.: recommend Petition be placed on file.
- 15d.** REPORT OF THE COMMITTEE ON TRAFFIC AND PARKING Upon the Petition of Councilor Jenny Pacillo and Mayor Joseph M. Petty on behalf of Margaret Lynch request the review of the potential installation of speed tables on Forest St.: recommend Petition be placed on file.
- 15e.** REPORT OF THE COMMITTEE ON TRAFFIC AND PARKING Upon the Petition of Councilor Tony Economou on behalf of Dennis Cohen request installation of speed humps on Lynnwood Ln.: recommend Petition be placed on file.
- 15f.** REPORT OF THE COMMITTEE ON TRAFFIC AND PARKING Upon the Petition of Councilor Tony Economou on behalf of Barbara Clifford request installation of speed humps on West Chester St.: recommend Petition be placed on file.
- 15g.** REPORT OF THE COMMITTEE ON TRAFFIC AND PARKING Upon the Petition of Councilor Candy Mero-Carlson request installation of speed humps on Edgeworth St.: recommend Petition be placed on file.
- 15h.** REPORT OF THE COMMITTEE ON TRAFFIC AND PARKING Upon the Petition of Melissa Trotta request installation of a speed hump in the vicinity of 107-110 Orient St.: recommend Petition be placed on file.
- 15i.** REPORT OF THE COMMITTEE ON TRAFFIC AND PARKING Upon the Petition of Luciano Gomez Alvarado request installation of speed humps on Glen St.: recommend Petition be placed on file.

- 15j.** REPORT OF THE COMMITTEE ON TRAFFIC AND PARKING Upon the Petition of Brendaliz Brown request installation of speed humps on Whipple St.: recommend Petition be placed on file.
- 15k.** REPORT OF THE COMMITTEE ON TRAFFIC AND PARKING Upon the Petition of Paul Croteau request installation of three (3) speed humps on Upland Gardens Dr., each to be in front of the three (3) bus stops on the street: recommend Petition be placed on file.
- 15l.** REPORT OF THE COMMITTEE ON TRAFFIC AND PARKING Upon the Petition of Grisel Carrasquillo et al. request installation of speed humps on Puritan Ave.: recommend Petition be placed on file.
- 15m.** REPORT OF THE COMMITTEE ON TRAFFIC AND PARKING Upon the Petition of Suhaib Ahmad request installation of speed humps on Dana Ave.: recommend Petition be placed on file.
- 15n.** REPORT OF THE COMMITTEE ON TRAFFIC AND PARKING Upon the Petition of Claudia Minaya request installation of speed humps on Massasoit Rd.: recommend Petition be placed on file.
- 15o.** REPORT OF THE COMMITTEE ON TRAFFIC AND PARKING Upon the Petition of Kristin and Jonathan Cressman request installation of speed humps in the vicinity of 31 Halmstad St.: recommend Petition be placed on file.
- 15p.** REPORT OF THE COMMITTEE ON TRAFFIC AND PARKING Upon the Petition of Anthony Butkus request installation of temporary speed humps on Barclay St. at its intersection with Harrison St.: recommend Petition be placed on file.
- 15q.** REPORT OF THE COMMITTEE ON TRAFFIC AND PARKING Upon the Petition of Joseph Borrelli request installation of speed hump on Nanita St.: recommend Petition be placed on file.
- 15r.** REPORT OF THE COMMITTEE ON TRAFFIC AND PARKING Upon the Petition of Francis Dina request installation of a speed hump in front of 8 Brightwood Ave.: recommend Petition be placed on file.
- 15s.** REPORT OF THE COMMITTEE ON TRAFFIC AND PARKING Upon the Petition of Danies Lu et al. request installation of speed humps on Commonwealth Ave. in the vicinity of each stop sign on the street: recommend Petition be placed on file.

- 15t. REPORT OF THE COMMITTEE ON TRAFFIC AND PARKING Upon the Petition of Albert Encarnacion request Enid St. be reviewed for the installation of traffic calming measures, including speed humps: recommend Petition be placed on file.
- 15u. REPORT OF THE COMMITTEE ON TRAFFIC AND PARKING Upon the Petition of Councilor Khrystian E. King request installation of speed humps on Forsberg St.: recommend Petition be placed on file.
- 15v. REPORT OF THE COMMITTEE ON TRAFFIC AND PARKING Upon the Petition of Councilor Khrystian E. King request installation of speed humps on Victoria Ave.: recommend Petition be placed on file.
- 15w. REPORT OF THE COMMITTEE ON TRAFFIC AND PARKING Upon the Petition of Christopher Sacco et al. request installation of speed humps on Middlesex Ave.: recommend Petition be placed on file.
- 15x. REPORT OF THE COMMITTEE ON TRAFFIC AND PARKING Upon the Petition of Samuel Hernandez request installation of speed humps on Pilgrim Ave.: recommend Petition be placed on file.
- 15y. REPORT OF THE COMMITTEE ON TRAFFIC AND PARKING Upon the Petition of Munish Verma request installation of a speed hump in the vicinity of 6 Boston Ave.: recommend Petition be placed on file.
- 15z. REPORT OF THE COMMITTEE ON TRAFFIC AND PARKING Upon the Petition of Yeni Jimenez request installation of speed humps in front of 19 Boston Ave.: recommend Petition be placed on file.

16. REPORTS OF THE COMMITTEE ON TRAFFIC AND PARKING - PART II

16a - 16z Accept

- 16a. REPORT OF THE COMMITTEE ON TRAFFIC AND PARKING Upon the Petition of Councilor George J. Russell on behalf of Yessica Rivas request installation of speed humps on Malmo St.: recommend Petition be placed on file.
- 16b. REPORT OF THE COMMITTEE ON TRAFFIC AND PARKING Upon the Petition of James McCoy request installation of speed humps on Davidson Rd.: recommend Petition be placed on file.
- 16c. REPORT OF THE COMMITTEE ON TRAFFIC AND PARKING Upon the Petition of Mayor Joseph M. Petty on behalf of Donna Vayo request installation of two (2) speed humps on Grammont Rd.: recommend Petition be placed on file.

- 16d.** REPORT OF THE COMMITTEE ON TRAFFIC AND PARKING Upon the Petition of Councilor John P. Fresolo on behalf of David Rischitelli request installation of speed humps on Travis St.: recommend Petition be placed on file.
- 16e.** REPORT OF THE COMMITTEE ON TRAFFIC AND PARKING Upon the Petition of Jasmine Hollins-Gadbois request installation of speed humps between 1 and 31 Kingsbury St.: recommend Petition be placed on file.
- 16f.** REPORT OF THE COMMITTEE ON TRAFFIC AND PARKING Upon the Petition of John Yanczewski et al. request installation of speed humps on Ward St. between Endicott St. and Vernon St.: recommend Petition be placed on file.
- 16g.** REPORT OF THE COMMITTEE ON TRAFFIC AND PARKING Upon the Petition of Jacqueline Coppedge et al. request installation of speed humps at the corner of Russell St. and Elm St.: recommend Petition be placed on file.
- 16h.** REPORT OF THE COMMITTEE ON TRAFFIC AND PARKING Upon the Petition of Maria V. Montano request installation of a speed hump in the vicinity of 50 Freeland St.: recommend Petition be placed on file.
- 16i.** REPORT OF THE COMMITTEE ON TRAFFIC AND PARKING Upon the Petition of Ruben Calderon-Brito request installation of speed humps on Eureka St.: recommend Petition be placed on file.
- 16j.** REPORT OF THE COMMITTEE ON TRAFFIC AND PARKING Upon the Petition of Beverly Bailey request installation of speed humps on the public portion of Potomska St.: recommend Petition be placed on file.
- 16k.** REPORT OF THE COMMITTEE ON TRAFFIC AND PARKING Upon the Petition of Bruce Brooks request installation of speed humps on Carlisle St.: recommend Petition be placed on file.
- 16l.** REPORT OF THE COMMITTEE ON TRAFFIC AND PARKING Upon the Petition of Yogenia Charry request installation of speed humps on Manor St.: recommend Petition be placed on file.
- 16m.** REPORT OF THE COMMITTEE ON TRAFFIC AND PARKING Upon the Petition of Yogenia Charry request installation of speed humps on Hartshorn Ave.: recommend Petition be placed on file.

- 16n.** REPORT OF THE COMMITTEE ON TRAFFIC AND PARKING Upon the Petition of Paul DePalo request installation of speed humps on Underwood St. between Hartshorn Ave. and May St.: recommend Petition be placed on file.
- 16o.** REPORT OF THE COMMITTEE ON TRAFFIC AND PARKING Upon the Petition of Jennifer Cleary et al. request installation of two (2) permanent speed humps at the bottom of both hills on Moreland Green Dr.: recommend Petition be placed on file.
- 16p.** REPORT OF THE COMMITTEE ON TRAFFIC AND PARKING Upon the Petition of Barry Stephen Sullivan request installation of speed humps on Fiske St.: recommend Petition be placed on file.
- 16q.** REPORT OF THE COMMITTEE ON TRAFFIC AND PARKING Upon the Petition of Councilor Morris A. Bergman and Councilor Etel Haxhiaj request installation of speed humps on the northern section of Moore Ave.: recommend Petition be placed on file.
- 16r.** REPORT OF THE COMMITTEE ON TRAFFIC AND PARKING Upon the Petition of Brian Dutremble request installation of temporary speed humps on Wamsutta Ave.: recommend Petition be placed on file.
- 16s.** REPORT OF THE COMMITTEE ON TRAFFIC AND PARKING Upon the Petition of Alyssa Rogers request installation of speed humps on Clover St. in the vicinity of Edlin St. and Knox St.: recommend Petition be placed on file.
- 16t.** REPORT OF THE COMMITTEE ON TRAFFIC AND PARKING Upon the Petition of John Wadsworth and Ann McCrea request installation of speed hump on Grand View Ave. between Main St. and Abington St.: recommend Petition be placed on file.
- 16u.** REPORT OF THE COMMITTEE ON TRAFFIC AND PARKING Upon the Petition of Daniel F. Deedy request installation of speed humps on June St. between the intersection of June St. and May St. to the vicinity of 341 June St.: recommend Petition be placed on file.
- 16v.** REPORT OF THE COMMITTEE ON TRAFFIC AND PARKING Upon the Petition of Debra Army request installation of speed humps on Parsons Hill Dr.: recommend Petition be placed on file.
- 16w.** REPORT OF THE COMMITTEE ON TRAFFIC AND PARKING Upon the Petition of Councilor Jenny Pacillo request installation of speed humps on Flagg St. between Pleasant St. and Audubon Rd.: recommend Petition be placed on file.

- 16x.** REPORT OF THE COMMITTEE ON TRAFFIC AND PARKING Upon the Petition of Councilor Etel Haxhiaj on behalf of Brianne Erban requests speed humps on Delawanda Dr.: recommend Petition be placed on file.
- 16y.** REPORT OF THE COMMITTEE ON TRAFFIC AND PARKING Upon the Petition of Councilor Etel Haxhiaj on behalf of Gordon Jon Davis request installation of speed humps on Varnum St.: recommend Petition be placed on file.
- 16z.** REPORT OF THE COMMITTEE ON TRAFFIC AND PARKING Upon the Petition of Katherine O'Leary request installation of temporary speed humps on Lovell St. going up hill toward May St. in the vicinity of the rotary.: recommend Petition be placed on file.

17. REPORTS OF THE COMMITTEE ON TRAFFIC AND PARKING - PART III

17a - 17h Accept

- 17a.** REPORT OF THE COMMITTEE ON TRAFFIC AND PARKING Upon the Petition of Mayor Joseph M. Petty request installation of two (2) speed humps on Cowden St.: recommend Petition be placed on file.
- 17b.** REPORT OF THE COMMITTEE ON TRAFFIC AND PARKING Upon the Petition of Stephen Smith et al. request installation of speed humps on Cowden St.: recommend Petition be placed on file.
- 17c.** REPORT OF THE COMMITTEE ON TRAFFIC AND PARKING Upon the Petition of Harold Boucher request installation of speed humps on the straight section of Olean St.: recommend Petition be placed on file.
- 17d.** REPORT OF THE COMMITTEE ON TRAFFIC AND PARKING Upon the Petition of Dheya Kaaed request installation of speed humps on Paradox Dr.: recommend Petition be placed on file.
- 17e.** REPORT OF THE COMMITTEE ON TRAFFIC AND PARKING Upon the Petition of Saif Alsalihi request installation of speed humps on Ludlow St.: recommend Petition be placed on file.
- 17f.** REPORT OF THE COMMITTEE ON TRAFFIC AND PARKING Upon the Petition of Ian Jolin et al. request installation of speed humps on Hadwen Ln.: recommend Petition be placed on file.
- 17g.** REPORT OF THE COMMITTEE ON TRAFFIC AND PARKING Upon the Petition of Councilor Jose A. Rivera on behalf of Rafael and Ann Ortiz request installation of speed humps on Brookline St.: recommend Petition be placed on file.

17h. REPORT OF THE COMMITTEE ON TRAFFIC AND PARKING Upon the Petition of Nathalie Gibson request reinstallation of two (2) speed humps on Fourth St. in the vicinity of 31 and 33 Fourth St. and 62 and 67 Fourth St.: recommend Petition be placed on file.

18. LOAN ORDER TO BE ADOPTED

18a Adopt on a roll call

18a. That the sum of Twenty-Five Million Five Hundred Thousand Dollars (\$25,500,000) is hereby appropriated to PRJ-100322 – Holden Sewer Settlement to pay the final judgement rendered against the City of Worcester in Town of Holden v. Department of Conservation and Recreation and the City of Worcester (Civil Action No. 1385CV00910).

19. HELD UNDER PRIVILEGE

19a. ORDER of Councilor Kathleen M. Toomey - Request City Manager provide City Council with a report concerning the current process used by the Worcester Police Department (WPD) and Emergency Communications and Management Department when responding to mental health-related emergencies, as well as any initiatives, measures, or programs the City has adopted related to current process used by the Worcester Police Department (WPD) and Emergency Communications and Management Department when responding to mental health-related emergencies. (Held Under Privilege - King March 31, 2026)

19b. ORDER of Councilor Khrystian E. King - Request Standing Committee on Education invite the Chief Financial Officer and Worcester Public Schools Chief Financial and Operations Officer to an upcoming meeting for the purpose of the administration providing a presentation relative to the WPS Budget for Fiscal Year 2027 (FY27). (Held Under Privilege - Toomey March 31, 2026)

20. TABLED ITEMS

20a. ORDER of Councilor Konstantina B. Lukes - Request City Manager request City Solicitor provide City Council with a legal opinion regarding the process of instituting a residential rent control program and the resulting impact of implementing such a program. (Held Under Privilege - Lukes September 17, 2019 and September 24, 2019 and Tabled - Lukes October 15, 2019)

20b. RESOLUTION of Councilor Khrystian E. King - That the City Council of the City of Worcester does hereby support Representative Rebecca Rauch and Senator Sonia Chang-Diaz's SD 699 HD 1283, An Act effectuating equity in COVID-19 Vaccination Bill. (Held Under Privilege - Bergman February 9, 2021 and Tabled - Bergman February 23, 2021)

- 20c.** ORDER of Councilor Etel Haxhiaj and Councilor Thu Nguyen - Request City Manager work with appropriate departments and stakeholders to establish an Office of Housing Stability in an effort to prevent the involuntary displacement of city residents who are in the process of being evicted or at the risk of losing their housing, as well as to enact policies to combat displacement, homelessness and enhance tenants' rights. (Held Under Privilege - Haxhiaj July 18, 2023 and Tabled - Haxhiaj August 22, 2023)
- 20d.** PETITION of Gordon Davis request City Council request Standing Committee on Public Safety investigate the issue of systemic racism and public safety with public hearings included. (Tabled - Toomey May 14, 2024)
- 20e.** ORDER of Councilor Khrystian E. King - Request City Manager conduct an equity audit of all city departments every five (5) years. (Held Under Privilege - Mero-Carlson December 10, 2024 and Held Under Privilege - Toomey December 17, 2024 and Tabled - Nguyen January 7, 2025)
- 20f.** COMMUNICATION of the City Manager transmitting informational communication relative to how the U.S. Department of Justice's report on the Worcester Police Department differs from the account of the municipality. (Held Under Privilege - King April 29, 2025 and May 6, 2025 and Tabled - King May 13, 2025)

21. BUSINESS UNDER SUSPENSION OF RULES - Items brought forth under suspension at the March 31, 2026 City Council meeting.

- 21a.** ORDER of Councilor Kathleen M. Toomey – Request City Manager provide City Council with a report concerning State actions required to aid in receiving monies from the city's colleges and universities from Payments in Lieu of Taxes (PILOT) agreements. – Item #10g CC Order adopted on a roll call vote of 11 Yeas and 0 Nays

Scheduled Meetings of the Standing Committees

Monday, Apr. 13, 2026	Economic Development Committee	Esther Howland (South) Chamber
05:00 PM	Chairperson Morris A. Bergman, Satya B. Mitra, Kathleen M. Toomey	
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Tuesday, Apr. 14, 2026	Municipal and Legislative Operations Committee	Esther Howland (South) Chamber
05:00 PM	Chairperson Satya B. Mitra, Morris A. Bergman, Gary Rosen	
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Wednesday, Apr. 15, 2026	Traffic and Parking Committee	Esther Howland (South) Chamber
05:30 PM	Chairperson Jose A. Rivera, Robert A. Bilotta, Luis A. Ojeda	
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Thursday, Apr. 16, 2026	Public Service and Transportation Committee	Levi Lincoln (North) Chamber
05:30 PM	Chairperson Robert A. Bilotta, John P. Fresolo, Luis A. Ojeda	
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Monday, Apr. 27, 2026	Urban Technologies, Innovation and Environment Committee	Esther Howland (South) Chamber
06:00 PM	Chairperson Luis A. Ojeda, Khrystian E. King, Jose A. Rivera	
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Tuesday, Apr. 28, 2026	Public Works Committee	Esther Howland (South) Chamber
05:00 PM	Chairperson Tony Economou, John P. Fresolo, Satya B. Mitra	
<hr/>		
Wednesday, May. 13, 2026	Economic Development Committee	Doherty Memorial High School Lower Cafe
05:00 PM	Chairperson Morris A. Bergman, Satya B. Mitra, Kathleen M. Toomey	

Contact Info:
Worcester City Clerk
City Hall Room 206
455 Main Street Worcester, MA 01608
Phone: 508-799-1124
clerk@worcesterma.gov

CITY OF WORCESTER
JOURNAL OF THE CITY COUNCIL
Tuesday, March 24, 2026
Esther Howland (South) Chamber
Convened: 6:31 P.M.
Recessed to Executive Session: 6:48 P.M.
Reconvened to Open Session: 8:25 P.M.
Adjourned: 10:04 P.M.

MAYOR
Joseph M. Petty

AT-LARGE COUNCILORS

Morris A. Bergman
Khrystian E. King
Satya B. Mitra
Gary Rosen
Kathleen M. Toomey



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DISTRICT COUNCILORS

Tony Economou - District 1
Robert A. Bilotta - District 2
John P. Fresolo - District 3
Luis A. Ojeda - District 4
Jose A. Rivera - District 5

CITY CLERK
Nikolin Vangjeli

CITY MANAGER
Eric D. Batista

CITY AUDITOR
Robert V. Stearns

City Hall - 455 Main Street Worcester, Massachusetts

1. PLEDGE OF ALLEGIANCE AND STAR SPANGLED BANNER

2. ROLL CALL - All present with the Mayor as the Chair, except for Councilor Toomey, who arrived at 6:34 P.M.

3. PROCLAMATIONS, ACKNOWLEDGMENTS, MOMENTS OF SILENCE

3a. Mayor Petty read a Proclamation declaring March 24, 2026 through April 30, 2026 as the Motorcycle Safety Awareness Period in the City of Worcester, an event aimed at recognizing those who have been lost in motorcycle accidents and raising awareness for ongoing roadway safety. The Proclamation was provided to Paul Cote and Brett St.Pierre, who are Board Members of the Worcester County Motorcyclists' Survivors Fund.

4. APPROVAL OF THE MINUTES

4a. Order - That the City Council of the City of Worcester hereby approves the minutes of the City Council Meeting of March 10, 2026.

Mayor Petty read the item and moved to adopt the item. Order adopted

5. PUBLIC PARTICIPATION

- 5a. Mayor Petty read the item and recognized the following Speakers:
1. Fred Nathan, Worcester resident, spoke in favor of item #3a CC and spoke neither in favor of nor opposed to items #8.36A CM through #8.36G CM
 2. Carlos Dias, Worcester resident, spoke in favor of items #8d CC and #8e CC listed on the March 17, 2026 City Council agenda and spoke in favor of item #7h CC
 3. Joe Carsha, Worcester resident, spoke in opposition to item #6a CC
 4. Nathalie Gibson, Worcester resident, spoke neither in favor of nor opposed to item #8.35D CM and spoke in opposition to item #8.13A CM

6. EXECUTIVE SESSION

- 6a. ORDER of Mayor Joseph M. Petty – That the City Council of the City of Worcester does hereby convene in Executive Session at its Tuesday, March 24, 2026, meeting for the purpose of discussing litigation strategy with respect to the case of Town of Holden v. Department of Conservation and Recreation and the City of Worcester, Superior Court Department Civil Action No. 1385CV00910D. The City Council will reconvene in open session.

Mayor Petty read the item and moved for a roll call vote to adopt the item. Order adopted on a roll call vote of 11 Yeas and 0 Nays

7. PETITIONS

- 7a. Councilor Jose A. Rivera request four (4) trees be planted on Pleasant St. in the pre-existing tree pits in the vicinity of On the Rise Bakery, located at 1120 Pleasant St.
Mayor Petty read the item and moved to refer the item to Department of Parks, Recreation and Cemetery. Referred to Department of Parks, Recreation and Cemetery
- 7b. Councilor Jose A. Rivera on behalf of Ann Marie Gribbons request street resurfacing on Rich St. from Tiverton Pkwy. to Tory Fort Ln.
Mayor Petty read the item and moved to refer items #7b CC through #7h CC to Public Works Committee. Referred to Public Works Committee
- 7c. Councilor Robert A. Bilotta request installation of a sidewalk on Eastern Ave. along the property line of City View Discovery School, located at 80 Prospect St.
Referred to Public Works Committee (See Item #7b CC)
- 7d. Councilor Morris A. Bergman request Mayfield St. from Parker St. to Chandler St. be officially renamed Doug Hannam Way.
Referred to Public Works Committee (See Item #7b CC)
- 7e. Councilor Robert A. Bilotta request the sidewalk on Harrison St., between Harding St. and Green St., be resurfaced.
Referred to Public Works Committee (See Item #7b CC)
- 7f. Councilor Gary Rosen and Councilor Robert A. Bilotta request Thorne St. from Wall St. to Plantation St. be given the honorary street name designation of Gordon Hargrove Way.
Referred to Public Works Committee (See Item #7b CC)

- 7g. Joe Williams request street surfacing on Mellor Ave.
Referred to Public Works Committee (See Item #7b CC)
- 7h. Maria Castillo request installation of "Pick Up After Your Dog" signage on Chapin St.
Referred to Public Works Committee (See Item #7b CC)
- 7i. Councilor Jose A. Rivera on behalf of Demi Niforos, Nia Niforos and Luis Ortiz, owners of Kalamos Market, request installation of thirty (30) minute parking on June St. from 116 June St. to 120 June St.
Mayor Petty read the item and moved to refer items #7i CC through #7t CC to Traffic and Parking Committee. Referred to Traffic and Parking Committee
- 7j. Councilor Robert A. Bilotta request installation of a crosswalk on Lincoln St. at its intersection with Sturgis St.
Referred to Traffic and Parking Committee (See Item #7i CC)
- 7k. Councilor Jose A. Rivera on behalf of Larry Marinelli et al. request removal of resident permit parking on Home St.
Referred to Traffic and Parking Committee (See Item #7i CC)
- 7l. Councilor Tony Economou on behalf of Mark Rubin request increased speed and truck traffic enforcement on Richmond Ave.
Referred to Traffic and Parking Committee (See Item #7i CC)
- 7m. Councilor Tony Economou request installation of crosswalks on Chalmers Rd., at the midway point, to provide park access for Duffy Field.
Referred to Traffic and Parking Committee (See Item #7i CC)
- 7n. Maria Castillo request installation of "No Parking Anytime" signage on the even side of South St.
Referred to Traffic and Parking Committee (See Item #7i CC)
- 7o. Maria Castillo request installation of "No Parking Anytime" signage at the driveway of 8 Chapin St.
Referred to Traffic and Parking Committee (See Item #7i CC)
- 7p. Aravind Melatur request traffic study on Gold Star Blvd. be conducted to make the third lane right-turn only with added right-turn only signage at the traffic light before 160 Gold Star Blvd. and change the layout of the third lane after the traffic light for the purposes of improving safety for cars navigating merging traffic around entrance to the facility at 160 Gold Star Blvd.
Referred to Traffic and Parking Committee (See Item #7i CC)
- 7q. Shauna Gaffney request installation of crosswalk and lighted crosswalk signage at the bus stop located at 150 Blackstone River Rd.
Referred to Traffic and Parking Committee (See Item #7i CC)
- 7r. Shauna Gaffney request installation of speed humps on Blackstone River Rd.
Referred to Traffic and Parking Committee (See Item #7i CC)

7s. Jeffrey Warren request installation of an additional stop sign at the intersection of Chrome St. and Orient St.

Referred to Traffic and Parking Committee (See Item #7i CC)

7t. Marilyn Rosa request installation of handicap parking space in front of 20 Shepard St.

Referred to Traffic and Parking Committee (See Item #7i CC)

8. COMMUNICATIONS OF THE CITY MANAGER

8.1 APPOINTMENTS

Non-City Council Confirmation

A. Transmitting informational communication relative to the appointment of David Hoffman to Constable.

Mayor Petty read the item and moved to place items #8.1A CM and #8.1B CM on file. Placed on file

B. Transmitting informational communication relative to the appointment of Stephen Mita to Constable.

Placed on file (See Item #8.1B CM)

8.2 APPOINTMENTS

City Council Confirmation

8.3 DEPARTMENT OF HUMAN RESOURCES

William Bagley, Jr., Esq., Chief Human Resources Officer

8.4 EXECUTIVE OFFICE OF ECONOMIC DEVELOPMENT

Peter Dunn, Chief Development Officer

A. Recommend adoption of resolution authorizing acceptance of an affordable housing restriction under MGL Chapter 184.

Mayor Petty read the item and recognized Councilor Economou, who spoke concerning the item.

Mayor Petty moved for a roll call vote to adopt the item. Resolution adopted on a roll call vote of 11 Yeas and 0 Nays

8.5 EXECUTIVE OFFICE OF DIVERSITY, EQUITY & INCLUSION

Kevin Lovaincy, Chief Equity Officer

8.6 EXECUTIVE OFFICE OF DIVERSITY, EQUITY & INCLUSION

Division of Human Rights and Accessibility

Patricia M. LaFore, Director

8.7 DEPARTMENT OF PUBLIC WORKS

Administration Division

John K. Westerling, Commissioner

- A.** Transmitting informational communication relative to the results of the 2025 Fall Leaf Collection Program.

Mayor Petty read the item and recognized Councilor Ojeda, who spoke concerning the item.

Mayor Petty recognized the Commissioner of Public Works, who responded to questions raised by Councilor Ojeda.

Mayor Petty recognized Councilor Toomey, who spoke concerning the item.

Mayor Petty recognized the Commissioner of Public Works, who responded to questions raised by Councilor Toomey.

Mayor Petty moved to take the item up with item #8.7B CM collectively.

Mayor Petty recognized Councilor King, who spoke concerning the item.

Mayor Petty recognized the Commissioner of Public Works, who responded to questions raised by Councilor King.

Mayor Petty recognized Councilor Economou and Councilor Rosen, who spoke concerning the item.

Mayor Petty recognized the Commissioner of Public Works and the City Manager, who responded to questions raised by Councilor Rosen.

Mayor Petty recognized Councilor Bergman, who spoke concerning the item.

Mayor Petty recognized the Commissioner of Public Works, who responded to questions raised by Councilor Bergman.

Mayor Petty recognized Councilor Bilotta, who spoke concerning the item.

Mayor Petty moved to refer the item to Public Works Committee. Referred to Public Works Committee

- B.** Transmitting informational communication relative to 2026 Spring Street Sweeping.

Referred to Public Works Committee (See Item #8.7A CM)

- C. Transmitting informational communication relative to the State's Declaration of a Level 3 Critical Drought.

Mayor Petty read the item and spoke concerning the item.

Mayor Petty recognized the Commissioner of Public Works, who responded to questions raised by Mayor Petty.

Mayor Petty recognized Councilor Rosen, who spoke concerning the item.

Mayor Petty recognized the Commissioner of Public Works, who responded to questions raised by Councilor Rosen.

Mayor Petty recognized Councilor Toomey, who spoke concerning the item.

Mayor Petty recognized the Commissioner of Public Works, who responded to questions raised by Councilor Toomey.

Mayor Petty moved to refer the item to Public Works Committee. Referred to Public Works Committee

**8.8 DEPARTMENT OF PUBLIC WORKS
Engineering and Architectural Services Division
John K. Westerling, Commissioner**

**8.9 DEPARTMENT OF PUBLIC WORKS
Operations Division
John K. Westerling, Commissioner**

**8.10 DEPARTMENT OF PARKS, RECREATION, AND CEMETARY
Robert C. Antonelli, Jr., Commissioner**

- A. Transmitting informational communication relative to the review and master planning process for Newton Hill at Elm Park.

Mayor Petty read the item and moved to place the item on file. Placed on file

- B. Transmitting informational communication relative to the Green Hill Farm 2026 event schedule.

Mayor Petty read the item and moved to place the item on file. Placed on file

- C. Transmitting informational communication relative to the potential changes to the consumption or sale of alcoholic beverages in the municipal parks policy for park special and sporting events.

Mayor Petty read the item and recognized Councilor Rosen, who spoke concerning the item.

Mayor Petty recognized the City Manager and the Commissioner of Parks, Recreation and Cemetery, who responded to questions raised by Councilor Rosen.

Mayor Petty read the item and recognized Councilor Bilotta and Councilor King, who spoke concerning the item.

Mayor Petty recognized the City Manager, who responded to questions raised by Councilor King

Mayor Petty recognized Councilor Bergman, who spoke concerning the item.

Mayor Petty recognized the Commissioner of Parks, Recreation and Cemetery, who responded to questions raised by Councilor Bergman.

Mayor Petty moved to place the item on file. Placed on file

- D. Transmitting informational communication relative to the Worcester Common Master Plan update.

Mayor Petty read the item and recognized Councilor Bilotta, who spoke concerning the item.

Mayor Petty recognized the Commissioner of Parks, Recreation and Cemetery, who responded to questions raised by Councilor Bilotta.

Mayor Petty moved to place the item on file. Placed on file

8.11 DEPARTMENT OF TRANSPORTATION & MOBILITY
Stephen S. Rolle, P.E., Commissioner

8.12 FIRE DEPARTMENT
Martin Dyer, Fire Chief

8.13 POLICE DEPARTMENT
Paul B. Saucier, Police Chief

- A. Transmitting informational communication relative to the Worcester Police Department's drone report.

Mayor Petty read the item and moved to refer the item to Public Safety Committee. Referred to Public Safety Committee

B. Transmitting informational communication relative to the MPAC accreditation.

Mayor Petty read the item and recognized Councilor Economou, who spoke concerning the item.

Mayor Petty moved to refer the item to Public Safety Committee. Referred to Public Safety Committee

8.14 DEPARTMENT OF EMERGENCY COMMUNICATIONS

Charles R. Goodwin, Commissioner

A. Transmitting informational communication relative to the relaunch of ALERTWorcester.

Mayor Petty read the item and moved to refer the item to Public Safety Committee. Referred to Public Safety Committee

Mayor Petty moved to reconsider the item. Reconsideration approved on a voice vote.

Mayor Petty recognized Councilor King, who spoke concerning the item.

Mayor Petty recognized the Commissioner of Emergency Communications and Management, who responded to questions raised by Councilor King.

Mayor Petty recognized Councilor Economou, who spoke concerning the item.

Mayor Petty recognized the Commissioner of Emergency Communications and Management, who responded to questions raised by Councilor Economou.

Mayor Petty recognized Councilor Mitra, who spoke concerning the item.

Mayor Petty recognized the Commissioner of Emergency Communications and Management, who responded to questions raised by Councilor Mitra.

Councilor Mitra then moved to, "Request City Manager request Commissioner of Emergency Communications and Management provide senior citizens with in-person registration opportunities to sign up for the new AlertWorcester system." (See Item #12a CC).

Councilor Mitra then moved to, "Request City Manager request Commissioner of Emergency Communications and Management provide the City Clerk with informational pamphlets that can be provided to residents during elections to encourage residents to sign up for the new AlertWorcester system." (See Item #12b CC).

Mayor Petty recognized Councilor Toomey, who spoke concerning the item.

Mayor Petty moved to refer the item to Public Safety Committee. Referred to Public Safety Committee

- 8.15 LAW DEPARTMENT**
Alexandra H. Kalkounis, Esq., City Solicitor

- 8.16 DEPARTMENT OF INSPECTIONAL SERVICES**
Administration
Nicholas Antanavica, Commissioner

- 8.17 DEPARTMENT OF INSPECTIONAL SERVICES**
Building and Zoning Division
David Horne, Deputy Building Commissioner

- 8.18 DEPARTMENT OF INSPECTIONAL SERVICES**
Housing and Health Inspections Division
Lee R. Hall, Director

- 8.19 DEPARTMENT OF HEALTH AND HUMAN SERVICES**
Administration
Seema Dixon, Commissioner

- 8.20 DEPARTMENT OF HEALTH AND HUMAN SERVICES**
Division of Elder Affairs
Amy Vogel Waters, Director

- 8.21 DEPARTMENT OF HEALTH AND HUMAN SERVICES**
Division of Veterans Services
Alex R. Arriaga, Interim Veterans Services Director

- 8.22 DEPARTMENT OF HEALTH AND HUMAN SERVICES**
Division of Youth Opportunities
Raquel Castro-Corazzini, Director

- 8.23 WORCESTER PUBLIC LIBRARY**
Jason L. Homer, Executive Director

- 8.24 EXECUTIVE OFFICE OF THE CITY MANAGER**
Election Commission Division
Nikolin Vangjeli, City Clerk

- 8.25 PUBLIC SCHOOL DEPARTMENT**
Brian Allen, Superintendent

8.26 DEPARTMENT OF ADMINISTRATION AND FINANCE

Administration

Timothy McGourthy, Chief Financial Officer

A. Transmitting informational communication to the financial update for the period ending Jan. 31, 2026.

Mayor Petty read the item and moved to refer the item to Municipal and Legislative Operations Committee. Referred to Municipal and Legislative Operations Committee

8.27 DEPARTMENT OF ADMINISTRATION AND FINANCE

Assessing Division

Samuel E. Konieczny, City Assessor

8.28 DEPARTMENT OF ADMINISTRATION AND FINANCE

Budget Office Division

Erin E. Taylor, Director

8.29 DEPARTMENT OF ADMINISTRATION AND FINANCE

Purchasing Division

Christopher Gagliastro, Director

8.30 DEPARTMENT OF ADMINISTRATION AND FINANCE

Treasury and Collections Division

Francisco Hernandez, Treasurer and Collector of Taxes

8.31 DEPARTMENT OF PUBLIC FACILITIES

James Bedard, Chief of Public Facilities

8.32 DEPARTMENT OF SUSTAINABILITY AND RESILIENCE

John W. Odell, Chief Sustainability Officer

- A. Transmitting informational communication relative to the State of the Lakes.
Mayor Petty read the item and recognized Councilor Rosen, who spoke concerning the item.

Mayor Petty recognized the Chief Sustainability Officer, who responded to questions raised by Councilor Rosen.

Mayor Petty recognized Councilor King, who spoke concerning the item.

Mayor Petty recognized the Chief Sustainability Officer, who responded to questions raised by Councilor King.

Mayor Petty recognized Councilor Bilotta, who spoke concerning the item.

Mayor Petty recognized Councilor King for the second time, who moved to, "Request City Manager request Commissioner of Emergency Communications and Management work with the Chief Sustainability Officer to create a "Blue Spaces Notification" option through AlertWorcester that would provide interested residents with relevant updates concerning the city's various blue spaces (e.g. Indian Lake, Coes Pond)." (See Item #12c CC).

Mayor Petty moved to refer the item to Urban Technologies, Innovation and Environment Committee. Referred to Urban Technologies, Innovation and Environment Committee

- B. Transmitting informational communication relative to the Department of Sustainability and Resilience projects update.

Mayor Petty read the item and recognized Councilor Ojeda, who spoke concerning the item.

Mayor Petty recognized the Chief Sustainability Officer, who responded to questions raised by Councilor Ojeda.

Mayor Petty moved to refer the item to Urban Technologies, Innovation and Environment Committee. Referred to Urban Technologies, Innovation and Environment Committee

8.33 DEPARTMENT OF INNOVATION AND TECHNOLOGY

Michael P. Hamel, Chief Information Officer

8.34 FINANCE ITEMS

Capital Transfers

8.35 FINANCE ITEMS

Grants and Donations

- A. Recommend adoption of a resolution to file, accept, and expend a grant in the amount of One Hundred Fifty Thousand Dollars and No Cents (\$150,000.00) from the LinkedIn “Future of Work Fund” grant program.

Mayor Petty read the item and moved for a roll call vote to adopt items #8.35A CM through #8.35D CM, #8.36A CM through 8.36G CM except for #8.36C CM and #8.37ACM through #8.37D CM. Resolution adopted on a roll call vote of 11 Yeas and 0 Nays

- B. Recommend adoption of a resolution to accept with gratitude a donation in the amount of Two Hundred Dollars and No Cents (\$200.00) from JSB WECARE Co.

Resolution adopted with gratitude on a roll call vote of 11 Yeas and 0 Nays (See Item #8.35A CM)

- C. Recommend adoption of a resolution to file, accept, and expend a grant in the amount of up to One Hundred Thousand Dollars and No Cents (\$100,000.00) from the Massachusetts Department of Environmental Protection MassEVIP Public Access Charging Grant.

Resolution adopted on a roll call vote of 11 Yeas and 0 Nays (See Item #8.35A CM)

- D. Recommend adoption of a resolution to file, accept, and expend a grant in the amount of One Hundred Twenty-Eight Thousand Two-Hundred Fifty-One Dollars and No Cents (\$128,251.00) from the US Department of Justice, Bureau of Justice Assistance (BJA) Edward Byrne Memorial Justice Assistance Grant (JAG) Program - Local Formula.

Resolution adopted on a roll call vote of 11 Yeas and 0 Nays (See Item #8.35A CM)

8.36 FINANCE ITEMS

Operational Transfers

- A. Recommend authorization to increase Fund #FD311 RRA – Cable Fund, by One Million Three Hundred Thirty-One Thousand Forty-Two Dollars and Fifty-One Cents (\$1,331,042.51).

Order adopted on a roll call vote of 11 Yeas and 0 Nays (See Item #8.35A CM)

- B. Recommend the transfer of funds for the Community Preservation Act (CPA) and Community Preservation Committee recommendations for the Fall 2025 CPA Funding Round.

Order adopted on a roll call vote of 11 Yeas and 0 Nays (See Item #8.35A CM)

- C. Recommend adoption of an order authorizing a grant of One Hundred Thousand Dollars and No Cents (\$100,000.00) of CSX Community Funding (FD303, GFT-1138) for the benefit of the Canal District via support of the Canal District Ambassadors program.

Mayor Petty read the item and recognized Councilor Fresolo, who spoke concerning the item.

Mayor Petty recognized the Chief Financial Officer, who responded to questions raised by Councilor Fresolo.

Councilor Fresolo then moved to, “Request City Manager provide City Council with an update on a previously adopted order on January 13, 2026 which read: “Request City Manager request Chief Development Officer provide City Council with a report outlining CSX’s Memorandum of Understanding (MOU) agreement with the city, including information concerning CSX’s compliance, or lack thereof, with trucks operating and driving in the Grafton Hill area causing traffic concerns in the neighborhood.” Further, request City Manager include in said report additional information concerning 1) the fifty (50) new jobs CSX was supposed to create in the city; and 2) whether the city can collect additional fees from CSX related to police details required to ensure trucks do not use inappropriate routes as cut-throughs on their way to the highway.” (See Item #12d CC).

Mayor Petty moved for a roll call vote to adopt the item. Order adopted on a roll call vote of 11 Yeas and 0 Nays

- D. Recommend that Seven Hundred Fifty Six Thousand Five Hundred Fifty Eight Dollars and Fifty Cents (\$756,558.50) be transferred from Cost Center #CC1044-600100, Fire Salaries, and be appropriated to various Fire operating accounts.

Order adopted on a roll call vote of 11 Yeas and 0 Nays (See Item #8.35A CM)

- E. Recommend that Forty-Two Thousand, Four Hundred Seventy-Six Dollars and Ninety-Seven Cents (\$42,476.97) be transferred from Cost Center #CC1021-610100, MassHire Workforce Board Ordinary Maintenance, and be appropriated to Cost Center #CC1021-600100, MassHire Workforce Board Salaries.

Order adopted on a roll call vote of 11 Yeas and 0 Nays (See Item #8.35A CM)

- F. Recommend that Three Hundred Forty-Five Thousand Seven Hundred Fifty-Seven Dollars and Fifty Cents (\$345,757.50) be transferred from Fund #FD314, Reserve for Appropriation Premium on Loans, and be appropriated to Cost Center #CC1062-610100, Treasury Ordinary Maintenance, to fund the costs associated with the issuance of the \$61,200,000 BAN dated Sept. 18, 2025.

Order adopted on a roll call vote of 11 Yeas and 0 Nays (See Item #8.35A CM)

- G. Recommend that Fifty Eight Thousand Eight Hundred Fourteen Dollars and Thirty Five Cents (\$58,814.35) be transferred from Cost Center #CC1040-699399, Police Capital Outlay, and be appropriated to Cost Center #CC1040-610100, Police Ordinary Maintenance, to provide funding for vendor expenses through the remainder of Fiscal Year 2026.

Order adopted on a roll call vote of 11 Yeas and 0 Nays (See Item #8.35A CM)

8.37 FINANCE ITEMS

Prior Year

- A. Recommend that Three Thousand Seven Hundred Seventeen Dollars and Seventy-Eight Cents (\$3,717.78) be authorized from Fiscal Year 2026 Cost Center #CC1001, City Council Ordinary Maintenance, for the payment of prior year invoices.

Order adopted on a roll call vote of 11 Yeas and 0 Nays (See Item #8.35A CM)

- B. Recommend that One Thousand Forty Eight Dollars and No Cents (\$1,048.00) be authorized from various Fiscal Year 2026 Department of Public Works cost centers for the payment of prior year invoices.

Order adopted on a roll call vote of 11 Yeas and 0 Nays (See Item #8.35A CM)

- C. Recommend that Thirty One Dollars and Ninety Eight Cents (\$31.98) be authorized from Fiscal Year 2026 Cost Center #CC1055, DPW Salary & Overtime, to allow for a prior year salary adjustment.

Order adopted on a roll call vote of 11 Yeas and 0 Nays (See Item #8.35A CM)

- D. Recommend that Five Hundred Fourteen Dollars and Eighty Two Cents (\$514.82) be authorized from Fiscal Year 2026 Cost Center #CC1025, Sewer Salary & Overtime, to allow for a prior year salary adjustment.

Order adopted on a roll call vote of 11 Yeas and 0 Nays (See Item #8.35A CM)

8.38 FINANCE

Loan Orders

8.39 MISCELLANEOUS AGENDA TRANSMITTALS

9. COMMUNICATIONS

- 9a. Barry Lorion, Massachusetts Department of Transportation (MassDOT) District 3 Highway Director, transmitting the MassDOT District 3 Vegetation Management Plan.

Mayor Petty read the item and recognized Councilor Toomey, who moved to, "Request City Manager coordinate with MassDOT to determine ways the city can work with the State to address invasive plant species around the city's roadways." (See Item #12e CC).

Mayor Petty moved to place the item on file. Placed on file

10. TABLED ITEMS

- 10a.** ORDER of Councilor Konstantina B. Lukes - Request City Manager request City Solicitor provide City Council with a legal opinion regarding the process of instituting a residential rent control program and the resulting impact of implementing such a program. (Held Under Privilege - Lukes September 17, 2019 and September 24, 2019 and Tabled - Lukes October 15, 2019)
No action taken
- 10b.** RESOLUTION of Councilor Khrystian E. King - That the City Council of the City of Worcester does hereby support Representative Rebecca Rauch and Senator Sonia Chang-Diaz's SD 699 HD 1283, An Act effectuating equity in COVID-19 Vaccination Bill. (Held Under Privilege - Bergman February 9, 2021 and Tabled - Bergman February 23, 2021)
No action taken
- 10c.** ORDER of Councilor Etel Haxhiaj and Councilor Thu Nguyen - Request City Manager work with appropriate departments and stakeholders to establish an Office of Housing Stability in an effort to prevent the involuntary displacement of city residents who are in the process of being evicted or at the risk of losing their housing, as well as to enact policies to combat displacement, homelessness and enhance tenants' rights. (Held Under Privilege - Haxhiaj July 18, 2023 and Tabled - Haxhiaj August 22, 2023)
No action taken
- 10d.** PETITION of Gordon Davis request City Council request Standing Committee on Public Safety investigate the issue of systemic racism and public safety with public hearings included. (Tabled - Toomey May 14, 2024)
No action taken
- 10e.** ORDER of Councilor Khrystian E. King - Request City Manager conduct an equity audit of all city departments every five (5) years. (Held Under Privilege - Mero-Carlson December 10, 2024 and Held Under Privilege - Toomey December 17, 2024 and Tabled - Nguyen January 7, 2025)
No action taken
- 10f.** COMMUNICATION of the City Manager transmitting informational communication relative to how the U.S. Department of Justice's report on the Worcester Police Department differs from the account of the municipality. (Held Under Privilege - King April 29, 2025 and May 6, 2025 and Tabled - King May 13, 2025)
No action taken

11. BUSINESS UNDER SUSPENSION OF RULES - Items brought forth under suspension at the March 17, 2026 City Council meeting.

- 11a.** ORDER of Councilor Khrystian E. King – Request City Manager provide City Council with a report detailing the process used by the Law Office to address and investigate claims filed against the city, the role of the claims agent and claims agent assistant, and whether the department has the capacity to address each claim in a way that meets the needs of the city’s residents. Further, request said report include information concerning the process used by the Law Office to address personal injury claims and/or lawsuits, as well as the responsible role for addressing such claims and/or lawsuits. – Item #18a CC Order adopted
- 11b.** ORDER of Councilor Khrystian E. King – Request City Manager provide City Council with a report detailing any contingency plans in place should the city’s new notification system, RapidSOS, encounter any difficulties. – Item #18b CC Order adopted
- 11c.** ORDER of Mayor Joseph M. Petty – Request City Manager consider creating a financial plan to allocate additional funding in the Fiscal Year 2027 (FY27) budget that would aid in addressing street resurfacing repairs throughout the city. – Item #18c CC Order adopted
- 11d.** ORDER of Councilor Kathleen M. Toomey – Request City Manager provide City Council with a report detailing the impact that increased costs to oil may have on the city’s budget, as it relates to the purchasing of bituminous products used to resurface streets. – Item #18d CC Order adopted
- 11e.** ORDER of Councilor Khrystian E. King – Request City Manager provide City Council with a report detailing any impact using low-maintenance materials in median and sidewalk strips in lieu of grass would have on: 1) locations where there is a heat island effect; 2) pedestrian refuge; and 3) traffic calming measures. – Item #18e CC Order adopted
- 11f.** ORDER of Councilor Khrystian E. King – Request City Manager provide City Council with a report detailing the number of years the city has hosted the NCAA’s Ice Hockey tournaments at the DCU Center, as well as any plans to host the event in the future. – Item #18f CC Order adopted
- 11g.** ORDER of Councilor Jose A. Rivera – Request Standing Committee on Economic Development discuss the feasibility of bringing the U.S. Olympic Boxing Trials back to the city, as well as any other USA Boxing, formerly known as the United States Boxing Federation, events. – Item #18g CC Referred to Economic Development Committee
- 11h.** ORDER of Councilor Morris A. Bergman – Request Standing Committee on Economic Development explore the criteria and deadlines for the city to apply to be a host city for each sports’ NCAA tournament for the purpose of providing City Council with timeframes and the process relative to said individual applications. – Item #18h CC Referred to Economic Development Committee

- 11i. ORDER of Councilor Khrystian E. King – Request City Manager provide City Council with a report detailing the requirements and parameters associated with bringing the NCAA Men’s and Women’s Division I March Madness Tournament to the city. – Item #18i CC Order adopted
- 11j. ORDER of Councilor Khrystian E. King – Request City Manager provide City Council with a report detailing succession planning within the Department of Public Works (DPW). Said report should include, but not be limited to, information concerning career and educational development programs provided to the department’s employees, as well as how and to what degree each employee’s assigned workload impacts their ability to access said programs. – Item #18j CC Order adopted

12. NEW BUSINESS UNDER SUSPENSION OF RULES - Items brought forth under suspension at the March 24, 2026 City Council meeting.

- 12a. Motion Mitra @ #8.14A CM – Request City Manager request Commissioner of Emergency Communications and Management provide senior citizens with in-person registration opportunities to sign up for the new AlertWorcester system.
Order adopted (See Item #8.14A CM)
- 12b. Motion Mitra @ #8.14A CM – Request City Manager request Commissioner of Emergency Communications and Management provide the City Clerk with informational pamphlets that can be provided to residents during elections to encourage residents to sign up for the new AlertWorcester system.
Order adopted (See Item #8.14A CM)
- 12c. Motion King @ #8.32A CM – Request City Manager request Commissioner of Emergency Communications and Management work with the Chief Sustainability Officer to create a “Blue Spaces Notification” option through AlertWorcester that would provide interested residents with relevant updates concerning the city’s various blue spaces (e.g. Indian Lake, Coes Pond).
Order adopted (See Item #8.32A CM)
- 12d. Motion Fresolo @ #8.36C CM – Request City Manager provide City Council with an update on a previously adopted order on January 13, 2026 which read: “Request City Manager request Chief Development Officer provide City Council with a report outlining CSX’s Memorandum of Understanding (MOU) agreement with the city, including information concerning CSX’s compliance, or lack thereof, with trucks operating and driving in the Grafton Hill area causing traffic concerns in the neighborhood.” Further, request City Manager include in said report additional information concerning 1) the fifty (50) new jobs CSX was supposed to create in the city; and 2) whether the city can collect additional fees from CSX related to police details required to ensure trucks do not use inappropriate routes as cut-throughs on their way to the highway.
Order adopted (See Item #8.36C CM)

12e. Motion Toomey @ #9a CC – Request City Manager coordinate with MassDOT to determine ways the city can work with the State to address invasive plant species around the city’s roadways.

Order adopted (See Item #9a CC)

To the City Council of the City of Worcester:

The undersigned, being the owner of certain property in the City of Worcester, most respectfully petitions the City Council as follows:

Order the discontinuance of certain portions of Mill Street as depicted on the attached plan and abandon the City's right-of-way and easement rights in the discontinued portions of Mill Street.

Respectfully submitted,

Worcester Mill LLC

By: _____



Mark A. Borenstein, Esq.

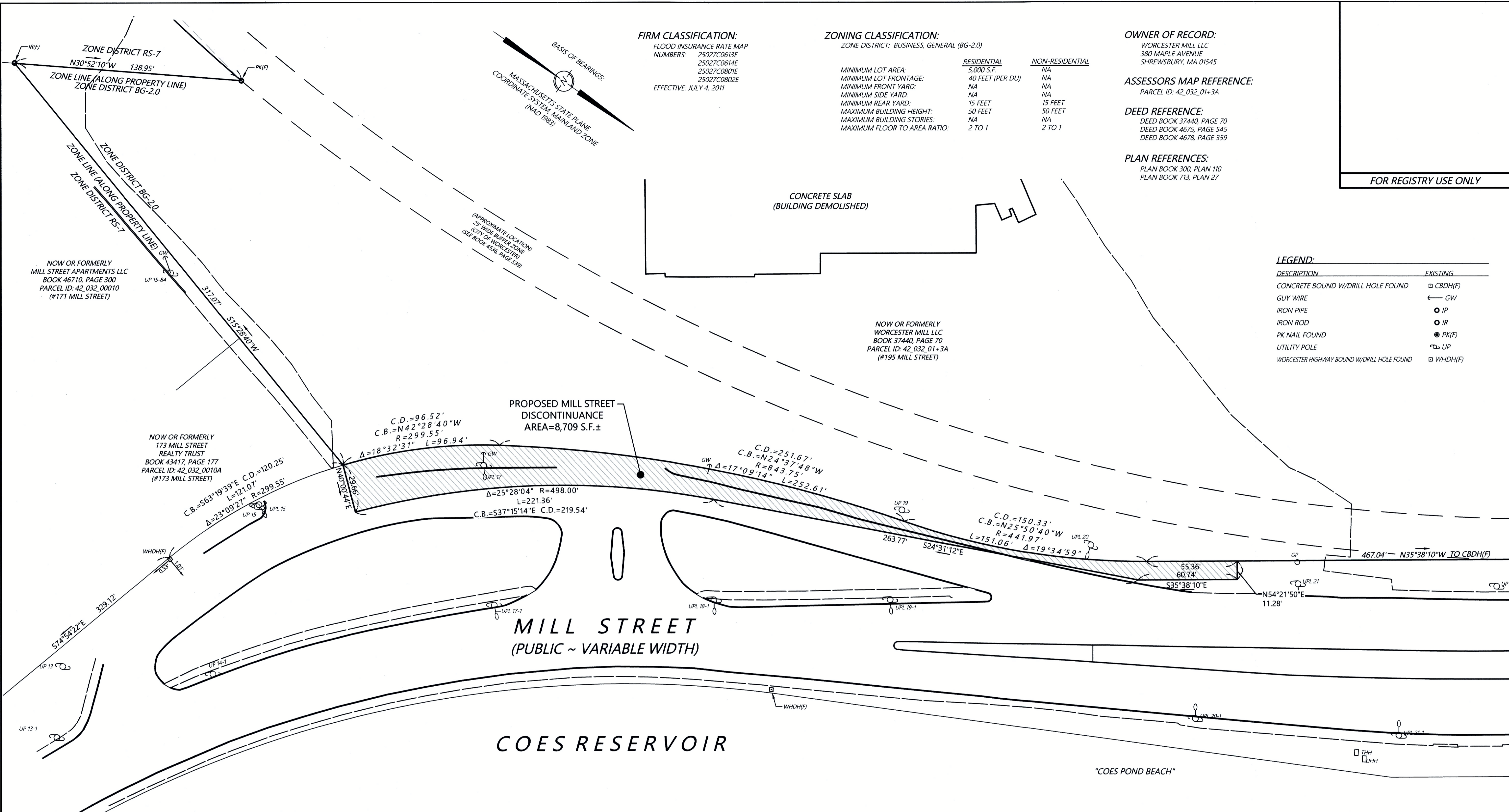
Its Attorney

Prince Lobel Tye LLP

One Mercantile Street, Suite 220

Worcester, MA 01608

(508) 688-9136



NOTES:

- EXISTING CONDITIONS INFORMATION IS BASED ON AN ON-THE-GROUND FIELD SURVEY BY WDA DESIGN GROUP, INC. IN APRIL & MAY 2025. ELEVATIONS ARE BASED ON NAVD88. COORDINATE SYSTEM IS BASED ON MASSACHUSETTS STATE PLANE COORDINATE SYSTEM - MAINLAND ZONE - NAD83.
- SEE ORDER OF TAKINGS IN FEE OF MILL STREET BY ORDER OF THE BOARD OF ALDERMEN DATED SEPTEMBER 22, 1879 AND NOVEMBER 8, 1897.
- APPROXIMATE LIMITS OF ZONE AE (SPECIAL FLOOD HAZARD AREA : 1% ANNUAL CHANCE FLOOD), ZONE A (AREAS OF 100-YEAR FLOOD) AND ZONE X (AREAS OF MINIMAL FLOODING) EXIST WITHIN THE LOCUS MAP AS COMPILED FROM NATIONAL FLOOD INSURANCE PROGRAM FLOOD INSURANCE RATE MAP NUMBERS: 25027C0613E, 25027C0614E, 25027C0801E & 25027C0801E, EFFECTIVE JULY 4, 2011.

CERTIFICATION:
 THE CERTIFICATION SHOWN HEREON IS INTENDED TO MEET REGISTRY OF DEEDS REQUIREMENTS AND IS NOT A CERTIFICATION TO THE TITLE OR OWNERSHIP OF THE PROPERTY SHOWN. OWNERS OF ADJOINING PROPERTIES ARE SHOWN ACCORDING TO CURRENT CITY OF WORCESTER ASSESSORS RECORDS.
 I CERTIFY THAT THIS PLAN HAS BEEN PREPARED IN CONFORMITY WITH THE RULES AND REGULATIONS OF THE REGISTERS OF DEEDS OF THE COMMONWEALTH OF MASSACHUSETTS.

APPROVAL UNDER THE SUBDIVISION CONTROL LAW NOT REQUIRED

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Worcester City Council

LEGEND:

DESCRIPTION	EXISTING
CONCRETE BOUND W/DRILL HOLE FOUND	□ CBDH(F)
GUY WIRE	← GW
IRON PIPE	○ IP
IRON ROD	● IR
PK NAIL FOUND	● PK(F)
UTILITY POLE	⊕ UP
WORCESTER HIGHWAY BOUND W/DRILL HOLE FOUND	□ WHDH(F)

FIRM CLASSIFICATION:
 FLOOD INSURANCE RATE MAP NUMBERS: 25027C0613E, 25027C0614E, 25027C0801E, 25027C0802E
 EFFECTIVE: JULY 4, 2011

ZONING CLASSIFICATION:
 ZONE DISTRICT: BUSINESS, GENERAL (BG-2.0)

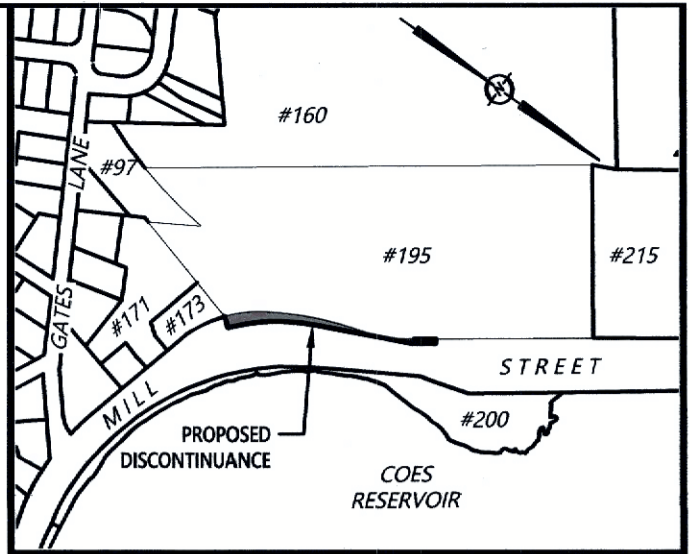
	RESIDENTIAL	NON-RESIDENTIAL
MINIMUM LOT AREA:	5,000 S.F.	NA
MINIMUM LOT FRONTAGE:	40 FEET (PER DU)	NA
MINIMUM FRONT YARD:	NA	NA
MINIMUM SIDE YARD:	NA	NA
MINIMUM REAR YARD:	15 FEET	15 FEET
MAXIMUM BUILDING HEIGHT:	50 FEET	50 FEET
MAXIMUM BUILDING STORIES:	NA	NA
MAXIMUM FLOOR TO AREA RATIO:	2 TO 1	2 TO 1

OWNER OF RECORD:
 WORCESTER MILL LLC
 380 MAPLE AVENUE
 SHREWSBURY, MA 01545

ASSESSORS MAP REFERENCE:
 PARCEL ID: 42_032_01+3A

DEED REFERENCE:
 DEED BOOK 37440, PAGE 70
 DEED BOOK 4675, PAGE 545
 DEED BOOK 4678, PAGE 359

PLAN REFERENCES:
 PLAN BOOK 300, PLAN 110
 PLAN BOOK 713, PLAN 27



FOR REGISTRY USE ONLY

REV.	DATE	DESCRIPTION	INIT.
A		INITIAL ISSUE	

PREPARED BY:

WDA DESIGN GROUP
 31 EAST MAIN STREET, WESTBOROUGH, MA
 508.366.6552
 WDA-DG.COM

OWNER:
WORCESTER MILL LLC
 380 Maple Avenue
 Shrewsbury, MA 01545

PREPARED FOR:

PLAZA PROPERTIES LLC
 380 Maple Avenue
 Shrewsbury, MA 01545

TITLE:
MILL STREET PARTIAL DISCONTINUANCE PLAN

195 Mill Street
 Worcester, MA 01603
 (Worcester County)

SCALE: 1"=30'

JOB NO.:	0801.04	DATE:	03/23/2026
DWN. BY:	DEH	SHEET:	
CHK'D. BY:	KTS		PL-01



Kenneth T. Strom
 KENNETH T. STROM, PLS #36393

03-23-26
 DATE



The City of
WORCESTER

City Clerk Department
Nikolin Vangjeli, City Clerk
Stephen A.J. Pottle, Deputy City Clerk I
Clare M. Robbins, Deputy City Clerk II

An individual may petition the City Council on a wide range of topics including the condition of streets and sidewalks, street lighting, traffic, and parking. **No petition which deals with personalities, or with matters not within the general supervision and/or relating to city government or does not specifically state the business to be discussed, shall be placed on any city council agenda by the city clerk (see Rule 11 of the Rules of City Council).** The deadline for filing a petition is 4:15 p.m. on the Thursday preceding each Tuesday Council meeting. In the case of Monday holidays, the deadline for filing a petition will be 4:15 p.m. on the Wednesday preceding each Tuesday Council meeting to accommodate Open Meeting Law posting requirements.

Please print out this form, provide your full contact information, including your name, residential address and phone number, sign the form and return to:

Worcester City Clerk
City Hall Room 206
455 Main Street
Worcester, MA 01608

RECEIVED
WORCESTER CITY CLERK
2026 APR -9 PM 3:36

The undersigned hereby petition the City Council as follows, request...

to amend the City of Worcester Zoning Map to remove the land situated at 30 Lagrange Street, in its entirety, along with

~~abutting land formerly constituting a small portion of the premises situated at 42 Lagrange Street from the Commercial~~

~~Corridors Overlay District (CCOD-D). Said land to be removed from the overlay district comprising~~

~~the area labeled Lot C on the plan of land attached hereto as Exhibit A entitled "Approval Not Required Plan of Land, Worcester~~

~~Lagrange LLC, 30 & 42 Lagrange Street & 59 Oread Street, Map 6, Lots 1, 4B & 19, City of Worcester, Worcester County,~~

~~Commonwealth of Massachusetts". Said plan being recorded in Worcester District Registry of Deeds Plan Book 989, Plan 17.~~

Respectfully Submitted Worcester Lagrange Land LLC

By its Attorney Donald J. O'Neil

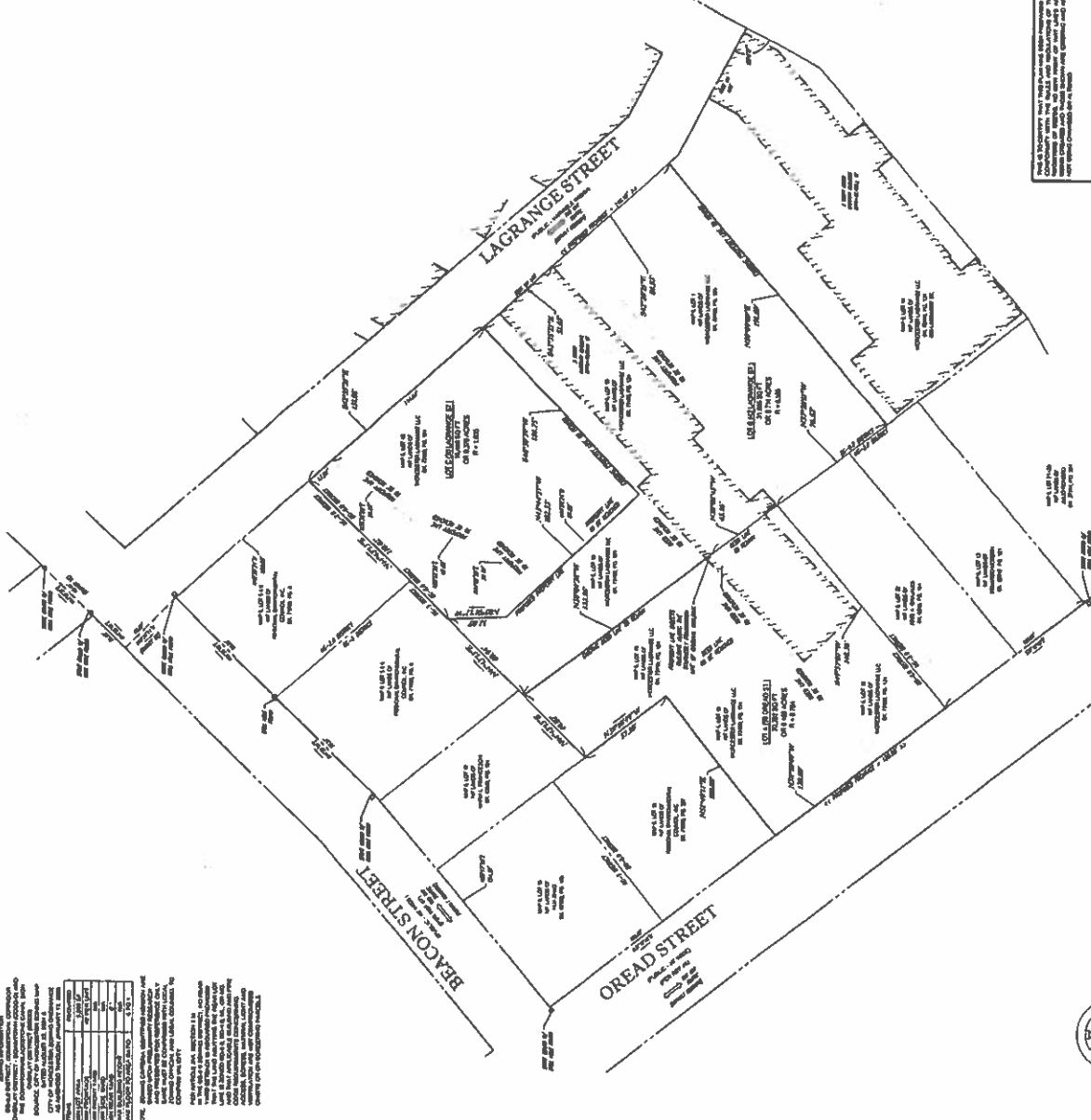
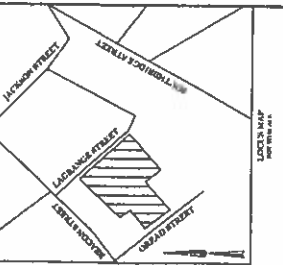
Signature	Name	Address, Zip Code	Phone Number	Email
	Donald J. O'Neil	688 Pleasant St., Worcester, MA 01602	(508) 755-5655	djo@oneilbarrister.com

Room 206, City Hall ■ 455 Main Street ■ Worcester, Massachusetts 01608-1889
Telephone (508) 799-1121 ■ Fax (508) 799-1194
E-Mail: clerk@worcesterma.gov

EXHIBIT A

WORCESTER DISTRICT SOCIETY OF DESIGN-WORCESTER MA
 PLAN BOOK 977 PLAN 17
 DRAWN BY: J.A. P
 DATE: 1-28-11
 No. A105-
 ATTEN: Katherine *[Signature]*
 FOR INDUSTRIAL USE ONLY

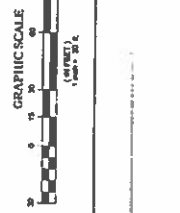
REVISIONS:
 1. ALL DIMENSIONS ARE TO FACE UNLESS OTHERWISE NOTED.
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NOTES
 1. PROPERTY LOCATED AS SHOWN ON THE CITY OF WORCESTER, MASSACHUSETTS CONTROL PLAN.
 2. ALL DIMENSIONS ARE TO FACE UNLESS OTHERWISE NOTED.
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REFERENCES
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APPROVAL UNDER THE SUBDIVISION CONTROL LAW NOT REQUIRED
 CITY OF WORCESTER PLANNING BOARD
[Signature]
 DATE: 1/28/11



GERRYLE HOLDRIGHT, PLS.
 2-17-2011
 DATE

APPROVAL NOT REQUIRED PLAN OF LAND
 WORCESTER LAGRANGE LLC
 30 & 42 LAGRANGE STREET & 59 OREAD STREET
 CITY OF WORCESTER, WORCESTER COUNTY
 COMMONWEALTH OF MASSACHUSETTS

CONTROL POINT
 217 2011

PROJECT:	217 2011
DATE:	2/17/2011
PROJECT:	217 2011
DATE:	2/17/2011



The City of
WORCESTER

City Clerk Department

Nikolin Vangjeli, City Clerk
Stephen A.J. Pottle, Deputy City Clerk I
Clare M. Robbins, Deputy City Clerk II

An individual may petition the City Council on a wide range of topics including the condition of streets and sidewalks, street lighting, traffic, and parking. **No petition which deals with personalities, or with matters not within the general supervision and/or relating to city government or does not specifically state the business to be discussed, shall be placed on any city council agenda by the city clerk (see Rule 11 of the Rules of City Council).** The deadline for filing a petition is 4:15 p.m. on the Thursday preceding each Tuesday Council meeting. In the case of Monday holidays, the deadline for filing a petition will be 4:15 p.m. on the Wednesday preceding each Tuesday Council meeting to accommodate Open Meeting Law posting requirements.

Please print out this form, provide your full contact information, including your name, residential address and phone number, sign the form and return to:

Worcester City Clerk
City Hall Room 206
455 Main Street
Worcester, MA 01608

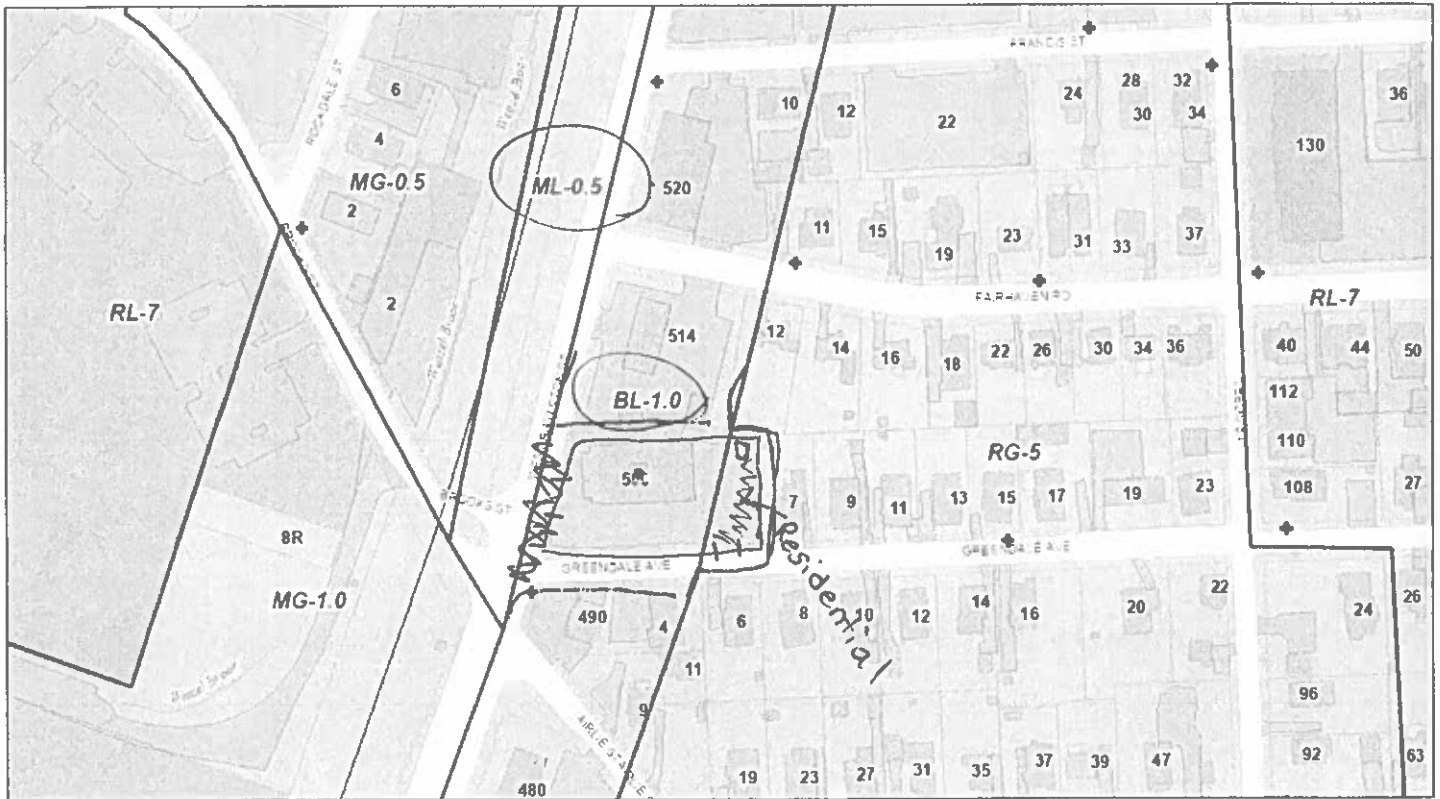
The undersigned hereby petition the City Council as follows, request...

Rezone the property at 500 West Boylston Street
to be located wholly in the BL-1.0 (Business, limited) zone.

RECEIVED
WORCESTER CITY CLERK
2026 APR - 2 AM 11:44

Signature	Name	Address, Zip Code	Phone Number	Email
	Ali Adnan Petitioner	500 West Boylston St. Worcester MA	7745023017	alidutemaz@gmail
	Property owner -			R. G. ... @GMAIL.COM

Room 206, City Hall ■ 455 Main Street ■ Worcester, Massachusetts 01608-1889
Telephone (508) 799-1121 ■ Fax (508) 799-1194
E-Mail: clerk@worcesterma.gov



CityViewer Map

4/2/2026 9:51 AM



DATA SOURCES
 Aerial: City of Columbus, Aerial Imagery, 2024
 Buildings: City of Columbus, Building Footprints, 2024
 Hydrants: City of Columbus, Hydrant Locations, 2024
 Tax Parcels: City of Columbus, Tax Parcel Data, 2024
 Zoning: City of Columbus, Zoning Map, 2024
 City of Columbus reserves the right to modify this information at any time without notice. This information is provided for informational purposes only and should not be used for legal or financial decisions. For more information, please contact the City of Columbus at 614.622.2200.

- Zoning
- Hydrants**
- City Owned Hydrant, In Service
- Tax Parcels
- Buildings**
- TYPE**
- Building
- Deck/Patio

cc2026apr08023931

TO THE CITY COUNCIL OF THE CITY OF WORCESTER:

The undersigned person(s) most respectfully petitions your Honorable Board:

Request sidewalk repair on Chalmers Rd., in the vicinity of Duffy Field.

Councilor Tony Economou

cc2026apr08024938

TO THE CITY COUNCIL OF THE CITY OF WORCESTER:

The undersigned person(s) most respectfully petitions your Honorable Board:

Request sidewalk repair on Winifred Ave., in the vicinity of Duffy Field.

Councilor Tony Economou

cc2026apr08031215

TO THE CITY COUNCIL OF THE CITY OF WORCESTER:

The undersigned person(s) most respectfully petitions your Honorable Board:

Request installation of sidewalk on the odd side of Tallawanda Dr. from 9 Tallawanda Dr. to its intersection with Brookline St.

Councilor Jose A. Rivera

**On behalf of Catherine Holmes
11 Seminole Drive
Worcester, MA 01603**

cc2026apr08032529

TO THE CITY COUNCIL OF THE CITY OF WORCESTER:

The undersigned person(s) most respectfully petitions your Honorable Board:

Request installation of a streetlight at the intersection of Tallawanda Dr. and Brookline St.

Councilor Jose A. Rivera

**On behalf of Catherine Holmes
11 Seminole Drive
Worcester, MA 01603**

cc2026apr10123529

TO THE CITY COUNCIL OF THE CITY OF WORCESTER:

The undersigned person(s) most respectfully petitions your Honorable Board:

Request the sidewalk in the vicinity of the crosswalk at the Bell Hill Basketball Court, located at 184 Belmont St., be widened.

Councilor Robert A. Bilotta



The City of WORCESTER

City Clerk Department

Nikolin Vangjeli, City Clerk
Stephen A.J. Pottle, Deputy City Clerk I
Clare M. Robbins, Deputy City Clerk II

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Please print out this form, provide your full contact information, including your name, residential address and phone number, sign the form and return to:

Worcester City Clerk
City Hall Room 206
455 Main Street
Worcester, MA 01608

The undersigned hereby petition the City Council as follows, request...

We are requesting the installation of a sidewalk along the section of Mower Street between the intersection of Westmorland Drive and West Tatnuck Elementary School.

This stretch of road currently lacks a continuous sidewalk on either side. The sidewalk ends near the corner in front of 2 Tarrytown Lane and does not resume until approximately 334 Mower Street, creating a gap in pedestrian access.

This poses a serious safety hazard, especially for children walking to and from school from nearby neighborhoods, including Tarrytown, Sussex, and Wedgewood. Without a sidewalk, pedestrians are forced into the roadway, exposing them to vehicle traffic. Conditions worsen during the winter months, when snow and ice reduce walkable space and visibility, increasing the risk to students and residents.

On August 27, 2024, the city adopted a proposal to allocate funding for sidewalk improvements near schools at no cost to abutting property owners. This location is an ideal candidate for those funds due to its proximity to the school and the clear safety concerns.

The terrain along this section of Mower Street is relatively flat, making this a feasible and cost-effective improvement.

We respectfully urge the city to prioritize this project to improve safety and provide a secure route for children traveling to and from school.

Signature	Name	Address, Zip Code	Phone Number	Email
	Rocco DeMaia	79 Sussex Ln. 01602	508-615-1211	RdeMaia@gmail.com
	Ana De la Torre	79 Sussex Ln 01602	508-277-6505	aniasofiaflores1.com
	Matt Tivnan	8 Westmorland Dr.	508-843-3306	TivnanMA@gmail.com
	Sarah Witt	35 Tarrytown Ln.	774-249-0199	sarlys2001.com

Room 206, City Hall ■ 455 Main Street ■ Worcester, Massachusetts 01608-1889
Telephone (508) 799-1121 ■ Fax (508) 799-1194
E-Mail: clerk@worcestermass.gov

SIGNATURE FORM

Signature	Name (Print Clearly)	Address (Street, City, State, ZIP)	Phone Number	Email Address
	Cynthia Boss	Worcester MA 01602 24 Bowling Green Lane	(401) 347-7400	CNAVE001@GMAIL.COM
	Marydi Salvi	7 Bannockburn Rd	781 3924281	marydi.salvi@gmail.com
	Michael Goodishian	448 Mower Street	774-261-2781	mgoodishian@gmail.com
	Katrina Steinberg	52 Sussex Ln	508-284-5260	katrinesteinberg@gmail.com
	Joséfa Fernández	37 Sussex Ln	347-207-5123	Jazmin5m82@gmail.com
	FARIDA FLORES	1319 Pleasant St	508 718 9750	FaridaFlores@769mail
	RAFAEL VIANA	383 MOWER ST	508-5028073	VIANARPV1985@gmail.com
	Jonathan Diaz	5 Wedgewood rd	508-612-1823	JonathanDiaz25@gmail.com
	Jason Mockus	64 Sussex Lane	508 7361127	Jaymockus@gmail
	Elizabeth Mockus	64 Sussex Lane	508 897-8296	Betsy7730@Hotmail
	Saint Cyr	458 Mower St	774-5251879	SaintCyrCenter@gmail.com
	Klodjia Grijalva	65 Leepwood Dr	774 246 5014	KlodjiaGrijalva@gmail.com
	Nicole Belanger	3 Edwidge St 01602	508-450-2441	belandco@gmail.com
	Lisa Le	460 Mower St.	774-535-3616	LisaLe604@gmail
	Matt Brooks	222 Ocean St.	408-748-3327	mat.t.w.brooks@gmail.com
	Ashley Nguyen	460 Mower St.	508-314-7000	ashnguyen@gmail.com
	Alex Inizary	5 Wedgewood Rd	508-375-1845	Alex Inizary 12 a yatteo.com
	Justin Hunt	9 Jeremiahs Ln	508-723-3480	JustinHunt314@gmail.com
	Jason Trinklein	24 Terrace Dr	516-606-2919	Jesate@Trinklein.net

SIGNATURE FORM

Signature	Name (Print Clearly)	Address (Street, City, State, ZIP)	Phone Number	Email Address
	Robert Renbar	10 Treva LN Wake CA 9605	508 744 2501	
	Yanelise Vega	39 Dawson RD	774-233-9058	
	Kerri Toedt	602 Ledgers Dr	508-612-1936	kerri.toedt@icloud.com
	Megan Zinghetti	1305 Pleasant St	781-831-7012	megmac9685@gmail
	Jessica Larsen	32 Wildrose Ave	617-633-1550	swany08@gmail.com
	Klevis Likaj	334 Mower St	774-938-2245	
	Ajaea Baker	3 Kinney Dr	774-329-3139	ppathemistocli@gmail.com
	Hannah Hys	12 Robertson Rd Worcester MA 01602	617-276-6116	hannahrx8@gmail.com
	Odeta Dymishi	25 Kinney rd.	508-414-7459	odetadymishi@gmail.com
	Elvise Jergert	24 cottonwood st	774-823-5395	esuke@gmail.com
	Erinn Bureau	26 Junc drive	774-578-0825	erinn41390@gmail
	Robert Bureau	458 Mower St	508-344-1821	
	Anne Bureau	458 Mower St	774-312-3878	abureau@sevenhills.org
	Jessica Rentzich	222 Olan St	508-714-2501	jessicarrentzich@gmail
	Laura McDade	22 Chiltern Hill Dr.	508-549-6171	lauramcdade@gmail.com
	Migena Petra	25 Portg Lane 01602	954-621-7041	migena@hca.com
	Donna Harvey	80 Sussex Lane	508-797-5695	
	Gerald Harvey	80 Sussex Ln,	508-797-5695	
	Iles Enriquez	2 Benedict Rd	774-641-4054	illes_77@yahoo.com

SIGNATURE FORM

Signature	Name (Print Clearly)	Address (Street, City, State, ZIP)	Phone Number	Email Address
	Jessica Capone	83 Moreland St. Worc Ma 01604	774 696 6693	Caponej@worcesterschools.net
	Nicole Webber	82 Beaconsfield Rd Worc MA 01602	860 382 8702	webberrobertne@worcesterschools.net
	Susan Donoghue	10 Sunny Hill Dr MA 01602	774 696 4699	donoghue_s@worcesterschools.net
	Andrea Morano	8 Tatnuck Gardens Worc MA 01602	774 253 1401	buc2179@hotmail.com
	Lailah Almazraawi	17 Federal st Worcester MA 01608	508-981-6379	lalmazraawi@gmail.com
	Nancy Freeman	84 Tory Fort Ln 01602	508-769-1143	freemanna@worcesterschools.net
	Kathleen Chaban	5 Brookside Ave. Worc. MA 01602	508-414-8342	chabankathleen@gmail.com
	Isabelle Jordan	1283 Pleasant St. Apt. 2 01602	978-549-2792	isabellejordan19@gmail.com
	Sandra Healy	26 Sunny Hill Drive Worcester, MA. 01602	508-735-3089	Sandrahealy1012@gmail.com
	Pamela Stukowski	5 Benjamin Rd. Worc. Ma. 01602	774-239-7438	stukowski.p@gmail.com
	CARLOS	2 BENEDICT RD	508-444-8120	SLINKYTORRES@GMAIL.COM
	Erin Rose	65 Mower St Worc. 01602	978-549-6265	rinnapt17@gmail.com



The City of
WORCESTER

City Clerk Department
Nikolin Vangjeli, City Clerk
Stephen A.J. Pottle, Deputy City Clerk I
Clare M. Robbins, Deputy City Clerk II

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Please print out this form, provide your full contact information, including your name, residential address and phone number, sign the form and return to:

Worcester City Clerk
City Hall Room 206
455 Main Street
Worcester, MA 01608

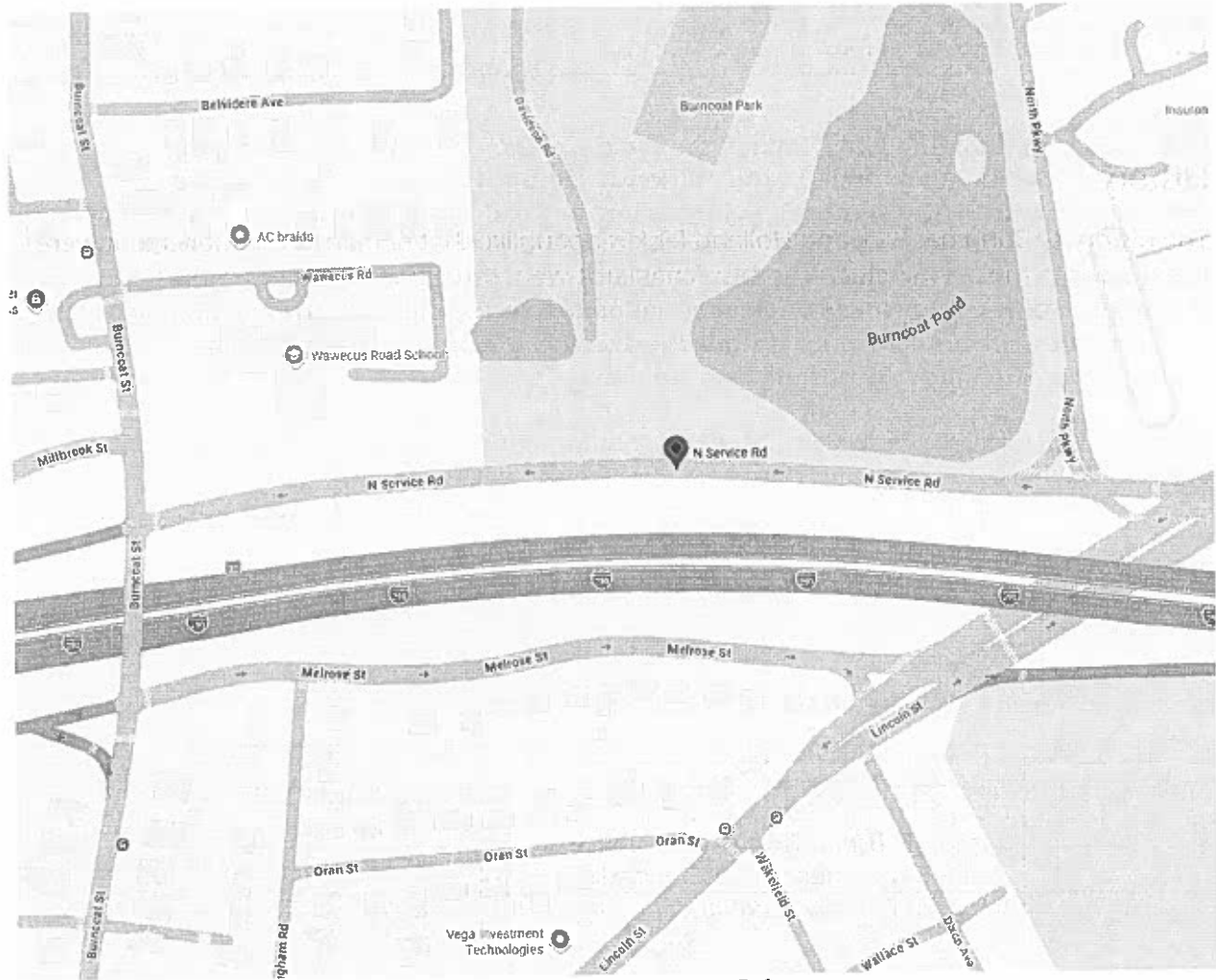
The undersigned hereby petition the City Council as follows, request...

that the City of Worcester rename NORTH SERVICE RD. to BOULDER BRIDGE RD. to honor the old stone bridge that was demolished for the creation of North Service Rd. for the construction of I-290.

SEE ATTACHMENTS

RECEIVED
WORCESTER CITY CLERK
2026 APR - 9 AM 10:53

Signature	Name	Address, Zip Code	Phone Number	Email
	PATRICK GRADY	6 Bishop Ave		



Location of N. Service Rd.

North Service Rd. is a street that has no residential or commercial properties addressed on it. It is a one-way road that connects Lincoln St. and North Pkwy. to Burncoat St. giving access to the highway. This makes the process of renaming the street a much easier process.

Where the road is today, Burncoat Pond used to extend and a stone bridge sat. The stone bridge was demolished to create North Service Rd. during the construction of I-290.

North Service Rd. is a utilitarian name for a street, whereas Boulder Bridge Rd. honors the history of North/Burncoat Park.

BURNCOAT PARK & HOLLAND RINK

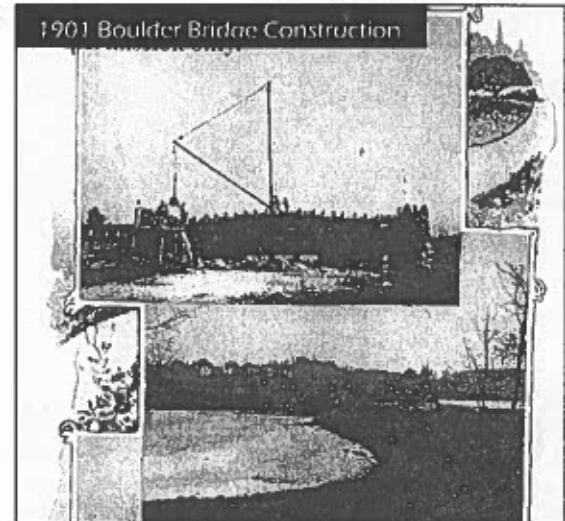
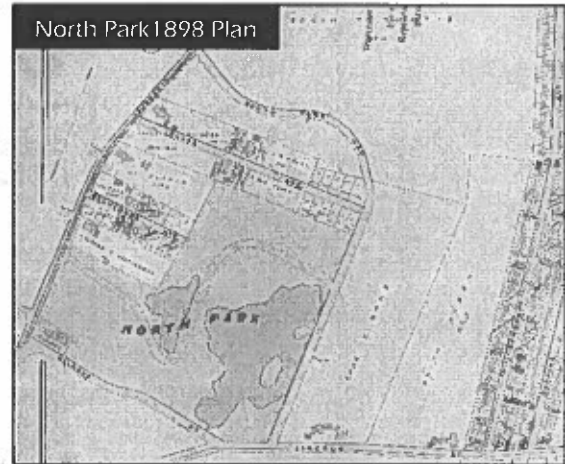
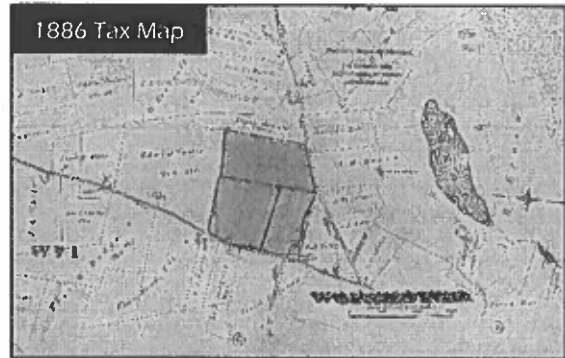
YESTERDAY

History

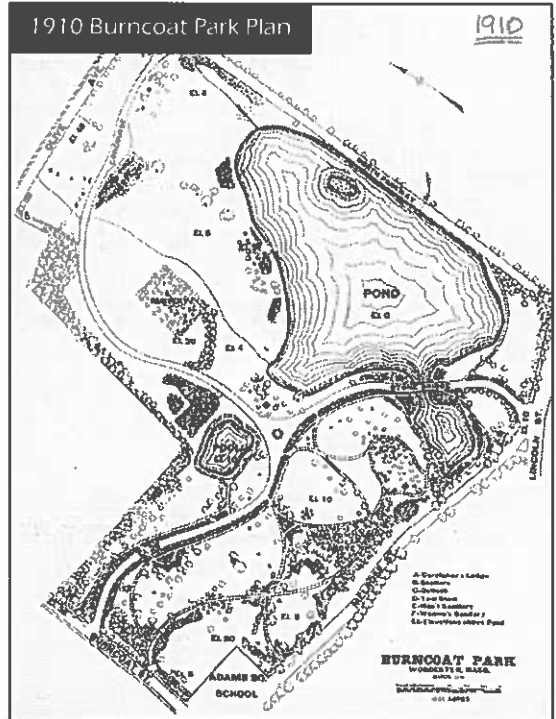
The history of Burncoat Park and Holland Rink is not unlike that of many other parks that were established in the late nineteenth century America. It went through the critical years of establishment, followed by a period of development to completion, then another period of modification, followed by various improvements and additions to respond to the public's needs and desires.

Historical Timeline

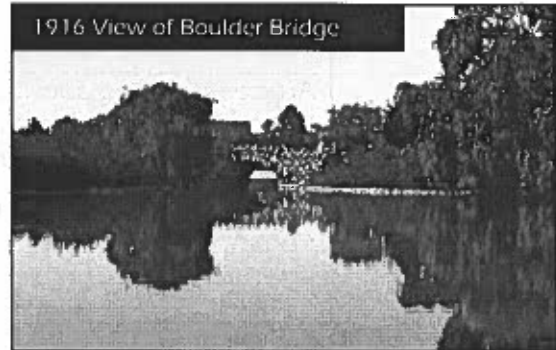
Date	Event Description
1889	39.42 acres purchased from John D. Curtis, Joseph E Bond, Jane Harris, Alfred Smith & Francis Weatherbee for \$28,265
1894	City acquired North Parkway as a gift from Edwin P, Harriet B. Curtis & Joseph E. Bond. This land purchase defined the boundary of the park.
1898	Western Pond was created.
1901	Boulder Bridge was built.



1910
 North Park changes name to Burncoat Park



1916
 15 year anivesary of Boulder Bridge



1923
 Western pond used as skating rink



1926
Burncoat Playground is inaugurated



1930
New hockey rink inaugurated



1954
Article published about Boulder Bridge on a local newspaper reminiscing of a "by gone era"

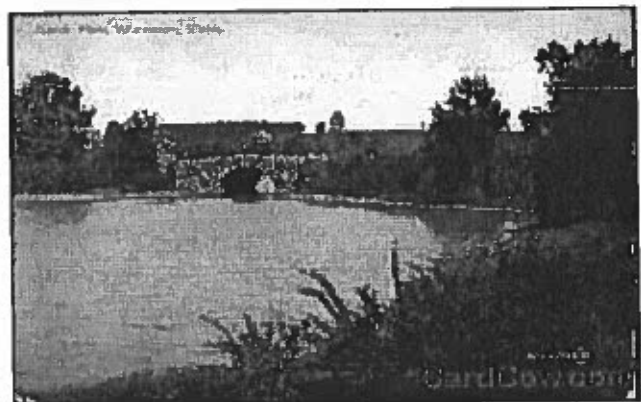
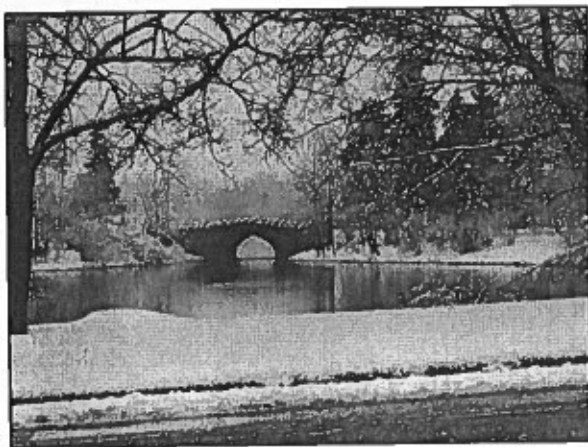
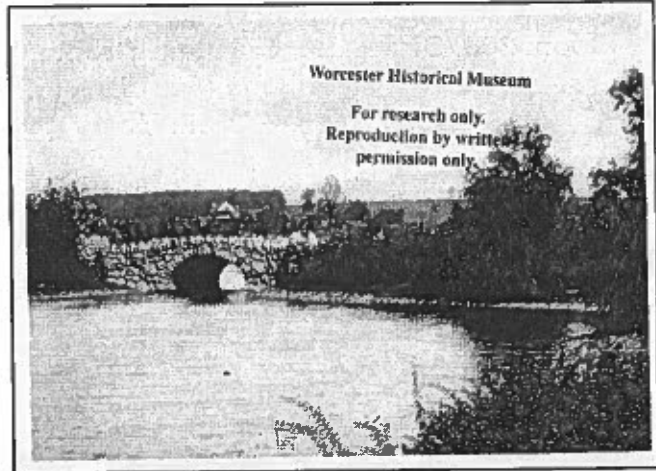
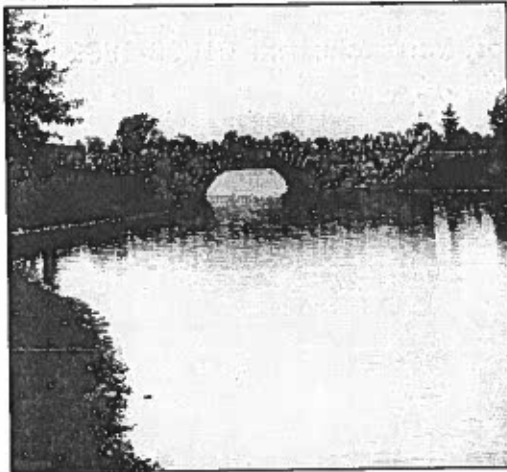


1962
8.2 acres were taken by the Commonwealth of Massachusetts for the construction of the I-290 expressway. The program elements lost to the Park included a basketball court, tennis court and gardens. An additional 4.2 Ac of land was offered to the Worcester Public Schools for the construction of Wawecus Elementary School

August 17, 1988
Worcester Gazette article called for this:
"Burncoat Park waits like a sleeping giant, it wants for people to stroll through its 27 acres of rolling fields and skate its ponds. It waits for children's laughter and the cheers of crowds watching games on its athletic fields. And it waits for the beautification that was promised more than a decade ago, but has yet to be delivered"

*All historical images provided by the Worcester Historical Museum Library and are used with their permission

Burncoat Bridge (Boulder Bridge), dating from 1901 is a symbol of another age when people walked more and loved to pause on bridges, staring around at the quite water where the carp frolicked.



*All historical images provided by the Worcester Historical Museum Library and are used with their permission

cc2026apr10031850

TO THE CITY COUNCIL OF THE CITY OF WORCESTER:

The undersigned person(s) most respectfully petitions your Honorable Board:

Request sidewalk repair on the odd side of Pleasant St. from Berwick St. to Beeching St.

Councilor Jose A. Rivera

**On behalf of Sam Dahrooge
19 Berwick Street
Worcester, MA 01602**

cc2026apr03011709

TO THE CITY COUNCIL OF THE CITY OF WORCESTER:

The undersigned person(s) most respectfully petitions your Honorable Board:

Request the existing No Parking Anytime zone on the north side of Crowningshield Rd. extending 230 ft. west from Massasoit Rd. be rescinded with the establishment of a Residential Permit Parking zone on the north side of Crowningshield Rd. from Massasoit Rd. to Everton Ave. (extended) being installed in its place.

Councilor John P. Fresolo

cc2026apr03012305

TO THE CITY COUNCIL OF THE CITY OF WORCESTER:

The undersigned person(s) most respectfully petitions your Honorable Board:

**Request establishment of a Residential Permit Parking zone on the south side of
Crowningshield Rd. from Everton Ave. to Batavia St.**

Councilor John P. Fresolo

cc2026apr03012535

TO THE CITY COUNCIL OF THE CITY OF WORCESTER:

The undersigned person(s) most respectfully petitions your Honorable Board:

Request establishment of a No Parking School Days (7 a.m. to 6 p.m.) zone on the south side of Crowningshield Rd. from Batavia St. to Massasoit Rd.

Councilor John P. Fresolo

cc2026apr03013018

TO THE CITY COUNCIL OF THE CITY OF WORCESTER:

The undersigned person(s) most respectfully petitions your Honorable Board:

Request the existing One Hour Parking from 8 a.m. to 3 p.m. School Day restriction on the east side of Indiana St. extending 150 ft. south of Allston Ave. be rescinded with the establishment of a Residential Permit Parking zone on the east side of Indiana St. from Brightwood Ave. to Allston Ave. and the establish a No Parking Zone on the east side of Indiana St. from Allston Ave. to Massasoit Rd. being installed in its place.

Councilor John P. Fresolo

cc2026apr03014303

TO THE CITY COUNCIL OF THE CITY OF WORCESTER:

The undersigned person(s) most respectfully petitions your Honorable Board:

Request establishment of a No Parking School Days (7 a.m. to 6 p.m.) except School Buses zone on the west side of Indiana St. from Massasoit Rd. to a point 215 ft. south of Massasoit Rd.

Councilor John P. Fresolo

cc2026apr03014756

TO THE CITY COUNCIL OF THE CITY OF WORCESTER:

The undersigned person(s) most respectfully petitions your Honorable Board:

Request establishment of a Residential Permit Parking zone on the west side of Indiana St. from a point 260 ft. north of Edison St. to Edison St.

Councilor John P. Fresolo

cc2026apr03015103

TO THE CITY COUNCIL OF THE CITY OF WORCESTER:

The undersigned person(s) most respectfully petitions your Honorable Board:

**Request establishment of a Residential Permit Parking zone on both sides of Batavia St.
between Crowningshield Rd. and Indiana St.**

Councilor John P. Fresolo

cc2026apr03015354

TO THE CITY COUNCIL OF THE CITY OF WORCESTER:

The undersigned person(s) most respectfully petitions your Honorable Board:

Request establishment of a Residential Permit Parking zone on the east side of Allston Ave. from a point 275 ft. south of Indiana St. to Indiana St.

Councilor John P. Fresolo

cc2026apr03035256

TO THE CITY COUNCIL OF THE CITY OF WORCESTER:

The undersigned person(s) most respectfully petitions your Honorable Board:

Request installation of a stop sign on Whittier St. at its intersection with Edgeworth St.

Councilor Robert A. Bilotta

cc2026apr03035532

TO THE CITY COUNCIL OF THE CITY OF WORCESTER:

The undersigned person(s) most respectfully petitions your Honorable Board:

Request installation of a stop sign on Dryden St. at its intersection with Edgeworth St.

Councilor Robert A. Bilotta

cc2026apr03035931

TO THE CITY COUNCIL OF THE CITY OF WORCESTER:

The undersigned person(s) most respectfully petitions your Honorable Board:

Request removal of the handicap parking space across from 118 Tower St.

Councilor Robert A. Bilotta

**On behalf of Adam Henderson
118 Tower Street
Worcester, MA 01606**

cc2026apr08025619

TO THE CITY COUNCIL OF THE CITY OF WORCESTER:

The undersigned person(s) most respectfully petitions your Honorable Board:

Request installation of speed humps on Marland Rd.

Councilor Tony Economou

**On behalf of Jake Murphy
19 Marland Road
Worcester, MA 01606**

cc2026apr08032217

TO THE CITY COUNCIL OF THE CITY OF WORCESTER:

The undersigned person(s) most respectfully petitions your Honorable Board:

Request installation of a crosswalk at the intersection of Tallawanda Dr. and Brookline St.

Councilor Jose A. Rivera

**On behalf of Catherine Holmes
11 Seminole Drive
Worcester, MA 01603**

cc2026apr09125825

TO THE CITY COUNCIL OF THE CITY OF WORCESTER:

The undersigned person(s) most respectfully petitions your Honorable Board:

Request installation of speed limit signs on Ames St.

Councilor John P. Fresolo

cc2026apr09010324

TO THE CITY COUNCIL OF THE CITY OF WORCESTER:

The undersigned person(s) most respectfully petitions your Honorable Board:

Request installation of speed humps on Greenfield St.

Councilor John P. Fresolo

**On behalf of Gina DiBaro
4 Norcross Street
Worcester, MA 01602**

cc2026apr10122443

TO THE CITY COUNCIL OF THE CITY OF WORCESTER:

The undersigned person(s) most respectfully petitions your Honorable Board:

Request installation of speed humps on Orient St., between Plantation St. and Villa Nova St.

Councilor Khrystian E. King and Councilor Robert A. Bilotta

cc2026apr10122737

TO THE CITY COUNCIL OF THE CITY OF WORCESTER:

The undersigned person(s) most respectfully petitions your Honorable Board:

Request installation of a stop sign on Peabody St. at its intersection with Plantation St.

Councilor Khrystian E. King and Councilor Robert A. Bilotta

cc2026apr10123019

TO THE CITY COUNCIL OF THE CITY OF WORCESTER:

The undersigned person(s) most respectfully petitions your Honorable Board:

Request the intersection of Plantation St. and Orient St. be reviewed for the purpose of installing speed calming measures at the location.

Councilor Khrystian E. King and Councilor Robert A. Bilotta

cc2026apr10123324

TO THE CITY COUNCIL OF THE CITY OF WORCESTER:

The undersigned person(s) most respectfully petitions your Honorable Board:

Request installation of a curb bump out in front of 197 Belmont St.

Councilor Robert A. Bilotta

cc2026apr10123845

TO THE CITY COUNCIL OF THE CITY OF WORCESTER:

The undersigned person(s) most respectfully petitions your Honorable Board:

Request installation of speed humps on Canton St.

Councilor Satya B. Mitra

On behalf of the Green Island Neighborhood Group

cc2026apr10124110

TO THE CITY COUNCIL OF THE CITY OF WORCESTER:

The undersigned person(s) most respectfully petitions your Honorable Board:

Request installation of speed humps on Ashmont Ave.

Councilor Satya B. Mitra

On behalf of the Green Island Neighborhood Group



The City of
WORCESTER

City Clerk Department

Nikolin Vangjeli, City Clerk
Stephen A.J. Pottle, Deputy City Clerk I
Clare M. Robbins, Deputy City Clerk II

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Please print out this form, provide your full contact information, including your name, residential address and phone number, sign the form and return to:

Worcester City Clerk
City Hall Room 206
455 Main Street
Worcester, MA 01608

The undersigned hereby petition the City Council as follows, request...

I am requesting a speed hump on Farrar Avenue. Specifically, where Bedford Street crosses it. I have lived here for 29 years and approximately 5 years ago, it started to become a major pass through street for people to go from Hamilton Street to Grafton Street and vice-versa. The cars are traveling very fast and there are a lot of children living on the street. It has gotten so bad, I have actually considered moving. I believe a speed hump will not only slow the cars down but also deter the offenders from even using it as a pass through. This street used to be minimal traffic, but it has exploded in the last five years. Please help correct this situation.

Respectfully,
Cindy Leadekei

Signature	Name	Address, Zip Code	Phone Number	Email
<small>eSigned via GovOS.com</small> <i>Cindy A. Leadekei</i> <small>Key: 2b3ab596c9b463df9da573fa5350d51</small>	Cindy Leadekei	77 Farrar Avenue	508-395-4108	Cindy.wilson@verizon.net

Room 206, City Hall ■ 455 Main Street ■ Worcester, Massachusetts 01608-1889
Telephone (508) 799-1121 ■ Fax (508) 799-1194
E-Mail: clerk@worcesterma.gov



The City of
WORCESTER

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Worcester City Clerk
City Hall Room 206
455 Main Street
Worcester, MA 01608

The undersigned hereby petition the City Council as follows, request...

...the prohibition of left turns for motor vehicles traveling northbound on Grafton Street at the

driveway entrance of 1006 Grafton Street (Roosevelt School).

Signature	Name	Address, Zip Code	Phone Number	Email
<i>Jen Markell</i>	Jen Markell	182 Cohasset St	508 736-5138	<i>jenmarkell@hutchins.com</i>
<i>Norvisi Stave</i>	Norvisi Stave	9 Vernal St.	508-410-4882	
<i>Lizandra Estrada</i>	Lizandra Estrada	12 Montfort St ^{SH}	603-866-2303	
<i>Michael Ricciardi</i>	Michael Ricciardi	16 Gay St	508 667 8064	

Room 206, City Hall ■ 455 Main Street ■ Worcester, Massachusetts 01608-1889
Telephone (508) 799-1121 ■ Fax (508) 799-1194
E-Mail: clerk@worcesterma.gov



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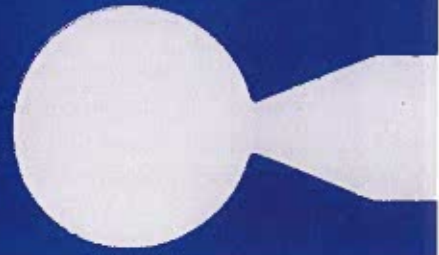
Worcester City Clerk
City Hall Room 206
455 Main Street
Worcester, MA 01608

The undersigned hereby petition the City Council as follows, request...

Installation of HCP in front of 117 Merrifield St. Apt. 2.

RECEIVED
 WORCESTER CITY CLERK
 2006 APR -3 AM 11:25

Signature	Name	Address, Zip Code	Phone Number	Email
	Fatima Hussein	117 Merrifield St Apt 2 01605 Worcester - MA	508 3736462	Maryam Hussein 0919@gmail.com



Important: Remove before driving vehicle

PL9010886

NON-TRANSFERABLE

03-05-31

WARNING

Wrongful use by any other person carries 60 day loss of license, placard revocation, \$500 fine for 1st offense. \$50 fine for covering placard number/date.

Allen of Soghra



HUSSEINI
SOGHRA

Mass.gov/RMV



The City of
WORCESTER

City Clerk Department

Nikolin Vangjeli, City Clerk
Stephen A.J. Pottle, Deputy City Clerk I
Clare M. Robbins, Deputy City Clerk II

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City Hall Room 206
455 Main Street
Worcester, MA 01608

The undersigned hereby petition the City Council as follows, request...

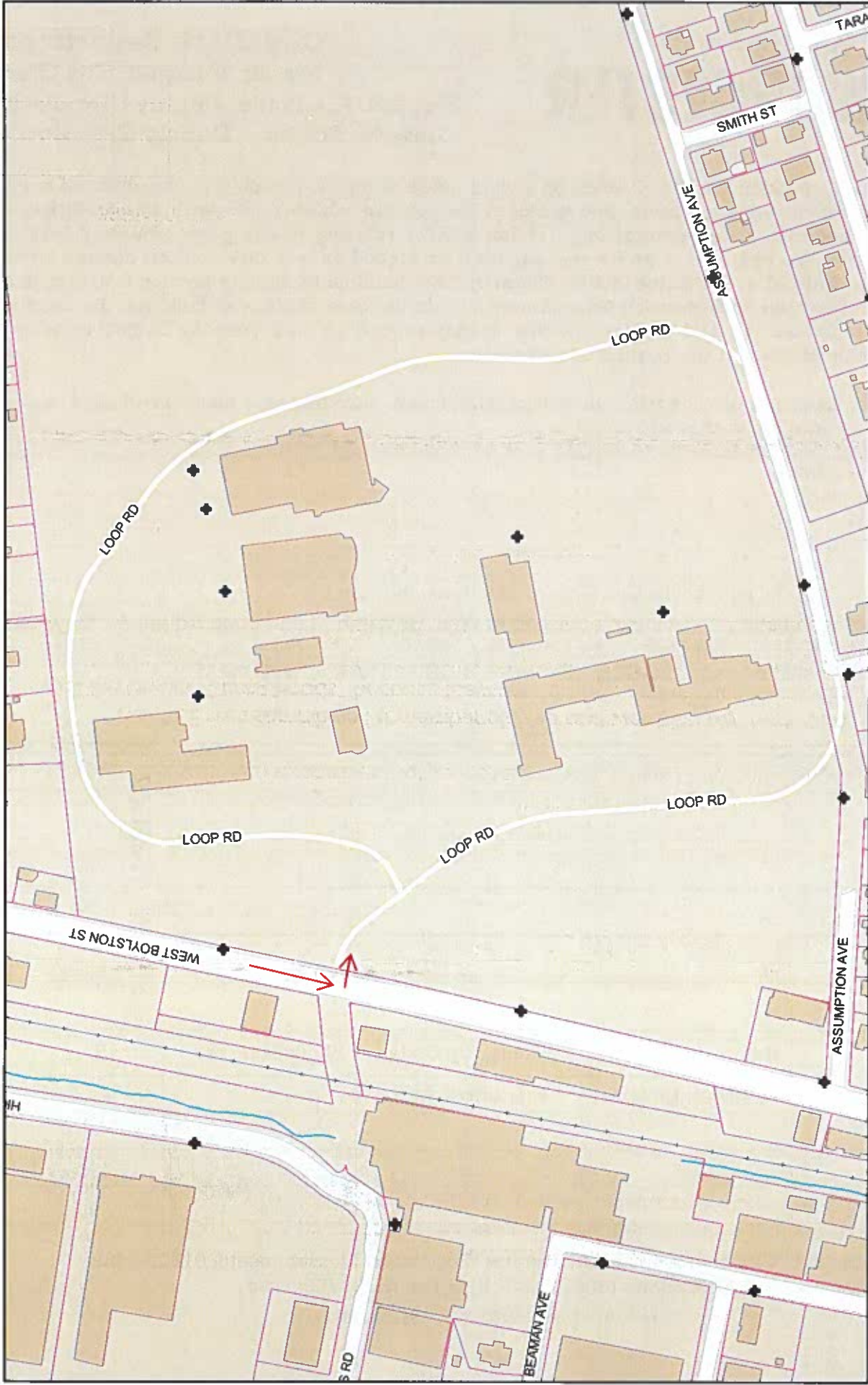
that the City of Worcester review the intersection of West Boylston St and Loop Rd (the W. Boylston St. entrance for QCC) in order to consider installing a left arrow light on the southbound portion of W. Boylston St at said intersection. SEE REVERSE SIDE FOR ATTACHED MAP.

2026 MAR 30 PM 4:15

Signature	Name	Address, Zip Code	Phone Number	Email
	Patrick Grady	6 Bishop Ave		

Room 206, City Hall ■ 455 Main Street ■ Worcester, Massachusetts 01608-1889
Telephone (508) 799-1121 ■ Fax (508) 799-1194
E-Mail: clerk@worcesterma.gov

Worcester Atlas



3/19/2026, 1:43:19 PM

Hydrants

- WORCESTER Hydrant (black diamond)
- PRIVATE HYDRANT (grey diamond)
- HYDRANT (grey diamond)

Buildings

- Buildings (tan fill)
- Building (tan outline)

Deck/Patio

- Deck/Patio (light blue fill)

Parcel Boundaries

- Parcel Boundaries (pink outline)

Scale

1:3,654

0 125 250 500 ft

0 37.5 75 150 m

North Arrow

cc2026apr10124337

TO THE CITY COUNCIL OF THE CITY OF WORCESTER:

The undersigned person(s) most respectfully petitions your Honorable Board:

Request installation of “No Alcohol Allowed,” “No Loud Music,” and “Park Closed at 10 p.m.” signage at Crompton Park, at its entrance on Canton St.

Councilor Satya B. Mitra

On behalf of the Green Island Neighborhood Group

CITY OF WORCESTER

Pursuant to a vote of the Committee on Public Health and Human Services, be it

ORDERED: That

The City Clerk be and is hereby requested to work with the City Council Staff to solicit feedback from the city's State Delegates related to H.1370 (An Act Relative to Massachusetts Primary Care for You, filed by Representative Rich Haggerty), H.2537 (An Act Relative to Primary Care Access, filed by Representative Greg Schwartz), and S.867 (An Act Relative to Primary Care for You, filed by Senator Cindy Friedman). Said feedback should include each of their thoughts on the legislation, their recommendations to the City Council related to supporting the legislation, as well as any pros and cons they are aware of concerning its passage.

cc2026jan05040350

CITY OF WORCESTER

Pursuant to a vote of the Committee on Public Service and Transportation, be it

ORDERED: That

The City Clerk be and is hereby requested to work with the City Council Staff to prepare a letter of support related to the Worcester Regional Transit Authority (WRTA) continuing to offer fare free services throughout the city.

cc2026jan05040350

CITY OF WORCESTER

Pursuant to a vote of the Committee on Public Service and Transportation, be it

ORDERED: That

The City Clerk be and is hereby requested to work with the City Council Staffing Office to prepare a letter of support related to the Worcester Regional Transit Authority (WRTA) prioritizing the review of implanting crosstown services and on-demand paratransit services in the city.

CITY OF WORCESTER

Pursuant to a vote of the Committee on Public Service and Transportation, be it

ORDERED: That

The City Clerk be and is hereby requested to work with the City Council Staffing Office to organize and schedule public hearings throughout the community to discuss Worcester Regional Transit Authority (WRTA) improving bus service to the city's residents and businesses. Potential considerations for improvements should include, but not be limited to, the implementation of rapid transit, route changes, a same day paratransit pilot program, improved service times, a review of the desirability of their hub and spoke operations and improved metrics. Participants invited to said hearings should include, but not be limited to, local bus transit riders, the WRTA Administrator and the Chairman of their advisory Board, representatives from the Zero Fare Worcester Coalition, the local Riders Action Council, faculty and students in the Department of Urban and Environmental Policy and Planning at Tufts University, the city's Department of Transportation and Mobility, the city's Commission on Accessibility, the Worcester Department of Public Health, the statewide Transportation for Massachusetts (T4MA) agency, MassDOT and the State Delegation.

cc2026jan05040350

CITY OF WORCESTER

Pursuant to a vote of the Committee on Public Service and Transportation, be it

ORDERED: That

The City Manager be and is hereby requested to request the Commissioner of Transportation and Mobility review the feasibility of conducting a public survey related to the services provided by the Worcester Regional Transit Authority (WRTA).

cc2026apr01034544

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request Commissioner of Inspectional Services ensure all landlords, especially landlords who do not live at their property, are notified whenever any neighborhood nuisance complaint or emergency occurs at their property.

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to establish, with the support of the City Council, a Worcester Sports Commission, consisting of at least nine (9) and no more than thirteen (13) members, to be appointed by the City Manager. Said Commission shall be charged with attracting, promoting, and supporting sporting events in Worcester to drive economic activity, community engagement, and city branding. Membership should include, but not be limited to, a City representative, local business leaders, sports and venue representatives, college athletics staff, tourism and hospitality professionals, youth sports organizers, and local athletes or league representatives, as well as citizen representatives. The Commission shall elect a Chairperson, who will, with member input, establish short- and long-term goals, including potential fundraising and growth strategies. Be it further requested that the Commission be a volunteer body.

cc2026apr08022704

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request Chief Financial Officer provide City Council with a report concerning the scrivener's error on the 4th Quarter tax bills that caused the date on the remittance to not be updated from the 3rd Quarter due date of February 2, 2026, to the correct 4th Quarter bill due date of May 1, 2026.

cc2026apr08023212

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to remove overgrowth on the odd side of Tallawanda Dr. at its intersection with Brookline St.

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request the Commissioner of Public Works consider increasing the days and hours residents are given to drop off both their hazardous and bulk waste materials. Said increase could include expanding the city's Household Hazardous Waste Days to more than the currently set four (4) days, as well as providing additional days and hours each week dedicated to bulk waste disposal.

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to contact and collaborate with the administration at the South Middlesex Opportunity Council (SMOC), located at 1194 Main St., to review and address neighborhood concerns related to trash and needles being scattered in the vicinity of the property.

cc2026apr09115115

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to replace the plastic trash barrels along the boardwalk at Coes Park with more permanent, metal barrels, similar to those already found in the park (see attached for images of the existing plastic barrels and proposed metal replacements).





NO REUSABLE
NO REUSABLE
NO REUSABLE

DMC
DUMM



WORCESTER
A TOWN JUNE 14, 1722
A CITY FEB 2, 1846

WORCESTER
A TOWN JUNE 14, 1722
A CITY FEB 2, 1846

NO LITTERING
NO BOTTLES
NO CANS
NO GLASS


**DOGS
ALLOWED**
IN PARK ON LEASH
PLEASE PICK UP
AFTER YOUR PET

**WARNING
THIN ICE**

**PELIGRO
HIELO FINITO**

EAS
TRAIN
PARKS/SPOT







TO STREET CALL 311
DO NOT LITTER

Recycle

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request Commissioner of Transportation and Mobility provide ample notification to the parents at Roosevelt Street School regarding the implementation of 'No Parking' on Grafton St. starting on Monday, April 27, 2026. Said notification may include mailings, social media posts, and collaboration with the Worcester Public Schools (WPS) to use any existing communication channels.

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to work with the Commissioner of Parks, Recreation, and Cemetery to provide City Council with a report concerning the best practices for the management of invasive plant species. Said report should include best practices for the management of invasive plant species that are located on City properties, as well as the feasibility of developing a public awareness campaign that informs private property owners on how to identify and manage invasive plant species on their property.

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with a report concerning the status of the designated “Union Representative” seat on the Worcester Housing Authority (WHA), as the term for the position expired on November 30, 2025. Further, request said report include information related to an overview of the appointment process used for the position, as well as the timeline for filling the vacancy.

cc2026apr10120918

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with a report concerning the city's allocation of opioid settlement funds. Said report should include information concerning any pending allocations, as well as how the city has engaged the community throughout its allocation processes.

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request City Solicitor work with the Commissioner of Public Works to provide City Council with a legal opinion regarding whether the city has the authority to repair and/or completely repave private roads in the city in certain emergency situations (e.g. emergency vehicles unable to pass and/or school buses unable to pass through road for child pickups).

cc2026apr10125922

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request the Chief Financial Officer resume the use of decals as a method of identifying vehicles that are properly registered in the Residential Parking Program.

CITY OF WORCESTER

WHEREAS: On April 6, 2026, Worcester Police officers responded to Laurel Street for a report of an assault with a firearm; and

WHEREAS: The victim stated that four males in a motor vehicle approached and attempted to rob him while displaying a firearm; and

WHEREAS: The suspect vehicle was found by officers on Orient Street, with multiple officers assisting with the high-risk motor vehicle stop; and

WHEREAS: Four (4) juveniles were removed from the vehicle and detained, with a handgun being recovered from one of the suspects and an additional handgun being discovered within the vehicle; and

WHEREAS: All four (4) males were placed under arrest and charged accordingly, with the Crime Scene Unit responding and recovering the firearms; and

WHEREAS: Also, early in April, Worcester Police Department working with surrounding departments and Massachusetts State Police deterred several street takeovers; and

WHEREAS: As a result, several areas targeted for takeover, including 865 Grafton Street, Newton Square, Pullman Street, Lincoln Street, Madison Street and Park Avenue near Chandler Street, were prevented; and

WHEREAS: The operation resulted in twelve (12) arrests and nineteen (19) traffic citations/warnings being issued in Worcester

NOW, THEREFORE, BE IT RESOLVED:

That the City Council of the City of Worcester does hereby recognize the Worcester Police Department (WPD)'s excellent work in several recent situations, where potentially serious dangers to the general public's safety and well-being were averted.



The City of
WORCESTER

City Clerk Department
Nikolin Vangjeli, City Clerk
Stephen A.J. Pottle, Deputy City Clerk I
Clare M. Robbins, Deputy City Clerk II

April 14, 2026

Mayor Joseph M. Petty and
Members of the City Council
City Hall, 455 Main Street
Worcester, MA 01608

Dear Mr. Mayor and Councilors,

At the January 20, 2026 City Council meeting, the City Council requested that the City Clerk provide a quarterly report summarizing the City Council Orders adopted over the preceding three (3) months. In accordance with that request, I have enclosed the requested report.

Furthermore, I am also providing below the relevant provisions of the City Charter and the Rules of the City Council that highlight the authority City Councilors have related to placing orders on City Council agendas. As outlined in Article II of the City Charter, the City Council serves as the legislative body of the City and is responsible for the oversight of the City Auditor, City Clerk and City Manager.

City of Worcester Charter

Article II – City Council - Section 2-1 Composition, Term of Office, Legislative Powers: (d) Legislative Powers - The city council shall have and shall exercise all the legislative powers of the city, except as such powers are reserved by this charter to the school committee or to the qualified voters of the city.

Article II – City Council - Section 2-7 Access to Information: The city council may, at any time, request from the city manager, specific information on any municipal matter within its jurisdiction, and may request him/her to be present to answer written questions relating thereto at a meeting to be held not earlier than one week from the date of receipt by the city manager of said questions. The city manager, shall personally, or through the head of a department or a member of a board, attend such meeting and publicly answer all such questions. The person so attending shall not be obliged to answer questions relating to any other matter. The



The City of
WORCESTER

City Clerk Department
Niko Vangjeli, City Clerk
Stephen A.J. Pottle, Deputy City Clerk I
Clare M. Robbins, Deputy City Clerk II

city manager may attend and address the city council in person or through the head of a department or a member of a board, upon any subject and at any time.

Article III – City Manager - Section 3-2 Power and Duties:

The city manager shall have and possess, and may exercise, all the power, rights and duties, other than legislative, commonly associated with municipal chief executive or administrative officers.

The city manager shall be the chief administrative and executive officer of the city and shall be responsible to the city council for the proper administration of all city affairs properly entrusted to him/her by the city council or under this charter. The powers and duties of the city manager shall include, but shall not be limited to the following:

- (4) To make such recommendations to the city council concerning the affairs of the city as he/she may deem necessary and desirable.
- (5) To make reports to the city council from time to time upon the affairs of the city.

Section 2-8 Officers Elected by the Council.

(a) City Clerk - The city council shall, by majority vote, elect a city clerk to hold office for two years or for such other term as provided by general or special law, and until his/her successor is qualified. The city clerk shall have such powers and perform such duties as the city council may require, in addition to such duties as may be prescribed by law. He/she shall be, ex-officio, clerk of the city council, and shall keep records of its proceedings.

(b) City Auditor - The city council shall, by majority vote, elect a city auditor to hold office for two years or for such other term as provided by general or special law, and until his/her successor is qualified. He/she shall keep and have charge of the accounts of the city and, from time to time, shall audit the books and accounts of all departments, commissions, boards and offices of the city, and shall have such other powers and perform such other duties as the city council may prescribe, in addition to such duties as may be prescribed by law.

Rules of the City Council 2026-2028



The City of
WORCESTER

City Clerk Department
Niko Vangjeli, City Clerk
Stephen A.J. Pottle, Deputy City Clerk I
Clare M. Robbins, Deputy City Clerk II

Rule 8. Annual Calendar of Meetings

Not later than the first meeting of each January the mayor shall introduce to the council for adoption an Annual Calendar of City Council Meetings.

The city council shall by majority vote adopt such a calendar, with or without amendment. The Annual Calendar of City Council Meetings shall:

- (a) Maintain as much as practical the alternating schedule of city council calendars and city manager calendars described in these rules.
- (b) Include the city manager's quarterly Economic Development Report as a First Item of Business.
- (c) Include as a First Item of Business on the second city council calendar of each month (except July and August) a Finance Committee Item to consider a monthly report from the City Auditor on the status of the city budget, which report shall contain a narrative on departmental expenditures and budget balances; the budgetary impact of vacancies in funded positions due to retirements, resignations, workers compensation or injured-on-duty status; and any other information indicating any significant variances in the financial performance of the city as anticipated in the annual city budget. Such First Item of Business shall include any communication of the city manager indicating that it is being transmitted to the city council for consideration in conjunction with the monthly financial report of the City Auditor.
- (d) Identify the Tuesdays when no meetings of the city council shall occur due to general and primary election days, holiday weeks, the summer schedule or any other appropriate reason.

Rule 7. Order of Business

a) The business taken up by the city council at any specific regular meeting shall conform to the Order of Business determined for each regular meeting in accordance with these rules. The Order of Business for the weekly regular meetings of the city council shall reflect the alternating schedule of city council agendas and city manager agendas whereby a "City Council Calendar" shall be a city council agenda that includes motions, orders or resolutions filed by individual councilors, together with committee reports and related matters, and no ordinary communications of the city manager, while and a "City Manager Calendar" shall



The City of
WORCESTER

City Clerk Department
Niko Vangjeli, City Clerk
Stephen A.J. Pottle, Deputy City Clerk I
Clare M. Robbins, Deputy City Clerk II

exclude the foregoing city council items and include a calendar of items prepared by the city manager for transmittal to the city council. A "Joint Calendar" shall include both city council items and city manager communications. An Order of Business template for each of these three types of meetings is attached hereto as Rules Appendix A

RULES APPENDIX A – ORDERS OF BUSINESS FOR THE VARIOUS TYPES OF CITY COUNCIL AGENDAS (COUNCIL, MANAGER AND JOINT).

A1 - Order of Business – City Council Calendars

When a regular meeting of the city council is designated on the annual calendar to be a "City Council Calendar," the order of business shall be as follows:

- j. Petitions
- k. Orders filed by the Chairs of Committees in Committee
- l. Orders, Motions and Resolutions
- r. Reports of the Committees
- m. Recess to Finance Committee, if necessary
- n. Recess to Ordinance Committee, if necessary
- o. Communications of the City Auditor
- p. Communications of the City Clerk

A2 – Order of Business – City Manager’s Calendars

When a regular meeting of the city council is designated on the annual calendar to be a "City Manager Calendar," the order of business shall be as follows:

- k. Communications of the City Manager
- l. Recess to Finance Committee, if necessary
- m. Recess to Ordinance Committee, if necessary
- n. Miscellaneous Communications/Reports of the Planning Board.

A3 – Order of Business – Joint City Council/City Manager Calendars

When a regular meeting of the city council is designated on the annual calendar to be a "Joint City Council /City Manager Calendar," the order of business shall be as follows:

- j. Petitions
- k. Communications of the City Manager
- l. Orders filed by the Chairs of Committees in Committee
- m. Orders, Motions and Resolutions



The City of
WORCESTER

City Clerk Department

Niko Vangjeli, City Clerk

Stephen A.J. Pottle, Deputy City Clerk I

Clare M. Robbins, Deputy City Clerk II

- n. Recess to Finance Committee, if necessary
- o. Recess to Ordinance Committee, if necessary
- p. Communications of the City Auditor
- q. Communications of the City Clerk
- r. Miscellaneous Communications/Reports of the Planning Board
- s. Reports of the Committees

Cordially,

Nikolin Vangjeli
City Clerk



The City of
WORCESTER

City Clerk Department

Niko Vangjeli, City Clerk

Stephen A.J. Pottle, Deputy City Clerk I

Clare M. Robbins, Deputy City Clerk II

**THE FOLLOWING ORDERS
WERE BROUGHT FORTH BY...**

**COUNCILOR MORRIS A.
BERGMAN**

**...FROM JANUARY 1, 2026,
THROUGH MARCH 31, 2026**

Room 206, City Hall ■ 455 Main Street ■ Worcester, Massachusetts 01608-1889

Telephone (508) 799-1121 ■ Fax (508) 799-1194

E-Mail: clerk@worcesterma.gov

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request Commissioner of Public Works and Commissioner of Transportation and Mobility provide City Council with a report, prior to committing to any segment of a road redesign ("redesign segment"), that includes the following aspects of the proposed redesign segment: 1) current annual daily traffic volume; 2) current vehicle speeds at the 85% and 50% marks; 3) accident rate per million vehicles; 4) travel time impact on those using the redesign segment and any proposed changes in the signal timing or sequencing; 5) the bicycle and pedestrian count monthly/ yearly; 6) the impact(s) on local businesses, based upon construction timing and redesign segment changes.

In City Council

January 13, 2026

Order adopted

A Copy. Attest:



Nikolin Vangjeli
City Clerk

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to reach out to RCAP Solutions regarding individuals needing their assistance for housing and the difficulty they are facing contacting the entity by phone or in person.

In City Council

January 13, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request City Solicitor provide City Council with a report detailing the legality relative to requiring retail pharmacies to accept previously sold needles and sharps for disposal.

In City Council

January 13, 2026

Order adopted



Nikolin Vangjeli
City Clerk

A Copy. Attest:

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to consider expanding the city's Senior Work-Off Abatement Program, to allow for taxpayers aged sixty (60) years or older to volunteer their services to the city for a reduction in their taxes.

In City Council

January 20, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with a report reviewing the large number of streets with “Permanent Winter Parking Ban” signage to determine if said signage is needed, given how few “snow days” have recently occurred and the challenges associated with on-street parking.

In City Council

January 20, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request the Commissioner of Emergency Communications and Management provide City Council with a report detailing all 311 calls/email received regarding the need to address snow plowing issues for the same street(s) from January 1, 2024, through January 31, 2026.

In City Council

February 3, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with a report listing all permitted festivals in 2025 that includes the permit fees paid by each applicant and whether any funds are currently owed.

In City Council

February 3, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to reach out to the appropriate representative(s) from National Grid to provide City Council with a report concerning how commercial electrical upgrades costs are calculated.

In City Council

February 3, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to, in honor of our Nation's 250th anniversary and as a permanent gift to the city's residents, consider finding funding sources for the commission of a statute of the historic reading of the Declaration of Independence by Isaiah Thomas, to be placed at the proper location in front of City Hall.

In City Council

February 3, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with an update concerning a previous requested report detailing efforts to utilize naming opportunities at Beaver Brook Park for Douglas J. Hannam, Jr., to honor him for his lifetime commitment to Little League in Worcester, as well as his dedicated service to City of Worcester, including many Boards and Commissions.

In City Council

February 3, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to work with the Veterans' Services Officer/Director to create a monument/plaque that recognizes those from the city who served in World War II, but are not currently recognized.

In City Council

February 24, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with a report and draft ordinance to allow those with a veteran license plate and/or placard to park for free at city on-street meters and surface lots. Further, request said report include information concerning whether any reduction in revenue would be realized, as well as best practices used in other communities to ensure there is no abuse of the parking regulations from non-veterans.

In City Council

February 24, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request City Solicitor provide City Council with a report detailing how many public record requests have been received by the Law Department, organized by the type of record request and the reason for the request.

In City Council

February 24, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to work with the appropriate representatives from the Worcester Regional Transit Authority (WRTA) to encourage the WRTA to provide all their backup materials when submitting their agendas and minutes for posting to the city's website.

In City Council

February 24, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request the Commissioner of Inspectional Services and Chief Development Officer provide City Council with a report detailing a recommendation relative to the feasibility of freezing the implementation and regulatory enforcement of the Specialized Stretch Energy building Code for a period of no less than twelve (12) months.

In City Council

March 10, 2026

Order adopted by a yea and nay vote of Eight Yeas and Two Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request Commissioner of Inspectional Services provide City Council with a report detailing a recommendation as to the feasibility and advisability of eliminating the “four (4) or more unrelated parties,” portion of the city’s zoning ordinance, as it relates to tenants in multifamily buildings that were originally built with four (4) or more bedrooms.

In City Council

March 10, 2026

Order adopted

A Copy. Attest:



Nikolin Vangjeli
City Clerk

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to consider assembling a group of third-party public works experts specializing in winter weather operations to provide City Council with a report concerning best practices as they relate to DPW winter weather operations. Said report should be provided prior to the upcoming budget.

In City Council

March 17, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**



The City of
WORCESTER

City Clerk Department

Niko Vangjeli, City Clerk

Stephen A.J. Pottle, Deputy City Clerk I

Clare M. Robbins, Deputy City Clerk II

**THE FOLLOWING ORDERS
WERE BROUGHT FORTH BY...**

**COUNCILOR ROBERT A.
BILOTTA**

**...FROM JANUARY 1, 2026,
THROUGH MARCH 31, 2026**

Room 206, City Hall ■ 455 Main Street ■ Worcester, Massachusetts 01608-1889

Telephone (508) 799-1121 ■ Fax (508) 799-1194

E-Mail: clerk@worcesterma.gov

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request Commissioner of Transportation and Mobility identify and prioritize pedestrian improvement projects along the Lake Ave. corridor, as identified in the Vision Zero priority network. Said pedestrian improvement projects should include curb extensions, raised crosswalks/intersections, high visibility crosswalks, rapid flashing beacons, pedestrian hybrid beacons, enhanced pedestrian lighting and pedestrian refuge islands/raised medians.

In City Council

January 13, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request Commissioner of Transportation and Mobility identify and prioritize pedestrian improvement projects on Lincoln St., between Brittan Square and Interstate 290. Said pedestrian improvement projects should include curb extensions, raised crosswalks/intersections, high visibility crosswalks, rapid flashing beacons, pedestrian hybrid beacons and enhanced pedestrian lighting.

In City Council

January 13, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with a draft ordinance to increase fines for illegal dumping from \$200.00 to \$500.00 dollars, with \$1,000.00 fines for secondary offenses, in an effort to deter illegal dumping in the city's neighborhoods. Further, the City Manager be and is hereby requested to provide City Council with a report outlining the number of illegal dumping fines that have been assessed to landlords of properties against those that have been assessed to tenants of properties. Further, request said report outline any individuals who are multi-time offenders.

In City Council

January 20, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request Commissioner of Parks, Recreation and Cemetery initiate a Park Master Plan for Lake Park.

In City Council

January 20, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

cc2026jan13090631

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request Police Chief provide increased speed and traffic enforcement surrounding the Belmont Street Community School, located at 170 Belmont St.

In City Council

January 20, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request the Commissioner of Sustainability and Resilience identify storm water runoff locations feasible for rain gardens and retention basins along Lake Qunisigamond and Indian Lake.

In City Council

February 3, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request Chief Equity Officer develop an Americans with Disabilities (ADA) Transition Plan as part of the city's ongoing effort to assess the current level of ADA compliance in programs, services, activities, and city-owned facilities.

In City Council

March 10, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to consider hiring a consultant to conduct a third-party evaluation/audit of the Department of Public Works (DPW) to evaluate departmental policies, operational procedures, internal communications, facilities, and equipment management. Further, the City Manager be and is hereby requested to request the Commissioner of Public Works provide City Council with a report concerning any evaluations that have been done related to the policies and procedures of the Department of Public Works (DPW), as well as what steps are being taken to improve operations.

In City Council

March 10, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request Commissioner of Public Works repaint the crosswalks on Lincoln St.

In City Council

March 31, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request Commissioner of Inspectional Services provide City Council with a draft ordinance related to imposing escalating fees onto underdeveloped lots that have been underdeveloped and vacant for more than five (5) years. Further, request City Manager provide City Council with an updated report concerning any potential legal impediments to enacting such an ordinance.

In City Council

March 31, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**



The City of
WORCESTER

City Clerk Department

Niko Vangjeli, City Clerk

Stephen A.J. Pottle, Deputy City Clerk I

Clare M. Robbins, Deputy City Clerk II

**THE FOLLOWING ORDERS
WERE BROUGHT FORTH BY...**

**COUNCILOR TONY
ECONOMOU**

**...FROM JANUARY 1, 2026,
THROUGH MARCH 31, 2026**

Room 206, City Hall ■ 455 Main Street ■ Worcester, Massachusetts 01608-1889

Telephone (508) 799-1121 ■ Fax (508) 799-1194

E-Mail: clerk@worcesterma.gov

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request Commissioner of Public Works require all contractors have all detour and road closure signage up and visible, with a list of businesses that are still open to the public also clearly marked, whenever road construction of any kind shuts down a street or a section of street with businesses located inside the location.

In City Council

January 13, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request Chief Development Officer consider ensuring an ombudsperson be available to all small business owners for the purpose of helping them through the city's permitting process, in an effort to expedite and remove confusion around what is required from a business relative to permitting, building out their infrastructure, and all other processes required prior to opening and/or renovating their businesses. Further, request that due consideration be given to reorganizing the Executive Office of Economic Development to ensure an ombudsperson is available to the public. Further, if assigning an ombudsperson within the Executive Office of Economic Development is not possible, the City Manager be and is hereby requested to work with the Chamber of Commerce to support such an initiative.

In City Council

January 13, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request the Chief Development Officer and Commissioner of Inspectional Services work together to determine ways to simplify and eliminate any unnecessary requirements around permitting in the city. Said effort should include ensuring applicants recognize the difference between when a request is made of them as opposed to when something is required of them prior to any applications they have pending before the various board and commissions can be approved.

In City Council

January 13, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request the Commissioner of Public Works and Commissioner of Transportation and Mobility review potential options that could be implemented to fill potholes and repair utility patches in the city, including but not limited to infrared heater repairs and emulsion pothole repair.

In City Council

January 20, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

cc2026jan15032343

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request the Commissioner of Public Works repair, replace or upright the post that is knocked over in front of 39 Indian Hill Rd.

In City Council

January 20, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

cc2026jan15032511

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request the Commissioner of Parks, Recreation and Cemetery cut down the two (2) dead trees at Roosevelt Park on Indian Hill Rd.

In City Council

January 20, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request the Commissioner of Public Works reinstall the missing stop sign at the intersection of Salisbury St. and Moreland St., as soon as possible.

In City Council

February 3, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request the Commissioner of Public Works provide City Council with a report as to whether there are any time restrictions for snow removal on commercial properties, especially when they abut or are close to residential properties.

In City Council

February 3, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request the Commissioner of Public Works provide City Council with a report detailing a comprehensive review of the process the city uses during winter weather, snow and ice cleanup operations. Said review should include, but not be limited to, 1) an evaluation of the number of employees allocated and needed to conduct said operations; 2) whether other city employees should be cross-trained to work during snow operations; 3) whether the city has the proper equipment to conduct said operations; 4) whether additional training needs to be conducted; 5) the potential to repair or replace the city's existing storage shed units; 6) whether additional sanding and salting sheds should be built throughout the city to ease transportation of materials; 7) how the winter parking ban impacts snow operations and if the ban should be changed in any way to increase plowing efficiency; and 8) the notification process used to inform the public of parking bans and options available to them for parking their vehicles during snow events.

In City Council

February 10, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request the Commissioner of Public Works provide a report to the City Council outlining the city's plan to address potholes now and as the weather breaks this spring. Said report should include the following: 1) how many crews will disperse throughout the city filling and repairing potholes; 2) what type of material the city intends to use to fill the potholes; and 3) if any new, more permanent patching, or new asphalt emulsion practices will be used, and if not, reasoning behind such a decision. Further, request said report including how many potholes and streets the city can expect to have filled per DPW crew and per shift, as well as whether the city can subcontract some of the work to private companies to augment the city's efforts to get the potholes done in a quick, timely and affordable manner.

In City Council

February 24, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request the Chief Financial Officer provide City Council with a report regarding the process the city uses to collect Community Preservation Act (CPA) funds from property owners, as well as whether the city has collected any duplicate funds directly from property owners or through their mortgage escrow accounts since the CPA's inception. Said report should also include information regarding whether any double payments have been made by property owners and the process used to credit back those property owners. Further, request City Manager request Chief Financial Officer make a publicly available list of all property owners that have paid double for the CPA surcharge, individually and through their mortgage escrow accounts, so said property owners can request their rightful refunds immediately.

In City Council

February 24, 2026

Order adopted by a yea and nay vote of Ten Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to review compensation provided to Deputy City Clerk I and Deputy City Clerk II positions.

In City Council

February 24, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request the Commissioner of Transportation and Mobility review the feasibility of completing an emergency resurfacing of Sagamore Rd. from Whitman Rd. to Park Ave. in the upcoming construction season. Further, request other sections of Sagamore Rd. also be considered during such a resurfacing.

In City Council

February 24, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request the Police Chief provide increased speed enforcement on Forest St.

In City Council

March 17, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request the Police Chief provide increased speed enforcement on Vassar St., in the vicinity of Cornell Rd., between the hours of 3 p.m. and 6 p.m.

In City Council

March 17, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with a report concerning the number of service requests received by 311 over the past thirty (30) days related to repairing potholes in the city. Said report should also include how many of those service requests have been addressed, how many are outstanding and how long it took to complete the work associated with each request. Further, the City Manager be and is hereby requested to review processes to ensure all potholes are addressed on a street, even when only one (1) is reported. Further, the City Manager be and is hereby requested to request the Commissioner of Public Works include in said report information concerning the process the city uses to fill unreported potholes in close vicinity of reported potholes, as well as details explaining the inconsistent application of such a process across the city, including on West Chester St.

In City Council

March 17, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request Police Chief provide increased speed enforcement on Coventry Rd. between the hours of 7 a.m. and 9 a.m., as well as 3 p.m. to 5 p.m.

In City Council

March 31, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with an update concerning the status of replacing the failed blinking stop signs at the intersection of Clark St. and St. Nicholas Ave.

In City Council

March 31, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request Commissioner of Transportation and Mobility provide City Council with a report clarifying whether a left turn is allowable from the middle lane at the end of Norton Dr. onto Shore Dr., or if the lane is dedicated to traveling straight only. Further, if a left turn is not allowable, request City Manager request Police Chief provide increased enforcement at the intersection to ensure drivers do not take a left turn from the middle lane, especially during the late afternoon rush hours, in the essence of public safety.

In City Council

March 31, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request Commissioner of Parks, Recreation and Cemetery consider placing a portable toilet at Duffy Field.

In City Council

March 31, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request Commissioner of Public Works and Commissioner of Transportation and Mobility consider eliminating the use of the chipseal method as part of the city's street maintenance and resurfacing program.

In City Council

March 31, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request the Police Chief install speed notification monitoring on Richmond Ave. between Pleasant St. and Flagg St.

In City Council

March 31, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request Commissioner of Public Works ensure the westerly side of the center island along Massachusetts Ave. be filled with the appropriate soil, grade and seed this spring to repair winter storm damage.

In City Council

March 31, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to install a WooBin trash receptacle in the vicinity of the intersection of Lincoln St. and Boylston St.

In City Council

March 31, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to ensure the Quality-of-Life Team cleans up the litter and trash in the vicinity of White Ave. and Erie Ave.

In City Council

March 31, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request Commissioner of Transportation and Mobility provide City Council with a report and recommendations concerning solutions to help alleviate on-street parking difficulties along Mountain St. East, in the vicinity of the Worcester Islamic Center, located at 248 Mountain St. East.

In City Council

March 31, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to ensure the litter from the intersection of Burncoat St. and Mountain St. East to the city line be picked up. Further, request "No Littering" signage, with associates fines, be posted along this section of the roadway.

In City Council

March 31, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**



The City of
WORCESTER

City Clerk Department

Niko Vangjeli, City Clerk

Stephen A.J. Pottle, Deputy City Clerk I

Clare M. Robbins, Deputy City Clerk II

**THE FOLLOWING ORDERS
WERE BROUGHT FORTH BY...**

COUNCILOR JOHN P. FRESOLO

**...FROM JANUARY 1, 2026,
THROUGH MARCH 31, 2026**

Room 206, City Hall ■ 455 Main Street ■ Worcester, Massachusetts 01608-1889

Telephone (508) 799-1121 ■ Fax (508) 799-1194

E-Mail: clerk@worcesterma.gov

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request the Police Chief provide increased speed and traffic enforcement on Lake Ave. Further, the City Manager be and is hereby requested to request the Commissioner of Transportation and Mobility install adequate speed limit signage along the entirety of Lake Ave.

In City Council

January 13, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request Chief Development Officer provide City Council with a report outlining CSX's Memorandum of Understanding (MOU) agreement with the city, including information concerning CSX's compliance with all aspects of said agreement, including but not limited to their compliance, or lack thereof, with trucks operating and driving in the Grafton Hill area causing traffic concerns in the neighborhood.

In City Council

January 13, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request the Commissioner of Transportation and Mobility organize a discussion with the appropriate representatives from MassDOT to review traffic pattern changes made in the vicinity of Grafton St., including the removal of lefthand turns out of Houghton St. onto Grafton St., as well as the removal of access to Rice Square from Acton St. Further, the City Manager be and is hereby requested to provide City Council with a report concerning whether any fatalities have occurred on Acton St. stemming from traffic configurations on the road. Further, request said report include whether any traffic calming measures, other than the institution of one-way traffic only, have been installed on the road.

In City Council

January 20, 2026

Order adopted



**Nikolin Vangjeli
City Clerk**

A Copy. Attest:

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request the Commissioner of Public Works provide City Council with a report concerning the department's performance during the January 17, 2026, and January 18, 2026 snow events, including but not limited to, 1) why pretreatment of roads did not occur; 2) the timing of the start of snow operations; 3) the sufficiency of the number of snow equipment operators; and 4) the sufficiency of the number of pieces of equipment. Further, request said report also include information concerning the number of calls received by the Worcester Police Department, Worcester Fire Department, and EMS services regarding the snowstorms, as well as calls received for sanding and plowing services.

In City Council

January 20, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request the Commissioner of Transportation and Mobility organize a discussion with the appropriate representatives from MassDOT to discuss the feasibility of providing cars driving west on Route 20 the ability to turn onto Millbury St.

In City Council

February 3, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request the Chief Development Officer provide City Council with an update concerning the former St. Vincent Hospital nursing dormitory being developed/converted into affordable housing for senior citizens.

In City Council

February 3, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request Commissioner of Public Works review the current road conditions on College St. for the purpose of determining any emergency street repairs that should be conducted on the street.

In City Council

March 10, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with an update on a previously adopted order on January 13, 2026 which read: "Request City Manager request Chief Development Officer provide City Council with a report outlining CSX's Memorandum of Understanding (MOU) agreement with the city, including information concerning CSX's compliance, or lack thereof, with trucks operating and driving in the Grafton Hill area causing traffic concerns in the neighborhood." Further, request City Manager include in said report additional information concerning 1) the fifty (50) new jobs CSX was supposed to create in the city; and 2) whether the city can collect additional fees from CSX related to police details required to ensure trucks do not use inappropriate routes as cut-throughs on their way to the highway.

In City Council

March 24, 2026

Order adopted

A Copy. Attest:



Nikolin Vangjeli
City Clerk



The City of
WORCESTER

City Clerk Department

Niko Vangjeli, City Clerk

Stephen A.J. Pottle, Deputy City Clerk I

Clare M. Robbins, Deputy City Clerk II

**THE FOLLOWING ORDERS
WERE BROUGHT FORTH BY...**

**COUNCILOR KHRYSTIAN E.
KING**

**...FROM JANUARY 1, 2026,
THROUGH MARCH 31, 2026**

Room 206, City Hall ■ 455 Main Street ■ Worcester, Massachusetts 01608-1889

Telephone (508) 799-1121 ■ Fax (508) 799-1194

E-Mail: clerk@worcesterma.gov

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with a report relative to the status of the city's 911Application/Alert Worcester, the City's Automated Emergency Notification System 911 Emergency Alert System (Worcester 911), including information relative to whether the city is in the process of identifying a new vendor for such a purpose. Further, request said report also include information concerning the usage plans for such a system moving forward, including how residents will be effectively notified of winter parking bans, severe weather alerts, community weather alerts, notices from DPW parking bans, trash pickup delays, street closures etc. Further, request City Manager grant relief to any residents who received tickets during winter parking bans due to lack of notification by the city, including texts and phone calls.

In City Council

January 13, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with a report concerning if and to what extent the Department of Public Works collaborates with the Worcester Public Schools during winter weather events to aid in determining the appropriateness of delaying the opening of schools and/or granting a full snow day.

In City Council

January 13, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request Fire Chief provide City Council with a report detailing the curriculum taught to students of the Worcester Public Schools during their education visits.

In City Council

January 13, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with a report concerning whether the city is equitably assessing and ticketing across the city during winter weather and snow events.

In City Council

January 13, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with a report detailing any businesses or organizations that may be available to the city for the purposes of increasing locations where residents can safely discard of needles and sharps.

In City Council

January 13, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with a report concerning the economic impact zone restriction buffers have on the vitality of small businesses that are closely situated to one another.

In City Council

January 20, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to work with the Superintendent of Public Schools to explore any additional city revenue streams that may be available to the Worcester Public Schools (WPS) for extracurricular activities. Further, the City Manager be and is hereby requested to explore the feasibility of developing a fund within the Worcester Public Schools budget for the purpose of extracurricular activities. Further, the City Manager be and is hereby requested to provide City Council with a report detailing said exploration.

In City Council

January 20, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to work with the WRTA Administrator to provide City Council with a report concerning the WRTA's winter weather plan, especially including information as to how snow will be removed at each of the bus stops.

In City Council

January 27, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with a report concerning whether the thirty (30)-plus parking spaces created at Roosevelt Elementary School are dedicated to providing parents with parking spaces, ensuring fewer cars remain on Grafton St.

In City Council

January 27, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with a report concerning whether any Requests for Proposals (RFPs) have gone out to bid relative to both buildings within the former Becker College property, as well as whether any Worcester Public Schools have been considered for the property.

In City Council

January 27, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with a report detailing the monthly maintenance costs over the past five (5) years the city is paying for the Worcester Auditorium, the Sever Street Building, the former Registry of Motor Vehicles (RMV) property and the Denholm Building. Said report should include associated development timelines and updates on any related RFPs associated with said properties. Further, request said report include information concerning any efforts being made for development at the Denholm Building by American Heritage. Further, request said report include the minutes from the Worcester Redevelopment Authority (WRA) meeting where the Denholm Building was discussed.

In City Council

February 3, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



Nikolin Vangjeli
City Clerk

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with a report relative to any safety audit occurring at the Fanning Building, along with plans for its future use.

In City Council

February 3, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with a report outlining the priorities, strategies, and operations utilized during snow events, including an update on snow removal equipment usage. Said report should also detail how streets are classified and prioritized during a major snow event. Further, request said report include a staffing analysis of the Department of Public Works. Further, request said report include information concerning the process used to pay contractors. Further, request said report include the process relative to removing snow at Worcester Regional Transit Authority (WRTA) bus stops. Further, request said report identify who is responsible for clearing storm drains.

In City Council

February 3, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



Nikolin Vangjeli
City Clerk

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with an update concerning a previously adopted request on March 26, 2024, for a report concerning any legislative actions occurring relative to seeking additional funding from Massachusetts School Building Authority (MSBA).

In City Council

February 3, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with an update concerning a previously adopted request on April 2, 2024, to engage with the city's elected officials and other gateway cities facing similar challenges to strategize ways to increase funding around the creation and maintenance of schools using MSBA and other state funds. Further, request said engagement include advocacy for the hiring of additional employees, including engineers, to the Massachusetts School Building Authority.

In City Council

February 3, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to consider compensating snowplow drivers when they leave their home, as opposed to when they report to a specific location.

In City Council

February 3, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with a report summarizing Senate Bill No. 403, An Act establishing a special commission to review the adequacy and equity of the Massachusetts school building program.

In City Council

February 3, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to document, outline and highlight the prioritization of main streets, bus routes and specials as part of winter weather snow operations. Said report should include a breakdown of how the snow removal in specific locations is executed.

In City Council

February 10, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request the Commissioner of Public Works provide City Council with a report concerning the usage of snowplow equipment over the last five (5) years, the amount of money expended and transferred into accounts used to purchase snow plow equipment over the last five (5) years, as well as the percentage of snowplow equipment used in a storm against the amount of snowplow equipment owned by the city.

In City Council

February 10, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to explore the feasibility of collaborating with Massachusetts Department of Transportation (MassDOT) to share ideas and strategize best practices the city can utilize while plowing during snowstorms and winter weather events.

In City Council

February 10, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to consider hiring an outside consultant to work with the Commissioner of Public Works to review and improve upon the existing snow operation practices of the department.

In City Council

February 10, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with an update concerning a staffing analysis of the Department of Public Works.

In City Council

February 10, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to ensure all Black History Month events are promoted using the city's social media channels. Further, request said posts annually highlight the work done by Professor Thomas Doughton related to the Worcester Black History Trail, as well as the Worcester Black History Project (and their associated activities).

In City Council

February 10, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with an update concerning a previously adopted order on November 18, 2025, relative to conducting a full accessibility audit of City Hall that assess all physical, digital, and operational barriers that may impede access for City Councilors and the public. Said audit should include but not be limited to 1) the navigation of entrances, exits, stairways, elevators, meeting rooms, and all Council chambers; 2) digital and technological accessibility for Councilors and Public with vision, mobility, hearing, or processing needs; 3) public meeting access, seating arrangements, and safety considerations; 4) staff support systems for Councilors and Public requiring assistance while navigating City Hall; and 5) a timeline for corrective actions and recommendations for improvements that align with state and federal accessibility standards. Further, the City Manager be and is hereby requested to consider developing an Americans with Disabilities Act (ADA) transition plan relative to public facility improvements.

In City Council

February 24, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with a report outlining any emerging technologies, including predictive analytics and GIS-based tools, available to the city to help the Department of Public Works (DPW) and other related departments in assessing, addressing and ameliorating potholes within the city. Further, request said report include information concerning potential pilot programs, associated costs, funding sources, and any operational or technological limitations to implementing said technologies, with the goal of improving efficiency, response time, and long-term roadway maintenance planning citywide.

In City Council

February 24, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with a report detailing the "Handle with Care (HWC) model, wherein law enforcement notifies schools when a child is exposed to a traumatic event.

In City Council

February 24, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with a report detailing data around social workers and clinicians responding to emergency events with the Worcester Police Department (WPD) in the city.

In City Council

February 24, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with a report detailing data that categorizes the types of emergency calls received in the city, as well as measurements of responsiveness to said calls.

In City Council

February 24, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to ensure the city's board and commission liaisons properly provide the City Clerk with the agendas and minutes of all their boards and commissions meetings for publishing on the city's website.

In City Council

February 24, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with an update concerning a previously adopted Order from December 10, 2024, which read, "Request City Manager provide City Council with a copy of all memos, notes, and recommendations the city receives from the Human Rights Commission (HRC)."

In City Council

February 24, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with an update relative to a previously adopted Order from August 27, 2024 requesting City Manager to provide City Council with an update concerning a previously filed order from May 28, 2024, which read, "Request City Manager request City Solicitor explore the feasibility of filing litigation against Charter Spectrum to create an impetus for the company to ensure eligible seniors are reimbursed on any monies withheld from them relative to their service.

In City Council

February 24, 2026

Order adopted by a yea and nay vote of Ten Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to organize an Executive Session at a future City Council meeting to discuss litigation strategies being employed by the city with respect to consultations with Spectrum.

In City Council

February 24, 2026

Order adopted by a yea and nay vote of Ten Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with a report detailing the process the city uses to store Light Detection and Ranging (LiDAR) data pertaining to the city's street infrastructure. Further, request said report include additional data relative to responsiveness, broken down and aggregated appropriately.

In City Council

February 24, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with a report detailing which streets located within Worcester Housing Authority (WHA) and other affordable housing communities, such as Plumley Village, are city owned. Further, request said report include the process used to assess and address said streets.

In City Council

February 24, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with a report concerning exploring the feasibility of a pilot program for deploying cameras to catch people who illegally pass stopped school busses. Further, request City Manager explore any grant funding that may be available for initiating such a pilot program.

In City Council

March 10, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to work with the appropriate representatives from The Menkiti Group to provide City Council with a corrective action plan, as it relates to any infractions to the city's Responsible Development Ordinance (RDO).

In City Council

March 10, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with increased communication and reports concerning properties the Worcester Redevelopment Authority takes various actions on.

In City Council

March 10, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with an updated report concerning the city's plans as it relates to redeveloping the Worcester Memorial Auditorium, located at 2 Highland St.

In City Council

March 10, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with a report concerning any collaborations between the city administration and Worcester Public Schools (WPS) related to the capacity and timeline for initiating a pilot program for deploying cameras to catch people who illegally pass stopped school busses.

In City Council

March 10, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with a report concerning any traffic challenges and safety issues related to cars turning in the vicinity of the Main St., Grove St., Highland St., Lincoln St., and Major Taylor Blvd. area.

In City Council

March 10, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with a report outlining an independent interpretation of appropriate instances for the City Council to Hold an Item Under Personal Privilege. Further, request said report include information concerning whether there have been any instances where the City Council Held an Item Under Privilege after it was taken off the Table following two instances where it had been Held Under Privilege.

In City Council

March 10, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with a report detailing any contingency plans in place should the city's new notification system, RapidSOS, encounter any difficulties.

In City Council

March 17, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with a report detailing any impact using low-maintenance materials in median and sidewalk strips in lieu of grass would have on: 1) locations where there is a heat island effect; 2) pedestrian refuge; and 3) traffic calming measures.

In City Council

March 17, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with a report detailing the number of years the city has hosted the NCAA's Ice Hockey tournaments at the DCU Center, as well as any plans to host the event in the future.

In City Council

March 17, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with a report detailing the requirements and parameters associated with bringing the NCAA Men's and Women's Division I March Madness Tournament to the city.

In City Council

March 17, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with a report detailing succession planning within the Department of Public Works (DPW). Said report should include, but not be limited to, information concerning career and educational development programs provided to the department's employees, as well as how and to what degree each employee's assigned workload impacts their ability to access said programs.

In City Council

March 17, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with a report detailing the process used by the Law Office to address and investigate claims filed against the city, the role of the claims agent and claims agent assistant, and whether the department has the capacity to address each claim in a way that meets the needs of the city's residents. Further, request said report include information concerning the process used by the Law Office to address personal injury claims and/or lawsuits, as well as the responsible role for addressing such claims and/or lawsuits.

In City Council

March 17, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request the Commissioner of Emergency Communications and Management work with the Chief Sustainability Officer to create a “Blue Spaces Notification” option through Alert Worcester that would provide interested residents with relevant updates concerning the city’s various blue spaces (e.g. Indian Lake, Coes Pond).

In City Council

March 24, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with an update on a previously adopted order on August 19, 2025 to initiate a public service response (PSR) regarding dog waste, including but limited to creating an advisory discouraging dog waste disposal in the city's storm drains. Further, request said response also include the installation of earth friendly locations with compostable waste bags at all standard parks and dog parks in the city. Further, request City Manager include in said report information concerning whether an individual disposing of dog waste through a storm drain is considered litter, as well as whether there is a fine associated with such an action.

In City Council

March 31, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



Nikolin Vangjeli
City Clerk



The City of
WORCESTER

City Clerk Department

Niko Vangjeli, City Clerk

Stephen A.J. Pottle, Deputy City Clerk I

Clare M. Robbins, Deputy City Clerk II

**THE FOLLOWING ORDERS
WERE BROUGHT FORTH BY...**

COUNCILOR SATYA B. MITRA

**...FROM JANUARY 1, 2026,
THROUGH MARCH 31, 2026**

Room 206, City Hall ■ 455 Main Street ■ Worcester, Massachusetts 01608-1889

Telephone (508) 799-1121 ■ Fax (508) 799-1194

E-Mail: clerk@worcesterma.gov

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to work with the Commissioner of Transportation and Mobility and Police Chief to provide City Council with a report detailing the effectiveness of the statutory city-wide speed limit of 25 miles per hour. Said report should include information concerning the feasibility of enforcing said program and whether any additional resources or devices are required to effectively monitor said speed limit, including whether additional law enforcement officers would be required to properly enforce such a speed limit.

In City Council

January 13, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with a report concerning the feasibility of allowing residents to pay for their Community Preservation Act (CPA) Surcharge online on the city's website.

In City Council

January 20, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with a report concerning the feasibility of creating SMART (Specific, Measurable, Attainable, Relevant and Timebound) Goals for the city, in an effort to standardize and track residents' needs in a transparent and effective manner. Said goals should include but not be limited to issues such as the amount of potholes that can and should be fixed in a month, providing services for homeless individuals, determining appropriate speed hump locations, and improving public safety outcomes.

In City Council

January 20, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with a report concerning how the Office of the City Manager processes, prioritizes and keeps track of the numerous requests received by their office during City Council meetings, in an effort to guide City Council with best practices for making requests of the office. Further, request said report include information concerning how the city workforce's capacity factors into processing the City Council's requests of the administration.

In City Council

January 20, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Clerk be and is hereby requested to provide City Council with a quarterly report outlining the various City Council Orders adopted over the previous three (3) months.

In City Council

January 20, 2026

Order adopted



Nikolin Vangjeli
City Clerk

A Copy. Attest:

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to consider installing cameras in Morgan Landing, Shore Park, and Indian Lake Beach, in an effort to deter illicit activity.

In City Council

February 3, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request the Commissioner of Public Works provide City Council with a report concerning the feasibility of snowplow drivers using a phone application to report vehicles illegally parked during winter parking bans, in an effort to educate vehicle owners of the proper locations to park during such winter weather events.

In City Council

February 3, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request the Commissioner of Public Works provide City Council with a report detailing standardized systems the Department of Public Works (DPW) can establish to assess and track the quality and completion of tasks related to snow operations.

In City Council

February 10, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request the Commissioner of Public Works and the Chief Information Officer review and provide a report to the City Council concerning the feasibility of installing vehicle-mounted LiDAR and sensors on city vehicles to report potholes and modernize the city's roadway condition reporting with a rapid, data-driven approach. The goal is to have a city with no potholes, bring safety not only to vehicles, but to protect residents from potential health hazards. Further, request City Manager consider reviewing technologies offered by CYVL, an infrastructure intelligence platform that shows the user exactly what needs fixing, what it will cost, and how to get it done. See attached case study from Cambridge, MA (<https://www.cyvl.com/success-stories/cambridge-ma>).

In City Council

February 24, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**



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Cambridge, MA

With comprehensive, high-confidence pavement condition data for 122 miles in hand, Cambridge shifted from reactive fixes to a proactive, citywide plan residents can see and understand.

Date

June 14, 2024

Location

Cambridge, MA

Cambridge, MA Infrastructure Assessment

Summary

- Delivered citywide pavement condition data for 122 roadway miles by June, 14, 2024

- Moved Cambridge from reactive repairs to a transparent, data-driven paving program residents can trust
- Weeks-not-months delivery accelerated pothole fixes, safer streets, and smoother commutes

Problem

Cambridge manages high-traffic streets, constant utility work, and harsh winters, but lacked current, consistent pavement condition data. Without clear insights, the city didn't know which roads to fix or when and had no accurate basis to forecast or defend paving budgets. Staff often found themselves reacting to complaints and struggling to justify choices in public meetings, which slowed projects and left residents frustrated.

Solution

Cambridge chose Cyvl to capture a rapid, citywide assessment using vehicle-mounted LiDAR and sensors, surveying 122 roadway miles at traffic speed. By June, 14, 2024, the Infrastructure Intelligence platform used AI to process the data and produce detailed, actionable pavement condition scores by segment, along with repair strategies and budget scenarios. The city received prioritized repair lists and defensible paving plans tied to transparent metrics, plus map-based reports that help leaders brief council, coordinate utilities, and schedule crews with confidence.

Impact

With comprehensive, high-confidence pavement condition data for 122 miles in hand, Cambridge shifted from reactive fixes to a proactive, citywide plan residents can see and understand. Weeks-not-months delivery compressed the time between data collection and construction programming, accelerating repairs that improve safety and reduce vehicle damage. Clear scores and cost models made budget allocation and crew scheduling straightforward, reducing 311 volume and making town meetings more productive and less contentious.

- 122 roadway miles surveyed and scored, giving every neighborhood a fair, transparent view of street conditions
- Paving plans produced in weeks, moving crews to the highest-need segments sooner and shortening time-to-fix for residents

- Noticeable reduction in 311 complaints as residents see clear timelines, better communication, and quicker repairs
- Town meetings run smoother with map-based reports that explain why each project was selected and when work will occur
- Faster pothole response and fewer flat tires through targeted maintenance windows informed by objective data
- Stronger case for funding as leaders demonstrate efficient, data-backed use of taxpayer dollars
- Budget allocation, public communication, and work scheduling are now extremely easy because every decision is backed by trusted data



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Date

Oct 2025

Location

Wyoming, MN

Service



Westlake Village, CA

Date

Oct 2025

Location

Westlake Village, CA

Service

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CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to work with the members of City Council and local community partners to commission two (2) outdoor LED light displays for the purpose of promoting City Hall and the City of Worcester to both visitors and the broader public, and in commemoration of the 250th anniversary of the nation. Said LED light displays should be installed near the front entrance of City Hall and in the City Hall Common. See attached preliminary draft of the LED light display.

In City Council

February 24, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**



CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request the Commissioner of Transportation and Mobility perform a traffic study in the vicinity of the Salisbury St. and Forest St. intersection for the purpose of providing greater traffic movement and pedestrians safety.

In City Council

February 24, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request Commissioner of Public Works review and repair streetlight at pole #3 on Glennie St., which is out of service and needs to be repaired.

In City Council

March 10, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to review and enforce city ordinances associated with residents' bushes, fences, etc. obstructing visibility for vehicles turning onto roads. Said review should include bushes obstructing visibility on Burncoat St. at its intersections with Randall St. and Arbutus Rd.

In City Council

March 10, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with a report concerning how the city notified residents of the trash delays during the weeks beginning on February 23, 2026 and on March 2, 2026 stemming from winter weather events, in light of the absence of AlertWorcester. Further, request said report include additional strategies the city can implement to ensure residents are made aware of any such trash pickup delays.

In City Council

March 10, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to consider implementing a discounted rate of twenty (20) to twenty-five (25) percent for parking at municipal garages or parking lots for the employees of the various businesses in the Downtown Worcester area.

In City Council

March 10, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request the Commissioner of Public Works and the Chief Information Officer review and provide a report to the City Council concerning ARRES, the world's first autonomous vehicle that detects and seals road surface cracks to prevent potholes from forming. Such autonomous technology can be a less expensive option in comparison to conventional methods of sealing road surface cracks and potholes. See attached demo (<https://www.robotiz3d.com/arres-prevent/>). Further, request City Manager ensure the implementation of such a program would not adversely affect the number of union workers employed by the city.

In City Council

March 10, 2026

Order adopted by a yea and nay vote of Six Yeas and Four Nays

A Copy. Attest:



Nikolin Vangjeli
City Clerk

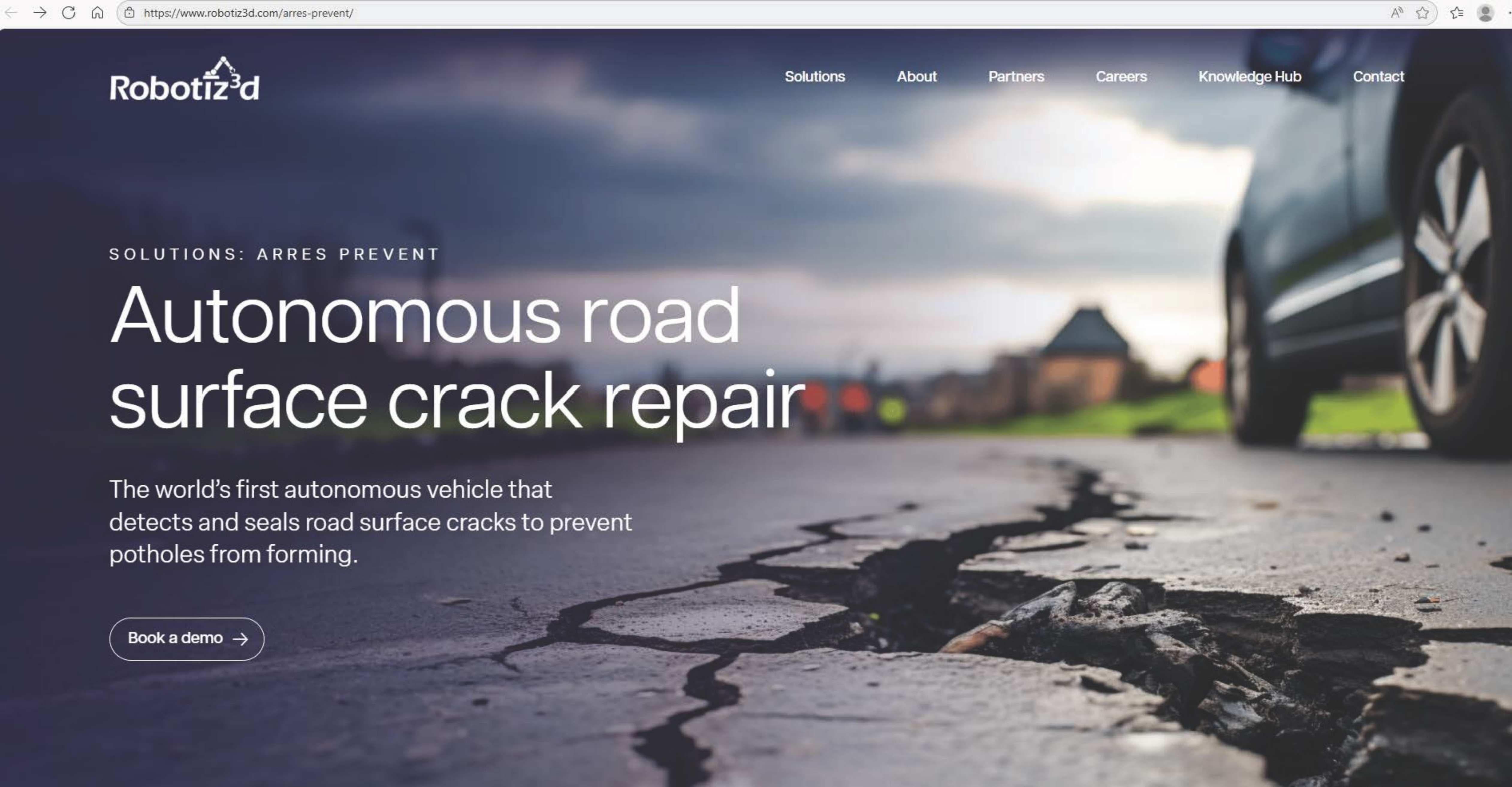


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Battery-powered vehicle the size of a small van



Automatically records repair details and locations for quality control



Can work day or night without being affected by lighting conditions



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Phil Bibby, Executive Member for Highway and Environment at Hertfordshire County Council



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+44 1925 607 000

hello@robotiz3d.co.uk

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CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request the Commissioner of Emergency Communications and Management provide senior citizens with in-person registration opportunities to sign up for the new AlertWorcester system.

In City Council

March 24, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request the Commissioner of Emergency Communications and Management provide the City Clerk with informational pamphlets that can be provided to residents during elections to encourage residents to sign up for the new AlertWorcester system.

In City Council

March 24, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to review the feasibility of making February 29 a holiday in the municipality to honor the anniversary of Worcester becoming a city in 1848. Said holiday should include a celebration on the Worcester Common and be a day off for all city employees every leap year. Further, request City Manager include in said feasibility review any legal implications associated with such an action, as well as how the holiday would impact the Worcester Public Schools (WPS).

In City Council

March 31, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to immediately identify and repair all non-functioning fire hydrants in the city. Further, request any fire hydrants deemed non-functional be marked until such a repair is completed.

In City Council

March 31, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with a report concerning the processes used by Worcester 311 to address service requests brought forth by residents. Further, request City Manager include in said report information concerning how the city addresses any disruptions to the Worcester 311 Customer Service Center or App. Said report should also include information concerning the timeframe expected to complete said service requests, how residents are notified of the status of their requests, and how departments alert Worcester 311 when a service request is completed.

In City Council

March 31, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**



The City of
WORCESTER

City Clerk Department

Niko Vangjeli, City Clerk

Stephen A.J. Pottle, Deputy City Clerk I

Clare M. Robbins, Deputy City Clerk II

**THE FOLLOWING ORDERS
WERE BROUGHT FORTH BY...**

COUNCILOR LUIS A. OJEDA

**...FROM JANUARY 1, 2026,
THROUGH MARCH 31, 2026**

Room 206, City Hall ■ 455 Main Street ■ Worcester, Massachusetts 01608-1889

Telephone (508) 799-1121 ■ Fax (508) 799-1194

E-Mail: clerk@worcesterma.gov

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request Fire Chief work with the Superintendent of Public Schools to increase the number of opportunities available to schools near areas most impacted by fires to receive the Fire Department's Public Education Units.

In City Council

January 13, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request Police Chief provide City Council with a list of all the schools where the Worcester Police Department (WPD) are participating in various education initiatives.

In City Council

February 24, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to work with the Police Chief and Superintendent of Public Schools to increase Worcester Police Department (WPD) general community engagement efforts, as well as summer safety programming, during Worcester Public Schools (WPS) vacations.

In City Council

February 24, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to explore the feasibility of using the employee parking lot at 25 Meade St. for resident parking after work hours, particularly during inclement weather, to help improve plowing on side streets and ease the burden on residents impacted by parking bans.

In City Council

March 10, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with a report as to the feasibility of conducting a study concerning how the Worcester Regional Transit Authority (WRTA) has been serving Worcester Public Schools (WPS) students, including connecting routes, on-time arrivals, safety, cleanliness and overall reliability.

In City Council

March 17, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**



The City of
WORCESTER

City Clerk Department

Niko Vangjeli, City Clerk

Stephen A.J. Pottle, Deputy City Clerk I

Clare M. Robbins, Deputy City Clerk II

**THE FOLLOWING ORDERS
WERE BROUGHT FORTH BY...**

COUNCILOR JOSE A. RIVERA

**...FROM JANUARY 1, 2026,
THROUGH MARCH 31, 2026**

Room 206, City Hall ■ 455 Main Street ■ Worcester, Massachusetts 01608-1889

Telephone (508) 799-1121 ■ Fax (508) 799-1194

E-Mail: clerk@worcesterma.gov

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request Commissioner of Public Works provide City Council with a report detailing the feasibility of expanding the spring street sweeping program to include the pickup of leaves and branches that were not picked up during the fall program.

In City Council

January 13, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request Commissioner of Transportation and Mobility provide City Council with a report examining best practices used in other communities relative to their resident permit parking programs. Said examination should include information concerning how other communities work with students attending college in their city to ensure they can park in the areas they live, as well as the appropriateness and feasibility of instituting "zoned" resident parking in the city, which may allow for residents to request multiple streets in a small area to have portions of their street reserved for resident permit parking and allow for increased ability to enforce the regulation.

In City Council

January 13, 2026

Order adopted

A Copy. Attest:



Nikolin Vangjeli
City Clerk

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to work with Massport to repair or replace the existing signage in the vicinity of 411 Chandler St. directing motorists to the Worcester Regional Airport, as the sign has become illegible (see attached).

In City Council

January 20, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

WORCESTER

↑ **122** NORTH

↑ Worcester Regional Airport 

CleanSlate[™]
Medical Group


ARBOUR
COUNSELING SERVICE
A Division Of Arbour Health System

411
CHANDLER

FDT

PIZZA
PAPA JOHN'S

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to review the feasibility of increasing the amount of money allocated to each district for the purposes of conducting street and sidewalk resurfacing. Said feasibility review should include whether any grant opportunities exist for such a purpose, as well as the potential to use a percentage of free cash and new growth from tax revenue to help fund the increase. Further, the City Manager be and is hereby requested to include in said report information concerning whether any previous increases to the street and sidewalk resurfacing program are a net gain of the amount of money allocated to district councilors, or if the increases only cover the added cost of inflation to complete the work.

In City Council

February 3, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to install additional WooBin trash receptacles in the Tatnuck Square area.

In City Council

February 3, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with a draft ordinance that would require property owners to clear snow from fire hydrants adjacent to their property, with fines being established for property owners who fail to do so.

In City Council

March 17, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request Police Chief provide increased traffic enforcement at the intersection of Chandler St. and Hamill Rd. to ensure motorists do not run red lights at the location.

In City Council

March 31, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request Commissioner of Public Works repaint the crosswalk on Chandler St. at its intersection with Claridge Rd.

In City Council

March 31, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request Commissioner of Public Works review the roundabout at the intersection of Webster St. and Hope Ave. to make necessary repairs to the road at the location (see attached).

In City Council

March 31, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**







CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request Commissioner of Public Works provide City Council with a report that evaluates best management practices (BMP) for stormwater operations at the discharge point at the corner of Juniper St. and Olean St. Said evaluation should include an implementation plan for said BMPs, as well as information related to sediment and slit filtration measures, in an effort to reduce runoff impacts at Cook's Pond.

In City Council

March 31, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**



The City of
WORCESTER

City Clerk Department

Niko Vangjeli, City Clerk

Stephen A.J. Pottle, Deputy City Clerk I

Clare M. Robbins, Deputy City Clerk II

**THE FOLLOWING ORDERS
WERE BROUGHT FORTH BY...**

COUNCILOR GARY ROSEN

**...FROM JANUARY 1, 2026,
THROUGH MARCH 31, 2026**

Room 206, City Hall ■ 455 Main Street ■ Worcester, Massachusetts 01608-1889

Telephone (508) 799-1121 ■ Fax (508) 799-1194

E-Mail: clerk@worcesterma.gov

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to require Spectrum to finally fulfill its contractual obligation to provide, even retroactively, all senior subscribers in Worcester to its cable TV service, with a long-overdue senior discount. Further, the City Manager be and is hereby requested to provide City Council with an update concerning the process used to reimburse senior discounts that were illegally withheld by Spectrum, as well as the legal feasibility of doing such.

In City Council

January 13, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

Due to extensive community concern and to ensure the safety of motorists, pedestrians and preteen to adult bicyclists alike, the City Manager be and is hereby requested to request the Commissioner of Transportation and Mobility and all the city's traffic, mobility and enforcement experts review and provide City Council with a report, in a timely manner, going on record with their opinion of the Massachusetts Department of Transportation's current design and plans to make pedestrian and bicycle improvements to Pleasant St. (Route 122) from Tatnuck Square to the Paxton line. The state's proposed plan involves reconstructing existing sidewalks, constructing new 5-foot-wide sidewalks where feasible, and adding 5-foot-wide bike lanes along the roadway. Acquisitions in fee and permanent or temporary easements may be required. And there are unanswered questions regarding whose responsibility it will be to shovel snow from these sidewalks. While MassDOT has the right to make decisions in state highway matters, the city of Worcester, the city's residents and business owners have the responsibility to speak up and to act if there are legitimate safety concerns with this or any other road project.

In City Council

January 13, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with a draft ordinance similar to the ordinance passed in the City of Boston (see attached) requiring retail pharmacies in the city to establish a collection system (such as an indoor or outdoor kiosk) and to accept hypodermic needles, lancets, and other sharps from the public at no charge for proper disposal. Further, the City Manager be and is hereby requested to work with representative from UMass Memorial Medical Center to provide City Council with a report detailing their needle exchange program and the feasibility of sponsoring additional collection boxes. Further, request said report include the city's efforts to conduct needle sweeps in highly trafficked locations.

In City Council

January 13, 2026

Order adopted

A Copy. Attest:



Nikolin Vangjeli
City Clerk

Offered by Councilor Annissa Essaibi-George

CITY OF BOSTON



IN THE YEAR TWO THOUSAND TWENTY

AN ORDINANCE TO PROVIDE FOR SAFE DISPOSAL OF SHARPS THROUGH THE ESTABLISHMENT OF A PRODUCT STEWARDSHIP PROGRAM

WHEREAS: Under 105 CMR 480.000: minimum requirements for the disposal of medical or biological waste (State Sanitary Code Chapter VIII) there is a statewide ban on the disposal of needles, syringes and lancets collectively referred to as sharps in the household trash; and,

WHEREAS: There is a great volume of residents who use sharps, syringes, or needles legally for medical treatments and/or illegally for illicit drug use; and

WHEREAS: The insufficient number of safe drop-off sites for sharps has caused improper disposal of needles in household trash, parks, and public spaces; and

WHEREAS: Improper disposal of sharps poses a risk to public health and safety and our waste management system; and,

WHEREAS: Creation of additional safe collection sites and increased public awareness will aid in the City of Boston's efforts to curb this public health crisis; and

WHEREAS: It is necessary to establish a product stewardship program to ensure the safe and environmentally sound disposal of sharps and to ensure the costs associated with sharps disposal are the responsibility of those who produce and retail pharmaceuticals requiring the use of sharps in their administration.

NOW THEREFORE,

Be it ordained by the City Council of Boston, as follows:

Section 1.

The City of Boston Code, Ordinances, Chapter XII shall be amended by adding at the end thereof, the following new section and subsections:

12-16 Product Stewardship Program for Personal Use Sharps Waste Management.

12-16.1 Purpose.

The purpose of this ordinance is to protect the health, safety and welfare of the public and of the environment by providing for the safe and orderly collection and disposal of sharps by placing the responsibility on the manufacturers of the products through the creation of a product stewardship program. The purpose of this ordinance is to require manufacturers to collaborate with retailers that sell sharps for personal use in the City of Boston to take back sharps at the end of life at no additional cost to the consumer at the time of return. The intent of this ordinance is to provide consumers with more convenient ways to return and ensure the safe and environmentally sound disposal of personal use sharps.

12-16.2 Definitions.

“Department” means the Inspectional Services Department for the City of Boston.

“Manufacture” means the production, preparation, propagation, compounding, or processing of sharps.

“Manufacturer” means a person, company, corporation or other entity engaged in the manufacture of sharps, except for an institutional pharmacy, as defined in section 39D of chapter 112 of the General Laws or a wholesaler.

“Personal Use Sharps” means all spent non-commercially generated, hypodermic needles and lancets that have been used or are not in their original, intact and sealed packaging and that result from personal use by humans or animals at a residence or outside the home. Personal use sharps do not include needles or lancets generated by home health aides, visiting nurses, or any other person providing a professional service in a private residence.

“Pharmacy” means a facility under the direction or supervision of a registered pharmacist licensed by the Massachusetts Board of Registration in Pharmacy which is authorized to dispense controlled substances. The term "pharmacy" shall not include institutional pharmacies or pharmacy departments or any independent community pharmacies with fewer than two retail locations within the city of Boston.

“Proper disposal” means the lawful disposal of personal use sharps waste in compliance with the applicable provisions of state law and the State Sanitary Code.

“Retailer” means any person or entity that sells sharps directly to consumers at a business located in Boston; provided that for purposes of these sections and subsections, a retailer must belong to a chain of three or more retail establishments operating inside or outside the City of Boston, must conduct business under the same business name or operate under common ownership or management pursuant to a franchise agreement with the same franchisor.

“Sharps” means hypodermic needles, pen needles, intravenous needles, lancets, and other devices that are used to penetrate the skin for the delivery of medications, to humans or animals.

“Plan” or “Product Stewardship Plan” means a department-approved plan that is financed and implemented by a sharps manufacturer or a group of manufacturers to collect, secure, transport, and safely dispose of unwanted sharps.

12-16.3 Mandatory participation in sharps stewardship plan.

Any manufacturer selling or distributing sharps in the City of Boston, whether directly or indirectly through a wholesaler, retailer or other agent, shall

- a. (i) Operate a product stewardship plan, individually or jointly with other manufacturers, approved by the department; or (ii) enter into an agreement with a stewardship organization to operate, on the manufacturer’s behalf, a product stewardship plan approved by the department.
- b. Each product stewardship plan must be approved by the department before the person administering the plan starts collecting and disposing of sharps for compliance with this Ordinance. Once approved, each product stewardship plan must have prior written approval of the department for proposed changes as described under Section 12-16.6
- c. A manufacturer must submit a product stewardship plan within 90 days of the effective date of this Ordinance or commencement of sales or distribution within the City of Boston.
- d. Each operator of a product stewardship plan shall file an annual written report to the department describing the program's activities for the prior year and the volume of collection.
- e. Pay all administrative and operational costs and fees associated with its product stewardship plan.

12-16.4 Product Stewardship Plan Requirements

A manufacturer seeking approval for a product stewardship plan shall submit, in a manner and form determined by the department, a plan that must include the following requirements:

- a. A description of a collection system the provides at least two methods of convenient, ongoing collection services to all persons seeking to dispose of unwanted sharps; provided further, that the collection system shall include a collection kiosk or other collection system at each pharmacy, as defined in this section, and at least one of the following: (A) a mail-back program that provides prepaid and pre-addressed packaging for a retailer to distribute at the point of sale of sharps; (B) drop-off day events at locations in the City of Boston; (C) in-home disposal methods that render a product safe from misuse and that comply with applicable city, state, and federal laws and regulations; or (D) any other method recommended pursuant to US DEA guidelines and subject to department approval;
- b. A description of the policies and procedures to be followed by persons handling sharps collected under the product stewardship plan, including a description of how all collectors, transporters and waste disposal facilities used will ensure that the collected sharps are safely and securely tracked from collection through final disposal, and how all entities participating in the product stewardship plan will operate under and comply with all applicable federal and state laws, rules and guidelines, including but not limited to those of the United States Food and Drug Administration and Occupational Safety and

- Health Administration, and how any pharmacy collection site will operate under applicable laws, regulations, rules, and guidelines related to the sale and disposal of sharps;
- c. Adequate provisions for the security of sharps throughout the collection process and the safety of any person involved in monitoring, staffing, or servicing the stewardship plan are included in the product stewardship plan;
 - d. A plan that provides for the operational and administrative costs associated with the program; provided, however, that no point-of-sale or point-of-collection, processing fees or other sharps cost increases may be charged to the individual consumers to recoup program costs;
 - e. A plan for public outreach and education about the product stewardship plan;
 - f. A certification that any patient information on sharps packaging will be promptly destroyed;
 - g. A certification that the product stewardship plan will accept all sharps regardless of who produced them or their compatibility with producer's drugs;
 - h. Contact information for all manufacturers participating in the product stewardship plan, including each manufacturer's name, address, phone number, and email address, and the name, address, phone number, and email address of the person to whom the department may direct all inquiries regarding the manufacturer's participation in the product stewardship plan;
 - i. An attestation that the program shall comply with all applicable state and federal requirements.

The provisions of this Chapter shall be interpreted and applied at all times consistently with the provisions of Chapter 94C, section 27A of the General Laws; all provisions of any relevant general or special act; and, 105 CMR 480.00, Minimum Requirements for the Management of Medical or Biological Waste (State Sanitary Code Chapter VIII).

12-16.5 Container and Signage Requirements.

Collection and transfer containers must meet the requirements of the federal Occupational Safety and Health Administration and the federal Department of Transportation and is marked with the international biohazard symbol. Any containers provided for the stewardship plan will include the name and contact information for the person to direct all inquiries regarding the manufacturer's participation in the product stewardship plan.

12-16.6 Review of the product stewardship plan.

- a. The department shall establish a process to review applications for approval and renewal of a manufacturer's product stewardship plan.
- b. After the review of this section and within ninety (90) days after receipt of the proposed product stewardship plan, the department shall either approve or reject the proposed product stewardship plan in writing and, if rejected, provide reasons for the rejection.
- c. If the department rejects a proposed product stewardship plan, the submitting producer, group of producers, or stewardship organization must submit a revised product stewardship plan to the department within thirty (30) days after receiving written notice of the rejection. The department shall review and approve or reject the revised product stewardship plan.

- d. If the department rejects a revised product stewardship plan, or any subsequently revised plan, the department may deem the submitting producer or group of producers out of compliance with this Ordinance and subject to the enforcement provisions in this chapter until a plan is approved.
- e. The department shall review for renewal each product stewardship plan at a frequency to be determined by the department. It is recommended that the product stewardship plan is reviewed as part of the regular inspection process of pharmacies.
- f. The department may audit the records of a producer, group of producers, or stewardship organization related to a product stewardship plan or request that the producer, group of producers, or stewardship organization arrange for the department to inspect at reasonable times a product stewardship plan or a collector's facilities, vehicles, and equipment used in carrying out the plan.
- g. The department shall make all product stewardship plans and proposed plans submitted under this section available to the public and shall update this list at a frequency determined by the department.
- h. The department may promulgate regulations to implement this chapter.

12-16.7 Enforcement.

The Commissioner of Inspectional Services, or designee, shall have jurisdiction and authority to enforce the provisions of 12-16.

The department shall send a notice to a pharmaceutical product manufacturer that sells or distributes sharps in the Commonwealth that has not submitted an application for approval under Section 12-16.3, informing the manufacturer of the requirements to comply with this chapter. Any manufacturer in receipt of said notice must submit an application for approval within 45 calendar days of receipt of such initial notice before the department may deem them in violation of this Ordinance.

Any manufacturer or retailer found to be in violation of any provision of 12-16, or who fails to comply with any of its requirements, shall be punished by a fine of three hundred dollars (\$300.00). Each day such violation continues shall be considered a separate offense. All revenue received from such fines shall be delegated to the city's Office of Recovery Services.

The provisions of this section may be enforced in accordance with the non-criminal disposition process of M.G.L. c. 40, s. 21D, provided that this section shall not preclude the City of Boston from proceeding to restrain a violation by injunction.

Filed in Council: January 10, 2020

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with a one page report concerning the proliferation of traffic-calming seasonal and permanent speed humps on residential streets throughout the city. While these speed humps improve the safety of people who walk, bike, and play in neighborhoods, said report should detail the parameters used to approve and place speed humps in appropriate locations and what warning signage is needed as motorists approach these raised structures.

In City Council

January 13, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to review current security operations at Union Station to determine whether increased police patrols and/or outreach social services are needed to ensure that the station remains safe and welcoming for all.

In City Council

January 20, 2026

Order adopted by a yea and nay vote of Eight Yeas and Three Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request the Commissioner of Inspectional Services notify owners and managers of several city businesses, especially along the Main South corridor from Federal Square to Webster Square, that they are in violation of the city's sign ordinance that prohibits signage from covering more than half the window area of a business, in an effort to publicize, seek corrective action and enforce the city's sign ordinance without saddling any small businesses with fines.

In City Council

January 20, 2026

Order adopted by a yea and nay vote of Nine Yeas and Two Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with an update concerning the utilization level of the relocated, renovated historic Stearns Tavern. Built in 1812, having housed a tavern with a prominent stagecoach stop, furniture shop, a carpet store, and a succession of banks, Stearns Tavern was saved and restored through a partnership among the city, Preservation Worcester, the Seven Hills Foundation and many private donors of money, materials and labor.

In City Council

February 3, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager, Mayor and the Superintendent of Public Schools be and are hereby requested to work together to take any steps needed to make sure that the sidewalks and street around the Goddard School of Science and Technology, located at 14 Richards St., are thoroughly cleared after a snowstorm and that traffic safety measures are implemented to make drop off and pick up safe for students, parents and school staff.

In City Council

February 3, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to, in recognition of the importance of transparency and the Massachusetts Open Meeting Law, ensure all supporting backup materials associated with each item that appears on the agendas of the more than three dozen city boards, commissions, and advisory committees are available online for public viewing. Said backup materials, along with the meeting agenda, should be submitted to the City Clerk's Office for posting prior to the date of the aforementioned board, commission, or advisory committee meeting to ensure no individual needs to submit a public records request to the city to gain access to said backup materials.

In City Council

February 24, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request the Commissioner of Transportation and Mobility make speed humps more visible through the application of high-visibility yellow traffic-rated paint with reflective glass beads pre-mixed in it, in an effort to protect the cars of motorists from potential damage. Yellow is generally regarded as the most effective color for night visibility on roads. Further, the City Manager be and is hereby requested to request the City Solicitor provide City Council with a report detailing federal rules related to the painting of traffic regulations on the city's roads.

In City Council

February 24, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

Since City Councilors often have a responsibility to address substandard care at a city hospital within their jurisdiction, and the local Department of Public Health has a responsibility to investigate, report, and act upon allegations of unsafe, unethical, or noncompliant care, the City Manager be and is hereby requested to request the City Solicitor provide City Council with a report concerning the feasibility of the City Council requesting the Board of Health to investigate the all-too-frequent allegations of dangerous understaffing and complaints of unsafe conditions at St. Vincent Hospital. Further, the City Manager be and is hereby requested to provide City Council with a report detailing the report and findings of the Department of Public Health (DPH) and National Labor Relations Board (NLRB) related to unsafe staffing and patient care concerns at St. Vincent Hospital.

In City Council

February 24, 2026

Order adopted by a yea and nay vote of Nine Yeas and One Nay

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request Commissioner of Transportation and Mobility work with MassDOT to review Highland St. where it intersects with Grove St. and Main St. for the purpose of adjusting the timing of the traffic lights and installing "Do Not Block Intersection" signage at said intersection, to ensure motorists coming down Highland St. towards Lincoln Square do not block traffic traversing between Main St. and Grove St.

In City Council

March 10, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request Commissioner of Public Works explore the feasibility of establishing a second option for the city's recycling containers where residents could purchase a heavy-duty fifty (50) gallon rollout container with a hinged lid from the city, while still maintaining the practice of providing new residents with their first twenty-two (22) gallon container with a vented plastic dome free of charge.

In City Council

March 31, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with a report listing all Payment in Lieu of Taxes (PILOT) agreements made to the city by its colleges and universities. Said list should include whether the payments are earmarked, in writing, for agreed upon uses, and if so, whether they are being used for their intended purposes. Further, request City Manager include in said report information concerning the reasons why monies received from Worcester Polytechnic Institute (WPI) are allocated towards Institute Park and the Worcester Public Library, as well as whether those contributions are factored into the city's budget. Further, request City Manager include in said report information concerning how Holy Cross continuing to pay taxes on properties they acquire factors into any existing Payment in Lieu of Taxes (PILOT) agreement.

In City Council

March 31, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**



The City of
WORCESTER

City Clerk Department

Niko Vangjeli, City Clerk

Stephen A.J. Pottle, Deputy City Clerk I

Clare M. Robbins, Deputy City Clerk II

**THE FOLLOWING ORDERS
WERE BROUGHT FORTH BY...**

**COUNCILOR KATHLEEN M.
TOOMEY**

**...FROM JANUARY 1, 2026,
THROUGH MARCH 31, 2026**

Room 206, City Hall ■ 455 Main Street ■ Worcester, Massachusetts 01608-1889

Telephone (508) 799-1121 ■ Fax (508) 799-1194

E-Mail: clerk@worcesterma.gov

cc2026jan14093004

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request the Police Chief provide City Council with the 2025 Annual Report on Crime Statistics.

In City Council

January 20, 2026

Order adopted

A Copy. Attest:



Nikolin Vangjeli
City Clerk

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with a report concerning the number of vehicles owned by residents in the city that are not registered at the owner's current address, as Massachusetts state law requires owners to update their address with the Registry of Motor Vehicles (RMV) within thirty (30) days any time they move, and also requires residents to update their address with the Assessor's Office.

In City Council

January 20, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to work with the Commissioner of Transportation and Mobility and Superintendent of Public Schools to ensure a multi-departmental and comprehensive plan is put in place at Roosevelt Elementary School, 1006 Grafton St., to assist parents and residents when any 90-day trial period begins that establishes a No Parking Anytime zone on a portion of Grafton St.

In City Council

January 20, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request the Police Chief provide City Council with an updated report concerning the voluntary accreditation process the Worcester Police Department (WPD) is undertaking with the Massachusetts Police Accreditation Committee (MPAC), which requires written directives and procedures that meet over 325 operational standards set by MPAC, with an external review to follow.

In City Council

February 3, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request the Commissioner of Transportation and Mobility provide City Council with a report detailing how the winter parking ban on Hamilton St., moving west in its approach towards Plantation St., can be improved in a way that would ensure there is enough parking for the businesses on the street. Said report should especially consider allowing for parking on one side of the street.

In City Council

February 3, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request the Commissioner of Public Works provide City Council with a report detailing a cost benefit analysis of selling unnecessary equipment and purchasing snow boots/wing plows, as well as underbody scraper plows to the city's snow operations equipment and fleet.

In City Council

February 10, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to include information regarding the city's snow ordinances in its tax bill mailing.

In City Council

February 10, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to work with the Commissioner of Public Works and Fire Chief to create videos pertaining to the importance of clearing snow around fire hydrants and catch basins.

In City Council

February 10, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to draft a letter to the State Legislature to highlight the importance of the city's pending Home Rule Petition to increase the allowable hiring age for Worcester Police Officers to thirty-nine (39).

In City Council

February 10, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with a report concerning various hiring incentives and bonuses the city can utilize to increase the amount of police officers employed by the Worcester Police Department (WPD).

In City Council

February 24, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to work with Worcester Polytechnic Institute's (WPI) Department of Civil, Environmental, and Architectural Engineering (CEAE) to discuss creating a collaborate plan to address, fix, and maintain the city's potholes.

In City Council

February 24, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager and Mayor be and is hereby requested to organize for the Irish Flag to be raised on March 17, 2026, in honor of Irish American Heritage Month.

In City Council

March 10, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with a report detailing the impact that increased costs to oil may have on the city's budget, as it relates to the purchasing of bituminous products used to resurface streets.

In City Council

March 17, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to coordinate with MassDOT to determine ways the city can work with the State to address invasive plant species around the city's roadways.

In City Council

March 24, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with a report detailing the economic impact of the March 26, 2026 and March 28, 2026 Regional NCAA Men's Division 1 Ice Hockey Tournament held at the DCU Center.

In City Council

March 31, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with a report concerning State actions required to aid in receiving monies from the city's colleges and universities from Payments in Lieu of Taxes (PILOT) agreements.

In City Council

March 31, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**



The City of
WORCESTER

City Clerk Department

Niko Vangjeli, City Clerk

Stephen A.J. Pottle, Deputy City Clerk I

Clare M. Robbins, Deputy City Clerk II

**THE FOLLOWING ORDERS
WERE BROUGHT FORTH BY...**

MAYOR JOSEPH M. PETTY

**...FROM JANUARY 1, 2026,
THROUGH MARCH 31, 2026**

Room 206, City Hall ■ 455 Main Street ■ Worcester, Massachusetts 01608-1889

Telephone (508) 799-1121 ■ Fax (508) 799-1194

E-Mail: clerk@worcesterma.gov

CITY OF WORCESTER

ORDERED: That

The City Council of the City of Worcester does hereby amend its meeting schedule to cancel its March 3, 2026, City Council agenda and make the March 10, 2026, City Council meeting a joint City Council and City Manager agenda, to accommodate the Jewish holiday, Purim.

In City Council

January 13, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Council does hereby suspend its rule to allow for the public participation section of the agenda on January 13, 2026 to occur thirty (30) minutes beyond the typically allotted thirty (30) minutes.

In City Council

January 13, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Council does hereby suspend its rule to allow for the public participation section of the agenda on January 20, 2026 to occur fifteen (15) minutes beyond the typically allotted thirty (30) minutes.

In City Council

January 20, 2026

Order adopted



Nikolin Vangjeli
City Clerk

A Copy. Attest:

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with a report detailing all Home Rule Petitions brought forth by the City Manager and approved by the City Council over the last ten (10) years. Said report should include the date each Petition was filed, the status of said Petitions, and whether each item was approved, denied or is still pending before the State Legislature.

In City Council

February 3, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to review the Main South area and develop a plan to implement improvements to its infrastructure that allow for greater walkability, stronger foot traffic to support its businesses, and creates a healthier, more vibrant neighborhood.

In City Council

February 3, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide the City Council a report concerning how the city utilizes school district buildings, particularly properties like the Fanning Building, to ensure they align with the evolving needs of the school district.

In City Council

February 3, 2026

Order adopted by a yea and nay vote of Ten Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request the Commissioner of Public Works provide City Council with a report detailing the department's plans to address the large number of potholes expected to be created due to the amount of snow the city received during the 2025-2026 winter season.

In City Council

February 10, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Council of the City of Worcester does hereby convene in Executive Session at its Tuesday, February 24, 2026, meeting for the purpose of discussing litigation strategy with respect to the case of Town of Holden v. Department of Conservation and Recreation and the City of Worcester, Superior Court Department Civil Action No. 1385CV00910D. The City Council will not reconvene in open session.

In City Council

February 24, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with a report concerning how building of a future police station will be prioritized, including information related to the status of the current building and whether it serves the city and Law Enforcement Officers' present needs.

In City Council

March 10, 2026

Order adopted by a yea and nay vote of Ten Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to conduct a comprehensive review of all ordinances, permitting processes, fee structures, and all other practices that prohibit and/or delay investment in the city.

In City Council

March 10, 2026

Order adopted by a yea and nay vote of Ten Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to execute all required tasks associated with establishing the City of Worcester as the official host city for Ghanaian fans, their delegation, community and cultural programming during the 2026 FIFA World Cup from June 18, 2026, to June 27, 2026.

In City Council

March 10, 2026

Order adopted by a yea and nay vote of Ten Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with a report concerning whether Brockton is enforcing their program where cameras are used to catch people who illegally pass stopped school busses.

In City Council

March 10, 2026

Order adopted



**Nikolin Vangjeli
City Clerk**

A Copy. Attest:

CITY OF WORCESTER

ORDERED: That

The City Council of the City of Worcester does hereby convene in Executive Session at its Tuesday, March 17, 2026, meeting for the purpose of discussing litigation strategy with respect to the case of Town of Holden v. Department of Conservation and Recreation and the City of Worcester, Superior Court Department Civil Action No. 1385CV00910D. The City Council will reconvene in open session.

In City Council

March 17, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with an update concerning the city's current drought and reservoir levels, entering into the spring and summer season.

In City Council

March 17, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to work with the Chief Development Officer and appropriate Cultural Division staff members to organize watch parties and other events for all communities represented in Foxborough during the 2026 FIFA World Cup. Said taskforce should include, but not be limited to, representation from the Ghanaian, Haitian, Moroccan, Scottish, English, French and Norwegian communities.

In City Council

March 17, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to consider creating a financial plan to allocate additional funding in the Fiscal Year 2027 (FY27) budget that would aid in addressing street resurfacing repairs throughout the city.

In City Council

March 17, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Council of the City of Worcester does hereby convene in Executive Session at its Tuesday, March 24, 2026, meeting for the purpose of discussing litigation strategy with respect to the case of Town of Holden v. Department of Conservation and Recreation and the City of Worcester, Superior Court Department Civil Action No. 1385CV00910D. The City Council will reconvene in open session.

In City Council

March 24, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to organize a volunteer cleanup day for the area of Burncoat St., near Mountain St. East, particularly the area around the railroad tracks.

In City Council

March 31, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to install trail cameras in the vicinity of the dumping site at the intersection of Burncoat St. and Mountain St. East, in an effort to curb illegal dumping.

In City Council

March 31, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**



The City of
WORCESTER

City Clerk Department

Niko Vangjeli, City Clerk

Stephen A.J. Pottle, Deputy City Clerk I

Clare M. Robbins, Deputy City Clerk II

**THE FOLLOWING ORDERS
WERE BROUGHT FORTH BY...**

**THE STANDING COMMITTEE
ON ECONOMIC
DEVELOPMENT**

**...FROM JANUARY 1, 2026,
THROUGH MARCH 31, 2026**

Room 206, City Hall ■ 455 Main Street ■ Worcester, Massachusetts 01608-1889

Telephone (508) 799-1121 ■ Fax (508) 799-1194

E-Mail: clerk@worcesterma.gov

CITY OF WORCESTER

Pursuant to a vote of the Committee on Economic Development, be it

ORDERED: That

The City Manager be and is hereby requested to request City Solicitor provide City Council with a report concerning the ways in which holding a zone change request to establish RL-7 zoning district for parcels at 34 Eskow Rd., 224 Southwest Cutoff, Weatherstone Drive Condos (CO-NDO-01061) (including parcel to the west – commonly owned with condominium land), 35 Balis Ave. (34-039-00218), 449 Massasoit Rd., and 483 Massasoit Rd. in Economic Development Committee will affect proposed future uses at the location that are inconsistent with the neighborhood's wishes.

In City Council

February 24, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

Pursuant to a vote of the Committee on Economic Development, be it

ORDERED: That

The City Manager be and is hereby requested to request City Solicitor provide City Council with a legal opinion concerning what further measures could be taken to strengthen enforcement of the Responsible Development Ordinance. Further, request said legal opinion be provided to City Council at the March 10, 2026 City Council meeting.

In City Council

February 24, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**



The City of
WORCESTER

City Clerk Department

Niko Vangjeli, City Clerk

Stephen A.J. Pottle, Deputy City Clerk I

Clare M. Robbins, Deputy City Clerk II

**THE FOLLOWING ORDERS
WERE BROUGHT FORTH BY...**

**THE STANDING COMMITTEE
ON PUBLIC HEALTH AND
HUMAN SERVICES**

**...FROM JANUARY 1, 2026,
THROUGH MARCH 31, 2026**

Room 206, City Hall ■ 455 Main Street ■ Worcester, Massachusetts 01608-1889

Telephone (508) 799-1121 ■ Fax (508) 799-1194

E-Mail: clerk@worcesterma.gov

cm2024aug23123349

CITY OF WORCESTER

Pursuant to a vote of the Committee on Public Health and Human Services, be it

ORDERED: That

The City Manager be and is hereby requested to update the city's website to include links to the Worcester Community Food Assessment report and to additional food resources, such as centerfoodequity.com and foodhelpworcester.org.

In City Council

February 24, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

Pursuant to a vote of the Committee on Public Health and Human Services, be it

ORDERED: That

The City Manager be and is hereby requested to request Commissioner of Health and Human Services provide City Council with a report detailing an update relative to the progress made and methods to further strengthen the partnership between the Division of Public Health (DPH) and Inspectional Services Department, in an effort to improve oversight, protect residents, and advance public health outcomes.

In City Council

February 24, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



Nikolin Vangjeli
City Clerk



The City of
WORCESTER

City Clerk Department

Niko Vangjeli, City Clerk

Stephen A.J. Pottle, Deputy City Clerk I

Clare M. Robbins, Deputy City Clerk II

**THE FOLLOWING ORDERS
WERE BROUGHT FORTH BY...**

**THE STANDING COMMITTEE
ON PUBLIC SAFETY**

**...FROM JANUARY 1, 2026,
THROUGH MARCH 31, 2026**

Room 206, City Hall ■ 455 Main Street ■ Worcester, Massachusetts 01608-1889

Telephone (508) 799-1121 ■ Fax (508) 799-1194

E-Mail: clerk@worcesterma.gov

CITY OF WORCESTER

Pursuant to a vote of the Committee on Public Safety, be it

ORDERED: That

The City Manager be and is hereby requested to request Police Chief provide City Council with a report detailing the turnover rate of the Worcester Police Department's (WPD) officers, including any reasons why officers are leaving the department. Further, request said report include best practices relative to increasing the number of police officers and retaining officers currently employed by WPD.

In City Council

January 13, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

cm2026jan09105955

CITY OF WORCESTER

Pursuant to a vote of the Committee on Public Safety, be it

ORDERED: That

The City Manager be and is hereby requested to request the Commissioner of Emergency Communications and Management provide City Council with a report concerning the benefits of adding Starlink to the city's communications systems.

In City Council

March 17, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

cm2026jan09105955

CITY OF WORCESTER

Pursuant to a vote of the Committee on Public Safety, be it

ORDERED: That

The City Manager be and is hereby requested to request the Commissioner of Emergency Communication and Management create an informational media campaign to promote the RapidSOS program.

In City Council

March 17, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**



The City of
WORCESTER

City Clerk Department

Niko Vangjeli, City Clerk

Stephen A.J. Pottle, Deputy City Clerk I

Clare M. Robbins, Deputy City Clerk II

**THE FOLLOWING ORDERS
WERE BROUGHT FORTH BY...**

**THE STANDING COMMITTEE
ON PUBLIC SERVICE AND
TRANSPORTATION**

**...FROM JANUARY 1, 2026,
THROUGH MARCH 31, 2026**

Room 206, City Hall ■ 455 Main Street ■ Worcester, Massachusetts 01608-1889

Telephone (508) 799-1121 ■ Fax (508) 799-1194

E-Mail: clerk@worcesterma.gov

CITY OF WORCESTER

Pursuant to a vote of the Committee on Public Service and Transportation, be it

ORDERED: That

The City Manager be and is hereby requested to work with a Worcester/Framingham MBTA Line working group and the Worcester Regional Research Bureau (WRRB) to explore ways to support the WRRB's ability to gather commuter rail ridership data, including Worcester-centric MBTA ridership surveys.

In City Council

February 3, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

Pursuant to a vote of the Committee on Public Service and Transportation, be it

ORDERED: That

The City Manager be and is hereby requested to explore the feasibility of creating a working group consisting of the six (6) communities served between the Worcester/Framingham Line for the purpose of advocating for new infrastructure and service improvements to the Worcester/Framingham MBTA Line.

In City Council

February 3, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**



The City of
WORCESTER

City Clerk Department

Niko Vangjeli, City Clerk

Stephen A.J. Pottle, Deputy City Clerk I

Clare M. Robbins, Deputy City Clerk II

**THE FOLLOWING ORDERS
WERE BROUGHT FORTH BY...**

**THE STANDING COMMITTEE
ON PUBLIC WORKS**

**...FROM JANUARY 1, 2026,
THROUGH MARCH 31, 2026**

Room 206, City Hall ■ 455 Main Street ■ Worcester, Massachusetts 01608-1889

Telephone (508) 799-1121 ■ Fax (508) 799-1194

E-Mail: clerk@worcesterma.gov

CITY OF WORCESTER

Pursuant to a vote of the Committee on Public Works, be it

ORDERED: That

The City Manager be and is hereby requested to request the Commissioner of Transportation and Mobility work with Commissioner of Inspectional Services to provide City Council with a report detailing timelines associated with the completion of the Ernest A. Johnson Tunnel project.

In City Council

February 3, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

Pursuant to a vote of the Committee on Public Works, be it

ORDERED: That

The City Manager be and is hereby requested to request Commissioner of Public Works provide City Council with a report outlining the city's processes relative to trench restoration by the April 28, 2026 City Council meeting. Said report should include the following: 1) current standards and methods used for restoration and whether the work is being completed within ninety (90) days; 2) the process relative to DPW issuing permits; 3) an analysis relative to the number of permits issued by the DPW; 4) the amount of permits issued on a standard permitting process compared to an emergency process 5) the process relative to inspecting restorations once completed; 6) the process relative to backfilling and final finishing; 7) timelines associated with trench restorations; 8) the responsible role relative to inspecting the permitted work and the capacity needed to fulfill said inspections; 9) the number of inspector and restoration specialist positions in DPW; and 10) a recommendation relative to adequate staffing levels needed to ensure the city can maintain appropriate inspections of the utility work being completed.

In City Council

March 31, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

Pursuant to a vote of the Committee on Public Works, be it

ORDERED: That

The City Manager be and is hereby requested to request Commissioner of Public Works provide City Council by the April 28, 2026 City Council meeting a draft ordinance to increase the current two (2) year warranty period relative to trench restorations to five (5) years.

In City Council

March 31, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

Pursuant to a vote of the Committee on Public Works, be it

ORDERED: That

The City Manager be and is hereby requested to request Commissioner of Public Works provide City Council by the April 28, 2026 City Council meeting a report detailing the entity responsible for the trench restoration work on Beverly Rd. and Ararat St., when the work was completed, if the work is within the warranty period, and any relevant inspection reports for the locations.

In City Council

March 31, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**



The City of
WORCESTER

City Clerk Department

Niko Vangjeli, City Clerk

Stephen A.J. Pottle, Deputy City Clerk I

Clare M. Robbins, Deputy City Clerk II

**THE FOLLOWING ORDERS
WERE BROUGHT FORTH BY...**

**THE STANDING COMMITTEE
ON TRAFFIC AND PARKING**

**...FROM JANUARY 1, 2026,
THROUGH MARCH 31, 2026**

Room 206, City Hall ■ 455 Main Street ■ Worcester, Massachusetts 01608-1889

Telephone (508) 799-1121 ■ Fax (508) 799-1194

E-Mail: clerk@worcesterma.gov

CITY OF WORCESTER

Pursuant to a vote of the Committee on Traffic and Parking, be it

ORDERED: That

The City Manager be and is hereby requested to request Commissioner of Public Works remove the handicap parking signage on Indian Hill Rd. adjacent to 1 Marconi Rd.

In City Council

February 3, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

Pursuant to a vote of the Committee on Traffic and Parking, be it

ORDERED: That

The City Manager be and is hereby requested to request Commissioner of Transportation and Mobility review improving pedestrian crossing opportunities on Elm St. and its intersecting streets between Linden St. to Main St. as part of implementing a two-way street configuration.

In City Council

February 3, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

cc2025jun24112141

CITY OF WORCESTER

Pursuant to a vote of the Committee on Traffic and Parking, be it

ORDERED: That

The City Manager be and is hereby requested to request Police Chief provide additional speed enforcement on Mill St.

In City Council

February 3, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

Pursuant to a vote of the Committee on Traffic and Parking, be it

ORDERED: That

The City Manager be and is hereby requested to request Chief Sustainability Officer work with Commissioner of Transportation and Mobility to provide City Council with a report detailing updated proposed Electric Vehicle (EV) charging station locations relative to the EV Charging Stations Project.

In City Council

February 3, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

Pursuant to a vote of the Committee on Traffic and Parking, be it

ORDERED: That

The City Manager be and is hereby requested to request Police Chief provide parking and speed enforcement in the vicinity of Mason St. and Chandler St.

In City Council

February 3, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

cc2026jan08011321

CITY OF WORCESTER

Pursuant to a vote of the Committee on Traffic and Parking, be it

ORDERED: That

The City Manager be and is hereby requested to request Police Chief provide additional traffic enforcement on Ararat St., especially during the morning and afternoon rush hours.

In City Council

March 10, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

Pursuant to a vote of the Committee on Traffic and Parking, be it

ORDERED: That

The City Manager be and is hereby requested to request Commissioner of Transportation and Mobility remove unauthorized stop sign facing Neponset St.

In City Council

March 10, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

Pursuant to a vote of the Committee on Traffic and Parking, be it

ORDERED: That

The City Manager be and is hereby requested to request Commissioner of Transportation and Mobility extend the double yellow centerline on Neponset St. through the driveway intersection at 5 Neponset St.

In City Council

March 10, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

Pursuant to a vote of the Committee on Traffic and Parking, be it

ORDERED: That

The City Manager be and is hereby requested to request Commissioner of Transportation and Mobility continue to monitor Stafford St., Heard St. and Curtis Pkwy intersection to evaluate the needs for left-turn arrow traffic signal on Stafford St.

In City Council

March 10, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

Pursuant to a vote of the Committee on Traffic and Parking, be it

ORDERED: That

The City Manager be and is hereby requested to request Commissioner of Transportation and Mobility conduct a traffic study on Forest St. to provide recommendations for traffic calming measures to improve safety and manage speeding on said street.

In City Council

March 10, 2026

Order adopted

A Copy. Attest:



Nikolin Vangjeli
City Clerk

CITY OF WORCESTER

Pursuant to a vote of the Committee on Traffic and Parking, be it

ORDERED: That

The City Manager be and is hereby requested to request Commissioner of Transportation and Mobility conduct a traffic study on Grove St. for the purposes of extending the bike lanes on said street.

In City Council

March 10, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

cc2026jan08011321

CITY OF WORCESTER

Pursuant to a vote of the Committee on Traffic and Parking, be it

ORDERED: That

The City Manager be and is hereby requested to request Police Chief provide additional traffic enforcement on Holden St. to Brattle St., especially during the morning and afternoon rush hours.

In City Council

March 10, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

Pursuant to a vote of the Committee on Traffic and Parking, be it

ORDERED: That

The City Manager be and is hereby requested to request the Commissioner of Transportation and Mobility provide additional parking and traffic enforcement on Lodi St. during Polar Park game days.

In City Council

March 31, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

Pursuant to a vote of the Committee on Traffic and Parking, be it

ORDERED: That

The City Manager be and is hereby requested to request the Commissioner of Transportation and Mobility install the statutory 5 feet No Parking zone signage on either side of the driveway at 21 Lodi St.

In City Council

March 31, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

Pursuant to a vote of the Committee on Traffic and Parking, be it

ORDERED: That

The City Manager be and is hereby requested to request the Police Chief provide increased speed enforcement on Lynnwood Ln. headed towards Salisbury St. during the hours of 3 p.m. to 6 p.m.

In City Council

March 31, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

Pursuant to a vote of the Committee on Traffic and Parking, be it

ORDERED: That

The City Manager be and is hereby requested to request the Commissioner of Transportation and Mobility install handicap parking space signage at the existing ordained designated handicap parking space in front of 77 Merrifield St.

In City Council

March 31, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**



The City of
WORCESTER

City Clerk Department

Niko Vangjeli, City Clerk

Stephen A.J. Pottle, Deputy City Clerk I

Clare M. Robbins, Deputy City Clerk II

**THE FOLLOWING ORDERS
WERE BROUGHT FORTH BY...**

**THE STANDING COMMITTEE
ON URBAN TECHNOLOGIES,
INNOVATION AND
ENVIRONMENT**

**...FROM JANUARY 1, 2026,
THROUGH MARCH 31, 2026**

Room 206, City Hall ■ 455 Main Street ■ Worcester, Massachusetts 01608-1889

Telephone (508) 799-1121 ■ Fax (508) 799-1194

E-Mail: clerk@worcesterma.gov

CITY OF WORCESTER

Pursuant to a vote of the Committee on Urban Technologies, Innovation and Environment, be it

ORDERED: That

The City Manager be and is hereby requested to request the Chief Information Officer and City Solicitor provide City Council with a report concerning technology available to monitor the social media usage of the city's employees on city-owned devices. Said report should include an assessment as to why such technology would or would not infringe upon an employee's First Amendment right to freedom of speech.

In City Council

January 13, 2026

Order adopted

A Copy. Attest:



Nikolin Vangjeli
City Clerk

CITY OF WORCESTER

Pursuant to a vote of the Committee on Urban Technologies, Innovation and Environment, be it

ORDERED: That

The City Manager be and is hereby requested to provide City Council with a report concerning whether the Worcester Police Department (WPD) has a different social media policy than the rest of the city. Further, request said report include information concerning the feasibility of including within any WPD social media policy a code of conduct that addresses the behavior of WPD employees online towards both public officials and any residents or citizens in the city. Further, request said report also include a list of all WPD social media pages.

In City Council

January 13, 2026

Order adopted

A Copy. Attest:



Nikolin Vangjeli
City Clerk

CITY OF WORCESTER

Pursuant to a vote of the Committee on Urban Technologies, Innovation and Environment, be it

ORDERED: That

The City Manager be and is hereby requested to provide City Council with a report concerning any efforts made by the city to address concerns brought forth by the public and elected officials over posts made by city employees on their social media accounts.

In City Council

January 13, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

Pursuant to a vote of the Committee on Urban Technologies, Innovation and Environment, be it

ORDERED: That

The City Manager be and is hereby requested to provide City Council with a report concerning the process used by the city's various department to make a press release.

In City Council

January 13, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

cc2023 aug16013844

CITY OF WORCESTER

Pursuant to a vote of the Committee on Urban Technologies, Innovation and Environment, be it

ORDERED: That

The City Manager be and is hereby requested to provide City Council with a report concerning the feasibility of updating the city's Social Media Policy.

In City Council

January 13, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

Pursuant to a vote of the Committee on Urban Technologies, Innovation and Environment, be it

ORDERED: That

The City Manager be and is hereby requested to request the Chief Information Officer provide City Council with a report concerning best practices used in other communities relative to monitoring the social media usage of its employees, including specific technology used for such a purpose.

In City Council

January 13, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

Pursuant to a vote of the Committee on Urban Technologies, Innovation and Environment, be it

ORDERED: That

The City Manager be and is hereby requested to request the Chief Sustainability Officer provide City Council with seasonal updates relative to data associated with the water bodies in the city.

In City Council

January 13, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

cc2025 aug12105921

CITY OF WORCESTER

Pursuant to a vote of the Committee on Urban Technologies, Innovation and Environment, be it

ORDERED: That

The City Manager be and is hereby requested to provide City Council with a report of the Lake Quinsigamond Commission minutes from 2025.

In City Council

January 13, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

Pursuant to a vote of the Committee on Urban Technologies, Innovation and Environment, be it

ORDERED: That

The City Manager be and is hereby requested to provide City Council with a quarterly scorecard detailing the status of the Department of Sustainability and Resilience's various priority action items. Further, request the first such scorecard be provided in the first quarter of 2026.

In City Council

January 13, 2026

Order adopted

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**

CITY OF WORCESTER

Pursuant to a vote of the Committee on Urban Technologies, Innovation and Environment, be it

ORDERED: That

The City Manager be and is hereby requested to request the Commissioner of Public Works work with Chief Sustainability Officer to provide City Council with a report detailing the feasibility of increasing access to the Residential Drop-Off Center to include weekday operational hours after 3:00 p.m., lowering disposal fees, and eliminating appointment requirements considering goals set within the Zero Waste Master Plan. Further, request said report include a fiscal analysis relative to costs associated with increasing such access to the Residential Drop-Off Center.

In City Council

February 24, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



Nikolin Vangjeli
City Clerk

CITY OF WORCESTER

Pursuant to a vote of the Committee on Urban Technologies, Innovation and Environment, be it

ORDERED: That

The City Manager be and is hereby requested to request the Chief Sustainability Officer provide City Council with a report detailing measurables related to timelines, public communication, information provided on the city's website and social medias, temporary signage, usage monitoring, and overstay penalty plans relative to the Department of Sustainability and Resilience's (DSR) Electric Vehicle Charging Stations (EVCS) locations.

In City Council

February 24, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



Nikolin Vangjeli
City Clerk

CITY OF WORCESTER

Pursuant to a vote of the Committee on Urban Technologies, Innovation and Environment, be it

ORDERED: That

The City Manager be and is hereby requested to request the Chief Sustainability Officer provide City Council with a report detailing the Department of Sustainability and Resilience's (DSR) 2026 goals, potential implementations, and timelines relative to the expected completion of said goals. Further, request said report include DSR's urban technology goals.

In City Council

February 24, 2026

Order adopted by a yea and nay vote of Eleven Yeas and No Nays

A Copy. Attest:



**Nikolin Vangjeli
City Clerk**



The City of
WORCESTER

City Clerk Department

Niko Vangjeli, City Clerk

Stephen A.J. Pottle, Deputy City Clerk I

Clare M. Robbins, Deputy City Clerk II

**THE FOLLOWING ORDERS
WERE BROUGHT FORTH BY...**

**THE STANDING COMMITTEE
ON VETERANS' MEMORIALS,
PARKS AND RECREATION**

**...FROM JANUARY 1, 2026,
THROUGH MARCH 31, 2026**

Room 206, City Hall ■ 455 Main Street ■ Worcester, Massachusetts 01608-1889

Telephone (508) 799-1121 ■ Fax (508) 799-1194

E-Mail: clerk@worcesterma.gov

cm2025apr10045033

CITY OF WORCESTER

Pursuant to a vote of the Committee on Veterans' Memorials, Parks and Recreation , be it

ORDERED: That

The City Manager be and is hereby requested to consider allocating funds for the Fiscal Year 2027 (FY27) to complete the improvements to Newton Square in Elm Park.

In City Council

January 13, 2026

Order adopted



Nikolin Vangjeli
City Clerk

A Copy. Attest:

Date	Unique ID	Item #	Author(s)	Keyword(s) / Search Terms	Final Action
1/13/2026	cc2026jan05034808	13a	Rosen	seasonal and permanent traffic calming measures speed hump speed bump	Order adopted as amended
1/13/2026	cc2026jan08094825	13j	Bilotta	lincoln st pedestrian improvement project between brittan square and i290	Order adopted
1/13/2026	cc2026jan08095759	13k	King	how dpw and wps collaborate to determine school opening delays and/or full snow day	Order adopted
1/13/2026	cc2026jan08101252	13m	Economou	require contractors keep all detour and road closure signage with list of open businesses	Order adopted
1/13/2026	cc2026jan08102505	13n	Economou	establish an ombudsperson for small business owners to help with permitting process chamber of commerce	Order adopted as amended
1/13/2026	cc2026jan08102820	13o	Economou, Bergman, Bilotta, Fresolo, King, Mitra, Ojeda, Rivera, Rosen, Toomey, Petty	ways to simplify and eliminate unnecessary permitting requirements development inspectional services	Order adopted
1/13/2026	cc2026jan08103153	13p	Mitra	dtm dpw 25 miles per hour city-wide speed limit effectiveness and enforcement	Order adopted
1/13/2026	cc2026jan08104302	13q	Rivera	best practices in other communities to maintain resident permit parking rpp programs	Order adopted
1/13/2026	cc2026jan09091825	13r	Fresolo	increase speed enforcement lake ave install additional speed limit signage	Order adopted as amended
1/13/2026	cc2026jan09092138	13s	Fresolo, King	csx memorandum of understanding agreement with the city and agreement compliance grafton hill traffic concerns	Order adopted
1/13/2026	cc2026jan09092550	13t	Bergman	communicate road redesigns prior to committing	Order adopted
1/13/2026	cc2026jan09093419	13u	Bergman	rcap solutions housing assistance needs contact difficulty	Order adopted
1/13/2026	cc2026jan15024644	23a	Petty	suspension of rules extend public participation for additional speaking during city council	Order adopted 11-0
1/13/2026	cc2026jan15025315	23b	Ojeda	wfd wps superintendent increase fire education opportunities to schools near areas most impacted by fires	Order adopted

Date	Unique ID	Item #	Author(s)	Keyword(s) / Search Terms	Final Action
1/13/2026	cc2026jan15030112	23c	King	wfd fire safety curriculum taught to wps students	Order adopted
1/13/2026	cc2026jan15030449	23d	King	winter weather parking ticket assessment equity	Order adopted
1/13/2026	cc2026jan15031756	23f	Bergman	legality of requiring pharmacies to accept needles sharps	Order adopted
1/13/2026	cc2026jan15032209	23g	King	businesses or organizations to help increase needles and sharps disposal locations	Order adopted
1/13/2026	cc2026jan05041348	13c	Rosen	require spectrum fulfill senior discount contractual obligations	Order adopted as amended
1/13/2026	cc2026jan05042535	13d	King, Rivera, Bilotta, Bergman	community alerts 911 emergency alert system alert worcester system and vendor update	Order adopted
1/13/2026	cc2026jan05043206	13e	Rivera	feasibility to expand spring street sweeping to include leaves and branches missed in the fall	Order adopted
1/13/2026	cc2026jan05043854	13f	Rosen	review current pleasant st. from tatnuck square to paxton line improvements design and plans	Order adopted as amended
1/13/2026	cc2026jan08085827	13g	Petty	amend city council meeting schedule cancel march 3, 2026 meeting jewish holiday purim joint agenda	Order adopted
1/13/2026	cc2026jan08093121	13h	Rosen, King	needle and sharps retail pharmacy collection system	Order adopted as amended
1/13/2026	cc2026jan08094115	13i	Bilotta	lake ave pedestrian improvement project	Order adopted
1/20/2026	cc2026jan13091024	9b	Bilotta	park master plan for lake park	Order adopted
1/20/2026	cc2026jan14093004	9m	Toomey	2025 annual report on crime statistics wpd police	Order adopted
1/20/2026	cc2026jan14093149	9n	Toomey	rmv car registration process insurance agencies vehicle owner address update assessor	Order adopted
1/20/2026	cc2026jan15094448	9k	Mitra, King	city council orders adopted quarterly report	Order adopted
1/20/2026	cc2026jan15112543	9o	Rosen, Ojeda	city sign ordinance enforcement main south business corridor window covering concerns corrective action	Order adopted 9-2
1/20/2026	cc2026jan15024319	9p	Bergman, Rivera	senior work off abatement program reduce taxes	Order adopted
1/20/2026	cc2026jan15024538	9q	Bergman	permanent winter parking ban review remove traffic ordinances where feasible	Order adopted
1/20/2026	cc2026jan15024822	9r	Rivera	replace airport signage at 411 chandler st worcester regional airport june st intersection	Order adopted

Date	Unique ID	Item #	Author(s)	Keyword(s) / Search Terms	Final Action
1/20/2026	cc2026jan15032343	9s	Economou	repair post at 39 indian hill rd replace upright	Order adopted
1/20/2026	cc2026jan15032511	9t	Economou	cut down dead trees at roosevelt park on indian hill rd	Order adopted
1/20/2026	cc2026jan13091312	9c	Bilotta	littering ordinance to increase illegal dumping fine from \$200 to \$500 with \$1000 secondary offence	Order adopted as amended
1/20/2026	cc2026jan23112632	16a	Petty	extend public participation suspension of rules 15 minutes	Order adopted
1/20/2026	cc2026jan23112856	16b	Toomey	roosevelt elementary school wps wpd dtm plan for no parking anytime enforcement implementation	Order adopted 11-0
1/20/2026	cc2026jan23113201	16c	King	zoning buffer zones economic impact	Order adopted 11-0
1/20/2026	cc2026jan23113442	16d	King	explore revenue streams monies budget allocations wps public schools for extracurricular activities	Order adopted as amended
1/20/2026	cc2026jan23114455	16e	Fresolo, Rivera	winter weather snow storm report january 17 and january 18 2026 staffing dpw	Order adopted as amended
1/20/2026	cc2026jan14090839	9d	Rosen	union station wpd police patrols social services for homeless population	Order adopted 8-3
1/20/2026	cc2026jan14091057	9e	Economou	ways to fix potholes review utility patches infrared heater repairs emulsion	Order adopted
1/20/2026	cc2026jan14091428	9f	Fresolo	massdot discussion grafton st acton st one way rice square houghton st left hand turns	Order adopted as amended
1/20/2026	cc2026jan14091644	9g	Mitra	pay community preservation act cpa surcharge online	Order adopted
1/20/2026	cc2026jan14091843	9h	Mitra	smart goals for city measurable improvements to outcomes public safety speed humps potholes tracking tasks	Order adopted
1/20/2026	cc2026jan14092413	9j	Mitra	city manager orders process prioritization city council requests	Order adopted as amended
1/20/2026	cc2026jan13090631	9a	Bilotta	increase speed and traffic enforcement belmont street community school 170 belmont st elementary school wpd	Order adopted
1/27/2026	cc2026jan28024702	13a	King	rfp for becker college property 51 sever st 61 sever st wps worcester public schools use	Order adopted 11-0

Date	Unique ID	Item #	Author(s)	Keyword(s) / Search Terms	Final Action
1/27/2026	cc2026jan28025116	13b	King	wrta winter weather plan snow in bus stop shelters	Order adopted 11-0
1/27/2026	cc2026jan28025620	13c	King	roosevelt elementary school parking spaces take cars off graffon st	Order adopted 11-0
2/3/2026	cc2026jan29113304	9a	Fresolo	worcester senior center senior housing at st vincent nursing dormitory property conversion elderly	Order adopted 11-0
2/3/2026	cc2026jan29120907	9l	Rosen, Rivera	stearns tavern utilization preservation worcester seven hills foundation	Order adopted 11-0
2/3/2026	cc2026jan29121425	9m	Bergman, Rivera	311 calls for snow plowing issues 2024 through 2026 winter weather	Order adopted 11-0
2/3/2026	cc2026jan29121652	9n	Bergman	permit fees collected in 2025 applicants vendors list for festivals events	Order adopted 11-0
2/3/2026	cc2026jan29121844	9o	Bergman	national grid commercial electrical upgrade costs process cost calculation	Order adopted 11-0
2/3/2026	cc2026jan29122004	9p	Bergman, Bilotta, Economou, Fresolo, King, Mitra, Ojeda, Rivera, Rosen, Toomey, Petty	250th anniversary of united states celebration declaration of independence reading isaiah thomas city hall statue	Order adopted 11-0
2/3/2026	cc2026jan29122133	9q	Economou, Rivera, Bergman, Mitra, Fresolo	time restrictions winter weather snow removal near residential properties commercial properties	Order adopted 11-0
2/3/2026	cc2026jan29012340	9r	Rosen, Economou, King, Rivera	goddard school of science 14 richards st snow removal winter weather plowing shovel sidewalks	Order adopted 11-0
2/3/2026	cc2026jan29020009	9s	Bergman, Economou, Fresolo, Mitra, Rosen, Rivera, Ojeda, Bilotta, King, Toomey, Petty	beaver brook park douglas hannam little league	Order adopted as amended 11-0
2/3/2026	cc2026jan29113444	9b	Fresolo, King	massdot route 20 millbury st west turn	Order adopted 11-0
2/3/2026	cc2026jan29041243	9t	Bilotta	lake quinsigamond indian lake storm water runoff for rain gardens and retention basins	Order adopted 11-0
2/3/2026	cc2026jan30084359	9u	Petty	home rule petitions state legislature status update	Order adopted 11-0
2/3/2026	cc2026jan30090207	9x	King	monthly maintenance costs for auditorium sever st becker college rmv denholm building rfp wra minutes	Order adopted as amended 11-0

Date	Unique ID	Item #	Author(s)	Keyword(s) / Search Terms	Final Action
2/3/2026	cc2026jan30090552	9y	King	fanning building safety audit wps public schools building future use	Order adopted 11-0
2/3/2026	cc2026jan30091223	9z	King	snow removal equipment winter weather snowplows dpw cold priorities contractor payouts	Order adopted as amended 11-0
2/3/2026	cc2026jan30114251	10a	Toomey	winter parking ban hamilton st plantation st businesses in neighborhood parking plan	Order adopted 11-0
2/3/2026	cc2026jan30114437	9v	Petty, Ojeda, King, Toomey	main south neighborhood improvements walkability business support foot traffic main st	Order adopted 11-0
2/3/2026	cc2026jan30114640	9w	Petty	fanning building utilization district buildings public facilities process alignment wps public schools	Order adopted 10-0
2/3/2026	cc2026jan30115417	10b	King	legislative actions for additional funding from msba massachusetts school building authority wps public schools	Order adopted 11-0
2/3/2026	cc2026jan30115828	10c	King	massachusetts school building authority msba engage with gateway communities for funding increase public schools	Order adopted as amended 11-0
2/3/2026	cc2026jan29113743	9c	Toomey, Economou	wpd police mpac accreditation operational standards report update	Order adopted 11-0
2/3/2026	cc2026feb04050358	21a	King	compensate snowplow drivers winter weather payment	Order adopted 11-0
2/3/2026	cc2026feb04050735	21b	King	senate bill 403 msba massachusetts school building association formula equity	Order adopted 11-0
2/3/2026	cc2026jan29113911	9d	Economou	install missing stop sign at salisbury st moreland st intersection	Order adopted 11-0
2/3/2026	cc2026jan29114043	9e	Rivera	increase sidewalk and street resurfacing budget using new growth free cash grants	Order adopted as amended 11-0
2/3/2026	cc2026jan29114217	9f	Rivera	install woobin trash receptacles in tatnuck square	Order adopted 11-0
2/3/2026	cc2026jan29114336	9g	Mitra	install cameras morgan landing shore park indian lake beach illicit activity concerns drug use	Order adopted 11-0
2/3/2026	cc2026jan29114509	9h	Mitra, Rivera	snowplow application deter illegal parking in winter parking ban locations resident education	Order adopted 11-0

Date	Unique ID	Item #	Author(s)	Keyword(s) / Search Terms	Final Action
2/10/2026	cc2026feb12101359	12s	King	black history month social media posts worcester black history trail worcester black history project	Order adopted
2/10/2026	cc2026feb12030157	12j	King	massdot strategies to improve winter weather operations snowplow process	Order adopted
2/10/2026	cc2026feb12030506	12k	King	hire outside consultant for snow operations winter weather process	Order adopted
2/10/2026	cc2026feb12030823	12l	Toomey	home rule petition letter to state legislature for wpd police officer age increase hiring	Order adopted
2/10/2026	cc2026feb12032326	12h	King	dpw staffing analysis update	Order adopted
2/10/2026	cc2026feb12023638	12a	Economou	dpw winter weather process report equipment review snowplow ice storage units winter parking ban	Order adopted
2/10/2026	cc2026feb12024103	12b	Petty	plans for potholes after snow melts dpw road resurfacing	Order adopted
2/10/2026	cc2026feb12024354	12c	Mitra	dpw standardized systems to track winter weather snow operations plowing process	Order adopted
2/10/2026	cc2026feb12024635	12d	Toomey	cost benefit analysis sell old snow equipment buy dragon melter snow boots wing plows underbody scrapers	Order adopted
2/10/2026	cc2026feb12024932	12e	Toomey	snow ordinances in tax bill mailing	Order adopted
2/10/2026	cc2026feb12025217	12f	Toomey	fire hydrant catch basin clear snow wfd fire safety	Order adopted
2/10/2026	cc2026feb12025547	12g	King	winter weather snow operations mains bus routes specials lists snowplowing priorities	Order adopted
2/10/2026	cc2026feb12025913	12i	King	snowplow equipment usage last five years dpw staffing analysis percentage of dormant equipment	Order adopted
2/24/2026	cc2026feb12104659	13a	Economou, King	sagamore rd emergency resurfacing from whitman rd to park ave	Order adopted as amended 11-0
2/24/2026	cc2026feb17102151	13f	Economou, King, Rivera	dpw winter weather pothole repair process	Order adopted 11-0
2/24/2026	cc2026feb19013253	13e	Rosen, King	board of health boh investigate understaffing and unsafe conditions at st vincent hospital	Order adopted as amended 9-1
2/24/2026	cc2026feb19013816	13g	Economou	cpa process to collect community preservation act funds and process for duplicate payments	Order adopted 10-0

Date	Unique ID	Item #	Author(s)	Keyword(s) / Search Terms	Final Action
2/24/2026	cc2026feb19015330	13l	Bergman, Bilotta, Economou, Fresolo, King, Mitra, Ojeda, Rivera, Rosen, Toomey, Petty	veterans monument plaque world war ii wwii soldiers served recognition	Order adopted 11-0
2/24/2026	cc2026feb20113931	13m	Bergman, Bilotta, Economou, Fresolo, King, Mitra, Ojeda, Rivera, Rosen, Toomey, Petty	veteran license plate placard parking at city meters draft ordinance revenue lost	Order adopted 11-0
2/24/2026	cc2026feb20024037	13n	King	update city hall equity accessibility audit wheelchair ada compliancy americans with disabilities act	Order adopted as amended 11-0
2/24/2026	cc2026feb20025430	13o	King	dpw pothole funding sources new technology road conditions	Order adopted 11-0
2/24/2026	cc2026mar02025815	23a	Ojeda	wps schools where wpd participate in education initiatives	Order adopted 11-0
2/24/2026	cc2026mar02030937	23b	Ojeda	wpd wps increase community engagement efforts during school vacations	Order adopted 11-0
2/24/2026	cc2026mar02031913	23c	King	wpd handle with care hwc model school children exposed to trauma	Order adopted 11-0
2/24/2026	cc2026feb12105158	13b	Rosen, King	open meeting law oml include attachments for boards and commissions agenda postings granicus agenda management	Order adopted 11-0
2/24/2026	cc2026mar02032634	23d	King	wpd corespond social workers and clinicians responding with police	Order adopted 11-0
2/24/2026	cc2026mar02033104	23e	King	types of emergency calls data and responsiveness to calls	Order adopted 11-0
2/24/2026	cc2026mar02033625	23f	Toomey	wpd hiring incentives and bonuses to increase amount of employed wpd police officers	Order adopted 11-0
2/24/2026	cc2026mar02034155	23g	King	city board and commission liaisons provide agendas and minutes to city clerk for publishing to website	Order adopted 11-0
2/24/2026	cc2026mar02034836	23h	Bergman	law department public records requests organized by request type and reason	Order adopted 11-0

Date	Unique ID	Item #	Author(s)	Keyword(s) / Search Terms	Final Action
2/24/2026	cc2026mar02035736	23i	Bergman	encourage wrta provide agendas, minutes, and backup materials for posting to city website	Order adopted 11-0
2/24/2026	cc2026mar02040254	23j	King	update for human rights commission hrc recommendations notes memos	Order adopted 11-0
2/24/2026	cc2026mar02041549	23k	King	update on charter spectrum litigation for elderly population reimbursement	Order adopted 10-0
2/24/2026	cc2026mar02042402	23l	King	organize executive session to discuss charter spectrum litigation strategies	Order adopted 10-0
2/24/2026	cc2026mar02042848	23m	King	process used to store street infrastructure lidar data	Order adopted 11-0
2/24/2026	cc2026feb12105342	13c	Rosen, Bergman, Bilotta, Economou, Fresolo, King, Mitra, Ojeda, Rivera, Toomey, Petty	paint speed humps yellow protect cars motor vehicles	Order adopted as amended 11-0
2/24/2026	cc2026mar02043424	23n	Toomey	collaborate with wpi department of civil, environmental, and architectural engineering to fix potholes	Order adopted 11-0
2/24/2026	cc2026mar02043957	23o	King	city owned public streets located within worcester housing authority and affordable housing communities	Order adopted 11-0
2/24/2026	cc2026mar02044534	23p	Economou	review compensation for deputy city clerk i and deputy city clerk ii positions	Order adopted as amended 11-0
2/24/2026	cc2026feb12110208	13h	Mitra, King, Rivera	install lidar and cameras on city vehicles to search for potholes cvyl cambridge	Order adopted 11-0
2/24/2026	cc2026feb12111553	13j	Mitra	city hall led display 250th anniversary of united states commemoration	Order adopted 11-0
2/24/2026	cc2026feb12111905	13k	Mitra, Economou	traffic study on salisbury st forest st intersection pedestrian safety	Order adopted 11-0
2/24/2026	cc2026feb13030239	9a	Petty	executive session town of holden vs dcr city of worcester update on court case law department	Order adopted 11-0
3/10/2026	cc2026mar02085855	12a	Toomey	irish flag flown on march 17 2026 st patricks day	Order adopted as amended

Date	Unique ID	Item #	Author(s)	Keyword(s) / Search Terms	Final Action
3/10/2026	cc2026mar04105752	12l	Mitra	review and enforce resident landscape city ordinances bushes fences obstructing road visibility burncoat st randall st arbutus rd	Order adopted
3/10/2026	cc2026mar04110121	12m	Mitra	process to notify residents of trash delay february 23, 2026 march 2, 2026 winter weather trash delay alertworchester	Order adopted
3/10/2026	cc2026mar04110719	12n	Mitra	twenty 20 to twenty-five 25 percent discounted rate municipal garage and parking lots downtown business employee parking	Order adopted
3/10/2026	cc2026mar04020407	12o	Bilotta, King	hire consultant to conduct third party evaluation/audit of dpw	Order adopted as amended
3/10/2026	cc2026mar04040326	12p	Fresolo	review college st for emergency street repairs	Order adopted
3/10/2026	cc2026mar05110005	12c	Petty, Bergman, Bilotta, Fresolo, King, Mitra, Ojeda, Rivera, Rosen, Toomey	review city ordinances, permitting processed, fee structures, and practices that could prohibit/delay city investment	Order adopted 10-0
3/10/2026	cc2026mar05114819	12d	Petty, Bergman, Bilotta, Fresolo, King, Mitra, Ojeda, Rivera, Rosen, Toomey	2026 fifa world cup june 18, 2026 to june 27, 2026 establish official host city for ghanaian fans, delegations, community and cultural programming	Order adopted 10-0
3/10/2026	cc2026mar06113901	12s	Bergman	twelve 12 month freeze of the inspectional services specialized stretch energy building code	Order adopted as amended 8-2
3/10/2026	cc2026mar02094316	12b	Petty, Toomey, Bergman, Mitra, Rivera	future police station priority and current wpd building status	Order adopted as amended 10-0
3/10/2026	cc2026mar06114438	12t	Bergman, King	eliminate four 4 or more unrelated parties zoning ordinance portion multifamily buildings with original four 4 or more bedrooms	Order adopted
3/10/2026	cc2026mar13125101	22c	King	menkiti group 301 main st 409 main st corrective action plan for responsible development ordinance rdo	Order adopted
3/10/2026	cc2026mar13125324	22d	King	worcester redevelopment authority wra reports on property actions	Order adopted

Date	Unique ID	Item #	Author(s)	Keyword(s) / Search Terms	Final Action
3/10/2026	cc2026mar13125553	22e	King	worcester memorial auditorium the aud 2 highland st redevelopment wra	Order adopted
3/10/2026	cc2026mar13125823	22f	King	wps conversations about school busses cameras pilot program passing vehicles	Order adopted
3/10/2026	cc2026mar13010946	22g	Petty	brockton bus enforcement policy	Order adopted
3/10/2026	cc2026mar13011304	22h	King	traffic and safety challenges pedestrian safety main st grove st highland st lincoln st major taylor blvd	Order adopted
3/10/2026	cc2026mar13011644	22i	King	held under privilege legal opinion interpretation tabled under privilege process	Order adopted
3/10/2026	cc2026mar02103748	12f	Bilotta, Mitra	develop ada transition plan ada compliance programs services activities and facilities	Order adopted
3/10/2026	cc2026mar02104315	12g	King, Bergman, Bilotta, Fresolo, Mitra, Ojeda, Rivera, Rosen, Toomey, Petty	deploy cameras to catch illegal school bus passing	Order adopted as amended
3/10/2026	cc2026mar02110304	12h	Rosen	review highland st grove st main st intersection to adjust traffic light timing and install do not block intersection signage	Order adopted as amended
3/10/2026	cc2026mar03010101	12i	Ojeda	utilize 25 meade st parking lot resident parking after hours inclement weather winter parking	Order adopted
3/10/2026	cc2026mar04105457	12k	Mitra	dpw review and repair streetlight pole 3 glennie st	Order adopted
3/10/2026	cc2026feb12111156	19b	Mitra	arres autonomous vehicle prevent pothole cracks from forming	Order adopted as amended 6-4
3/17/2026	cc2026mar20113435	18a	King	claims potholes law department process capacity	Order adopted
3/17/2026	cc2026mar13023809	10i	Petty	water drought levels currently reservoir status lakes and ponds blue spaces	Order adopted
3/17/2026	cc2026mar13023942	10j	Petty, Bergman, Bilotta, Economou, Fresolo, King, Mitra, Ojeda, Rivera, Rosen, Toomey	2026 fifa world cup celebrations foxborough community events watch party Ghanaian Haitian Moroccan	Order adopted
3/17/2026	cc2026mar13024538	10k	Bergman, Bilotta, Economou	dpw winter weather experts panel report snow operations guidance	Order adopted

Date	Unique ID	Item #	Author(s)	Keyword(s) / Search Terms	Final Action
3/17/2026	cc2026mar20113715	18b	King	emergency alerting system for city rapidsos reverse 911 alertworcester notification contingency plan	Order adopted
3/17/2026	cc2026mar20114019	18c	Petty	fy27 budget consideration street resurfacing plan increase funding potholes dpw	Order adopted
3/17/2026	cc2026mar20114442	18d	Toomey	rising cost of oil impact on city fy27 budget	Order adopted
3/17/2026	cc2026mar20114912	18e	King	grass in medians cement concrete heat island traffic calming impact low maintenance materials	Order adopted
3/17/2026	cc2026mar20115616	18f	King	ncaa mens ice hockey tournament history and future plans	Order adopted
3/17/2026	cc2026mar12041354	7a	Petty	executive session town of holden dcr water	Order adopted 11-0
3/17/2026	cc2026mar20122314	18i	King	requirements for ncaa march madness basketball tournament	Order adopted
3/17/2026	cc2026mar20123057	18j	King	dpw succession planning career opportunities for employees	Order adopted
3/17/2026	cc2026mar13022105	10b	Economou	wpd police speed enforcement traffic enforcement forest st	Order adopted
3/17/2026	cc2026mar13022227	10a	Rivera	draft ordinance for snow removal of fire hydrants wfd winter weather	Order adopted
3/17/2026	cc2026mar13022341	10c	Economou	increase speed enforcement traffic enforcement wpd police vassar st near cornell rd	Order adopted
3/17/2026	cc2026mar13022503	10d	Economou, Bergman, Mitra, King	service requests dpw 311 pothole repairs outstanding and completed timeline	Order adopted as amended
3/17/2026	cc2026mar13022639	10e	Ojeda	wrta wps students connecting routes safety reliability busses	Order adopted
3/24/2026	cc2026mar20084042	6a	Petty	executive session town of holden dcr court case pending litigation	Order adopted 11-0
3/24/2026	cc2026mar27112137	12a	Mitra	alertworcester registration drive for elderly senior citizens in person	Order adopted
3/24/2026	cc2026mar27113527	12b	Mitra	alertworcester informational pamphlets community events elections	Order adopted
3/24/2026	cc2026mar27113806	12c	King	blue spaces water lakes ponds alertworcester notifications for information	Order adopted

Date	Unique ID	Item #	Author(s)	Keyword(s) / Search Terms	Final Action
3/24/2026	cc2026mar27114540	12d	Fresolo	csx mou agreement outline update wpd police details enforcement on grafton st lake ave hamilton st	Order adopted
3/24/2026	cc2026mar27114822	12e	Toomey	massdot invasive plant species eradication highway areas growth	Order adopted
3/31/2026	cc2026mar09101547	10a	Mitra	worcester 311 service request process, timeframes, notification process	Order adopted 11-0
3/31/2026	cc2026mar23025141	10k	Economou	portable toilet at duffy field	Order adopted 11-0
3/31/2026	cc2026mar23025230	10l	Economou	consider eliminating chipseal method for street maintenance and resurfacing program	Order adopted 11-0
3/31/2026	cc2026mar23025249	10m	Economou	install speed notification monitoring richmond ave between pleasant st and flagg st	Order adopted 11-0
3/31/2026	cc2026mar23025308	10n	Rivera	repaint crosswalk on chandler st at claridge rd intersection	Order adopted 11-0
3/31/2026	cc2026mar23025339	10o	Rivera	review roundabout rotary webster st hope ave intersection for repairs	Order adopted 11-0
3/31/2026	cc2026mar23025636	10p	Rivera	wpd stormwater operations best management practices juniper st olean st reduce runoff impacts at cooks pond	Order adopted 11-0
3/31/2026	cc2026mar26124533	10r	King	update on public service response dog waste in storm drains dog parks compost bags	Order adopted as amended 11-0
3/31/2026	cc2026mar23024728	10b	Economou	increase speed enforcement coventry rd 7am to 9am 3pm to 5pm	Order adopted 11-0
3/31/2026	cc2026mar27084842	10u	Mitra, King	make february 29 municipal holiday worcester anniversary becoming a city in 1848 worcester common celebration day off for municipal employees	Order adopted as amended 11-0
3/31/2026	cc2026mar27085402	10v	Mitra, Bergman, Bilotta, Economou, Fresolo, King, Ojeda, Rivera, Rosen, Toomey, Petty	identify and repair all non functioning fire hydrants and mark all non functioning hydrants until repaired	Order adopted 11-0

Date	Unique ID	Item #	Author(s)	Keyword(s) / Search Terms	Final Action
3/31/2026	cc2026mar27085630	10w	Economou, Rivera	fill westerly side of center island with soil, grade, and seed spring 2026 repair winter storm damage massachusetts ave	Order adopted 11-0
3/31/2026	cc2026mar27091527	10x	Economou	install woobin trash receptacle lincoln st boylston st intersection	Order adopted 11-0
3/31/2026	cc2026mar27091957	10y	Economou	inspectional services quality of life team task force clean litter and trash white ave erie ave	Order adopted 11-0
3/31/2026	cc2026mar27092202	10z	Economou	recommendation for a solution to alleviate on street parking difficulties mountain st east worcester islamic center 248 mountain st east	Order adopted 11-0
3/31/2026	cc2026mar27092420	11a	Economou	install no littering signage with fines and ensure litter be picked up from burncoat st and mountain st east to city line	Order adopted 11-0
3/31/2026	cc2026mar27113415	11b	Petty	organize volunteer cleanup day for burncoat st area near mountain st east and railroad tracks	Order adopted 11-0
3/31/2026	cc2026mar27114100	11c	Petty	install trail cameras burncoat st mountain st east illegal dumping site	Order adopted 11-0
3/31/2026	cc2026mar23024759	10c	Economou	update on replacing failed blinking stop signs clark st and st. nicholas ave intersection	Order adopted 11-0
3/31/2026	cc2026mar27022916	11d	Toomey	economic impact of march 2, 2026 and march 28, 2026 regional ncaa men's division 1 ice hockey tournament dcu center	Order adopted 11-0
3/31/2026	cc2026apr02091754	19a	Toomey	state delegation help for payment in lieu of taxes pilot agreements legislation	Order adopted 11-0
3/31/2026	cc2026mar23024821	10d	Economou, Mitra	dtm report on left turns from middle lane on norton dr onto shore dr wpd traffic enforcement if not allowable	Order adopted 11-0
3/31/2026	cc2026mar23024852	10e	Rosen	second option for recycling bin heavy duty fifty gallon rollout container	Order adopted 11-0
3/31/2026	cc2026mar23024926	10f	Rosen, Economou	list of all payment in lieu of taxes pilot agreements with colleges and universities and their uses	Order adopted as amended 11-0

Date	Unique ID	Item #	Author(s)	Keyword(s) / Search Terms	Final Action
3/31/2026	cc2026mar23025003	10g	Rivera	increase traffic enforcement chandler st and hamill rd intersection	Order adopted 11-0
3/31/2026	cc2026mar23025033	10h	Bilotta	repaint crosswalks lincoln st	Order adopted 11-0
3/31/2026	cc2026mar23025052	10i	Bilotta	draft ordinance escalating fees onto underdeveloped lots underdeveloped or vacant five years or more	Order adopted as amended 11-0

Date	Unique ID	Item #	Author(s)	Keyword(s) / Search Terms	Final Action
1/13/2026	cc2023aug16013844	12j	Urban Technologies, Innovation and Environment	best practices monitor employee social media usage technology	Order adopted
1/13/2026	cc2025aug12105921	12k	Urban Technologies, Innovation and Environment	data on water bodies in city blue spaces	Order adopted
1/13/2026	cc2025aug12105921	12l	Urban Technologies, Innovation and Environment	lake quinsigamond commission meeting minutes from 2025 lqc	Order adopted
1/13/2026	cm2025jun06111532	12m	Urban Technologies, Innovation and Environment	scorecard for sustainability and resilience department priorities	Order adopted
1/13/2026	cm2025apr10045033	12n	Veterans' Memorials, Parks and Recreation Committee	fiscal year 2027 fy27 allocate funds for newton square elm park improvements	Order adopted
1/13/2026	cc2025nov10045116	12d	Public Safety Committee	wpd officer turnover rate reasons for turnover methods to increase and retain officers	Order adopted
1/13/2026	cc2023aug16013844	12e	Urban Technologies, Innovation and Environment	technology to monitor employee social media usage first amendment freedom of speech doit wpd police union facebook	Order adopted
1/13/2026	cc2023aug16013844	12f	Urban Technologies, Innovation and Environment	wpd social media policy differs from city policy police code of conduct	Order adopted
1/13/2026	cc2023aug16013844	12g	Urban Technologies, Innovation and Environment Committee	address social media post concerns by city employees facebook wpd police union	Order adopted

Date	Unique ID	Item #	Author(s)	Keyword(s) / Search Terms	Final Action
1/13/2026	cc2023aug16013844	12h	Urban Technologies, Innovation and Environment Committee	press release process in city communications team	Order adopted
1/13/2026	cc2023aug16013844	12i	Urban Technologies, Innovation and Environment Committee	update city of worcester social media policy process feasibility	Order adopted
2/3/2026	cc2025aug14012547	8a	Public Service and Transportation Committee	worcester/framingham mbta commuter line working group	Order adopted 11-0
2/3/2026	cc2025aug14012547	8b	Public Service and Transportation Committee	ways to support wrrb to collect worcester commuter rail ridership data	Order adopted 11-0
2/3/2026	cc2025jul23030548	8c	Public Works Committee	timeline for ernest a johnson tunnel project completion	Order adopted 11-0
2/3/2026	cc2025dec05110511	8d	Traffic and Parking Committee	remove handicap parking signage indian hill rd adjacent to 1 marconi rd	Order adopted 11-0
2/3/2026	cc2025jul14015524	8e	Traffic and Parking Committee	pedestrian crossing opportunities elm st from linden st to main st two way conversion	Order adopted 11-0
2/3/2026	cc2025jun24112141	8f	Traffic and Parking Committee	wpd speed enforcement mill st	Order adopted 11-0
2/3/2026	cc2025jul23030659	8g	Traffic and Parking Committee	proposed electric vehicle charging station project locations	Order adopted 11-0
2/3/2026	cc2025aug15103841	8h	Traffic and Parking Committee	wpd parking and speed enforcement mason st and chandler st	Order adopted 11-0
2/24/2026	cm2025sep25032336	12c	Public Health and Human Services Committee	relationship between division of public health and inspectional services	Order adopted 11-0

Date	Unique ID	Item #	Author(s)	Keyword(s) / Search Terms	Final Action
2/24/2026	cm2024aug23123349	12d	Public Health and Human Services Committee	update website to include links for food insecurity resources	Order adopted 11-0
2/24/2026	cm2025feb28114103	12e	Urban Technologies, Innovation and Environment Committee	residential drop off center hours increase dpw eliminate appointment requirement zero waste master plan	Order adopted 11-0
2/24/2026	cm2025feb28122528	12f	Urban Technologies, Innovation and Environment Committee	include dsr electric vehicle charging station goals and locations on city website evcs	Order adopted 11-0
2/24/2026	cm2025feb28122528	12g	Urban Technologies, Innovation and Environment Committee	sustainability resilience dsr goals timelines for objectives	Order adopted 11-0
2/24/2026	cc2025mar28092448	12a	Economic Development Committee	holding zone change request establish rl-7 zoning district committee affect proposed future uses inconsistent neighbor wishes 34 eskow rd 224 southwes	Order adopted 11-0
2/24/2026	cm2026jan08022645	12b	Economic Development Committee	legal opinion further measures strengthen enforcement responsible development ordinance	Order adopted 11-0
3/10/2026	cc2026jan08011321	11a	Traffic and Parking Committee	provide additional traffic enforcement holden st brattle st especially during morning afternoon rush hours	Order adopted
3/10/2026	cc2026jan08011321	11b	Traffic and Parking Committee	provide additional traffic enforcement ararat st especially during morning afternoon rush hours	Order adopted
3/10/2026	cc2025aug28111745	11c	Traffic and Parking Committee	remove unauthorized stop sign facing neponset st	Order adopted

Date	Unique ID	Item #	Author(s)	Keyword(s) / Search Terms	Final Action
3/10/2026	cc2025aug28111745	11d	Traffic and Parking Committee	extend double yellow centerline through the driveway intersection 5 neponset st	Order adopted
3/10/2026	cc2025nov14012435	11e	Traffic and Parking Committee	continue monitor stafford st heard st curtis pkwy intersection evaluate needs for left-turn arrow traffic signal on stafford st	Order adopted
3/10/2026	cc2025nov07083346	11f	Traffic and Parking Committee	conduct traffic study forest st provide recommendations traffic calming measures improve safety manage speeding	Order adopted
3/10/2026	cc2025dec12104234	11g	Traffic and Parking Committee	conduct traffic study grove st extending bike lanes	Order adopted
3/17/2026	cm2026jan09105955	9a	Public Safety Committee	create informational media campaign promote rapidsos program	Order adopted 11-0
3/17/2026	cm2026jan09105955	9b	Public Safety Committee	benefits adding starlink communications system	Order adopted 11-0
3/31/2026	cc2026feb17113933	9d	Traffic and Parking Committee	install handicap parking signage existing ordained space in front of 77 merrifield st	Order adopted 11-0
3/31/2026	cc2025sep04094422	9f	Traffic and Parking Committee	provide additional parking traffic enforcement lodi st during polar park game days	Order adopted 11-0
3/31/2026	cc2025sep04094422	9g	Traffic and Parking Committee	install statutory 5 feet no parking zone signage either side driveway 21 lodi st	Order adopted 11-0
3/31/2026	cc2026jan08114354	9h	Traffic and Parking Committee	provide increased speed enforcement lynnwood ln headed towards salisbury st 3pm to 6pm	Order adopted 11-0
3/31/2026	cc2022jun03122056	9a	Public Works Committee	dpw trench restoration process, standards, methods, inspections, staffing, utility work, permit process	Order adopted 11-0
3/31/2026	cc2022jun03122056	9b	Public Works Committee	draft ordinance to increase trench restoration warranty period from two years to 5 years	Order adopted 11-0
3/31/2026	cc2022jun03122056	9c	Public Works Committee	entity responsible for failing restoration ararat st and beverly rd	Order adopted 11-0

CITY OF WORCESTER

In Committee

April 6, 2026

The Committee on Public Health And Human Services to whom was referred January 20, 2026 the Order of Councilor Gary Rosen - Request Standing Committee on Public Health and Human Services hold a public hearing for the purpose of making a recommendation to the City Council concerning the advisability of endorsing and supporting H.1370 (An Act Relative to Massachusetts Primary Care for You, filed by Representative Rich Haggerty), S.867 (An Act Relative to Primary Care for You, filed by Senator Cindy Friedman), and H.2537 (An Act Relative to Primary Care Access, filed by Representative Greg Schwartz). Said bills have already been endorsed by the Worcester Board of Health, the cities of Springfield and Cambridge, the Mass. Medical Society and UMass Memorial Health, among several other major medical societies and advocacy organizations both regionally and nationally. Said historic Primary Care legislation, known as Primary Care for You (PC4YOU), will increase access to Primary Care making it free for the patients of practices that opt-in (no copays or deductibles), and will dramatically decrease health inequities in Massachusetts; having considered the same, most respectfully reports recommending passage of the accompanying Resolution that the City Council of the City of Worcester does hereby endorse and support H.1370 (An Act Relative to Massachusetts Primary Care for You, filed by Representative Rich Haggerty), H.2537 (An Act Relative to Primary Care Access, filed by Representative Greg Schwartz), and S.867 (An Act Relative to Primary Care for You, filed by Senator Cindy Friedman).

For the Committee

A handwritten signature in black ink, appearing to read "Melan Vega", is written over a rectangular area with a light blue dotted background.

Clerk

CITY OF WORCESTER

RESOLVED:

That the City Council of the City of Worcester does hereby endorse and support H.1370 (An Act Relative to Massachusetts Primary Care for You, filed by Representative Rich Haggerty), H.2537 (An Act Relative to Primary Care Access, filed by Representative Greg Schwartz), and S.867 (An Act Relative to Primary Care for You, filed by Senator Cindy Friedman).

HOUSE No. 1370

The Commonwealth of Massachusetts

PRESENTED BY:

Richard M. Haggerty

To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:

The undersigned legislators and/or citizens respectfully petition for the adoption of the accompanying bill:

An Act relative to Massachusetts primary care for you.

PETITION OF:

NAME:	DISTRICT/ADDRESS:	DATE ADDED:
<i>Richard M. Haggerty</i>	<i>30th Middlesex</i>	<i>1/17/2025</i>
<i>Marjorie C. Decker</i>	<i>25th Middlesex</i>	<i>5/30/2025</i>
<i>Kathleen R. LaNatra</i>	<i>12th Plymouth</i>	<i>3/26/2025</i>
<i>Adam J. Scanlon</i>	<i>14th Bristol</i>	<i>3/24/2025</i>
<i>Sean Garballey</i>	<i>23rd Middlesex</i>	<i>3/31/2025</i>
<i>Lindsay N. Sabadosa</i>	<i>1st Hampshire</i>	<i>3/24/2025</i>
<i>Mike Connolly</i>	<i>26th Middlesex</i>	<i>3/6/2025</i>
<i>John Francis Moran</i>	<i>9th Suffolk</i>	<i>4/10/2025</i>
<i>Jessica Ann Giannino</i>	<i>16th Suffolk</i>	<i>5/5/2025</i>
<i>William F. MacGregor</i>	<i>10th Suffolk</i>	<i>5/7/2025</i>
<i>Margaret R. Scarsdale</i>	<i>1st Middlesex</i>	<i>5/12/2025</i>
<i>Jennifer Balinsky Armini</i>	<i>8th Essex</i>	<i>5/15/2025</i>
<i>Samantha Montaño</i>	<i>15th Suffolk</i>	<i>5/15/2025</i>
<i>Paul McMurtry</i>	<i>11th Norfolk</i>	<i>5/15/2025</i>
<i>Priscila S. Sousa</i>	<i>6th Middlesex</i>	<i>6/10/2025</i>
<i>Kristin E. Kassner</i>	<i>2nd Essex</i>	<i>6/13/2025</i>
<i>John F. Keenan</i>	<i>Norfolk and Plymouth</i>	<i>7/7/2025</i>
<i>Natalie M. Higgins</i>	<i>4th Worcester</i>	<i>8/8/2025</i>

Greg Schwartz

12th Middlesex

11/13/2025

HOUSE No. 1370

By Representative Haggerty of Woburn, a petition (accompanied by bill, House, No. 1370) of Richard M. Haggerty and Mike Connolly relative to primary care and for the creation of a primary care council (including members of the General Court). Health Care Financing.

The Commonwealth of Massachusetts

**In the One Hundred and Ninety-Fourth General Court
(2025-2026)**

An Act relative to Massachusetts primary care for you.

Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:

1 SECTION 1. Section 1 of chapter 6D of the General Laws, as appearing in the 2020
2 Official Edition, is hereby amended by inserting after the definition of “After-hours care” the
3 following definitions:-

4 “Aggregate primary care baseline expenditures”, the sum of all primary care
5 expenditures, as defined by the center, in the commonwealth in the two calendar years preceding
6 the year in which the aggregate primary care expenditure target applies.

7 “Aggregate primary care expenditure target”, the targeted sum, set by the
8 commission in section 9A, of all primary care expenditures, as defined by the center, in the
9 commonwealth in the calendar year in which the aggregate primary care expenditure target
10 applies.

11 SECTION 2. Said section 1 of said chapter 6D, as so appearing, is hereby further
12 amended by inserting after the definition of “Physician” the following definitions:-

13 “Primary care baseline expenditures”, the sum of all primary care expenditures, as
14 defined by the center, by or attributed to an individual health care entity in the two calendar years
15 preceding the year in which the primary care expenditure target applies.

16 “Primary care expenditure target”, the targeted sum, set by the commission in
17 section 9A, of all primary care expenditures, as defined by the center, by or attributed to an
18 individual health care entity in the calendar year in which the entity’s primary care expenditure
19 target applies.

20 SECTION 3. Section 8 of said chapter 6D, as so appearing, is hereby amended by
21 striking out subsection (a) and inserting in place thereof the following subsection:-

22 (a) Not later than October 1 of every year, the commission shall hold public
23 hearings based on the report submitted by the center under section 16 of chapter 12C comparing
24 the growth in total health care expenditures to the health care cost growth benchmark for the
25 previous calendar year and comparing the growth in actual aggregate primary care expenditures
26 for the previous calendar year to the aggregate primary care expenditure target. The hearings
27 shall examine health care provider, provider organization and private and public health care
28 payer costs, prices and cost trends, with particular attention to factors that contribute to cost
29 growth within the commonwealth’s health care system and challenge the ability of the
30 commonwealth’s health care system to meet the benchmark established under section 9 or the
31 aggregate primary care expenditure target established under section 9A.

32 SECTION 4. Said section 8 of said chapter 6D, as so appearing, is hereby further
33 amended by striking out, in line 94, the word “and” and inserting in place thereof the following
34 words:- , including primary care expenditures, and.

35 SECTION 5. Said chapter 6D is hereby further amended by inserting after section
36 9 the following sections:-

37 Section 9A. (a) The commission shall establish an aggregate primary care
38 expenditure target for the commonwealth, which the commission shall prominently publish on its
39 website.

40 (b) The commission shall establish the aggregate primary care expenditure target
41 and the primary care expenditure target as follows:

42 (1) For the calendar year 2027, the aggregate primary care expenditure target and
43 the primary care expenditure target shall be equal to 10 per cent of total health care expenditures
44 in the commonwealth as determined by the commission;

45 (2) For the calendar year 2028, the aggregate primary care expenditure target and
46 the primary care expenditure target shall be equal to 12.5 per cent of total health care
47 expenditures in the commonwealth as determined by the commission;

48 (3) For the calendar year 2029, the aggregate primary care expenditure target and
49 the primary care expenditure target shall be equal to 15 per cent of total health care expenditures
50 in the commonwealth as determined by the commission; and

51 (4) For calendar years 2030 and beyond, if the commission determines that an
52 adjustment in the aggregate primary care expenditure target and the primary care expenditure
53 target is reasonably warranted, the commission may recommend modification to such targets,
54 provided, that such targets shall not be lower than 15 per cent of total health care expenditures in

55 the commonwealth or higher than 20 per cent of total health care expenditures in the
56 commonwealth.

57 (c) Prior to establishing the aggregate primary care expenditure target and the
58 primary care expenditure target, the commission shall hold a public hearing. The public hearing
59 shall be based on the report submitted by the center under section 16 of chapter 12C, comparing
60 the actual aggregate expenditures on primary care services to the aggregate primary care
61 expenditure target, any other data submitted by the center and such other pertinent information or
62 data as may be available to the commission. The hearings shall examine the performance of
63 health care entities in meeting the primary care expenditure target and the commonwealth's
64 health care system in meeting the aggregate primary care expenditure target. The commission
65 shall provide public notice of the hearing at least 45 days prior to the date of the hearing,
66 including notice to the joint committee on health care financing. The joint committee on health
67 care financing may participate in the hearing. The commission shall identify as witnesses for the
68 public hearing a representative sample of providers, provider organizations, payers and such
69 other interested parties as the commission may determine. Any other interested parties may
70 testify at the hearing.

71 (d) Any recommendation of the commission to modify the aggregate primary care
72 expenditure target and the primary care expenditure target under paragraph (4) of subsection (b)
73 shall be approved by a two thirds vote of the board.

74 Section 9B. (a) As used in this section, the following words shall have the
75 following meanings, unless the context clearly requires otherwise:

76 “Primary care provider”, a health care professional qualified to provide general
77 medical care for common health care problems, who supervises, coordinates, prescribes or
78 otherwise provides or proposes health care services, initiates referrals for specialist care and
79 maintains continuity of care within the scope of practice; provided, that a “primary care
80 provider” shall include a provider organization that provides primary care services in the
81 commonwealth.

82 “Primary care service”, a service provided by a primary care provider.

83 (b) There shall be within the commission a primary care council, which shall
84 consist of 25 members: the executive director of the commission or a designee, who shall serve
85 as co-chair; the secretary of the executive office of health and human services or a designee who
86 shall also serve as co-chair; the senate chair of the joint committee on health care financing or a
87 designee; the house chair of the joint committee on health care financing or a designee; the
88 commissioner of insurance or a designee; Assistant Secretary of MassHealth or a designee;
89 Executive Director of CHIA or designee; 1 member from the Massachusetts Primary Care
90 Alliance for Patients; 1 member from the Massachusetts Academy of Family Physicians; 1
91 member from the Massachusetts Chapter of the American Academy of Pediatrics; 1 member
92 from the Massachusetts American College of Physicians; 1 member from the Massachusetts
93 League of Community Health Centers; 1 member from Health Care For All Massachusetts; 1
94 member from the Massachusetts Medical Society; 1 member from the Massachusetts Association
95 of Physician Assistants; 1 member from the Massachusetts Coalition of Nurse Practitioners; 1
96 member from the Community Care Cooperative; 1 member from the Massachusetts chapter of
97 the national association of social workers with an expertise in behavioral health in a primary care
98 setting; 1 person from a rural health practice with expertise in primary care; 1 member from the

99 Massachusetts Health Quality Partners; 1 member from the Massachusetts Association of Health
100 Plans; 1 member from Blue Cross Blue Shield of Massachusetts; 1 member from the
101 Massachusetts Health and Hospital Association; 1 member from the Retailers Association of
102 Massachusetts; and 1 member from the Association Industries of Massachusetts.

103 All appointments shall serve a term of 3 years, but a person appointed to fill a
104 vacancy shall serve only for the unexpired term. An appointed member of the council shall be
105 eligible for reappointment. The members shall be appointed not later than 60 days after a
106 vacancy.

107 (c) The council shall develop and recommend a primary care prospective payment
108 model, to be implemented by the commission, that allows a primary care provider in the
109 commonwealth to opt in to receiving a monthly lump sum payment for all primary care services
110 delivered. Any recommendation of the council to establish a primary care prospective payment
111 model shall be approved by a two thirds vote of the board established in section 2; provided, that
112 the recommended payment model shall comply with the requirements of this section.

113 (d) The primary care prospective payment model shall include a baseline monthly
114 per patient payment, which shall be based on the historical monthly primary care spending per
115 patient at the primary care provider or provider organization level, the historical monthly primary
116 care spending per patient statewide, the primary care expenditure data published in the center's
117 annual report under section 16 of chapter 12C, and any other factors deemed relevant by the
118 council. The baseline monthly per patient payment shall be adjusted based on:

119 (1) a primary care provider's adoption of the primary care transformers
120 established in subsection (e); (2) the quality of patient care delivered by a primary care provider,

121 as described in subsection (f); and (3) the clinical and social risk of the primary care provider's
122 patient panel, as described in subsection (g).

123 (e) The primary care prospective payment model shall include a list of primary
124 care transformers, created by the council, that, if adopted by a primary care provider, shall
125 increase a primary care provider's baseline monthly per patient payment, as determined by the
126 council. A primary care transformer shall be an evidence-based primary care service that
127 improves primary care quality, increases primary care access, enhances a patient's primary care
128 experience, or promotes health equity in primary care. A primary care transformer shall include,
129 but not be limited to: (i) employing community health workers or health coaches as part of the
130 primary care team; (ii) investing in social determinants of health; (iii) collaborating with primary
131 care-based clinical pharmacists; (iv) integrating behavioral health care with primary care; (v)
132 offering substance use disorder treatment, including medication-assisted treatment, telehealth
133 services, including telehealth consultations with specialists, medical interpreter services, home
134 care, patient advisory groups, and group visits; (vi) using clinician optimization programs to
135 reduce documentation burden, including, but not limited to, medical scribes and ambient voice
136 technology; (vii) investing in care management, including employing social workers to help
137 manage the care for patients with complicated health needs; (viii) establishing systems to
138 facilitate end of life care planning and palliative care; (ix) developing systems to evaluate patient
139 population health to help determine which preventative medicine interventions require patient
140 outreach; (x) offering walk-in or same-day care appointments or extended hours of availability;
141 (xi) providing medical education to learners; (xii) integrating oral health with primary care; and
142 (xiii) any other primary care service deemed relevant by the council.

143 The council shall assign a value to each primary care transformer based on the
144 strength of evidence that the transformer will: (i) improve patient health; (ii) enhance patient
145 experience; (iii) improve clinician experience, including reducing administrative burden; (iv)
146 decrease total medical expense; and (iv) promote health equity. Assigned values may account for
147 the total time and expense required to implement the transformer by a primary care provider.
148 When assigning a value to each primary care transformer, the council shall consider the primary
149 care sub-capitation and tiering system established in the MassHealth section 1115 demonstration
150 waiver. The council shall review the primary care transformers, at least every 3 years, to
151 determine the appropriateness of each transformer, its value, and whether additional transformers
152 are necessary.

153 A primary care provider shall only be granted credit for a primary care
154 transformer if the primary care provider attests to meeting the transformer’s requirements.

155 (f) The council shall consider a primary care provider’s performance on patient
156 care quality measures when establishing the baseline monthly per patient payment under
157 subsection (d). Patient care quality measures shall include, but not be limited to, established
158 measures related to: (i) care continuity, comprehensiveness, and coordination; (ii) patient access
159 to primary care; and (iii) patient experience. Each quality measure shall be patient-centered,
160 appropriate for a primary care setting, and supported by peer-reviewed, evidence-based research
161 that the measure is actionable and that its use will lead to improvements in patient health. The
162 council shall establish not more than 12 quality measures and shall require a primary care
163 provider to only adopt 6 of the quality measures, which shall include at least 1 measure of health
164 equity and at least 2 measures of patient experience. The Massachusetts Health Quality Partners
165 shall be consulted regarding the administration of the 2 measures of patient experience. The

166 council may consult with the EOHHS Massachusetts Quality Measure Alignment Taskforce
167 when establishing the quality measures.

168 (g) The council shall consider the medical and social complexity of a primary care
169 provider's patient panel when establishing the baseline monthly per patient payment under
170 subsection (d). Measures of the medical and social complexity of a patient panel shall include,
171 but not be limited to, measures that promote health equity and measures such as MassHealth's
172 Neighborhood Stress Score. The council shall, to the extent possible, use measures of the
173 medical and social complexity of a patient panel in a manner that minimizes opportunities to
174 artificially increase the medical and social complexity of a patient panel and does not encourage
175 entities to choose a low complexity patient panel. The council may consider the payer mix of a
176 patient panel when establishing the baseline monthly per patient payment under subsection (d).

177 (h) The council may establish a primary care provider tiering structure based on
178 the type and number of primary care transformers adopted by a primary care provider. This
179 tiering structure may be used by the council to determine the baseline monthly per patient
180 payment. When establishing the tiering structure, the council shall consider the primary care sub-
181 capitation and tiering system established in the MassHealth section 1115 demonstration waiver.

182 (i) The primary care prospective payment model shall include a voluntary opt-in
183 process that allows a primary care entity in the commonwealth to opt in to the payment model.

184 (j) The primary care prospective payment model shall require at least 95 per cent
185 of primary care payments made under the model to go directly to primary care providers for the
186 delivery of primary care services in the commonwealth.

187 (k) Health insurance coverage for a patient's primary care services delivered by a
188 primary care provider participating in the primary care prospective payment model shall not be
189 subject to any cost-sharing, including co-payments and co-insurance, and shall not be subject to
190 any deductible.

191 (l) Any carrier that provides health insurance coverage to a patient receiving
192 primary care services from a primary care provider participating in the primary care prospective
193 payment model shall comply with the requirements of said payment model, as described in this
194 section.

195 (m) Payments made to primary care providers under the primary care prospective
196 payment model shall be included in the medical loss ratio calculated under section 6 of chapter
197 176J.

198 (n) Payments made to primary care providers under the primary care prospective
199 payment model shall be primary care expenditures for a primary care provider and a carrier for
200 purposes of complying with the primary care expenditure target established in section 9A.

201 (o) A federally qualified community health center may receive a prospective
202 monthly payment for primary care services delivered to their commercially insured patients, as
203 determined by the council. The payment shall be no less than what the federally qualified
204 community health center would receive through the Prospective Payment System rate.

205 (p) The council shall establish an attestation, public reporting, and audit process
206 for primary care providers that opt in to the primary care prospective payment model to ensure
207 compliance with this section. A primary care provider that does not comply with the
208 requirements of this section may be prohibited from participating in the primary care prospective

209 payment model until such noncompliance is rectified. The primary care council shall establish
210 recommendations to the commission regarding annual audits for larger healthcare systems and
211 randomized audits for smaller systems and independent practices, with specific criteria for
212 determining system size classification. The commission shall provide technical assistance and
213 resources to smaller systems and practices to support their compliance with audit requirements
214 and procedures.

215 (q) The council shall review and revise the primary care prospective payment
216 model as necessary . Annually, the council shall submit a report summarizing its activities to the
217 chair of the commission’s board, the clerks of the house of representatives and senate, the chairs
218 of the house and senate committees on ways and means, and the chairs of the joint committee on
219 health care financing.

220 (r) Council shall recommend to the commission a payment mechanism by which
221 specialists shall be reimbursed at a reasonable rate for brief electronic or telephone consultations,
222 taking into consideration existing MassHealth payment methodologies as potential models for
223 implementation.

224 (s) Council shall recommend to the commission a payment mechanism by which
225 primary care providers may be reimbursed on a fee-for-service basis for specific outpatient
226 procedures, taking into consideration the importance of maintaining a broad scope of primary
227 care services and establishing appropriate incentive structures to support such practice patterns.

228 (t) The commission shall promulgate rules and regulations necessary to implement
229 this section.

230 SECTION 6. Said chapter 6D, as so appearing, is hereby further amended by
231 inserting after section 10 the following section:-

232 Section 10A. (a) For the purposes of this section, “health care entity” shall mean
233 any entity identified by the center under section 18 of chapter 12C.

234 (b) The commission shall provide notice to all health care entities that have been
235 identified by the center under section 18 of chapter 12C for failure to meet the primary care
236 expenditure target. Such notice shall state that the center may analyze the performance of
237 individual health care entities in meeting the primary care expenditure target and, beginning in
238 calendar year 2027, the commission may require certain actions, as established in this section,
239 from health care entities so identified.

240 (c) In addition to the notice provided under subsection (b), the commission may
241 require any health care entity that is identified by the center under section 18 of chapter 12C for
242 failure to meet the primary care expenditure target to file and implement a performance
243 improvement plan. The commission shall provide written notice to such health care entities that
244 they are required to file a performance improvement plan. Within 45 days of receipt of such
245 written notice, the health care entity shall either:

246 (1) file a performance improvement plan with the commission; or

247 (2) file an application with the commission to waive or extend the requirement to
248 file a performance improvement plan.

249 (d) The health care entity may file any documentation or supporting evidence with
250 the commission to support the health care entity’s application to waive or extend the requirement

251 to file a performance improvement plan. The commission shall require the health care entity to
252 submit any other relevant information it deems necessary in considering the waiver or extension
253 application; provided, however, that such information shall be made public at the discretion of
254 the commission.

255 (e) The commission may waive or delay the requirement for a health care entity to
256 file a performance improvement plan in response to a waiver or extension request filed under
257 subsection (c) in light of all information received from the health care entity, based on a
258 consideration of the following factors: (1) the primary care baseline expenditures, costs, price
259 and utilization trends of the health care entity over time, and any demonstrated improvement to
260 increase the proportion of primary care expenditures; (2) any ongoing strategies or investments
261 that the health care entity is implementing to invest in or expand access to primary care services;
262 (3) whether the factors that led to the inability of the health care entity to meet the primary care
263 expenditure target can reasonably be considered to be unanticipated and outside of the control of
264 the entity; provided, that such factors may include, but shall not be limited to, market dynamics,
265 technological changes and other drivers of non-primary care spending such as pharmaceutical
266 and medical devices expenses; (4) the overall financial condition of the health care entity; and
267 (5) any other factors the commission considers relevant.

268 (f) If the commission declines to waive or extend the requirement for the health
269 care entity to file a performance improvement plan, the commission shall provide written notice
270 to the health care entity that its application for a waiver or extension was denied and the health
271 care entity shall file a performance improvement plan.

272 (g) The commission shall provide the department of public health any notice
273 requiring a health care entity to file and implement a performance improvement plan pursuant to
274 this section. In the event a health care entity required to file a performance improvement plan
275 under this section submits an application for a notice of determination of need under section 25C
276 or 51 of chapter 111, the notice of the commission requiring the health care entity to file and
277 implement a performance improvement plan pursuant to this section shall be considered part of
278 the written record pursuant to said section 25C of chapter 111.

279 (h) A health care entity shall file a performance improvement plan: (1) within 45
280 days of receipt of a notice under subsection (c); (2) if the health care entity has requested a
281 waiver or extension, within 45 days of receipt of a notice that such waiver or extension has been
282 denied; or (3) if the health care entity is granted an extension, on the date given on such
283 extension. The performance improvement plan shall identify specific strategies, adjustments and
284 action steps the entity proposes to implement to increase the proportion of primary care
285 expenditures. The proposed performance improvement plan shall include specific identifiable
286 and measurable expected outcomes and a timetable for implementation.

287 (i) The commission shall approve any performance improvement plan that it
288 determines is reasonably likely to address the underlying cause of the entity's inability to meet
289 the primary care expenditure target and has a reasonable expectation for successful
290 implementation.

291 (j) If the board determines that the performance improvement plan is unacceptable
292 or incomplete, the commission may provide consultation on the criteria that have not been met
293 and may allow an additional time period, up to 30 calendar days, for resubmission.

294 (k) Upon approval of the proposed performance improvement plan, the
295 commission shall notify the health care entity to begin immediate implementation of the
296 performance improvement plan. Public notice shall be provided by the commission on its
297 website, identifying that the health care entity is implementing a performance improvement plan.
298 All health care entities implementing an approved performance improvement plan shall be
299 subject to additional reporting requirements and compliance monitoring, as determined by the
300 commission. The commission shall provide assistance to the health care entity in the successful
301 implementation of the performance improvement plan.

302 (l) All health care entities shall, in good faith, work to implement the performance
303 improvement plan. At any point during the implementation of the performance improvement
304 plan the health care entity may file amendments to the performance improvement plan, subject to
305 approval of the commission.

306 (m) At the conclusion of the timetable established in the performance
307 improvement plan, the health care entity shall report to the commission regarding the outcome of
308 the performance improvement plan. If the performance improvement plan was found to be
309 unsuccessful, the commission shall either: (1) extend the implementation timetable of the
310 existing performance improvement plan; (2) approve amendments to the performance
311 improvement plan as proposed by the health care entity; (3) require the health care entity to
312 submit a new performance improvement plan under subsection (c); or (4) waive or delay the
313 requirement to file any additional performance improvement plans.

314 (n) Upon the successful completion of the performance improvement plan, the
315 identity of the health care entity shall be removed from the commission's website.

316 (o) The commission may submit a recommendation for proposed legislation to the
317 joint committee on health care financing if the commission determines that further legislative
318 authority is needed to achieve the health care quality and spending sustainability objectives of
319 section 9A, assist health care entities with the implementation of performance improvement
320 plans or otherwise ensure compliance with the provisions of this section.

321 (p) If the commission determines that a health care entity has: (1) willfully
322 neglected to file a performance improvement plan with the commission by the time required in
323 subsection (h); (2) failed to file an acceptable performance improvement plan in good faith with
324 the commission; (3) failed to implement the performance improvement plan in good faith; or (4)
325 knowingly failed to provide information required by this section to the commission or that
326 knowingly falsifies the same, the commission may assess a civil penalty to the health care entity
327 of not more than \$500,000. The commission shall seek to promote compliance with this section
328 and shall only impose a civil penalty as a last resort.

329 (q) The commission shall promulgate regulations necessary to implement this
330 section.

331 (r) Nothing in this section shall be construed as affecting or limiting the
332 applicability of the health care cost growth benchmark established under section 9, and the
333 obligations of a health care entity thereto.

334 SECTION 7. Section 16 of chapter 12C of the General Laws, as so appearing in
335 the 2020 Official Edition, is hereby amended by striking out subsection (a) and inserting in place
336 thereof the following subsection:-

337 (a) The center shall publish an annual report based on the information submitted
338 under this chapter concerning health care provider, provider organization and private and public
339 health care payer costs and cost trends, section 13 of chapter 6D relative to market power
340 reviews and section 15 relative to quality data. The center shall compare the costs and cost trends
341 with the health care cost growth benchmark established by the health policy commission under
342 section 9 of chapter 6D, analyzed by regions of the commonwealth, and shall compare the costs,
343 cost trends, and expenditures with the aggregate primary care expenditure target established
344 under section 9A of chapter 6D, and shall detail: (1) baseline information about cost, price,
345 quality, utilization and market power in the commonwealth's health care system; (2) cost growth
346 trends for care provided within and outside of accountable care organizations and patient-
347 centered medical homes; (3) cost growth trends by provider sector, including but not limited to,
348 hospitals, hospital systems, non-acute providers, pharmaceuticals, medical devices and durable
349 medical equipment; provided, however, that any detailed cost growth trend in the pharmaceutical
350 sector shall consider the effect of drug rebates and other price concessions in the aggregate
351 without disclosure of any product or manufacturer-specific rebate or price concession
352 information, and without limiting or otherwise affecting the confidential or proprietary nature of
353 any rebate or price concession agreement; (4) factors that contribute to cost growth within the
354 commonwealth's health care system and to the relationship between provider costs and payer
355 premium rates; (5) primary care expenditure trends as compared to the aggregate primary care
356 baseline expenditures, as defined in section 1 said chapter 6D; (6) the proportion of health care
357 expenditures reimbursed under fee-for-service and alternative payment methodologies; (7) the
358 impact of health care payment and delivery reform efforts on health care costs including, but not
359 limited to, the development of limited and tiered networks, increased price transparency,

360 increased utilization of electronic medical records and other health technology; (8) the impact of
361 any assessments including, but not limited to, the health system benefit surcharge collected under
362 section 68 of chapter 118E, on health insurance premiums; (9) trends in utilization of
363 unnecessary or duplicative services, with particular emphasis on imaging and other high-cost
364 services; (10) the prevalence and trends in adoption of alternative payment methodologies and
365 impact of alternative payment methodologies on overall health care spending, insurance
366 premiums and provider rates; (11) the development and status of provider organizations in the
367 commonwealth including, but not limited to, acquisitions, mergers, consolidations and any
368 evidence of excess consolidation or anti-competitive behavior by provider organizations; (12) the
369 impact of health care payment and delivery reform on the quality of care delivered in the
370 commonwealth; and (13) costs, cost trends, price, quality, utilization and patient outcomes
371 related to primary care services.

372 SECTION 8. Said section 16 of said chapter 12C, as so appearing, is hereby
373 further amended by adding the following subsections:-

374 (d) The center shall publish the aggregate primary care baseline expenditures in
375 its annual report.

376 (e) The center, in consultation with the commission, shall determine the primary
377 care baseline expenditures for individual health care entities and shall report to each health care
378 entity its respective baseline expenditures annually, by October 1.

379 SECTION 9. Said chapter 12C, as so appearing, is hereby further amended by
380 striking out section 18 and inserting in place thereof the following section:-

381 Section 18. The center shall perform ongoing analysis of data it receives under
382 this chapter to identify any payers, providers or provider organizations: (i) whose increase in
383 health status adjusted total medical expense is considered excessive and who threaten the ability
384 of the state to meet the health care cost growth benchmark established by the health care finance
385 and policy commission under section 10 of chapter 6D; or (ii) whose expenditures fail to meet
386 the primary care expenditure target under section 9A of chapter 6D. The center shall
387 confidentially provide a list of the payers, providers and provider organizations to the health
388 policy commission such that the commission may pursue further action under sections 10 and
389 10A of chapter 6D.

390 SECTION 10. Chapter 29 of the General Laws, as appearing in the 2020 Official
391 Edition, is hereby amended by inserting after section 200000 the following section:-

392 Section 2PPPPP. (a) As used in this section, the following words shall have the
393 following meanings unless the context clearly requires otherwise:

394 “Carrier”, an insurer licensed or otherwise authorized to transact accident or
395 health insurance under chapter 175; a nonprofit hospital service corporation organized under
396 chapter 176A; a nonprofit medical service corporation organized under chapter 176B; a health
397 maintenance organization organized under chapter 176G; and an organization entering into a
398 preferred provider arrangement under chapter 176I; provided, that this shall not include an
399 employer purchasing coverage or acting on behalf of its employees or the employees of 1 or
400 more subsidiaries or affiliated corporations of the employer; provided that, unless otherwise
401 noted, the term "carrier" shall not include any entity to the extent it offers a policy, certificate or
402 contract that provides coverage solely for dental care services or visions care services.

403 “Provider”, any person, corporation, partnership, governmental unit, state
404 institution or any other entity qualified under the laws of the commonwealth to perform or
405 provide health care services.

406 “Provider organization”, any corporation, partnership, business trust, association
407 or organized group of persons, which is in the business of health care delivery or management,
408 whether incorporated or not that represents 1 or more health care providers in contracting with
409 carriers for the payments of health care services; provided, that "provider organization" shall
410 include, but not be limited to, physician organizations, physician-hospital organizations,
411 independent practice associations, provider networks, accountable care organizations and any
412 other organization that contracts with carriers for payment for health care services.

413 (b) There is hereby established and set up on the books of the commonwealth a
414 separate fund to be known as the primary care stabilization fund for the purpose of providing the
415 prospective monthly payments to primary care providers participating in the primary care
416 prospective payment model established in section 9B of chapter 6D. The fund shall be
417 administered by the health policy commission . There shall be credited to the fund: (i) an annual
418 assessment on carriers, providers, provider organizations, and for profit non-traditional
419 healthcare corporations and entities that provide, as part of a larger business model, primary care
420 services in the commonwealth, including, but not limited to, retailers, pharmacy benefits
421 manager, and private equity firms, urgent care clinics, in an amount and manner determined by
422 the commission; (ii) revenue from appropriations or other money authorized by the general court
423 and specifically designated to be credited to the fund; and (iii) interest earned on such revenues.
424 Amounts credited to the fund shall not be subject to further appropriation and any money
425 remaining in the fund at the end of a fiscal year shall not revert to the General Fund.

426 Funds may be used for adoption of and scientific evaluation of the primary care
427 prospective payment model established under section 9B of chapter 6D. Funds may be used to
428 support smaller, independent practices in their efforts to adopt transformers and increase primary
429 care infrastructure.

430 (c) Not later than the first day of each month, the commission shall ensure that the
431 primary care stabilization fund transfers the necessary amount to cover the payments to primary
432 care providers required by the primary care prospective payment model established in section 9B
433 of chapter 6D.

434 (d) Annually, not later than October 1, the commission shall report to the clerks of
435 the house of representatives and senate, the chairs of the joint committee on health care
436 financing, and the chairs of the house and senate committees on ways and means on the fund's
437 activity. The report shall include, but not be limited to: (i) the source and amount of funds
438 received; (ii) total expenditures; and (iii) anticipated revenue and expenditure projections for the
439 next calendar year.

440 SECTION 11. The regulations required by subsection (r) of section 9B of chapter
441 6D of the General Laws shall be promulgated not later than January 1, 2026.

442 SECTION 12. Subsection (e) of section 16 of chapter 12C of the General Laws
443 shall take effect October 1, 2026.

444 SECTION 13. The primary care council, established in section 9B of chapter 6D
445 of the General Laws, shall convene its first meeting not later than March 1, 2026, and shall
446 develop and recommend the implementation of a primary care prospective payment model to the
447 health policy commission, established in said chapter 6D, not later than January 1, 2027.

HOUSE No. 2537

The Commonwealth of Massachusetts

PRESENTED BY:

Greg Schwartz

To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:

The undersigned legislators and/or citizens respectfully petition for the adoption of the accompanying bill:

An Act relative to primary care access.

PETITION OF:

NAME:	DISTRICT/ADDRESS:	DATE ADDED:
<i>Greg Schwartz</i>	<i>12th Middlesex</i>	<i>1/17/2025</i>
<i>James C. Arena-DeRosa</i>	<i>8th Middlesex</i>	<i>3/6/2025</i>
<i>Christine P. Barber</i>	<i>34th Middlesex</i>	<i>3/16/2025</i>
<i>Mike Connolly</i>	<i>26th Middlesex</i>	<i>3/5/2025</i>
<i>Natalie M. Higgins</i>	<i>4th Worcester</i>	<i>8/6/2025</i>
<i>Vanna Howard</i>	<i>17th Middlesex</i>	<i>8/16/2025</i>
<i>Patrick Joseph Kearney</i>	<i>4th Plymouth</i>	<i>1/28/2025</i>
<i>Hadley Luddy</i>	<i>4th Barnstable</i>	<i>5/29/2025</i>
<i>William F. MacGregor</i>	<i>10th Suffolk</i>	<i>5/7/2025</i>
<i>Thomas W. Moakley</i>	<i>Barnstable, Dukes and Nantucket</i>	<i>6/27/2025</i>
<i>Samantha Montaño</i>	<i>15th Suffolk</i>	<i>5/14/2025</i>
<i>John Francis Moran</i>	<i>9th Suffolk</i>	<i>5/19/2025</i>
<i>David M. Rogers</i>	<i>24th Middlesex</i>	<i>6/17/2025</i>
<i>Lindsay N. Sabadosa</i>	<i>1st Hampshire</i>	<i>3/5/2025</i>
<i>Amy Mah Sangiolo</i>	<i>11th Middlesex</i>	<i>5/9/2025</i>
<i>Adam J. Scanlon</i>	<i>14th Bristol</i>	<i>3/21/2025</i>
<i>Mark D. Sylvia</i>	<i>10th Bristol</i>	<i>1/23/2025</i>

HOUSE No. 2537

By Representative Schwartz of Newton, a petition (accompanied by bill, House, No. 2537) of Greg Schwartz and others relative to primary care access. Public Health.

The Commonwealth of Massachusetts

**In the One Hundred and Ninety-Fourth General Court
(2025-2026)**

An Act relative to primary care access.

Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:

1 SECTION 1. Section 1 of chapter 6D of the General Laws, as appearing in the 2020
2 Official Edition, is hereby amended by inserting after the definition of “After-hours care” the
3 following definitions:-

4 “Aggregate primary care baseline expenditures”, the sum of all primary care
5 expenditures, as defined by the center, in the commonwealth in the calendar year preceding the
6 year in which the aggregate primary care expenditure target applies.

7 “Aggregate primary care expenditure target”, the targeted sum, set by the commission in
8 section 9A, of all primary care expenditures, as defined by the center, in the commonwealth in
9 the calendar year in which the aggregate primary care expenditure target applies.

10 SECTION 2. Said section 1 of said chapter 6D, as so appearing, is hereby further
11 amended by inserting after the definition of “Physician” the following definitions:-

12 “Primary care baseline expenditures”, the sum of all primary care expenditures, as
13 defined by the center, by or attributed to an individual health care entity in the calendar year
14 preceding the year in which the primary care expenditure target applies.

15 “Primary care expenditure target”, the targeted sum, set by the commission in section 9A,
16 of all primary care expenditures, as defined by the center, by or attributed to an individual health
17 care entity in the calendar year in which the entity’s primary care expenditure target applies.

18 SECTION 3. Said chapter 6D, as so appearing, is hereby amended by inserting after
19 section 3A, as inserted by section 3 of chapter 342 of the acts of 2024, the following section:-

20 Section 3B. (a) There shall be within the commission a primary care board to: (i) study
21 primary care access, delivery and payment in the commonwealth; (ii) develop and issue
22 recommendations to stabilize and strengthen the primary care system and the increase of
23 recruitment and retention in the primary care workforce; and (iii) increase the financial
24 investment in and patient access to primary care across the commonwealth.

25 (b) The board shall consist of: the secretary of health and human services or a designee,
26 who shall serve as co-chair; the executive director of the health policy commission or a designee,
27 who shall serve as co-chair; the assistant secretary for MassHealth or a designee; the executive
28 director of the center for health information and analysis or a designee; the commissioner of
29 insurance or a designee; the chairs of the joint committee on health care financing or their
30 designees; 1 member from the American Academy of Family Physicians Mass Chapter, Inc.; 1
31 member from the Massachusetts chapter of the American Academy of Pediatrics; 1 member
32 from a rural health care practice with expertise in primary care; 1 member from Community Care
33 Cooperative, Inc.; 1 member from the Massachusetts Medical Society with expertise in primary

34 care; 1 member from the Massachusetts Coalition of Nurse Practitioners, Inc. with expertise in
35 primary care or in delivering care in a community health center; 1 member from the
36 Massachusetts Association of Physician Associates, Inc. with expertise in primary care; 1
37 member from the Massachusetts chapter of the National Association of Social Workers, Inc. with
38 expertise in behavioral health in a primary care setting; 1 member from the Massachusetts
39 League of Community Health Centers, Inc.; 1 member from the Massachusetts Health and
40 Hospital Association, Inc.; 1 member from the Massachusetts Association of Health Plans, Inc.;
41 1 member from Blue Cross and Blue Shield of Massachusetts, Inc.; 1 member from the
42 Associated Industries of Massachusetts, Inc.; 1 member from the Retailers Association of
43 Massachusetts, Inc.; 1 member from Health Care For All, Inc.; 1 member from the
44 Massachusetts Chapter of the American College of Physicians; 1 member from the
45 Massachusetts Primary Care Alliance for Patients; and 1 member from Massachusetts Health
46 Quality Partners, Inc.

47 (c) The board shall develop recommendations to: (i) define primary care services, codes
48 and providers; (ii) develop a standard set of data reporting requirements for private and public
49 health care payers, providers and provider organizations to enable the commonwealth and private
50 and public health care payers to track payments for primary care services including, but not
51 limited to, fee-for-service, prospective payments, value-based payments and grants to primary
52 care providers, fees levied on a primary care provider by a provider organization or hospital
53 system of which the primary care provider is affiliated and provider spending on primary care
54 services; (iii) propose payment models to increase private and public reimbursement for primary
55 care services, including, but not limited to, an all-payer primary care capitation model; (iv)
56 assess the impact of health plan design on health equity and patient access to primary care

57 services; (v) monitor and track the needs of and service delivery to residents of the
58 commonwealth; (vi) create short-term and long-term workforce development plans to increase
59 the supply and distribution of and improve working conditions of primary care clinicians and
60 other primary care workers; and (vii) strengthen the integration of primary care and behavioral
61 health and increase investment in behavioral health. The board may make additional
62 recommendations and propose legislation necessary to carry out its recommendations.

63 (d) The board shall, in consultation with the center, define the data required to satisfy the
64 contents of this section. The center shall adopt regulations to require providers and private and
65 public health care payers to submit data or information necessary for the board to fulfill its duties
66 under this section. Any data collected shall be public and available through the Massachusetts
67 Primary Care Dashboard maintained by the center and Massachusetts Health Quality Partners,
68 Inc.

69 (e)(1) The board shall propose a standard all-payer primary care capitation model, under
70 which private payers shall pay participating providers or provider organizations a prospective,
71 per-member per-month payment for patients attributed to the participating providers or provider
72 organizations for primary care. The proposed model shall include, but not be limited to: (i)
73 definitions of primary care services, codes, and providers; (ii) per-member per-month rate
74 methodology; (iii) enhanced payments for advanced primary care services and investments; (iv)
75 patient cost-sharing limits for primary care; (v) member attribution methodology; (vi) primary
76 care quality measures; (vii) primary care reimbursement and spending reporting requirements for
77 participating providers or provider organizations; and (viii) audits of participating providers or
78 provider organizations.

79 (2) In developing the per-member per-month rate methodology, the board may consider
80 the historical monthly primary care spending per patient at the primary care provider or provider
81 organization level, the historical monthly primary care spending per patient statewide, the
82 primary care expenditure data published in the center’s annual report under section 16 of chapter
83 12C, and any other factors deemed relevant by the board. The per-member per-month payment
84 may be adjusted based on: (i) a participating provider or provider organization’s adoption of
85 advanced primary care services and investment in primary care services; (ii) the quality of
86 patient care delivered by a participating provider or provider organization; and (iii) the clinical
87 and social risk of patients attributed to a participating provider or provider organization for
88 primary care. The board shall consider the per-member per-month rate methodology established
89 in the MassHealth primary care sub-capitation program.

90 (3) The board shall identify advanced primary care services and investments in primary
91 care delivery that may qualify participating providers or provider organizations for enhanced
92 payments under the all-payer primary care capitation model. Advanced primary care services and
93 investments shall be evidence-informed or evidence-based, improve primary care quality,
94 increase primary care access, enhance a patient’s primary care experience, or promote health
95 equity in primary care. Advanced primary care services and investments shall include, but not be
96 limited to: (i) employing community health workers or health coaches as part of the primary care
97 team; (ii) investing in social determinants of health; (iii) collaborating with primary care-based
98 clinical pharmacists; (iv) integrating behavioral health care with primary care; (v) offering
99 substance use disorder treatment, including medication-assisted treatment, telehealth services,
100 including telehealth consultations with specialists, medical interpreter services, home care,
101 patient advisory groups, and group visits; (vi) using clinician optimization programs to reduce

102 documentation burden, including, but not limited to, medical scribes and ambient voice
103 technology; (vii) investing in care management, including employing social workers to help
104 manage the care for patients with complicated health needs; (viii) establishing systems to
105 facilitate end of life care planning and palliative care; (ix) developing systems to evaluate patient
106 population health to help determine which preventative medicine interventions require patient
107 outreach; (x) offering walk-in or same-day care appointments or extended hours of availability;
108 and (xi) any other primary care service deemed relevant by the board. The board shall consider
109 care delivery requirements established in the MassHealth primary care sub-capitation program.

110 (4) The board shall develop clinical tiers with minimum care delivery standards based on
111 advanced primary care services and investments identified in paragraph (3) and establish
112 enhanced payments for each clinical tier under the all-payer primary care capitation model.
113 Enhanced payments shall consider the strength of evidence that the advanced service or
114 investment will: (i) improve patient health; (ii) enhance patient experience; (iii) improve
115 clinician experience, including reducing administrative burden; (iv) decrease total medical
116 expense; and (iv) promote health equity. The board shall consider the clinical tiers established in
117 the MassHealth primary care sub-capitation program.

118 (5) The board shall identify not more than 8 quality measures related to: (i) care
119 continuity, comprehensiveness, and coordination; (ii) patient access to primary care; and (iii)
120 patient experience. 4 of the 8 quality measures shall be measures of patient experience and 1
121 shall be a person-centered primary care measure. Each quality measure shall be patient-centered,
122 appropriate for a primary care setting, and supported by peer-reviewed, evidence-based research
123 that the measure is actionable and that its use will lead to improvements in patient health. The
124 board shall develop standard reporting requirements for the quality measures and standard per-

125 member per-month rate adjustment methodology based on quality measures. The board shall
126 consider MassHealth quality indicators for managed care entities.

127 (6) The board shall identify measures of clinical and social complexity that promote
128 health equity and minimize opportunities to artificially increase the clinical and social
129 complexity of a patient panel. The board shall develop standard per-member per-month rate
130 adjustment methodology based on measures of clinical and social complexity.

131 (7) The board shall develop member attribution methodology to assign patients to
132 participating providers and provider organizations for primary care under the all-payer primary
133 care capitation model. The board shall consider the member attribution process established in the
134 MassHealth primary care sub-capitation program.

135 (8) The board shall develop an attestation, reporting and audit process for participating
136 providers or provider organizations. The board shall consider the attestation, reporting and audit
137 process established in the MassHealth primary care sub-capitation program.

138 SECTION 4. Section 8 of said chapter 6D, as so appearing, is hereby amended by
139 striking out subsection (a) and inserting in place thereof the following subsection:-

140 (a) Not later than October 1 of every year, the commission shall hold public hearings
141 based on the report submitted by the center under section 16 of chapter 12C comparing the
142 growth in total health care expenditures to the health care cost growth benchmark for the
143 previous calendar year and comparing the growth in actual aggregate primary care expenditures
144 for the previous calendar year to the aggregate primary care expenditure target. The hearings
145 shall examine health care provider, provider organization and private and public health care
146 payer costs, prices and cost trends, with particular attention to factors that contribute to cost

147 growth within the commonwealth’s health care system and challenge the ability of the
148 commonwealth’s health care system to meet the benchmark established under section 9 or the
149 aggregate primary care expenditure target established under section 9A.

150 SECTION 5. Said section 8 of said chapter 6D, as so appearing, is hereby further
151 amended by striking out, in line 94, the word “and” and inserting in place thereof the following
152 words:- , including primary care expenditures, and.

153 SECTION 6. Said chapter 6D is hereby further amended by inserting after section 9 the
154 following section:-

155 Section 9A. (a) The commission shall establish an aggregate primary care expenditure
156 target for the commonwealth, which the commission shall prominently publish on its website.

157 (b) The commission shall establish the aggregate primary care expenditure target and the
158 primary care expenditure target as follows:

159 (1) For the calendar year 2026, the aggregate primary care expenditure target and the
160 primary care expenditure target shall be equal to 8 per cent of total health care expenditures in
161 the commonwealth;

162 (2) For the calendar year 2027, the aggregate primary care expenditure target and the
163 primary care expenditure target shall be equal to 10 per cent of total health care expenditures in
164 the commonwealth;

165 (3) For the calendar year 2028, the aggregate primary care expenditure target and the
166 primary care expenditure target shall be equal to 12 per cent of total health care expenditures in
167 the commonwealth; and

168 (4) For calendar years 2029 and beyond, if the commission determines that an adjustment
169 in the aggregate primary care expenditure target and the primary care expenditure target is
170 reasonably warranted, the commission may recommend modification to such targets, provided,
171 that such targets shall not be lower than 12 per cent of total health care expenditures in the
172 commonwealth.

173 (c) Prior to making any recommended modification to the aggregate primary care
174 expenditure target and the primary care expenditure target under paragraph (4) of subsection (b),
175 the commission shall hold a public hearing. The public hearing shall be based on the report
176 submitted by the center under section 16 of chapter 12C, comparing the aggregate primary care
177 expenditures to the aggregate primary care expenditure target, any other data submitted by the
178 center and such other pertinent information or data as may be available to the commission. The
179 hearings shall examine the performance of health care entities in meeting the primary care
180 expenditure target and the commonwealth's health care system in meeting the aggregate primary
181 care expenditure target. The commission shall provide public notice of the hearing at least 45
182 days prior to the date of the hearing, including notice to the joint committee on health care
183 financing. The joint committee on health care financing may participate in the hearing. The
184 commission shall identify as witnesses for the public hearing a representative sample of
185 providers, provider organizations, payers and such other interested parties as the commission
186 may determine. Any other interested parties may testify at the hearing.

187 (d) Any recommendation of the commission to modify the aggregate primary care
188 expenditure target and the primary care expenditure target under paragraph (4) of subsection (b)
189 shall be approved by a two thirds vote of the board.

190 SECTION 7. Said chapter 6D, as so appearing, is hereby further amended by inserting
191 after section 10 the following section:-

192 Section 10A. (a) For the purposes of this section, “health care entity” shall mean any
193 entity identified by the center under section 18 of chapter 12C.

194 (b) The commission shall provide notice to all health care entities that have been
195 identified by the center under section 18 of chapter 12C for failure to meet the primary care
196 expenditure target. Such notice shall state that the center may analyze the performance of
197 individual health care entities in meeting the primary care expenditure target and, beginning in
198 calendar year 2025, the commission may require certain actions, as established in this section,
199 from health care entities so identified.

200 (c) In addition to the notice provided under subsection (b), the commission may require
201 any health care entity that is identified by the center under section 18 of chapter 12C for failure
202 to meet the primary care expenditure target to file and implement a performance improvement
203 plan. The commission shall provide written notice to such health care entity that they are
204 required to file a performance improvement plan. Within 45 days of receipt of such written
205 notice, the health care entity shall either:

206 (1) file a performance improvement plan with the commission; or

207 (2) file an application with the commission to waive or extend the requirement to file a
208 performance improvement plan.

209 (d) The health care entity may file any documentation or supporting evidence with the
210 commission to support the health care entity’s application to waive or extend the requirement to

211 file a performance improvement plan. The commission shall require the health care entity to
212 submit any other relevant information it deems necessary in considering the waiver or extension
213 application; provided, however, that such information shall be made public at the discretion of
214 the commission.

215 (e) The commission may waive or delay the requirement for a health care entity to file a
216 performance improvement plan in response to a waiver or extension request filed under
217 subsection (c) in light of all information received from the health care entity, based on a
218 consideration of the following factors: (1) the primary care baseline expenditures, costs, price
219 and utilization trends of the health care entity over time, and any demonstrated improvement to
220 increase the proportion of primary care expenditures; (2) any ongoing strategies or investments
221 that the health care entity is implementing to invest in or expand access to primary care services;
222 (3) whether the factors that led to the inability of the health care entity to meet the primary care
223 expenditure target can reasonably be considered to be unanticipated and outside of the control of
224 the entity; provided, that such factors may include, but shall not be limited to, market dynamics,
225 technological changes and other drivers of non-primary care spending such as pharmaceutical
226 and medical devices expenses; (4) the overall financial condition of the health care entity; and
227 (5) any other factors the commission considers relevant.

228 (f) If the commission declines to waive or extend the requirement for the health care
229 entity to file a performance improvement plan, the commission shall provide written notice to the
230 health care entity that its application for a waiver or extension was denied and the health care
231 entity shall file a performance improvement plan.

232 (g) The commission shall provide the department of public health any notice requiring a
233 health care entity to file and implement a performance improvement plan pursuant to this
234 section. In the event a health care entity required to file a performance improvement plan under
235 this section submits an application for a notice of determination of need under section 25C or 51
236 of chapter 111, the notice of the commission requiring the health care entity to file and
237 implement a performance improvement plan pursuant to this section shall be considered part of
238 the written record pursuant to said section 25C of chapter 111.

239 (h) A health care entity shall file a performance improvement plan: (1) within 45 days of
240 receipt of a notice under subsection (c); (2) if the health care entity has requested a waiver or
241 extension, within 45 days of receipt of a notice that such waiver or extension has been denied; or
242 (3) if the health care entity is granted an extension, on the date given on such extension. The
243 performance improvement plan shall identify specific strategies, adjustments and action steps the
244 entity proposes to implement to increase the proportion of primary care expenditures. The
245 proposed performance improvement plan shall include specific identifiable and measurable
246 expected outcomes and a timetable for implementation.

247 (i) The commission shall approve any performance improvement plan that it determines
248 is reasonably likely to address the underlying cause of the entity's inability to meet the primary
249 care expenditure target and has a reasonable expectation for successful implementation.

250 (j) If the board determines that the performance improvement plan is unacceptable or
251 incomplete, the commission may provide consultation on the criteria that have not been met and
252 may allow an additional time period, up to 30 calendar days, for resubmission.

253 (k) Upon approval of the proposed performance improvement plan, the commission shall
254 notify the health care entity to begin immediate implementation of the performance improvement
255 plan. Public notice shall be provided by the commission on its website, identifying that the health
256 care entity is implementing a performance improvement plan. All health care entities
257 implementing an approved performance improvement plan shall be subject to additional
258 reporting requirements and compliance monitoring, as determined by the commission. The
259 commission shall provide assistance to the health care entity in the successful implementation of
260 the performance improvement plan.

261 (l) All health care entities shall, in good faith, work to implement the performance
262 improvement plan. At any point during the implementation of the performance improvement
263 plan the health care entity may file amendments to the performance improvement plan, subject to
264 approval of the commission.

265 (m) At the conclusion of the timetable established in the performance improvement plan,
266 the health care entity shall report to the commission regarding the outcome of the performance
267 improvement plan. If the performance improvement plan was found to be unsuccessful, the
268 commission shall either: (1) extend the implementation timetable of the existing performance
269 improvement plan; (2) approve amendments to the performance improvement plan as proposed
270 by the health care entity; (3) require the health care entity to submit a new performance
271 improvement plan under subsection (c); or (4) waive or delay the requirement to file any
272 additional performance improvement plans.

273 (n) Upon the successful completion of the performance improvement plan, the identity of
274 the health care entity shall be removed from the commission's website.

275 (o) The commission may submit a recommendation for proposed legislation to the joint
276 committee on health care financing if the commission determines that further legislative
277 authority is needed to achieve the health care quality and spending sustainability objectives of
278 section 9A, assist health care entities with the implementation of performance improvement
279 plans or otherwise ensure compliance with the provisions of this section.

280 (p) If the commission determines that a health care entity has: (1) willfully neglected to
281 file a performance improvement plan with the commission by the time required in subsection (h);
282 (2) failed to file an acceptable performance improvement plan in good faith with the
283 commission; (3) failed to implement the performance improvement plan in good faith; or (4)
284 knowingly failed to provide information required by this section to the commission or that
285 knowingly falsifies the same, the commission may assess a civil penalty to the health care entity
286 of not more than \$500,000 for a first violation, not more than \$750,000 for a second violation
287 and not more than the amount by which the health care entity failed to meet the primary care
288 expenditure target for a third or subsequent violation. The commission shall seek to promote
289 compliance with this section and shall only impose a civil penalty as a last resort.

290 (q) The commission shall promulgate regulations necessary to implement this section.

291 (r) Nothing in this section shall be construed as affecting or limiting the applicability of
292 the health care cost growth benchmark established under section 9, and the obligations of a
293 health care entity thereto.

294 SECTION 8. Section 1 of chapter 12C of the General Laws, as appearing in the 2020
295 Official Edition, is hereby amended by inserting after the definition of “Acute hospital” the
296 following definitions:-

297 “Aggregate primary care baseline expenditures”, the sum of all primary care expenditures
298 in the commonwealth in the calendar year preceding the year in which the aggregate primary
299 care expenditure target applies.

300 “Aggregate primary care expenditure target”, the targeted sum, set by the commission in
301 section 9A, of all primary care expenditures in the commonwealth in the calendar year in which
302 the aggregate primary care expenditure target applies.

303 SECTION 9. Said section 1 of said chapter 6D, as so appearing, is hereby further
304 amended by inserting after the definition of “Patient-centered medical home” the following
305 definitions:-

306 “Primary care baseline expenditures”, the sum of all primary care expenditures, as
307 defined by the center, by or attributed to an individual health care entity in the calendar year
308 preceding the year in which the primary care expenditure target applies.

309 “Primary care expenditure target”, the targeted sum, set by the commission in section 9A,
310 of all primary care expenditures, as defined by the center, by or attributed to an individual health
311 care entity in the calendar year in which the entity’s primary care expenditure target applies.

312 SECTION 10. Said section 16 of said chapter 12C, as so appearing, is hereby further
313 amended by adding the following subsections:-

314 (d) The center shall publish the aggregate primary care baseline expenditures in its annual
315 report.

316 (e) The center, in consultation with the commission, shall determine the primary care
317 baseline expenditures for individual health care entities and shall report to each health care entity
318 its respective primary care baseline expenditures annually, by October 1.

319 SECTION 11. Said chapter 12C, as so appearing, is hereby further amended by striking
320 out section 18 and inserting in place thereof the following section:-

321 Section 18. The center shall perform ongoing analysis of data it receives under this
322 chapter to identify any payers, providers or provider organizations: (i) whose increase in health
323 status adjusted total medical expense or total medical expense is considered excessive and who
324 threaten the ability of the state to meet the health care cost growth benchmark established by the
325 health care finance and policy commission under section 10 of chapter 6D; or (ii) whose
326 expenditures fail to meet the primary care expenditure target under section 9A of chapter 6D;
327 provided that the provider or provider organization provides primary care services. The center
328 shall confidentially provide a list of the payers, providers and provider organizations to the
329 health policy commission such that the commission may pursue further action under sections 10
330 and 10A of chapter 6D.

331 SECTION 12. Chapter 32A of the General Laws is hereby amended by inserting after
332 section 33 the following section:-

333 Section 34. (a) For the purposes of this section, the following words shall have the
334 following meanings:-

335 “All-payer primary care capitation model”, a standard value-based, prospective payment
336 model under which health insurers pay participating providers or provider organizations per-
337 member per-month payments for patients attributed to the participating providers or provider

338 organizations for primary care. The per-member per-month payment may be adjusted based on:
339 (i) a participating provider or provider organization's adoption of advanced primary care services
340 and investment in primary care services; (ii) the quality of patient care delivered by a
341 participating provider or provider organization; and (iii) the clinical and social risk of patients
342 attributed to a participating provider or provider organization for primary care; provided,
343 however, that implementation of the all-payer primary care capitation model complies with
344 division of insurance rules, regulations and guidelines.

345 "Division", the division of insurance.

346 (b) The commission shall implement the all-payer primary care capitation model in
347 accordance with division rules, regulations and guidelines, including, but not limited to: (i)
348 definitions of primary care services, codes, and providers; (ii) per-member per-month rate
349 methodology; (iii) enhanced payments for advanced primary care services and investments; (iv)
350 patient cost-sharing limits for primary care; (v) member attribution methodology; (vi) primary
351 care quality measures; (vii) primary care reimbursement and spending reporting requirements for
352 participating primary care providers and health care organizations; and (viii) audits of
353 participating primary care providers and health care organizations.

354 (c) The commission shall provide contracted primary care providers and health care
355 organizations with the option to participate in the all-payer primary care capitation model and
356 receive per-member per-month payments for any active or retired employee of the
357 commonwealth insured under the commission who is attributed to a primary care provider.

358 (d) Payments made to primary care providers and health care organizations participating
359 in the all-payer primary care capitation model shall be included in the health status adjusted total

360 medical expense and total medical expense calculated by the center for health information and
361 analysis under section 16 of chapter 12C.

362 (e) Participating primary care providers and health care organizations shall attest to
363 meeting the criteria for clinical tiers and submit to audits by the commission.

364 (f) Participating primary care providers and health care organizations shall submit
365 primary care expenditure reports and internal contracts related to primary care delivery and
366 payment to the division, center for health information and analysis and the health policy
367 commission in accordance with division rules, regulations and guidelines.

368 (g) Participating primary care providers and health care organizations shall select 4
369 quality measures, as defined by the division, to measure and report to the commission annually.

370 SECTION 13. Chapter 32A of the General Laws, as appearing in the 2022 Official
371 Edition, is further amended by inserting the following new section:-

372 Section 35. (a) For the purposes of this section, the following terms shall have the
373 following meanings unless the context clearly requires otherwise:

374 “Federally Qualified Health Center”, any entity receiving a grant under 42 U.S.C. 254B.

375 “Federally Qualified Health Center Services”, as such term is defined in 42 U.S.C.
376 1396d(a)(2)(C), and as further defined in 101 CMR 304.00.

377 (b) Notwithstanding any general or special law to the contrary, the Commission shall
378 ensure that the rate of payment for any Federally Qualified Health Center services provided to a
379 patient by a community health center, shall be reimbursed in an amount at least equivalent to the
380 annual aggregate revenue that the health center would have received if reimbursed by

381 MassHealth pursuant to methodology that conforms with 42 U.S.C. § 1396a(bb) and
382 1396b(m)(2)(A)(ix) as they appear in Title 42 of the United States Code as of January 1, 2025.

383 SECTION 14. Chapter 118E of the General Laws, as appearing in the 2022 Official
384 Edition, is hereby amended by inserting after section 13d ½ the following new section:-

385 Section 13d ¾. (a) For purposes of this section, the term “community health center” shall
386 mean any entity reimbursed as a community health center under this chapter.

387 (b) Notwithstanding any general or special law to the contrary, reimbursement for
388 community health centers under this chapter, shall be in an amount at least equivalent to the
389 annual aggregate revenue that the health center would have received if reimbursed by
390 MassHealth pursuant to methodology that conforms with 42 U.S.C. § 1396a(bb) and
391 1396b(m)(2)(A)(ix) as they appear in Title 42 of the United States Code as of January 1, 2025.

392 SECTION 135. Chapter 118E of the General Laws, as appearing in the 2020 Official
393 Edition, is hereby amended by adding at the end thereof, the following section:-

394 Section 83. (a) The office shall make Graduate Medical Education payments for primary
395 care, including but not limited to internists, family medicine, pediatrics, and gerontology,
396 behavioral health, maternal health, including obstetrics and gynecology, and other physician
397 residency training in fields experiencing physician shortages, as determined by the secretary;
398 provided, that said payments may support community-based training for other health
399 professionals, including but not limited to, family medicine nurse practitioners, sexual and
400 reproductive health practitioners, ophthalmologists, optometrists, dentists, and dental hygienists.
401 Eligible recipients shall include community health centers and hospitals licensed in the
402 Commonwealth. Payments shall take into consideration MassHealth utilization and primary care,

403 behavioral health, and maternal health, including obstetrics and gynecology, and other physician
404 residency training in fields experiencing physician shortages; provided further, that the executive
405 office will prioritize placements at community-based settings, at organizations that serve a high
406 public payer mix.

407 (b) No later than July 1, 2025, the secretary, in consultation with the executive office of
408 administration and finance, shall identify an adequate amount of annual Medicaid graduate
409 medical education funding necessary to fulfill the requirements of this section, as well as state
410 and other funding sources for use for graduate medical education expenditures. The secretary
411 shall report its recommendations to the joint committee on healthcare finance and committees on
412 ways and means.

413 (c) The first annual payment to qualifying acute care hospitals and community health
414 centers under this section shall be made no later than October 1, 2025.

415 SECTION 14. Chapter 175 of the General law, as appearing in the 2020 Official Edition,
416 is hereby amended by inserting after section 47CCC the following section:

417 Section 47DDD. (a) For the purposes of this section, the following terms shall have the
418 following meanings unless the context clearly requires otherwise:

419 “Federally Qualified Health Center”, any entity receiving a grant under 42 U.S.C. 254B.

420 “Federally Qualified Health Center Services”, as such term is defined in 42 U.S.C.
421 1396d(a)(2)(C), and as further defined in 101 CMR 304.00.

422 (b) Notwithstanding any general or special law to the contrary, an entity licensed by the
423 division of insurance and providing reimbursement to federally qualified health centers for

424 services provided to patients shall ensure that payment for any federally qualified health center
425 services provided to a patient, including, but not limited to, behavioral health services, telehealth
426 services, primary care services and dental services, as defined in 101 CMR 304.00, shall be
427 reimbursed in an amount on an annual basis not less than equivalent to the annual aggregate
428 revenue that the health center would have received if reimbursed by MassHealth pursuant to
429 methodology that conforms with 42 U.S.C. 1396a(bb) and 1396b(m)(2)(A)(ix), as appearing in
430 Title 42 of the United States Code as of January 1, 2023.

431 (c) Notwithstanding any general or special law to the contrary, an entity licensed by the
432 division of insurance and providing reimbursement to federally qualified health centers for
433 services provided to patients, including, but not limited to, non-profit hospital service
434 corporations, medical service corporations, dental service corporations, health maintenance
435 organizations and preferred provider organizations, or any other entity not specifically
436 enumerated hereunder licensed by the division of insurance and providing reimbursement to
437 federally qualified health centers for services provided to patients, shall: (i) ensure that payment
438 for any federally qualified health center services provided to a patient shall be reimbursed in an
439 amount on an annual basis not less than equivalent to the annual aggregate revenue that the
440 health center would have received if reimbursed by MassHealth pursuant to methodology that
441 conforms with 42 U.S.C. 1396a(bb) and 1396b(m)(2)(A)(ix), as appearing in Title 42 of the
442 United States Code as of January 1, 2023; and (ii) submit an annual report to the division of
443 insurance as a condition of their licensure evidencing that the total reimbursement to federally
444 qualified health centers for services provided to patients in the prior year was equivalent to the
445 annual aggregate revenue the health center would have received if reimbursed by MassHealth.

446 (d) A policy, contract, agreement, plan or certificate of insurance issued, delivered or
447 renewed within or without the commonwealth shall not be required to reimburse a health care
448 provider not contracted under the plan except as described in subclause (i) of clause (4) of
449 subsection (a) of section 6 of chapter 176O.

450 (e) The division of insurance shall consult with MassHealth to receive technical
451 assistance regarding the per visit payment rate for each federally qualified health center for a
452 given year. MassHealth shall provide the division of insurance with a proxy rate for any federally
453 qualified health center who has not received an individual prospective payment system rate and
454 the division of insurance shall make available to health plans upon request the necessary
455 prospective payment system rate information regarding their contracted federally qualified health
456 centers so that the health plan can ensure compliance with this requirement.

457 SECTION 157. Chapter 175 of the General Laws is hereby amended by inserting after
458 section 47CCC, as inserted by section 31 of chapter 342 of the acts of 2024, the following
459 section:-

460 Section 47DDD. (a) For the purposes of this section, the following words shall have the
461 following meanings:-

462 “All-payer primary care capitation model”, a standard value-based, prospective payment
463 model under which health insurers pay participating providers or provider organizations per-
464 member per-month payments for patients attributed to the participating providers or provider
465 organizations for primary care. The per-member per-month payment may be adjusted based on:

466 (i) a participating provider or provider organization’s adoption of advanced primary care services
467 and investment in primary care services; (ii) the quality of patient care delivered by a

468 participating provider or provider organization; and (iii) the clinical and social risk of patients
469 attributed to a participating provider or provider organization for primary care; provided,
470 however, that implementation of the all-payer primary care capitation model complies with
471 division of insurance rules, regulations and guidelines.

472 “Division”, the division of insurance.

473 “Provider organization”, as defined in section 1 of chapter 6D.

474 (b) Any policy, contract, agreement, plan or certificate of insurance issued, delivered or
475 renewed within the commonwealth and which is considered creditable coverage under section 1
476 of chapter 111M shall implement the all-payer primary care capitation model in accordance with
477 division rules, regulations and guidelines, including, but not limited to: (i) definitions of primary
478 care services, codes, and providers; (ii) per-member per-month rate methodology; (iii) enhanced
479 payments for advanced primary care services and investments; (iv) patient cost-sharing limits for
480 primary care; (v) member attribution methodology; (vi) primary care quality measures; (vii)
481 primary care reimbursement and spending reporting requirements for participating primary care
482 providers and provider organizations; and (viii) audits of participating primary care providers
483 and provider organizations.

484 (c) The carrier shall provide contracted primary care providers and provider organizations
485 with the option to participate in the all-payer primary care capitation model and receive per-
486 member per-month payments for enrollees attributed to the primary care provider or provider
487 organization for primary care.

488 (d) Payments made to primary care providers and provider organizations participating in
489 the all-payer primary care capitation model shall be included in the health status adjusted total

490 medical expense and total medical expense calculated by the center for health information and
491 analysis under section 16 of chapter 12C.

492 (e) Participating primary care providers and provider organizations shall attest to meeting
493 the criteria for clinical tiers and submit to audits by the commission.

494 (f) Participating primary care providers and provider organizations shall submit primary
495 care expenditure reports and internal contracts related to primary care delivery and payment to
496 the division, center for health information and analysis and the health policy commission in
497 accordance with division rules, regulations and guidelines.

498 (g) Participating primary care providers and provider organizations shall select 4 quality
499 measures, as defined by the division, to measure and report to the commission annually.

500 SECTION 168. Chapter 176A of the General Laws is hereby amended by inserting after
501 section 8DD, as inserted by section 33 of chapter 342 of the acts of 2024, the following section:-

502 Section 8EE. (a) For the purposes of this section, the following words shall have the
503 following meanings:-

504 “All-payer primary care capitation model”, a standard value-based, prospective payment
505 model under which health insurers pay participating providers or provider organizations per-
506 member per-month payments for patients attributed to the participating providers or provider
507 organizations for primary care. The per-member per-month payment may be adjusted based on:

508 (i) a participating provider or provider organization’s adoption of advanced primary care services
509 and investment in primary care services; (ii) the quality of patient care delivered by a
510 participating provider or provider organization; and (iii) the clinical and social risk of patients

511 attributed to a participating provider or provider organization for primary care; provided,
512 however, that implementation of the all-payer primary care capitation model complies with
513 division of insurance rules, regulations and guidelines.

514 “Division”, the division of insurance.

515 “Primary care provider”, a health care professional qualified to provide general medical
516 care for common health care problems who; (1) supervises, coordinates, prescribes, or otherwise
517 provides or proposes health care services; (2) initiates referrals for specialist care; and (3)
518 maintains continuity of care within the scope of practice.

519 “Provider organization”, as defined in section 1 of chapter 6D.

520 (b) Any contract between a subscriber and the corporation under an individual or group
521 hospital service plan that is delivered, issued or renewed within the commonwealth shall
522 implement the all-payer primary care capitation model in accordance with division rules,
523 regulations and guidelines, including, but not limited to: (i) definitions of primary care services,
524 codes, and providers; (ii) per-member per-month rate methodology; (iii) enhanced payments for
525 advanced primary care services and investments; (iv) patient cost-sharing limits for primary care;
526 (v) member attribution methodology; (vi) primary care quality measures; (vii) primary care
527 reimbursement and spending reporting requirements for participating providers and provider
528 organizations; and (viii) audits of participating providers and provider organizations.

529 (c) The carrier shall provide contracted primary care providers and provider organizations
530 with the option to participate in the all-payer primary care capitation model and receive per-
531 member per-month payments for enrollees attributed to the primary care provider or provider
532 organization for primary care.

533 (d) Payments made to primary care providers and provider organizations participating in
534 the all-payer primary care capitation model shall be included in the health status adjusted total
535 medical expense and total medical expense calculated by the center for health information and
536 analysis under section 16 of chapter 12C.

537 (e) Participating primary care providers and provider organizations shall attest to meeting
538 the criteria for clinical tiers and submit to audits by the commission.

539 (f) Participating primary care providers and provider organizations shall submit primary
540 care expenditure reports and internal contracts related to primary care delivery and payment to
541 the division, center for health information and analysis and the health policy commission in
542 accordance with division rules, regulations and guidelines.

543 (g) Participating primary care providers and provider organizations shall select 4 quality
544 measures, as defined by the division, to measure and report to the commission annually.

545 SECTION 19. Chapter 176A of the General Laws, as appearing in the 2022 Official
546 Edition, is hereby amended by inserting after Section 38 the following new section:-

547 Section 39. (a) For the purposes of this section, the following terms shall have the
548 following meanings unless the context clearly requires otherwise:

549 “Federally Qualified Health Center”, any entity receiving a grant under 42 U.S.C. 254B.

550 “Federally Qualified Health Center Services”, as such term is defined in 42 U.S.C.
551 1396d(a)(2)(C), and as further defined in 101 CMR 304.00.

552 (b) Notwithstanding any general or special law to the contrary, any corporation organized
553 under this chapter shall ensure that the rate of payment for any Federally Qualified Health Center

554 services provided to a patient by a community health center, shall be reimbursed in an amount at
555 least equivalent to the annual aggregate revenue that the health center would have received if
556 reimbursed by MassHealth pursuant to methodology that conforms with 42 U.S.C. § 1396a(bb)
557 and 1396b(m)(2)(A)(ix) as they appear in Title 42 of the United States Code as of January 1,
558 2023.

559 (c) A policy, contract, agreement, plan or certificate of insurance issued, delivered or
560 renewed within or without the Commonwealth shall not be required to reimburse a health care
561 provider for a health care service that is not a covered benefit under the plan or reimburse a
562 health care provider not contracted under the plan except as described in subclause (i) of clause
563 (4) of subsection (a) of section 6 of chapter 176O.

564 SECTION 20. Section 1 of Chapter 176B of the General Laws, as appearing in the 2024
565 Official Edition, is hereby amended by inserting after the definition of “Dependent” the
566 following new definitions:-

567 “Federally Qualified Health Center”, any entity receiving a grant under 42 U.S.C. 254B.

568 “Federally Qualified Health Center Services”, as such term is defined in 42 U.S.C.
569 1396d(a)(2)(C), and as further defined in 101 CMR 304.00.

570 SECTION 21. Chapter 176B of the General Laws, as so appearing is hereby further
571 amended by inserting after Section 25 the following new section:-

572 Section 26: (a) Notwithstanding any general or special law to the contrary, any medical
573 service plan organized under this chapter shall ensure that the rate of payment for any Federally
574 Qualified Health Center services provided to a patient by a community health center, shall be

575 reimbursed in an amount at least equivalent to the annual aggregate revenue that the health
576 center would have received if reimbursed by MassHealth pursuant to methodology that conforms
577 with 42 U.S.C. § 1396a(bb) and 1396b(m)(2)(A)(ix) as they appear in Title 42 of the United
578 States Code as of January 1, 2023.

579 (b) A policy, contract, agreement, plan or certificate of insurance issued, delivered or
580 renewed within or without the Commonwealth shall not be required to reimburse a health care
581 provider for a health care service that is not a covered benefit under the plan or reimburse a
582 health care provider not contracted under the plan except as described in subclause (i) of clause
583 (4) of subsection (a) of section 6 of chapter 176O.

584 SECTION 1722. Chapter 176B of the General Laws is hereby amended by inserting after
585 section 4DDD, as inserted by section 34 of chapter 342 of the acts of 2024, the following
586 section:-

587 Section 4EEE. (a) For the purposes of this section, the following words shall have the
588 following meanings:-

589 “All-payer primary care capitation model”, a standard value-based, prospective payment
590 model under which health insurers pay participating providers or provider organizations per-
591 member per-month payments for patients attributed to the participating providers or provider
592 organizations for primary care. The per-member per-month payment may be adjusted based on:
593 (i) a participating provider or provider organization’s adoption of advanced primary care services
594 and investment in primary care services; (ii) the quality of patient care delivered by a
595 participating provider or provider organization; and (iii) the clinical and social risk of patients
596 attributed to a participating provider or provider organization for primary care; provided,

597 however, that implementation of the all-payer primary care capitation model complies with
598 division of insurance rules, regulations and guidelines.

599 “Division”, the division of insurance.

600 “Provider organization”, as defined in section 1 of chapter 6D.

601 (b) A subscription certificate under an individual or group medical service agreement
602 delivered, issued or renewed within the commonwealth and which is considered creditable
603 coverage under section 1 of chapter 111M shall implement the all-payer primary care capitation
604 model in accordance with division rules, regulations and guidelines, including, but not limited to:
605 (i) definitions of primary care services, codes, and providers; (ii) per-member per-month rate
606 methodology; (iii) enhanced payments for advanced primary care services and investments; (iv)
607 patient cost-sharing limits for primary care; (v) member attribution methodology; (vi) primary
608 care quality measures; (vii) primary care reimbursement and spending reporting requirements for
609 participating primary care providers and provider organizations; and (viii) audits of participating
610 primary care providers and provider organizations.

611 (c) The carrier shall provide contracted primary care providers and provider organizations
612 with the option to participate in the all-payer primary care capitation model and receive per-
613 member per-month payments for enrollees attributed to the primary care provider or provider
614 organization for primary care.

615 (d) Payments made to primary care providers and provider organizations participating in
616 the all-payer primary care capitation model shall be included in the health status adjusted total
617 medical expense and total medical expense calculated by the center for health information and
618 analysis under section 16 of chapter 12C.

619 (e) Participating primary care providers and provider organizations shall attest to meeting
620 the criteria for clinical tiers and submit to audits by the commission.

621 (f) Participating primary care providers and provider organizations shall submit primary
622 care expenditure reports and internal contracts related to primary care delivery and payment to
623 the division, center for health information and analysis and the health policy commission in
624 accordance with division rules, regulations and guidelines.

625 (g) Participating primary care providers and provider organizations shall select 4 quality
626 measures, as defined by the division, to measure and report to the commission annually.

627 SECTION 23. Section 1 of Chapter 176E of the General Laws, as appearing in the 2022
628 Official Edition, is hereby amended by inserting after the definition of “Dental Service
629 Corporation” the following new definitions:-

630 “Federally Qualified Health Center”, any entity receiving a grant under 42 U.S.C. 254B.

631 “Federally Qualified Health Center Services”, as such term is defined in 42 U.S.C.
632 1396d(a)(2)(C), and as further defined in 101 CMR 304.00.

633 SECTION 24. Said Chapter 176E is further amended by inserting after section 15A the
634 following new section:-

635 Section 15B. (a) Notwithstanding any general or special law to the contrary, any Dental
636 Service Corporation organized under this chapter shall ensure that the rate of payment for any
637 Federally Qualified Health Center services provided to a patient by a community health center,
638 shall be reimbursed in an amount at least equivalent to the annual aggregate revenue that the
639 health center would have received if reimbursed by MassHealth pursuant to methodology that

640 conforms with 42 U.S.C. § 1396a(bb) and 1396b(m)(2)(A)(ix) as they appear in Title 42 of the
641 United States Code as of January 1, 2023.

642 (b) A policy, contract, agreement, plan or certificate of insurance issued, delivered or
643 renewed within or without the Commonwealth shall not be required to reimburse a health care
644 provider for a health care service that is not a covered benefit under the plan or reimburse a
645 health care provider not contracted under the plan except as described in subclause (i) of clause
646 (4) of subsection (a) of section 6 of chapter 176O.

647 SECTION 25. Section 1 of Chapter 176G of the General Laws, as appearing in the 2022
648 Official Edition, is hereby amended by inserting after the definition of “Evidence of Coverage”
649 the following new definitions:-

650 “Federally Qualified Health Center”, any entity receiving a grant under 42 U.S.C. 254B.

651 “Federally Qualified Health Center Services”, as such term is defined in 42 U.S.C.
652 1396d(a)(2)(C), and as further defined in 101 CMR 304.00.

653 SECTION 1826. Chapter 176G of the General Laws is hereby amended by inserting after
654 section 4VV, as inserted by section 35 of chapter 342 of the acts of 2024, the following section:-

655 Section 4WW. (a) For the purposes of this section, the following words shall have the
656 following meanings:-

657 “All-payer primary care capitation model”, a standard value-based, prospective payment
658 model under which health insurers pay participating providers or provider organizations per-
659 member per-month payments for patients attributed to the participating providers or provider
660 organizations for primary care. The per-member per-month payment may be adjusted based on:

661 (i) a participating provider or provider organization’s adoption of advanced primary care services
662 and investment in primary care services; (ii) the quality of patient care delivered by a
663 participating provider or provider organization; and (iii) the clinical and social risk of patients
664 attributed to a participating provider or provider organization for primary care; provided,
665 however, that implementation of the all-payer primary care capitation model complies with
666 division of insurance rules, regulations and guidelines.

667 “Division”, the division of insurance.

668 “Provider organization”, as defined in section 1 of chapter 6D.

669 (b) An individual group health maintenance contract that is issued or renewed within or
670 without the commonwealth and which is considered creditable coverage under section 1 of
671 chapter 111M shall implement the all-payer primary care capitation model in accordance with
672 division rules, regulations and guidelines, including, but not limited to: (i) definitions of primary
673 care services, codes, and providers; (ii) per-member per-month rate methodology; (iii) enhanced
674 payments for advanced primary care services and investments; (iv) patient cost-sharing limits for
675 primary care; (v) member attribution methodology; (vi) primary care quality measures; (vii)
676 primary care reimbursement and spending reporting requirements for participating primary care
677 providers and provider organizations; and (viii) audits of participating primary care providers
678 and provider organizations.

679 (c) The carrier shall provide contracted primary care providers and provider organizations
680 with the option to participate in the all-payer primary care capitation model and receive per-
681 member per-month payments for enrollees attributed to the primary care provider or provider
682 organization for primary care.

683 (d) Payments made to primary care providers and provider organizations participating in
684 the all-payer primary care capitation model shall be included in the health status adjusted total
685 medical expense and total medical expense calculated by the center for health information and
686 analysis under section 16 of chapter 12C.

687 (e) Participating primary care providers and provider organizations shall attest to meeting
688 the criteria for clinical tiers and submit to audits by the commission.

689 (f) Participating primary care providers and provider organizations shall submit primary
690 care expenditure reports and internal contracts related to primary care delivery and payment to
691 the division, center for health information and analysis and the health policy commission in
692 accordance with division rules, regulations and guidelines.

693 (g) Participating primary care providers and provider organizations shall select 4 quality
694 measures, as defined by the division, to measure and report to the commission annually.

695 SECTION 27. Said Chapter 176G is further amended by inserting after section 33 the
696 following new section:-

697 Section 34. (a) Notwithstanding any general or special law to the contrary, any Health
698 Maintenance Organization organized under the laws of the Commonwealth shall ensure that the
699 rate of payment for any Federally Qualified Health Center services provided to a patient by a
700 community health center, shall be reimbursed in an amount at least equivalent to the annual
701 aggregate revenue that the health center would have received if reimbursed by MassHealth
702 pursuant to methodology that conforms with 42 U.S.C. § 1396a(bb) and 1396b(m)(2)(A)(ix) as
703 they appear in Title 42 of the United States Code as of January 1, 2023.

704 (b) A policy, contract, agreement, plan or certificate of insurance issued, delivered or
705 renewed within or without the Commonwealth shall not be required to reimburse a health care
706 provider for a health care service that is not a covered benefit under the plan or reimburse a
707 health care provider not contracted under the plan except as described in subclause (i) of clause
708 (4) of subsection (a) of section 6 of chapter 176O.

709 SECTION 28. Section 1 of Chapter 176I of the General Laws, as appearing in the 2022
710 Official Edition, is hereby amended by inserting after the definition of “Emergency Care” the
711 following new definitions:-

712 “Federally Qualified Health Center”, any entity receiving a grant under 42 U.S.C. 254B.

713 “Federally Qualified Health Center Services”, as such term is defined in 42 U.S.C.
714 1396d(a)(2)(C), and as further defined in 101 CMR 304.00.

715 SECTION 29. Said Chapter 176I, as so appearing, is further amended by inserting after
716 section 13 the following new section:-

717 Section 14. (a) Notwithstanding any general or special law to the contrary, any preferred
718 provider contract shall ensure that the rate of payment for any Federally Qualified Health Center
719 services provided to a patient by a community health center, shall be reimbursed in an amount at
720 least equivalent to the annual aggregate revenue that the health center would have received if
721 reimbursed by MassHealth pursuant to methodology that conforms with 42 U.S.C. § 1396a(bb)
722 and 1396b(m)(2)(A)(ix) as they appear in Title 42 of the United States Code as of January 1,
723 2023.

724 (b) A policy, contract, agreement, plan or certificate of insurance issued, delivered or
725 renewed within or without the Commonwealth shall not be required to reimburse a health care
726 provider for a health care service that is not a covered benefit under the plan or reimburse a
727 health care provider not contracted under the plan except as described in subclause (i) of clause
728 (4) of subsection (a) of section 6 of chapter 176O.

729 SECTION 1930. Section 80 of chapter 343 of the acts of 2024 is hereby repealed.

730 SECTION 2031. Not later than June 15, 2026, the primary care board established under
731 section 3B of chapter 6D shall issue its report of the findings and recommendations under
732 clauses (i) and (ii) of subsection (c) of section 3B of chapter 6D with the clerks of the house of
733 representatives and the senate, the house and senate committees on ways and means, the joint
734 committee on health care financing, the center for health information and analysis, the health
735 policy commission and the division of insurance.

736 SECTION 2321. Not later than September 15, 2026, the primary care board established
737 under section 3B of chapter 6D shall issue its report of the findings and recommendations under
738 clause (iii) of subsection (c) of section 3B of chapter 6D with the clerks of the house of
739 representatives and the senate, the house and senate committees on ways and means, the joint
740 committee on health care financing, the center for health information and analysis, the health
741 policy commission and the division of insurance.

742 SECTION 3322. Not later than December 15, 2026, the primary care board established
743 under section 3B of chapter 6D shall issue its report of the findings and recommendations under
744 clauses (iv) and (v) of subsection (c) of section 3B of chapter 6D with the clerks of the house of
745 representatives and the senate, the house and senate committees on ways and means, the joint

746 committee on health care financing, the center for health information and analysis, the health
747 policy commission and the division of insurance.

748 SECTION 3423. Not later than March 15, 2027, the primary care board established under
749 section 3B of chapter 6D shall issue its report of the findings and recommendations under
750 clauses (vi) and (vii) of subsection (c) of section 3B of chapter 6D with the clerks of the house of
751 representatives and the senate, the house and senate committees on ways and means, the joint
752 committee on health care financing, the center for health information and analysis, the health
753 policy commission and the division of insurance.

754 SECTION 2354. Subsection (e) of section 16 of chapter 12C of the General Laws shall
755 take effect October 1, 2026.

756 SECTION 2365. Sections 12, 14, 15, 16, and 17 shall apply to all contracts entered into,
757 renewed or amended on or after July 1, 2028.

758 SECTION 2376. The center for health information and analysis shall define “primary
759 care expenditures” for the purposes of analyzing and reporting primary care baseline
760 expenditures for health entities pursuant to section 16 of chapter 12C and comparing primary
761 care baseline expenditures of health entities against the primary care expenditure target pursuant
762 to section 18 of chapter 12C not later than June 30, 2027. The center shall consider
763 recommendations from the primary care board established under section 3B of chapter 6D when
764 defining “primary care expenditures”.

765 SECTION 2378. The division of insurance shall promulgate rules and regulations for
766 implementation of the all-payer primary care capitation model by carriers under sections 12, 14,
767 15, 16, and 17 not later than December 31, 2027. Rules and regulations shall include, but not be

768 limited to: (i) definitions of primary care services, codes, and providers; (ii) per-member per-
769 month rate methodology; (iii) enhanced payments for advanced primary care services and
770 investments; (iv) patient cost-sharing limits for primary care; (v) member attribution
771 methodology; (vi) primary care quality measures; (vii) primary care reimbursement and spending
772 reporting requirements for participating providers and provider organizations; and (viii) audits of
773 participating providers and provider organizations. The division shall require the same all-payer
774 primary care capitation model to be implemented by carriers under sections 12, 14, 15, 16, and
775 17. The division shall consider recommendations from the primary care board established under
776 section 3B of chapter 6D when developing and implementing rules and regulations.

SENATE No. 867

The Commonwealth of Massachusetts

PRESENTED BY:

Cindy F. Friedman

To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:

The undersigned legislators and/or citizens respectfully petition for the adoption of the accompanying bill:

An Act relative to primary care for you.

PETITION OF:

NAME:	DISTRICT/ADDRESS:	
<i>Cindy F. Friedman</i>	<i>Fourth Middlesex</i>	
<i>Rebecca L. Rausch</i>	<i>Norfolk, Worcester and Middlesex</i>	<i>1/28/2025</i>
<i>Joanne M. Comerford</i>	<i>Hampshire, Franklin and Worcester</i>	<i>2/21/2025</i>
<i>Mike Connolly</i>	<i>26th Middlesex</i>	<i>3/5/2025</i>
<i>James B. Eldridge</i>	<i>Middlesex and Worcester</i>	<i>3/18/2025</i>
<i>Adam J. Scanlon</i>	<i>14th Bristol</i>	<i>3/21/2025</i>
<i>Julian Cyr</i>	<i>Cape and Islands</i>	<i>3/28/2025</i>
<i>Michael D. Brady</i>	<i>Second Plymouth and Norfolk</i>	<i>3/28/2025</i>
<i>Margaret R. Scarsdale</i>	<i>1st Middlesex</i>	<i>5/8/2025</i>
<i>Pavel M. Payano</i>	<i>First Essex</i>	<i>5/10/2025</i>
<i>Jason M. Lewis</i>	<i>Fifth Middlesex</i>	<i>5/15/2025</i>
<i>John F. Keenan</i>	<i>Norfolk and Plymouth</i>	<i>5/15/2025</i>
<i>William J. Driscoll, Jr.</i>	<i>Norfolk, Plymouth and Bristol</i>	<i>5/16/2025</i>
<i>Jacob R. Oliveira</i>	<i>Hampden, Hampshire and Worcester</i>	<i>6/6/2025</i>

SENATE No. 867

By Ms. Friedman, a petition (accompanied by bill, Senate, No. 867) of Cindy F. Friedman, Rebecca L. Rausch, Joanne M. Comerford and Mike Connolly for legislation relative to primary care for you. Health Care Financing.

[SIMILAR MATTER FILED IN PREVIOUS SESSION
SEE SENATE, NO. 750 OF 2023-2024.]

The Commonwealth of Massachusetts

**In the One Hundred and Ninety-Fourth General Court
(2025-2026)**

An Act relative to primary care for you.

Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:

1 SECTION 1. Section 1 of chapter 6D of the General Laws, as appearing in the 2022
2 Official Edition, is hereby amended by inserting after the definition of “After-hours care” the
3 following definitions:-

4 “Aggregate primary care baseline expenditures”, the sum of all primary care
5 expenditures, as defined by the center, in the commonwealth in the calendar year preceding the
6 year in which the aggregate primary care expenditure target applies.

7 “Aggregate primary care expenditure target”, the targeted sum, set by the commission in
8 section 9A, of all primary care expenditures, as defined by the center, in the commonwealth in
9 the calendar year in which the aggregate primary care expenditure target applies.

10 SECTION 2. Said section 1 of said chapter 6D, as so appearing, is hereby further
11 amended by inserting after the definition of “Physician” the following definitions:-

12 “Primary care baseline expenditures”, the sum of all primary care expenditures, as
13 defined by the center, by or attributed to an individual health care entity in the calendar year
14 preceding the year in which the primary care expenditure target applies.

15 “Primary care expenditure target”, the targeted sum, set by the commission in section 9A,
16 of all primary care expenditures, as defined by the center, by or attributed to an individual health
17 care entity in the calendar year in which the entity’s primary care expenditure target applies.

18 SECTION 3. Chapter 6D of the General Laws, as amended by section 3 of chapter 342 of
19 the acts of 2024, is hereby amended by inserting after section 3A the following section:-

20 Section 3B. (a) There shall be within the commission a primary care board to: (i) study
21 primary care access, delivery and payment in the commonwealth; (ii) develop and issue
22 recommendations to stabilize and strengthen the primary care system and the increase of
23 recruitment and retention in the primary care workforce; and (iii) increase the financial
24 investment in and patient access to primary care across the commonwealth.

25 (b) The board shall consist of: the secretary of health and human services or a designee,
26 who shall serve as co-chair; the executive director of the health policy commission or a designee,
27 who shall serve as co-chair; the assistant secretary for MassHealth or a designee; the executive
28 director of the center for health information and analysis or a designee; the commissioner of
29 insurance or a designee; the chairs of the joint committee on health care financing or their
30 designees; 1 member from the American Academy of Family Physicians Mass Chapter, Inc.; 1
31 member from the Massachusetts chapter of the American Academy of Pediatrics; 1 member

32 from a rural health care practice with expertise in primary care who shall be appointed by the
33 secretary of health and human services; 1 member from Community Care Cooperative, Inc.; 1
34 member from the Massachusetts Medical Society with expertise in primary care; 1 member from
35 the Massachusetts Coalition of Nurse Practitioners, Inc. with expertise in primary care or in
36 delivering care in a community health center; 1 member from the Massachusetts Association of
37 Physician Associates, Inc. with expertise in primary care; 1 member from the Massachusetts
38 chapter of the National Association of Social Workers, Inc. with expertise in behavioral health in
39 a primary care setting; 1 member from the Massachusetts League of Community Health Centers,
40 Inc.; 1 member from the Massachusetts Health and Hospital Association, Inc.; 1 member from
41 the Massachusetts Association of Health Plans, Inc.; 1 member from Blue Cross and Blue Shield
42 of Massachusetts, Inc.; 1 health care executive with expertise in the delivery of primary care in a
43 community setting and expertise in health benefit plan design, who shall be appointed by the
44 executive director of the health policy commission; 1 member from the Associated Industries of
45 Massachusetts, Inc.; 1 member from the Retailers Association of Massachusetts, Inc.; 1 member
46 from Health Care For All, Inc.; 1 member from the Massachusetts Chapter of the American
47 College of Physicians; 1 member from the Massachusetts Primary Care Alliance for Patients;
48 and 1 member from Massachusetts Health Quality Partners, Inc.

49 (c) The board shall develop recommendations to: (i) define primary care services, codes
50 and providers; (ii) develop a standard set of data reporting requirements for private and public
51 health care payers, providers and provider organizations to enable the commonwealth and private
52 and public health care payers to track payments for primary care services including, but not
53 limited to, fee-for-service, prospective payments, value-based payments and grants to primary
54 care providers, fees levied on a primary care provider by a provider organization or hospital

55 system of which the primary care provider is affiliated and provider spending on primary care
56 services; (iii) propose payment models to increase private and public reimbursement for primary
57 care services, including, but not limited to, an all-payer primary care capitation model; (iv)
58 assess the impact of health plan design on health equity and patient access to primary care
59 services; (v) monitor and track the needs of and service delivery to residents of the
60 commonwealth; (vi) create short-term and long-term workforce development plans to increase
61 the supply and distribution of and improve working conditions of primary care clinicians and
62 other primary care workers; and (vii) strengthen the integration of primary care and behavioral
63 health and increase investment in behavioral health. The board may make additional
64 recommendations and propose legislation necessary to carry out its recommendations.

65 (d) The board shall, in consultation with the center, define the data required to satisfy the
66 contents of this section. The center shall adopt regulations to require providers and private and
67 public health care payers to submit data or information necessary for the board to fulfill its duties
68 under this section. Any data collected shall be public and available through the Massachusetts
69 Primary Care Dashboard maintained by the center and Massachusetts Health Quality Partners,
70 Inc.

71 (e)(1) The board shall propose a standard all-payer primary care capitation model, under
72 which private payers shall pay participating providers or provider organizations a prospective,
73 per-member per-month payment for patients attributed to the participating provider or provider
74 organization for primary care. The proposed model shall include, but not be limited to: (i)
75 definitions of primary care services, codes, and providers; (ii) per-member per-month rate
76 methodology; (iii) enhanced payments for advanced primary care services and investments; (iv)
77 patient cost-sharing limits for primary care; (v) member attribution methodology; (vi) primary

78 care quality measures; (vii) primary care reimbursement and spending reporting requirements for
79 participating providers or provider organizations; and (viii) audits of participating providers or
80 provider organizations.

81 (2) In developing the per-member per-month rate methodology, the board may consider
82 the historical monthly primary care spending per patient at the primary care provider or provider
83 organization level, the historical monthly primary care spending per patient statewide, the
84 primary care expenditure data published in the center’s annual report under section 16 of chapter
85 12C, and any other factors deemed relevant by the board. The per-member per-month payment
86 may be adjusted based on: (i) a participating provider or provider organization’s adoption of
87 advanced primary care services and investment in primary care services; (ii) the quality of
88 patient care delivered by a participating provider or provider organization; and (iii) the clinical
89 and social risk of patients attributed to a participating provider or provider organization for
90 primary care. The board shall consider the per-member per-month rate methodology established
91 in the MassHealth primary care sub-capitation program.

92 (3) The board shall identify advanced primary care services and investments in primary
93 care delivery that may qualify participating providers or provider organizations for enhanced
94 payments under the all-payer primary care capitation model. Advanced primary care services and
95 investments shall be evidence-informed or evidence-based, improve primary care quality,
96 increase primary care access, enhance a patient’s primary care experience, or promote health
97 equity in primary care. Advanced primary care services and investments shall include, but not be
98 limited to: (i) employing community health workers or health coaches as part of the primary care
99 team; (ii) investing in social determinants of health; (iii) collaborating with primary care-based
100 clinical pharmacists; (iv) integrating behavioral health care with primary care; (v) offering

101 substance use disorder treatment, including medication-assisted treatment, telehealth services,
102 including telehealth consultations with specialists, medical interpreter services, home care,
103 patient advisory groups, and group visits; (vi) using clinician optimization programs to reduce
104 documentation burden, including, but not limited to, medical scribes and ambient voice
105 technology; (vii) investing in care management, including employing social workers to help
106 manage the care for patients with complicated health needs; (viii) establishing systems to
107 facilitate end of life care planning and palliative care; (ix) developing systems to evaluate patient
108 population health to help determine which preventative medicine interventions require patient
109 outreach; (x) offering walk-in or same-day care appointments or extended hours of availability;
110 and (xi) any other primary care service deemed relevant by the board. The board shall consider
111 care delivery requirements established in the MassHealth primary care sub-capitation program.

112 (4) The board shall develop clinical tiers with minimum care delivery standards based on
113 advanced primary care services and investments identified in paragraph (3) and establish
114 enhanced payment rates for each clinical tier under the all-payer primary care capitation model.
115 In determining the enhanced payment rates, the board shall consider the strength of evidence that
116 the advanced service or investment will: (i) improve patient health; (ii) enhance patient
117 experience; (iii) improve clinician experience, including reducing administrative burden; (iv)
118 decrease total medical expense; and (v) promote health equity. The board shall consider the
119 clinical tiers established in the MassHealth primary care sub-capitation program.

120 (5) The board shall identify not more than 8 quality measures related to: (i) care
121 continuity, comprehensiveness, and coordination; (ii) patient access to primary care; and (iii)
122 patient experience. 4 of the 8 quality measures shall be measures of patient experience and 1
123 shall be a person-centered primary care measure. Each quality measure shall be patient-centered,

124 appropriate for a primary care setting, and supported by peer-reviewed, evidence-based research
125 that the measure is actionable and that its use will lead to improvements in patient health. The
126 board shall develop standard reporting requirements for the quality measures and standard per-
127 member per-month rate adjustment methodology based on quality measures. The board shall
128 consider MassHealth quality indicators for managed care entities.

129 (6) The board shall identify measures of clinical and social complexity that promote
130 health equity and minimize opportunities to artificially increase the clinical and social
131 complexity of a patient panel. The board shall develop standard per-member per-month rate
132 adjustment methodology based on measures of clinical and social complexity.

133 (7) The board shall develop member attribution methodology to assign patients to
134 participating providers or provider organizations for primary care under the all-payer primary
135 care capitation model. The board shall consider the member attribution process established in the
136 MassHealth primary care sub-capitation program.

137 (8) The board shall develop an attestation, reporting and audit process for participating
138 providers or provider organizations. The board shall consider the attestation, reporting and audit
139 process established in the MassHealth primary care sub-capitation program.

140 SECTION 4. Section 8 of said chapter 6D, as so appearing, is hereby amended by
141 striking out subsection (a) and inserting in place thereof the following subsection:-

142 (a) Not later than October 1 of every year, the commission shall hold public hearings
143 based on the report submitted by the center under section 16 of chapter 12C comparing the
144 growth in total health care expenditures to the health care cost growth benchmark for the
145 previous calendar year and comparing the growth in actual aggregate primary care expenditures

146 for the previous calendar year to the aggregate primary care expenditure target. The hearings
147 shall examine health care provider, provider organization and private and public health care
148 payer costs, prices and cost trends, with particular attention to factors that contribute to cost
149 growth within the commonwealth's health care system and challenge the ability of the
150 commonwealth's health care system to meet the benchmark established under section 9 or the
151 aggregate primary care expenditure target established under section 9A.

152 SECTION 5. Said section 8 of said chapter 6D, as so appearing, is hereby further
153 amended by inserting after the word "health", in line 95, the following words:- and primary care.

154 SECTION 6. Said chapter 6D is hereby further amended by inserting after section 9 the
155 following section:-

156 Section 9A. (a) The commission shall establish an aggregate primary care expenditure
157 target for the commonwealth, which the commission shall prominently publish on its website.

158 (b) The commission shall establish the aggregate primary care expenditure target and the
159 primary care expenditure target as follows:

160 (1) For the calendar year 2027, the aggregate primary care expenditure target and the
161 primary care expenditure target shall be equal to 8 per cent of total health care expenditures in
162 the commonwealth;

163 (2) For the calendar year 2028, the aggregate primary care expenditure target and the
164 primary care expenditure target shall be equal to 10 per cent of total health care expenditures in
165 the commonwealth;

166 (3) For the calendar year 2029, the aggregate primary care expenditure target and the
167 primary care expenditure target shall be equal to 12 per cent of total health care expenditures in
168 the commonwealth; and

169 (4) For calendar years 2030 and beyond, if the commission determines that an adjustment
170 in the aggregate primary care expenditure target and the primary care expenditure target is
171 reasonably warranted, the commission may recommend modification to such targets, provided,
172 that such targets shall not be lower than 12 per cent of total health care expenditures in the
173 commonwealth.

174 (c) Prior to making any recommended modification to the aggregate primary care
175 expenditure target and the primary care expenditure target under paragraph (4) of subsection (b),
176 the commission shall hold a public hearing. The public hearing shall be based on the report
177 submitted by the center under section 16 of chapter 12C, comparing the aggregate primary care
178 expenditures to the aggregate primary care expenditure target, any other data submitted by the
179 center and such other pertinent information or data as may be available to the commission. The
180 hearings shall examine the performance of health care entities in meeting the primary care
181 expenditure target and the commonwealth's health care system in meeting the aggregate primary
182 care expenditure target. The commission shall provide public notice of the hearing at least 45
183 days prior to the date of the hearing, including notice to the joint committee on health care
184 financing. The joint committee on health care financing may participate in the hearing. The
185 commission shall identify as witnesses for the public hearing a representative sample of
186 providers, provider organizations, payers and such other interested parties as the commission
187 may determine. Any other interested parties may testify at the hearing.

188 (d) Any recommendation of the commission to modify the aggregate primary care
189 expenditure target and the primary care expenditure target under paragraph (4) of subsection (b)
190 shall be approved by a two thirds vote of the board.

191 SECTION 7. Said chapter 6D, as so appearing, is hereby further amended by inserting
192 after section 10 the following section:-

193 Section 10A. (a) For the purposes of this section, “health care entity” shall mean any
194 entity identified by the center under section 18 of chapter 12C.

195 (b) The commission shall provide notice to all health care entities that have been
196 identified by the center under section 18 of chapter 12C for failure to meet the primary care
197 expenditure target. Such notice shall state that the center may analyze the performance of
198 individual health care entities in meeting the primary care expenditure target and, beginning in
199 calendar year 2027, the commission may require certain actions, as established in this section,
200 from health care entities so identified.

201 (c) In addition to the notice provided under subsection (b), the commission may require
202 any health care entity that is identified by the center under section 18 of chapter 12C for failure
203 to meet the primary care expenditure target to file and implement a performance improvement
204 plan. The commission shall provide written notice to such health care entity that they are
205 required to file a performance improvement plan. Within 45 days of receipt of such written
206 notice, the health care entity shall either:

207 (1) file a performance improvement plan with the commission; or

208 (2) file an application with the commission to waive or extend the requirement to file a
209 performance improvement plan.

210 (d) The health care entity may file any documentation or supporting evidence with the
211 commission to support the health care entity's application to waive or extend the requirement to
212 file a performance improvement plan. The commission shall require the health care entity to
213 submit any other relevant information it deems necessary in considering the waiver or extension
214 application; provided, however, that such information shall be made public at the discretion of
215 the commission.

216 (e) The commission may waive or delay the requirement for a health care entity to file a
217 performance improvement plan in response to a waiver or extension request filed under
218 subsection (c) in light of all information received from the health care entity, based on a
219 consideration of the following factors: (1) the primary care baseline expenditures, costs, price
220 and utilization trends of the health care entity over time, and any demonstrated improvement to
221 increase the proportion of primary care expenditures; (2) any ongoing strategies or investments
222 that the health care entity is implementing to invest in or expand access to primary care services;
223 (3) whether the factors that led to the inability of the health care entity to meet the primary care
224 expenditure target can reasonably be considered to be unanticipated and outside of the control of
225 the entity; provided, that such factors may include, but shall not be limited to, market dynamics,
226 technological changes and other drivers of non-primary care spending such as pharmaceutical
227 and medical devices expenses; (4) the overall financial condition of the health care entity; and
228 (5) any other factors the commission considers relevant.

229 (f) If the commission declines to waive or extend the requirement for the health care
230 entity to file a performance improvement plan, the commission shall provide written notice to the
231 health care entity that its application for a waiver or extension was denied and the health care
232 entity shall file a performance improvement plan.

233 (g) The commission shall provide the department of public health any notice requiring a
234 health care entity to file and implement a performance improvement plan pursuant to this
235 section. In the event a health care entity required to file a performance improvement plan under
236 this section submits an application for a notice of determination of need under section 25C or 51
237 of chapter 111, the notice of the commission requiring the health care entity to file and
238 implement a performance improvement plan pursuant to this section shall be considered part of
239 the written record pursuant to said section 25C of chapter 111.

240 (h) A health care entity shall file a performance improvement plan: (1) within 45 days of
241 receipt of a notice under subsection (c); (2) if the health care entity has requested a waiver or
242 extension, within 45 days of receipt of a notice that such waiver or extension has been denied; or
243 (3) if the health care entity is granted an extension, on the date given on such extension. The
244 performance improvement plan shall identify specific strategies, adjustments and action steps the
245 entity proposes to implement to increase the proportion of primary care expenditures. The
246 proposed performance improvement plan shall include specific identifiable and measurable
247 expected outcomes and a timetable for implementation.

248 (i) The commission shall approve any performance improvement plan that it determines
249 is reasonably likely to address the underlying cause of the entity's inability to meet the primary
250 care expenditure target and has a reasonable expectation for successful implementation.

251 (j) If the board determines that the performance improvement plan is unacceptable or
252 incomplete, the commission may provide consultation on the criteria that have not been met and
253 may allow an additional time period, up to 30 calendar days, for resubmission.

254 (k) Upon approval of the proposed performance improvement plan, the commission shall
255 notify the health care entity to begin immediate implementation of the performance improvement
256 plan. Public notice shall be provided by the commission on its website, identifying that the health
257 care entity is implementing a performance improvement plan. All health care entities
258 implementing an approved performance improvement plan shall be subject to additional
259 reporting requirements and compliance monitoring, as determined by the commission. The
260 commission shall provide assistance to the health care entity in the successful implementation of
261 the performance improvement plan.

262 (l) All health care entities shall, in good faith, work to implement the performance
263 improvement plan. At any point during the implementation of the performance improvement
264 plan the health care entity may file amendments to the performance improvement plan, subject to
265 approval of the commission.

266 (m) At the conclusion of the timetable established in the performance improvement plan,
267 the health care entity shall report to the commission regarding the outcome of the performance
268 improvement plan. If the performance improvement plan was found to be unsuccessful, the
269 commission shall either: (1) extend the implementation timetable of the existing performance
270 improvement plan; (2) approve amendments to the performance improvement plan as proposed
271 by the health care entity; (3) require the health care entity to submit a new performance

272 improvement plan under subsection (c); or (4) waive or delay the requirement to file any
273 additional performance improvement plans.

274 (n) Upon the successful completion of the performance improvement plan, the identity of
275 the health care entity shall be removed from the commission's website.

276 (o) The commission may submit a recommendation for proposed legislation to the joint
277 committee on health care financing if the commission determines that further legislative
278 authority is needed to achieve the health care quality and spending sustainability objectives of
279 section 9A, assist health care entities with the implementation of performance improvement
280 plans or otherwise ensure compliance with the provisions of this section.

281 (p) If the commission determines that a health care entity has: (1) willfully neglected to
282 file a performance improvement plan with the commission by the time required in subsection (h);
283 (2) failed to file an acceptable performance improvement plan in good faith with the
284 commission; (3) failed to implement the performance improvement plan in good faith; or (4)
285 knowingly failed to provide information required by this section to the commission or that
286 knowingly falsifies the same, the commission may assess a civil penalty to the health care entity
287 of not more than \$500,000 for a first violation, not more than \$750,000 for a second violation
288 and not more than the amount by which the health care entity failed to meet the primary care
289 expenditure target for a third or subsequent violation. The commission shall seek to promote
290 compliance with this section and shall only impose a civil penalty as a last resort.

291 (q) The commission shall promulgate regulations necessary to implement this section.

292 (r) Nothing in this section shall be construed as affecting or limiting the applicability of
293 the health care cost growth benchmark established under section 9, and the obligations of a
294 health care entity thereto.

295 SECTION 8. Section 1 of chapter 12C of the General Laws, as appearing in the 2022
296 Official Edition, is hereby amended by inserting after the definition of “Acute hospital” the
297 following definitions:-

298 “Aggregate primary care baseline expenditures”, the sum of all primary care expenditures
299 in the commonwealth in the calendar year preceding the year in which the aggregate primary
300 care expenditure target applies.

301 “Aggregate primary care expenditure target”, the targeted sum, set by the commission in
302 section 9A of chapter 6D, of all primary care expenditures in the commonwealth in the calendar
303 year in which the aggregate primary care expenditure target applies.

304 SECTION 9. Said section 1 of said chapter 12C, as so appearing, is hereby further
305 amended by inserting after the definition of “Patient-centered medical home” the following
306 definitions:-

307 “Primary care baseline expenditures”, the sum of all primary care expenditures, as
308 defined by the center, by or attributed to an individual health care entity in the calendar year
309 preceding the year in which the primary care expenditure target applies.

310 “Primary care expenditure target”, the targeted sum, set by the commission in section 9A,
311 of all primary care expenditures, as defined by the center, by or attributed to an individual health
312 care entity in the calendar year in which the entity’s primary care expenditure target applies.

313 SECTION 10. Said section 16 of said chapter 12C, as so appearing, is hereby further
314 amended by adding the following subsections:-

315 (d) The center shall publish the aggregate primary care baseline expenditures in its annual
316 report.

317 (e) The center, in consultation with the commission, shall determine the primary care
318 baseline expenditures for individual health care entities and shall report to each health care entity
319 its respective primary care baseline expenditures annually, by October 1.

320 SECTION 11. Said chapter 12C, as so appearing, is hereby further amended by striking
321 out section 18 and inserting in place thereof the following section:-

322 Section 18. The center shall perform ongoing analysis of data it receives under this
323 chapter to identify any payers, providers or provider organizations: (i) whose increase in health
324 status adjusted total medical expense or total medical expense is considered excessive and who
325 threaten the ability of the state to meet the health care cost growth benchmark established by the
326 health care finance and policy commission under section 10 of chapter 6D; or (ii) whose
327 expenditures fail to meet the primary care expenditure target under section 9A of chapter 6D;
328 provided, however, that the provider or provider organization provides primary care services.
329 The center shall confidentially provide a list of the payers, providers and provider organizations
330 to the health policy commission such that the commission may pursue further action under
331 sections 10 and 10A of chapter 6D.

332 SECTION 12. Chapter 15A of the General Laws, as appearing in the 2022 Official
333 Edition, is hereby amended by inserting after section 18 the following new section:-

334 Section 18A. (a) For the purposes of this section, the following terms shall have the
335 following meanings unless the context clearly requires otherwise:

336 “Federally Qualified Health Center”, any entity receiving a grant under 42 U.S.C. 254B.

337 “Federally Qualified Health Center Services”, as such term is defined in 42 U.S.C.
338 1396(a)(2)(C), and as further defined in 101 CMR 304.00.

339 (b) Notwithstanding any general or special law to the contrary, any student health
340 insurance program or plan authorized under Section 18 of Chapter 15A shall ensure that the rate
341 of payment for any Federally Qualified Health Center services provided to a patient by a
342 community health center, shall be reimbursed in an amount at least equivalent to the annual
343 aggregate revenue that the health center would have received if reimbursed by MassHealth
344 pursuant to methodology that conforms with 42 U.S.C. § 1396a(bb) and 1396b(m)(2)(A)(ix) as
345 they appear in Title 42 of the United States Code as of January 1, 2025.

346 SECTION 13. Chapter 32A of the General Laws, as appearing in the 2022 Official
347 Edition, is hereby amended by striking out section 31 and inserting in place thereof the following
348 sections:-

349 Section 31. (a) The commission shall provide to any active or retired employee of the
350 commonwealth who is insured under the group insurance commission benefits on a
351 nondiscriminatory basis for medically necessary emergency services programs, as defined in
352 section 1 of chapter 175. Services delivered by emergency services programs shall be deemed
353 medically necessary and shall not require prior authorization. Services delivered by emergency
354 service programs shall be covered with no patient cost-sharing; provided, however, that cost-

355 sharing shall be required if the applicable plan is governed by the Federal Internal Revenue Code
356 and would lose its tax-exempt status as a result of the prohibition on cost-sharing for this service.

357 (b) The commission shall ensure that payment for outpatient services delivered by
358 emergency services programs through a mental health center designated as a community
359 behavioral health center pursuant to section 13D½ of chapter 118E shall be structured as a
360 bundled rate per encounter using the same Healthcare Common Procedure Coding System code
361 adopted by MassHealth and at a rate no less than the prevailing MassHealth rate for the same set
362 of bundled services.

363 Section 31A. (a) For the purposes of this section, the following terms shall have the
364 following meanings:

365 “Behavioral health urgent care provider”, a mental health center designated as a
366 behavioral health urgent care provider under 130 CMR 429.000.

367 “Behavioral health urgent care services”, shall include, but not be limited to: (i)
368 diagnostic psychiatric evaluations; (ii) individual, group, couple, and family therapy; (iii)
369 psychotherapy for crisis; (iv) case consultation; (v) family consultation; or (vi) evaluation and
370 management medication visits provided by a designated behavioral health urgent care provider.

371 (b) The commission shall provide to any active or retired employee of the commonwealth
372 who is insured under the group insurance commission benefits on a nondiscriminatory basis for
373 medically necessary behavioral health urgent care services provided by a behavioral health
374 urgent care provider. Services delivered by a behavioral health urgent care provider shall be
375 deemed medically necessary and shall not require prior authorization. Services delivered by a
376 behavioral health urgent care provider shall be covered with no patient cost-sharing; provided,

377 however, that cost-sharing shall be required if the applicable plan is governed by the Federal
378 Internal Revenue Code and would lose its tax-exempt status as a result of the prohibition on cost-
379 sharing for this service.

380 (c) The commission shall ensure that payment for any services provided by a behavioral
381 health urgent care provider include a rate add-on of at least 20 per cent over any negotiated fee
382 schedule, provided that a carrier shall not lower a negotiated fee schedule to comply with this
383 section. For purposes of this section, a carrier shall pay a rate add-on of at least 20 per cent for all
384 behavioral health urgent care services delivered by a behavioral health urgent care provider
385 regardless of whether the presenting reason for care is determined to be an urgent behavioral
386 health need.

387 SECTION 14. Said chapter 32A, as so appearing, is hereby amended by inserting after
388 section 33 the following 2 sections:-

389 Section 34. (a) For the purposes of this section, the following words shall have the
390 following meanings:-

391 “All-payer primary care capitation model”, a standard value-based, prospective payment
392 model under which health insurers pay participating providers or provider organizations per-
393 member per-month payments for patients attributed to the participating providers or provider
394 organizations for primary care. The per-member per-month payment may be adjusted based on:
395 (i) a participating provider or provider organization’s adoption of advanced primary care services
396 and investment in primary care services; (ii) the quality of patient care delivered by a
397 participating provider or provider organization; and (iii) the clinical and social risk of patients
398 attributed to a participating provider or provider organization for primary care; provided,

399 however, that implementation of the all-payer primary care capitation model complies with
400 division of insurance rules, regulations and guidelines.

401 “Division”, the division of insurance.

402 (b) The commission shall implement the all-payer primary care capitation model in
403 accordance with division rules, regulations and guidelines, including, but not limited to: (i)
404 definitions of primary care services, codes, and providers; (ii) per-member per-month rate
405 methodology; (iii) enhanced payments for advanced primary care services and investments; (iv)
406 patient cost-sharing limits for primary care; (v) member attribution methodology; (vi) primary
407 care quality measures; (vii) primary care reimbursement and spending reporting requirements for
408 participating primary care providers and health care organizations; and (viii) audits of
409 participating primary care providers and health care organizations.

410 (c) The commission shall provide contracted primary care providers and health care
411 organizations with the option to participate in the all-payer primary care capitation model and
412 receive per-member per-month payments for any active or retired employee of the
413 commonwealth insured under the commission who is attributed to a primary care provider.

414 (d) Payments made to primary care providers and health care organizations participating
415 in the all-payer primary care capitation model shall be included in the health status adjusted total
416 medical expense and total medical expense calculated by the center for health information and
417 analysis under section 16 of chapter 12C.

418 (e) Participating primary care providers and health care organizations shall attest to
419 meeting the criteria for clinical tiers and submit to audits by the commission.

420 (f) Participating primary care providers and health care organizations shall submit
421 primary care expenditure reports and internal contracts related to primary care delivery and
422 payment to the division, the center for health information and analysis and the health policy
423 commission in accordance with division rules, regulations and guidelines.

424 (g) Participating primary care providers and health care organizations shall select 4
425 quality measures, as defined by the division, to measure and report to the commission annually.

426 Section 35. (a) For the purposes of this section, the following terms shall have the
427 following meanings unless the context clearly requires otherwise:

428 “Federally Qualified Health Center”, any entity receiving a grant under 42 U.S.C. 254B.

429 “Federally Qualified Health Center Services”, as such term is defined in 42 U.S.C.
430 1396d(a)(2)(C), and as further defined in 101 CMR 304.00.

431 (b) Notwithstanding any general or special law to the contrary, the commission shall
432 ensure that the rate of payment for any federally qualified health center services provided to a
433 patient by a community health center shall be reimbursed in an amount not less than equivalent
434 to the annual aggregate revenue that the health center would have received if reimbursed by
435 MassHealth pursuant to methodology that conforms with 42 U.S.C. 1396a(bb) and
436 1396b(m)(2)(A)(ix), as appearing in Title 42 of the United States Code as of January 1, 2025.

437 SECTION 15. Section 1 of chapter 175 of the General Laws, as appearing in the 2022
438 Official Edition, is hereby amended by striking out the definition of “Emergency services
439 programs” and inserting in place thereof the following definition:-

440 “Emergency services programs”, community-based organizations providing emergency
441 psychiatric services, including, but not limited to, behavioral health crisis assessment,
442 intervention and stabilization services 24 hours per day, 7 days per week, through: (i) mobile
443 crisis intervention services for youth; (ii) mobile crisis intervention services for adults; (iii)
444 emergency service provider community-based locations; (iv) emergency departments of acute
445 care hospitals or satellite emergency facilities; (v) youth community crisis stabilization services;
446 (vi) adult community crisis stabilization services; and (vii) a mental health center designated as a
447 community behavioral health center pursuant to section 13D½ of chapter 118E, including
448 outpatient behavioral health bundled services delivered by these centers.

449 SECTION 16. Said chapter 175, as so appearing, is hereby amended by striking out
450 section 47RR and inserting in place thereof the following section:-

451 Section 47RR. (a) An individual policy of accident and sickness insurance issued under
452 section 108 that provides hospital expense and surgical expense insurance or a group blanket or
453 general policy of accident and sickness insurance issued under section 110 that provides hospital
454 expense and surgical expense insurance that is issued or renewed within or without the
455 commonwealth shall provide benefits on a nondiscriminatory basis for medically necessary
456 emergency services programs as defined in section 1. Services delivered by emergency services
457 programs shall be deemed medically necessary and shall not require prior authorization. Services
458 delivered by emergency service programs shall be covered with no patient cost-sharing;
459 provided, however, that cost-sharing shall be required if the applicable plan is governed by the
460 Federal Internal Revenue Code and would lose its tax-exempt status as a result of the prohibition
461 on cost-sharing for this service.

462 (b) An individual policy of accident and sickness insurance issued pursuant to section
463 108 that provides hospital expense and surgical expense insurance or a group blanket or general
464 policy of accident and sickness insurance issued pursuant to section 110 that provides hospital
465 expense and surgical expense insurance that is issued or renewed within or without the
466 commonwealth shall ensure that reimbursement for outpatient services delivered by emergency
467 services programs through a mental health center designated as a community behavioral health
468 center pursuant to section 13D½ of chapter 118E, shall be structured as a bundled rate per
469 encounter using the same Healthcare Common Procedure Coding System code adopted by
470 MassHealth and at a rate no less than the prevailing MassHealth rate for the same set of bundled
471 services.

472 SECTION 17. Chapter 175 of the General Laws, as amended by section 31 of chapter
473 342 of the acts of 2024, is hereby amended by inserting after section 47CCC the following 3
474 sections:-

475 Section 47DDD. (a) For the purposes of this section, the following words shall have the
476 following meanings:-

477 “All-payer primary care capitation model”, a standard value-based, prospective payment
478 model under which health insurers pay participating providers or provider organizations per-
479 member per-month payments for patients attributed to the participating providers or provider
480 organizations for primary care. The per-member per-month payment may be adjusted based on:
481 (i) a participating provider or provider organization’s adoption of advanced primary care services
482 and investment in primary care services; (ii) the quality of patient care delivered by a
483 participating provider or provider organization; and (iii) the clinical and social risk of patients

484 attributed to a participating provider or provider organization for primary care; provided,
485 however, that implementation of the all-payer primary care capitation model complies with
486 division of insurance rules, regulations and guidelines.

487 “Division”, the division of insurance.

488 “Provider organization”, as defined in section 1 of chapter 6D.

489 (b) Any policy, contract, agreement, plan or certificate of insurance issued, delivered or
490 renewed within the commonwealth and which is considered creditable coverage under section 1
491 of chapter 111M shall implement the all-payer primary care capitation model in accordance with
492 division rules, regulations and guidelines, including, but not limited to: (i) definitions of primary
493 care services, codes, and providers; (ii) per-member per-month rate methodology; (iii) enhanced
494 payments for advanced primary care services and investments; (iv) patient cost-sharing limits for
495 primary care; (v) member attribution methodology; (vi) primary care quality measures; (vii)
496 primary care reimbursement and spending reporting requirements for participating primary care
497 providers and provider organizations; and (viii) audits of participating primary care providers
498 and provider organizations.

499 (c) The carrier shall provide contracted primary care providers and provider organizations
500 with the option to participate in the all-payer primary care capitation model and receive per-
501 member per-month payments for enrollees attributed to the primary care provider or provider
502 organization for primary care.

503 (d) Payments made to primary care providers and provider organizations participating in
504 the all-payer primary care capitation model shall be included in the health status adjusted total

505 medical expense and total medical expense calculated by the center for health information and
506 analysis under section 16 of chapter 12C.

507 (e) Participating primary care providers and provider organizations shall attest to meeting
508 the criteria for clinical tiers and submit to audits by the commission.

509 (f) Participating primary care providers and provider organizations shall submit primary
510 care expenditure reports and internal contracts related to primary care delivery and payment to
511 the division, the center for health information and analysis and the health policy commission in
512 accordance with division rules, regulations and guidelines.

513 (g) Participating primary care providers and provider organizations shall select 4 quality
514 measures, as defined by the division, to measure and report to the commission annually.

515 Section 47EEE. (a) For the purposes of this section, the following terms shall have the
516 following meanings unless the context clearly requires otherwise:

517 “Federally Qualified Health Center”, any entity receiving a grant under 42 U.S.C. 254B.

518 “Federally Qualified Health Center Services”, as such term is defined in 42 U.S.C.
519 1396d(a)(2)(C), and as further defined in 101 CMR 304.00.

520 (b) Any policy, contract, agreement, plan or certificate of insurance issued, delivered or
521 renewed within the commonwealth and which is considered creditable coverage under section 1
522 of chapter 111M shall ensure that the rate of payment for any federally qualified health center
523 services provided to a patient by a community health center shall be reimbursed in an amount not
524 less than equivalent to the annual aggregate revenue that the health center would have received if
525 reimbursed by MassHealth pursuant to methodology that conforms with 42 U.S.C. 1396a(bb)

526 and 1396b(m)(2)(A)(ix), as appearing in Title 42 of the United States Code as of January 1,
527 2025.

528 (c) Any entity licensed by the division of insurance and providing reimbursement to
529 federally qualified health centers for services provided to patients, including, but not limited to,
530 non-profit hospital service corporations, medical service corporations, dental service
531 corporations, health maintenance organizations and preferred provider organizations or any other
532 entity not specifically enumerated hereunder licensed by the division of insurance and providing
533 reimbursement to federally qualified health centers for services provided to patients, shall submit
534 an annual report to the division of insurance as a condition of their licensure evidencing that the
535 total reimbursement to federally qualified health centers for services provided to patients in the
536 prior year was equivalent to the annual aggregate revenue the health center would have received
537 if reimbursed by MassHealth.

538 (d) The division of insurance shall consult with MassHealth to receive technical
539 assistance regarding the per visit payment rate for each federally qualified health center for a
540 given year. MassHealth shall provide the division of insurance with a proxy rate for any federally
541 qualified health center who has not received an individual prospective payment system rate and
542 the division of insurance shall make available to health plans upon request the necessary
543 prospective payment system rate information regarding their contracted federally qualified health
544 centers so that the health plan can ensure compliance with this requirement.

545 Section 47FFF. For the purposes of this section, the following terms shall have the
546 following meanings unless the context clearly requires otherwise:

547 “Behavioral health urgent care provider”, a mental health center designated as a
548 behavioral health urgent care provider under 130 CMR 429.000.

549 “Behavioral health urgent care services”, shall include, but not be limited to: (i)
550 diagnostic psychiatric evaluations; (ii) individual, group, couple, and family therapy; (iii)
551 psychotherapy for crisis; (iv) case consultation; (v) family consultation; or (vi) evaluation and
552 management medication visits provided by a designated behavioral health urgent care provider.

553 (b) An individual policy of accident and sickness insurance issued under section 108 that
554 provides hospital expense and surgical expense insurance or a group blanket or general policy of
555 accident and sickness insurance issued under section 110 that provides hospital expense and
556 surgical expense insurance that is issued or renewed within or without the commonwealth shall
557 provide benefits on a nondiscriminatory basis for medically necessary behavioral health urgent
558 care services provided by a behavioral health urgent care provider. Services delivered by a
559 behavioral health urgent care provider shall be deemed medically necessary and shall not require
560 prior authorization. Services delivered by a behavioral health urgent care provider shall be
561 covered with no patient cost-sharing; provided, however, that cost-sharing shall be required if the
562 applicable plan is governed by the Federal Internal Revenue Code and would lose its tax-exempt
563 status as a result of the prohibition on cost-sharing for this service.

564 (c) An individual policy of accident and sickness insurance issued pursuant to section 108
565 that provides hospital expense and surgical expense insurance or a group blanket or general
566 policy of accident and sickness insurance issued pursuant to section 110 that provides hospital
567 expense and surgical expense insurance that is issued or renewed within or without the
568 commonwealth shall ensure that payment for any services provided by a behavioral health urgent

569 care provider include a rate add-on of at least 20 per cent over any negotiated fee schedule,
570 provided that a carrier shall not lower a negotiated fee schedule to comply with this section. For
571 purposes of this section, a carrier shall pay a rate add-on of at least 20 per cent for all behavioral
572 health urgent care services delivered by a behavioral health urgent care provider regardless of
573 whether the presenting reason for care is determined to be an urgent behavioral health need.

574 SECTION 18. Chapter 176A of the General Laws, as appearing in the 2022 Official
575 Edition, is hereby amended by striking out section 8TT and inserting in place thereof the
576 following section:-

577 Section 8TT. (a) A contract between a subscriber and the corporation under an individual
578 or group hospital service plan that is delivered, issued or renewed within or without the
579 commonwealth shall provide benefits on a nondiscriminatory basis for medically necessary
580 emergency services programs, as defined in section 1 of chapter 175. Services delivered by
581 emergency services programs shall be deemed medically necessary and shall not require prior
582 authorization. Services delivered by emergency service programs shall be covered with no
583 patient cost-sharing; provided, however, that cost-sharing shall be required if the applicable plan
584 is governed by the Federal Internal Revenue Code and would lose its tax-exempt status as a
585 result of the prohibition on cost-sharing for this service.

586 (b) A contract between a subscriber and the corporation under an individual or group
587 hospital service plan that is delivered, issued or renewed within or without the commonwealth
588 shall ensure that reimbursement for outpatient services delivered by emergency services
589 programs through a mental health center designated as a community behavioral health center
590 pursuant to section 13D½ of chapter 118E, shall be structured as a bundled rate per encounter

591 using the same Healthcare Common Procedure Coding System code adopted by MassHealth and
592 at a rate no less than the prevailing MassHealth rate for the same set of bundled services.

593 SECTION 19. Chapter 176A of the General Laws, as amended by section 33 of chapter
594 342 of the acts of 2024, is hereby amended by inserting after section 8DDD the following 3
595 sections:-

596 Section 8EEE. (a) For the purposes of this section, the following words shall have the
597 following meanings:-

598 “All-payer primary care capitation model”, a standard value-based, prospective payment
599 model under which health insurers pay participating providers or provider organizations per-
600 member per-month payments for patients attributed to the participating providers or provider
601 organizations for primary care. The per-member per-month payment may be adjusted based on:
602 (i) a participating provider or provider organization’s adoption of advanced primary care services
603 and investment in primary care services; (ii) the quality of patient care delivered by a
604 participating provider or provider organization; and (iii) the clinical and social risk of patients
605 attributed to a participating provider or provider organization for primary care; provided,
606 however, that implementation of the all-payer primary care capitation model complies with
607 division of insurance rules, regulations and guidelines.

608 “Division”, the division of insurance.

609 “Primary care provider”, a health care professional qualified to provide general medical
610 care for common health care problems who; (1) supervises, coordinates, prescribes, or otherwise
611 provides or proposes health care services; (2) initiates referrals for specialist care; and (3)
612 maintains continuity of care within the scope of practice.

613 “Provider organization”, as defined in section 1 of chapter 6D.

614 (b) Any contract between a subscriber and the corporation under an individual or group
615 hospital service plan that is delivered, issued or renewed within the commonwealth shall
616 implement the all-payer primary care capitation model in accordance with division rules,
617 regulations and guidelines, including, but not limited to: (i) definitions of primary care services,
618 codes, and providers; (ii) per-member per-month rate methodology; (iii) enhanced payments for
619 advanced primary care services and investments; (iv) patient cost-sharing limits for primary care;
620 (v) member attribution methodology; (vi) primary care quality measures; (vii) primary care
621 reimbursement and spending reporting requirements for participating providers and provider
622 organizations; and (viii) audits of participating providers and provider organizations.

623 (c) The carrier shall provide contracted primary care providers and provider organizations
624 with the option to participate in the all-payer primary care capitation model and receive per-
625 member per-month payments for enrollees attributed to the primary care provider or provider
626 organization for primary care.

627 (d) Payments made to primary care providers and provider organizations participating in
628 the all-payer primary care capitation model shall be included in the health status adjusted total
629 medical expense and total medical expense calculated by the center for health information and
630 analysis under section 16 of chapter 12C.

631 (e) Participating primary care providers and provider organizations shall attest to meeting
632 the criteria for clinical tiers and submit to audits by the commission.

633 (f) Participating primary care providers and provider organizations shall submit primary
634 care expenditure reports and internal contracts related to primary care delivery and payment to

635 the division, the center for health information and analysis and the health policy commission in
636 accordance with division rules, regulations and guidelines.

637 (g) Participating primary care providers and provider organizations shall select 4 quality
638 measures, as defined by the division, to measure and report to the commission annually.

639 Section 8FFF. (a) For the purposes of this section, the following terms shall have the
640 following meanings unless the context clearly requires otherwise:

641 “Federally Qualified Health Center”, any entity receiving a grant under 42 U.S.C. 254B.

642 “Federally Qualified Health Center Services”, as such term is defined in 42 U.S.C.
643 1396d(a)(2)(C), and as further defined in 101 CMR 304.00.

644 (b) Any contract between a subscriber and the corporation under an individual or group
645 hospital service plan that is delivered, issued or renewed within the commonwealth shall ensure
646 that the rate of payment for any federally qualified health center services provided to a patient by
647 a community health center shall be reimbursed in an amount not less than equivalent to the
648 annual aggregate revenue that the health center would have received if reimbursed by
649 MassHealth pursuant to methodology that conforms with 42 U.S.C. 1396a(bb) and
650 1396b(m)(2)(A)(ix), as appearing in Title 42 of the United States Code as of January 1, 2025.

651 Section 8GGG. (a) For the purposes of this section, the following terms shall have the
652 following meanings unless the context clearly requires otherwise:

653 “Behavioral health urgent care provider”, a mental health center designated as a
654 behavioral health urgent care provider under 130 CMR 429.000.

655 “Behavioral health urgent care services”, shall include, but not be limited to: (i)
656 diagnostic psychiatric evaluations; (ii) individual, group, couple, and family therapy; (iii)
657 psychotherapy for crisis; (iv) case consultation; (v) family consultation; or (vi) evaluation and
658 management medication visits provided by a designated behavioral health urgent care provider.

659 (b) A contract between a subscriber and the corporation under an individual or group
660 hospital service plan that is delivered, issued or renewed within or without the commonwealth
661 shall provide benefits on a nondiscriminatory basis for medically necessary behavioral health
662 urgent care services provided by a behavioral health urgent care provider. Services delivered by
663 a behavioral health urgent care provider shall be deemed medically necessary and shall not
664 require prior authorization. Services delivered by a behavioral health urgent care provider shall
665 be covered with no patient cost-sharing; provided, however, that cost-sharing shall be required if
666 the applicable plan is governed by the Federal Internal Revenue Code and would lose its tax-
667 exempt status as a result of the prohibition on cost-sharing for this service.

668 (c) A contract between a subscriber and the corporation under an individual or group
669 hospital service plan that is delivered, issued or renewed within or without the commonwealth
670 shall ensure that payment for any services provided by a behavioral health urgent care provider
671 include a rate add-on of at least 20 per cent over any negotiated fee schedule, provided that a
672 carrier shall not lower a negotiated fee schedule to comply with this section. For purposes of this
673 section, a carrier shall pay a rate add-on of at least 20 per cent for all behavioral health urgent
674 care services delivered by a behavioral health urgent care provider regardless of whether the
675 presenting reason for care is determined to be an urgent behavioral health need.

676 SECTION 20. Chapter 176B of the General Laws, as appearing in the 2022 Official
677 Edition, is hereby amended by striking out section 4TT and inserting in place thereof the
678 following section:-

679 Section 4TT. (a) A subscription certificate under an individual or group medical service
680 agreement delivered, issued or renewed within or without the commonwealth shall provide
681 benefits on a nondiscriminatory basis for medically necessary emergency services programs, as
682 defined in section 1 of chapter 175. Services delivered by emergency services programs shall be
683 deemed medically necessary and shall not require prior authorization. Services delivered by
684 emergency service programs shall be covered with no patient cost-sharing; provided, however,
685 that cost-sharing shall be required if the applicable plan is governed by the Federal Internal
686 Revenue Code and would lose its tax-exempt status as a result of the prohibition on cost-sharing
687 for this service.

688 (b) A subscription certificate under an individual or group medical service agreement
689 delivered, issued or renewed within or without the commonwealth shall ensure that
690 reimbursement for outpatient services delivered by emergency services programs through a
691 mental health center designated as a community behavioral health center pursuant to section
692 13D½ of chapter 118E, shall be structured as a bundled rate per encounter using the same
693 Healthcare Common Procedure Coding System code adopted by MassHealth and at a rate no less
694 than the prevailing MassHealth rate for the same set of bundled services.

695 SECTION 21. Chapter 176B of the General Laws, as amended by section 34 of chapter
696 342 of the acts of 2024, is hereby amended by inserting after section 4DDD the following 3
697 sections:-

698 Section 4EEE. (a) For the purposes of this section, the following words shall have the
699 following meanings:-

700 “All-payer primary care capitation model”, a standard value-based, prospective payment
701 model under which health insurers pay participating providers or provider organizations per-
702 member per-month payments for patients attributed to the participating providers or provider
703 organizations for primary care. The per-member per-month payment may be adjusted based on:
704 (i) a participating provider or provider organization’s adoption of advanced primary care services
705 and investment in primary care services; (ii) the quality of patient care delivered by a
706 participating provider or provider organization; and (iii) the clinical and social risk of patients
707 attributed to a participating provider or provider organization for primary care; provided,
708 however, that implementation of the all-payer primary care capitation model complies with
709 division of insurance rules, regulations and guidelines.

710 “Division”, the division of insurance.

711 “Provider organization”, as defined in section 1 of chapter 6D.

712 (b) A subscription certificate under an individual or group medical service agreement
713 delivered, issued or renewed within the commonwealth and which is considered creditable
714 coverage under section 1 of chapter 111M shall implement the all-payer primary care capitation
715 model in accordance with division rules, regulations and guidelines, including, but not limited to:
716 (i) definitions of primary care services, codes, and providers; (ii) per-member per-month rate
717 methodology; (iii) enhanced payments for advanced primary care services and investments; (iv)
718 patient cost-sharing limits for primary care; (v) member attribution methodology; (vi) primary
719 care quality measures; (vii) primary care reimbursement and spending reporting requirements for

720 participating primary care providers and provider organizations; and (viii) audits of participating
721 primary care providers and provider organizations.

722 (c) The carrier shall provide contracted primary care providers and provider organizations
723 with the option to participate in the all-payer primary care capitation model and receive per-
724 member per-month payments for enrollees attributed to the primary care provider or provider
725 organization for primary care.

726 (d) Payments made to primary care providers and provider organizations participating in
727 the all-payer primary care capitation model shall be included in the health status adjusted total
728 medical expense and total medical expense calculated by the center for health information and
729 analysis under section 16 of chapter 12C.

730 (e) Participating primary care providers and provider organizations shall attest to meeting
731 the criteria for clinical tiers and submit to audits by the commission.

732 (f) Participating primary care providers and provider organizations shall submit primary
733 care expenditure reports and internal contracts related to primary care delivery and payment to
734 the division, the center for health information and analysis and the health policy commission in
735 accordance with division rules, regulations and guidelines.

736 (g) Participating primary care providers and provider organizations shall select 4 quality
737 measures, as defined by the division, to measure and report to the commission annually.

738 Section 4FFF. (a) For the purposes of this section, the following terms shall have the
739 following meanings unless the context clearly requires otherwise:

740 “Federally Qualified Health Center”, any entity receiving a grant under 42 U.S.C. 254B.

741 “Federally Qualified Health Center Services”, as such term is defined in 42 U.S.C.
742 1396d(a)(2)(C), and as further defined in 101 CMR 304.00.

743 (b) A subscription certificate under an individual or group medical service agreement
744 delivered, issued or renewed within the commonwealth and which is considered creditable
745 coverage under section 1 of chapter 111M shall ensure that the rate of payment for any federally
746 qualified health center services provided to a patient by a community health center shall be
747 reimbursed in an amount not less than equivalent to the annual aggregate revenue that the health
748 center would have received if reimbursed by MassHealth pursuant to methodology that conforms
749 with 42 U.S.C. 1396a(bb) and 1396b(m)(2)(A)(ix), as appearing in Title 42 of the United States
750 Code as of January 1, 2025.

751 4GGG. (a) For the purposes of this section, the following terms shall have the following
752 meanings unless the context clearly requires otherwise:

753 “Behavioral health urgent care provider”, a mental health center designated as a
754 behavioral health urgent care provider, under 130 CMR 429.000.

755 “Behavioral health urgent care services”, shall include, but not be limited to: (i)
756 diagnostic psychiatric evaluations; (ii) individual, group, couple, and family therapy; (iii)
757 psychotherapy for crisis; (iv) case consultation; (v) family consultation; and (vi) evaluation and
758 management medication visits provided by a designated behavioral health urgent care provider.

759 (b) A subscription certificate under an individual or group medical service agreement
760 delivered, issued or renewed within or without the commonwealth shall provide benefits on a
761 nondiscriminatory basis for medically necessary behavioral health urgent care services provided
762 by a behavioral health urgent care provider. Services delivered by a behavioral health urgent care

763 provider shall be deemed medically necessary and shall not require prior authorization. Services
764 delivered by a behavioral health urgent care provider shall be covered with no patient cost-
765 sharing; provided, however, that cost-sharing shall be required if the applicable plan is governed
766 by the Federal Internal Revenue Code and would lose its tax-exempt status as a result of the
767 prohibition on cost-sharing for this service.

768 (c) A subscription certificate under an individual or group medical service agreement
769 delivered, issued or renewed within or without the commonwealth shall ensure that payment for
770 any services provided by a behavioral health urgent care provider include a rate add-on of at least
771 20 per cent over any negotiated fee schedule, provided that a carrier shall not lower a negotiated
772 fee schedule to comply with this section. For purposes of this section, a carrier shall pay a rate
773 add-on of at least 20 per cent for all behavioral health urgent care services delivered by a
774 behavioral health urgent care provider regardless of whether the presenting reason for care is
775 determined to be an urgent behavioral health need.

776 SECTION 22. Chapter 176E of the General Laws, as so appearing in the 2022 Official
777 Edition, is hereby amended by inserting after section 15A the following section:-

778 Section 15B. (a) For the purposes of this section, the following terms shall have the
779 following meanings unless the context clearly requires otherwise:

780 “Federally Qualified Health Center”, any entity receiving a grant under 42 U.S.C. 254B.

781 “Federally Qualified Health Center Services”, as such term is defined in 42 U.S.C.
782 1396d(a)(2)(C), and as further defined in 101 CMR 304.00.

783 (b) Notwithstanding any general or special law to the contrary, any dental service
784 corporation organized under this chapter shall ensure that the rate of payment for any federally
785 qualified health center services provided to a patient by a community health center shall be
786 reimbursed in an amount not less than equivalent to the annual aggregate revenue that the health
787 center would have received if reimbursed by MassHealth pursuant to methodology that conforms
788 with 42 U.S.C. 1396a(bb) and 1396b(m)(2)(A)(ix), as appearing in Title 42 of the United States
789 Code as of January 1, 2025.

790 SECTION 23. Chapter 176G of the General Laws, as appearing in the 2022 Official
791 Edition, is hereby amended by striking out section 4LL and inserting in place thereof the
792 following section:-

793 Section 4LL. (a) An individual or group health maintenance contract that is issued or
794 renewed within or without the commonwealth shall provide benefits on a nondiscriminatory
795 basis for medically necessary emergency services programs, as defined in section 1 of chapter
796 175. Services delivered by emergency services programs shall be deemed medically necessary
797 and shall not require prior authorization. Services delivered by emergency service programs shall
798 be covered with no patient cost-sharing; provided, however, that cost-sharing shall be required if
799 the applicable plan is governed by the Federal Internal Revenue Code and would lose its tax-
800 exempt status as a result of the prohibition on cost-sharing for this service.

801 (b) An individual or group health maintenance contract that is issued or renewed within
802 or without the commonwealth shall ensure that reimbursement for outpatient services delivered
803 by emergency services programs through a mental health center designated as a community
804 behavioral health center pursuant to section 13D½ of chapter 118E, shall be structured as a

805 bundled rate per encounter using the same Healthcare Common Procedure Coding System code
806 adopted by MassHealth and at a rate no less than the prevailing MassHealth rate for the same set
807 of bundled services.

808 SECTION 24. Chapter 176G of the General Laws, as amended by section 35 of chapter
809 342 of the acts of 2024, is hereby amended by inserting after section 4VV the following 3
810 sections:-

811 Section 4WW. (a) For the purposes of this section, the following words shall have the
812 following meanings:-

813 “All-payer primary care capitation model”, a standard value-based, prospective payment
814 model under which health insurers pay participating providers or provider organizations per-
815 member per-month payments for patients attributed to the participating providers or provider
816 organizations for primary care. The per-member per-month payment may be adjusted based on:
817 (i) a participating provider or provider organization’s adoption of advanced primary care services
818 and investment in primary care services; (ii) the quality of patient care delivered by a
819 participating provider or provider organization; and (iii) the clinical and social risk of patients
820 attributed to a participating provider or provider organization for primary care; provided,
821 however, that implementation of the all-payer primary care capitation model complies with
822 division of insurance rules, regulations and guidelines.

823 “Division”, the division of insurance.

824 “Provider organization”, as defined in section 1 of chapter 6D.

825 (b) An individual group health maintenance contract that is issued or renewed within or
826 without the commonwealth and which is considered creditable coverage under section 1 of
827 chapter 111M shall implement the all-payer primary care capitation model in accordance with
828 division rules, regulations and guidelines, including, but not limited to: (i) definitions of primary
829 care services, codes, and providers; (ii) per-member per-month rate methodology; (iii) enhanced
830 payments for advanced primary care services and investments; (iv) patient cost-sharing limits for
831 primary care; (v) member attribution methodology; (vi) primary care quality measures; (vii)
832 primary care reimbursement and spending reporting requirements for participating primary care
833 providers and provider organizations; and (viii) audits of participating primary care providers
834 and provider organizations.

835 (c) The carrier shall provide contracted primary care providers and provider organizations
836 with the option to participate in the all-payer primary care capitation model and receive per-
837 member per-month payments for enrollees attributed to the primary care provider or provider
838 organization for primary care.

839 (d) Payments made to primary care providers and provider organizations participating in
840 the all-payer primary care capitation model shall be included in the health status adjusted total
841 medical expense and total medical expense calculated by the center for health information and
842 analysis under section 16 of chapter 12C.

843 (e) Participating primary care providers and provider organizations shall attest to meeting
844 the criteria for clinical tiers and submit to audits by the commission.

845 (f) Participating primary care providers and provider organizations shall submit primary
846 care expenditure reports and internal contracts related to primary care delivery and payment to

847 the division, the center for health information and analysis and the health policy commission in
848 accordance with division rules, regulations and guidelines.

849 (g) Participating primary care providers and provider organizations shall select 4 quality
850 measures, as defined by the division, to measure and report to the commission annually.

851 Section 4XX. (a) For the purposes of this section, the following terms shall have the
852 following meanings unless the context clearly requires otherwise:

853 “Federally Qualified Health Center”, any entity receiving a grant under 42 U.S.C. 254B.

854 “Federally Qualified Health Center Services”, as such term is defined in 42 U.S.C.
855 1396d(a)(2)(C), and as further defined in 101 CMR 304.00.

856 (b) Notwithstanding any general or special law to the contrary, any health maintenance
857 organization organized under this chapter shall ensure that the rate of payment for any federally
858 qualified health center services provided to a patient by a community health center shall be
859 reimbursed in an amount not less than equivalent to the annual aggregate revenue that the health
860 center would have received if reimbursed by MassHealth pursuant to methodology that conforms
861 with 42 U.S.C. 1396a(bb) and 1396b(m)(2)(A)(ix), as appearing in Title 42 of the United States
862 Code as of January 1, 2025.

863 4YY. (a) For the purposes of this section, the following terms shall have the following
864 meanings unless the context clearly requires otherwise:

865 “Behavioral health urgent care provider”, a mental health center designated as a
866 behavioral health urgent care provider under 130 CMR 429.000.

867 “Behavioral health urgent care services”, shall include, but not be limited to: (i)
868 diagnostic psychiatric evaluations; (ii) individual, group, couple, and family therapy; (iii)
869 psychotherapy for crisis; (iv) case consultation; (v) family consultation; or (vi) evaluation and
870 management medication visits provided by a designated behavioral health urgent care provider.

871 (b) An individual or group health maintenance contract that is issued or renewed within
872 or without the commonwealth shall provide benefits on a nondiscriminatory basis for medically
873 necessary behavioral health urgent care services provided by a behavioral health urgent care
874 provider. Services delivered by a behavioral health urgent care provider shall be deemed
875 medically necessary and shall not require prior authorization. Services delivered by a behavioral
876 health urgent care provider shall be covered with no patient cost-sharing; provided, however, that
877 cost-sharing shall be required if the applicable plan is governed by the Federal Internal Revenue
878 Code and would lose its tax-exempt status as a result of the prohibition on cost-sharing for this
879 service.

880 (c) An individual or group health maintenance contract that is issued or renewed within
881 or without the commonwealth shall ensure that payment for any services provided by a
882 behavioral health urgent care provider include a rate add-on of at least 20 per cent over any
883 negotiated fee schedule, provided that a carrier shall not lower a negotiated fee schedule to
884 comply with this section. For purposes of this section, a carrier shall pay a rate add-on of at least
885 20 per cent for all behavioral health urgent care services delivered by a behavioral health urgent
886 care provider regardless of whether the presenting reason for care is determined to be an urgent
887 behavioral health need.

888 SECTION 25. Section 80 of chapter 343 of the acts of 2024 is hereby repealed.

889 SECTION 26. Not later than June 15, 2026, the primary care board established under
890 section 3B of chapter 6D shall issue its report of the findings and recommendations under
891 clauses (i) and (ii) of subsection (c) of section 3B of chapter 6D with the clerks of the house of
892 representatives and the senate, the house and senate committees on ways and means, the joint
893 committee on health care financing, the center for health information and analysis, the health
894 policy commission and the division of insurance.

895 SECTION 27. Not later than September 15, 2026, the primary care board established
896 under section 3B of chapter 6D shall issue its report of the findings and recommendations under
897 clause (iii) of subsection (c) of section 3B of chapter 6D with the clerks of the house of
898 representatives and the senate, the house and senate committees on ways and means, the joint
899 committee on health care financing, the center for health information and analysis, the health
900 policy commission and the division of insurance.

901 SECTION 28. Not later than December 15, 2026, the primary care board established
902 under section 3B of chapter 6D shall issue its report of the findings and recommendations under
903 clauses (iv) and (v) of subsection (c) of section 3B of chapter 6D with the clerks of the house of
904 representatives and the senate, the house and senate committees on ways and means, the joint
905 committee on health care financing, the center for health information and analysis, the health
906 policy commission and the division of insurance.

907 SECTION 29. Not later than March 15, 2027, the primary care board established under
908 section 3B of chapter 6D shall issue its report of the findings and recommendations under
909 clauses (vi) and (vii) of subsection (c) of section 3B of chapter 6D with the clerks of the house of
910 representatives and the senate, the house and senate committees on ways and means, the joint

911 committee on health care financing, the center for health information and analysis, the health
912 policy commission and the division of insurance.

913 SECTION 30. Subsection (e) of section 16 of chapter 12C of the General Laws shall take
914 effect October 1, 2026.

915 SECTION 31. Sections 12 through 24, inclusive, shall apply to all contracts entered into,
916 renewed or amended on or after July 1, 2028.

917 SECTION 32. The center for health information and analysis shall define “primary care
918 expenditures” for the purposes of analyzing and reporting primary care baseline expenditures for
919 health entities pursuant to section 16 of chapter 12C and comparing primary care baseline
920 expenditures of health entities against the primary care expenditure target pursuant to section 18
921 of chapter 12C not later than June 30, 2027. The center shall consider recommendations from the
922 primary care board established under section 3B of chapter 6D when defining “primary care
923 expenditures”.

924 SECTION 33. The division of insurance shall promulgate rules and regulations for
925 implementation of the all-payer primary care capitation model by carriers under sections 14, 17,
926 19, 21 and 24 not later than December 31, 2027. Rules and regulations shall include, but not be
927 limited to: (i) definitions of primary care services, codes, and providers; (ii) per-member per-
928 month rate methodology; (iii) enhanced payments for advanced primary care services and
929 investments; (iv) patient cost-sharing limits for primary care; (v) member attribution
930 methodology; (vi) primary care quality measures; (vii) primary care reimbursement and spending
931 reporting requirements for participating providers and provider organizations; and (viii) audits of
932 participating providers and provider organizations. The division shall require the same all-payer

933 primary care capitation model to be implemented by carriers under sections 14, 17, 19, 21 and
934 24. The division shall consider recommendations from the primary care board established under
935 section 3B of chapter 6D when developing and implementing rules and regulations.

936 SECTION 34. The division of insurance shall promulgate rules and regulations for the
937 issuance of payments to community health centers under sections 12, 14, 17, 19, 21, 22 and 24
938 not later than January 1, 2027.

CITY OF WORCESTER

In Committee

April 8, 2026

The Committee on Public Safety to whom was referred March 31, 2026 the Order of Councilor Kathleen M. Toomey - Request Standing Committee on Public Safety invite the Police Chief to a public discussion regarding ShotSpotter, including any benefits or neighborhood impacts its utilization may provide; having considered the same, most respectfully reports recommending Order be placed on file.

For the Committee

A handwritten signature in black ink, appearing to read "Nelson Vega", is written over a rectangular area with a light green dotted background.

Clerk

CITY OF WORCESTER

In Committee

April 1, 2026

The Committee on Traffic and Parking to whom was referred November 18, 2025 the Petition of Stephen B. Harris request all speed humps be painted yellow; having considered the same, most respectfully reports recommending Petition be placed on file.

For the Committee

A handwritten signature in black ink, appearing to read "Melan Vega", is written over a rectangular area with a light gray dotted background.

Clerk

CITY OF WORCESTER

In Committee

April 1, 2026

The Committee on Traffic and Parking to whom was referred December 16, 2025 the Petition of Patrick Grady request installation of clear markings and signage in the vicinity of the existing speed hump located at 19 Milton St.; having considered the same, most respectfully reports recommending Petition be placed on file.

For the Committee

A handwritten signature in black ink, appearing to read "Nelson Vega", is written over a rectangular area with a light green dotted background.

Clerk

CITY OF WORCESTER

In Committee

April 1, 2026

The Committee on Traffic and Parking to whom was referred November 18, 2025 the Petition of Councilor Khrystian E. King on behalf of Laura McCormick request installation of a speed table on Ararat St. in the vicinity of Indian Hill Park, located at 165 Ararat St.; having considered the same, most respectfully reports recommending Petition be placed on file.

For the Committee

A handwritten signature in black ink, appearing to read "Nelson Vega", is written over a rectangular area with a light green dotted background.

Clerk

CITY OF WORCESTER

In Committee

April 1, 2026

The Committee on Traffic and Parking to whom was referred November 18, 2025 the Petition of Councilor Jenny Pacillo and Mayor Joseph M. Petty on behalf of Margaret Lynch request the review of the potential installation of speed tables on Forest St.; having considered the same, most respectfully reports recommending Petition be placed on file.

For the Committee

A handwritten signature in black ink, appearing to read "Nelson Vega", is written over a rectangular area with a light green dotted background.

Clerk

CITY OF WORCESTER

In Committee

April 1, 2026

The Committee on Traffic and Parking to whom was referred January 13, 2026 the Petition of Councilor Tony Economou on behalf of Dennis Cohen request installation of speed humps on Lynnwood Ln.; having considered the same, most respectfully reports recommending Petition be placed on file.

For the Committee

A handwritten signature in black ink, appearing to read "Melan Vega", is written over a rectangular area of light green dotted paper.

Clerk

CITY OF WORCESTER

In Committee

April 1, 2026

The Committee on Traffic and Parking to whom was referred January 13, 2026 the Petition of Councilor Tony Economou on behalf of Barbara Clifford request installation of speed humps on West Chester St.; having considered the same, most respectfully reports recommending Petition be placed on file.

For the Committee

A handwritten signature in black ink, appearing to read "Nelson Vega", is written over a rectangular area with a light gray dotted background.

Clerk

CITY OF WORCESTER

In Committee

April 1, 2026

The Committee on Traffic and Parking to whom was referred October 21, 2025 the Petition of Councilor Candy Mero-Carlson request installation of speed humps on Edgeworth St.; having considered the same, most respectfully reports recommending Petition be placed on file.

For the Committee

A handwritten signature in black ink, appearing to read "Nelson Vega", is written over a rectangular area with a light gray dotted background.

Clerk

CITY OF WORCESTER

In Committee

April 1, 2026

The Committee on Traffic and Parking to whom was referred November 18, 2025 the Petition of Melissa Trotta request installation of a speed hump in the vicinity of 107-110 Orient St.; having considered the same, most respectfully reports recommending Petition be placed on file.

For the Committee

A handwritten signature in black ink, appearing to read "Melissa Trotta", is written over a rectangular area of a light gray dot grid pattern.

Clerk

CITY OF WORCESTER

In Committee

April 1, 2026

The Committee on Traffic and Parking to whom was referred January 13, 2026 the Petition of Luciano Gomez Alvarado request installation of speed humps on Glen St.; having considered the same, most respectfully reports recommending Petition be placed on file.

For the Committee

A handwritten signature in black ink, appearing to read "Nelson Vega", is written over a rectangular area with a light gray dotted background.

Clerk

CITY OF WORCESTER

In Committee

April 1, 2026

The Committee on Traffic and Parking to whom was referred August 27, 2024 the Petition of Brendaliz Brown request installation of speed humps on Whipple St.; having considered the same, most respectfully reports recommending Petition be placed on file.

For the Committee

A handwritten signature in black ink, appearing to read "Nelson Vega", is written over a rectangular area with a light green dotted background.

Clerk

cc2024aug13122721

CITY OF WORCESTER

In Committee

April 1, 2026

The Committee on Traffic and Parking to whom was referred August 27, 2024 the Petition of Paul Croteau request installation of three (3) speed humps on Upland Gardens Dr., each to be in front of the three (3) bus stops on the street; having considered the same, most respectfully reports recommending Petition be placed on file.

For the Committee

A handwritten signature in black ink, appearing to read "Nelson Vega", is written over a rectangular area with a light green dotted background.

Clerk

CITY OF WORCESTER

In Committee

April 1, 2026

The Committee on Traffic and Parking to whom was referred October 15, 2025 the Petition of Grisel Carrasquillo et al. request installation of speed humps on Puritan Ave.; having considered the same, most respectfully reports recommending Petition be placed on file.

For the Committee

A handwritten signature in black ink, appearing to read "Nelson Vega", is written over a rectangular area with a light gray dotted background.

Clerk

CITY OF WORCESTER

In Committee

April 1, 2026

The Committee on Traffic and Parking to whom was referred January 7, 2025 the Petition of Suhaib Ahmad request installation of speed humps on Dana Ave.; having considered the same, most respectfully reports recommending Petition be placed on file.

For the Committee

A handwritten signature in black ink, appearing to read "Nelson Vega", is written over a rectangular area with a light gray dotted background.

Clerk

CITY OF WORCESTER

In Committee

April 1, 2026

The Committee on Traffic and Parking to whom was referred February 11, 2025 the Petition of Claudia Minaya request installation of speed humps on Massasoit Rd.; having considered the same, most respectfully reports recommending Petition be placed on file.

For the Committee

A handwritten signature in black ink, appearing to read "Melan Vega", is written over a rectangular area of light gray dotted paper.

Clerk

CITY OF WORCESTER

In Committee

April 1, 2026

The Committee on Traffic and Parking to whom was referred April 1, 2025 the Petition of Kristin and Jonathan Cressman request installation of speed humps in the vicinity of 31 Halmstad St.; having considered the same, most respectfully reports recommending Petition be placed on file.

For the Committee

A handwritten signature in black ink, appearing to read "Melan Vega", is written over a rectangular area with a light gray dotted background.

Clerk

CITY OF WORCESTER

In Committee

April 1, 2026

The Committee on Traffic and Parking to whom was referred April 29, 2025 the Petition of Anthony Butkus request installation of temporary speed humps on Barclay St. at its intersection with Harrison St.; having considered the same, most respectfully reports recommending Petition be placed on file.

For the Committee

A handwritten signature in black ink, appearing to read "Nelson Vega", is written over a rectangular area with a light gray dotted background.

Clerk

CITY OF WORCESTER

In Committee

April 1, 2026

The Committee on Traffic and Parking to whom was referred June 10, 2025 the Petition of Joseph Borrelli request installation of speed hump on Nanita St.; having considered the same, most respectfully reports recommending Petition be placed on file.

For the Committee

A handwritten signature in black ink, appearing to read "Melan Vega", is written over a rectangular area of a light gray dot grid pattern.

Clerk

CITY OF WORCESTER

In Committee

April 1, 2026

The Committee on Traffic and Parking to whom was referred July 15, 2025 the Petition of Francis Dina request installation of a speed hump in front of 8 Brightwood Ave.; having considered the same, most respectfully reports recommending Petition be placed on file.

For the Committee

A handwritten signature in black ink, appearing to read "Nelson Vega", is written over a rectangular area of a light gray dotted grid.

Clerk

CITY OF WORCESTER

In Committee

April 1, 2026

The Committee on Traffic and Parking to whom was referred July 15, 2025 the Petition of Danies Lu et al. request installation of speed humps on Commonwealth Ave. in the vicinity of each stop sign on the street; having considered the same, most respectfully reports recommending Petition be placed on file.

For the Committee

A handwritten signature in black ink, appearing to read "Nelson Vega", is written over a rectangular area with a light blue dotted background.

Clerk

CITY OF WORCESTER

In Committee

April 1, 2026

The Committee on Traffic and Parking to whom was referred July 15, 2025 the Petition of Albert Encarnacion request Enid St. be reviewed for the installation of traffic calming measures, including speed humps; having considered the same, most respectfully reports recommending Petition be placed on file.

For the Committee

A handwritten signature in black ink, appearing to read "Nelson Vega", is written over a rectangular area with a light gray dotted background.

Clerk

CITY OF WORCESTER

In Committee

April 1, 2026

The Committee on Traffic and Parking to whom was referred August 19, 2025 the Petition of Councilor Khrystian E. King request installation of speed humps on Forsberg St.; having considered the same, most respectfully reports recommending Petition be placed on file.

For the Committee

A handwritten signature in black ink, appearing to read "Melan Vega", is written over a rectangular area of a light gray dotted grid.

Clerk

CITY OF WORCESTER

In Committee

April 1, 2026

The Committee on Traffic and Parking to whom was referred August 19, 2025 the Petition of Councilor Khrystian E. King request installation of speed humps on Victoria Ave.; having considered the same, most respectfully reports recommending Petition be placed on file.

For the Committee

A handwritten signature in black ink, appearing to read "Melan Vega", is written over a rectangular area of a light gray dotted grid.

Clerk

CITY OF WORCESTER

In Committee

April 1, 2026

The Committee on Traffic and Parking to whom was referred August 19, 2025 the Petition of Christopher Sacco et al. request installation of speed humps on Middlesex Ave.; having considered the same, most respectfully reports recommending Petition be placed on file.

For the Committee

A handwritten signature in black ink, appearing to read "Nelson Vega", is written over a rectangular area with a light gray dotted background.

Clerk

CITY OF WORCESTER

In Committee

April 1, 2026

The Committee on Traffic and Parking to whom was referred September 9, 2025 the Petition of Samuel Hernandez request installation of speed humps on Pilgrim Ave.; having considered the same, most respectfully reports recommending Petition be placed on file.

For the Committee

A handwritten signature in black ink, appearing to read "Nelson Vega", is written over a rectangular area of light gray dotted paper.

Clerk

CITY OF WORCESTER

In Committee

April 1, 2026

The Committee on Traffic and Parking to whom was referred September 9, 2025 the Petition of Munish Verma request installation of a speed hump in the vicinity of 6 Boston Ave.; having considered the same, most respectfully reports recommending Petition be placed on file.

For the Committee

A handwritten signature in black ink, appearing to read "Munish Verma", is written over a rectangular area with a light gray dotted background.

Clerk

CITY OF WORCESTER

In Committee

April 1, 2026

The Committee on Traffic and Parking to whom was referred October 21, 2025 the Petition of Yeni Jimenez request installation of speed humps in front of 19 Boston Ave.; having considered the same, most respectfully reports recommending Petition be placed on file.

For the Committee

A handwritten signature in black ink, appearing to read "Nelson Vega", is written over a rectangular area of light gray dotted paper.

Clerk

CITY OF WORCESTER

In Committee

April 1, 2026

The Committee on Traffic and Parking to whom was referred September 16, 2025 the Petition of Councilor George J. Russell on behalf of Yessica Rivas request installation of speed humps on Malmo St.; having considered the same, most respectfully reports recommending Petition be placed on file.

For the Committee

A handwritten signature in black ink, appearing to read "Nelson Vega", is written over a rectangular area of a light gray dot grid pattern.

Clerk

CITY OF WORCESTER

In Committee

April 1, 2026

The Committee on Traffic and Parking to whom was referred October 21, 2025 the Petition of James McCoy request installation of speed humps on Davidson Rd.; having considered the same, most respectfully reports recommending Petition be placed on file.

For the Committee

A handwritten signature in black ink, appearing to read "Nelson Vega", is written over a rectangular area with a light gray dotted background.

Clerk

CITY OF WORCESTER

In Committee

April 1, 2026

The Committee on Traffic and Parking to whom was referred October 21, 2025 the Petition of Mayor Joseph M. Petty on behalf of Donna Vayo request installation of two (2) speed humps on Grammont Rd.; having considered the same, most respectfully reports recommending Petition be placed on file.

For the Committee

A handwritten signature in black ink, appearing to read "Nelson Vayo", is written over a rectangular area with a light gray dotted background.

Clerk

CITY OF WORCESTER

In Committee

April 1, 2026

The Committee on Traffic and Parking to whom was referred January 13, 2026 the Petition of Councilor John P. Fresolo on behalf of David Rischitelli request installation of speed humps on Travis St.; having considered the same, most respectfully reports recommending Petition be placed on file.

For the Committee

A handwritten signature in black ink, appearing to read "Melan Vega", is written over a rectangular area with a light gray dotted background.

Clerk

CITY OF WORCESTER

In Committee

April 1, 2026

The Committee on Traffic and Parking to whom was referred November 18, 2025 the Petition of Jasmine Hollins-Gadbois request installation of speed humps between 1 and 31 Kingsbury St.; having considered the same, most respectfully reports recommending Petition be placed on file.

For the Committee

A handwritten signature in black ink, appearing to read "Nelson Vega", is written over a rectangular area of a light gray dot grid pattern.

Clerk

CITY OF WORCESTER

In Committee

April 1, 2026

The Committee on Traffic and Parking to whom was referred November 18, 2025 the Petition of John Yanczewski et al. request installation of speed humps on Ward St. between Endicott St. and Vernon St.; having considered the same, most respectfully reports recommending Petition be placed on file.

For the Committee

A handwritten signature in black ink, appearing to read "Melan Vega", is written over a rectangular area with a light gray dotted background.

Clerk

CITY OF WORCESTER

In Committee

April 1, 2026

The Committee on Traffic and Parking to whom was referred November 18, 2025 the Petition of Jacqueline Coppedge et al. request installation of speed humps at the corner of Russell St. and Elm St.; having considered the same, most respectfully reports recommending Petition be placed on file.

For the Committee

A handwritten signature in black ink, appearing to read "Melan Vega", is written over a rectangular area of a light gray dotted grid.

Clerk

CITY OF WORCESTER

In Committee

April 1, 2026

The Committee on Traffic and Parking to whom was referred November 25, 2025 the Petition of Maria V. Montano request installation of a speed hump in the vicinity of 50 Freeland St.; having considered the same, most respectfully reports recommending Petition be placed on file.

For the Committee

A handwritten signature in black ink, appearing to read "Nelson Vega", is written over a rectangular area with a light gray dotted background.

Clerk

CITY OF WORCESTER

In Committee

April 1, 2026

The Committee on Traffic and Parking to whom was referred July 16, 2024 the Petition of Ruben Calderon-Brito request installation of speed humps on Eureka St.; having considered the same, most respectfully reports recommending Petition be placed on file.

For the Committee

A handwritten signature in black ink, appearing to read "Nelson Vega", is written over a rectangular area with a light gray dotted background.

Clerk

CITY OF WORCESTER

In Committee

April 1, 2026

The Committee on Traffic and Parking to whom was referred August 27, 2024 the Petition of Beverly Bailey request installation of speed humps on the public portion of Potomska St.; having considered the same, most respectfully reports recommending Petition be placed on file.

For the Committee

A handwritten signature in black ink, appearing to read "Nelson Vega", is written over a rectangular area with a light gray dotted background.

Clerk

CITY OF WORCESTER

In Committee

April 1, 2026

The Committee on Traffic and Parking to whom was referred November 12, 2024 the Petition of Bruce Brooks request installation of speed humps on Carlisle St.; having considered the same, most respectfully reports recommending Petition be placed on file.

For the Committee

A handwritten signature in black ink, appearing to read "Nelson Vega", is written over a rectangular area with a light gray dotted background.

Clerk

CITY OF WORCESTER

In Committee

April 1, 2026

The Committee on Traffic and Parking to whom was referred November 12, 2024 the Petition of Yogenia Charry request installation of speed humps on Manor St.; having considered the same, most respectfully reports recommending Petition be placed on file.

For the Committee

A handwritten signature in black ink, appearing to read "Nelson Vega", is written over a rectangular area with a light gray dotted background.

Clerk

CITY OF WORCESTER

In Committee

April 1, 2026

The Committee on Traffic and Parking to whom was referred November 12, 2024 the Petition of Yogenia Charry request installation of speed humps on Hartshorn Ave.; having considered the same, most respectfully reports recommending Petition be placed on file.

For the Committee

A handwritten signature in black ink, appearing to read "Melan Vega", is written over a rectangular area of a light gray dotted grid.

Clerk

CITY OF WORCESTER

In Committee

April 1, 2026

The Committee on Traffic and Parking to whom was referred November 12, 2024 the Petition of Paul DePalo request installation of speed humps on Underwood St. between Hartshorn Ave. and May St.; having considered the same, most respectfully reports recommending Petition be placed on file.

For the Committee

A handwritten signature in black ink, appearing to read "Melan Vega", is written over a rectangular area with a light gray dotted background.

Clerk

CITY OF WORCESTER

In Committee

April 1, 2026

The Committee on Traffic and Parking to whom was referred January 14, 2025 the Petition of Jennifer Cleary et al. request installation of two (2) permanent speed humps at the bottom of both hills on Moreland Green Dr.; having considered the same, most respectfully reports recommending Petition be placed on file.

For the Committee

A handwritten signature in black ink, appearing to read "Nelson Vega", is written over a rectangular area with a light green dotted background.

Clerk

CITY OF WORCESTER

In Committee

April 1, 2026

The Committee on Traffic and Parking to whom was referred May 6, 2025 the Petition of Barry Stephen Sullivan request installation of speed humps on Fiske St.; having considered the same, most respectfully reports recommending Petition be placed on file.

For the Committee

A handwritten signature in black ink, appearing to read "Nelson Vega", is written over a rectangular area of the document that has a light gray dotted background.

Clerk

CITY OF WORCESTER

In Committee

April 1, 2026

The Committee on Traffic and Parking to whom was referred July 15, 2025 the Petition of Councilor Morris A. Bergman and Councilor Etel Haxhij request installation of speed humps on the northern section of Moore Ave.; having considered the same, most respectfully reports recommending Petition be placed on file.

For the Committee

A handwritten signature in black ink, appearing to read "Nelson Vega", is written over a rectangular area with a light green dotted background.

Clerk

CITY OF WORCESTER

In Committee

April 1, 2026

The Committee on Traffic and Parking to whom was referred July 15, 2025 the Petition of Brian Dutremble request installation of temporary speed humps on Wamsutta Ave.; having considered the same, most respectfully reports recommending Petition be placed on file.

For the Committee

A handwritten signature in black ink, appearing to read "Melan Vega", is written over a rectangular area of a light gray dotted grid.

Clerk

CITY OF WORCESTER

In Committee

April 1, 2026

The Committee on Traffic and Parking to whom was referred July 15, 2025 the Petition of Alyssa Rogers request installation of speed humps on Clover St. in the vicinity of Edlin St. and Knox St.; having considered the same, most respectfully reports recommending Petition be placed on file.

For the Committee

A handwritten signature in black ink, appearing to read "Melan Vega", is written over a rectangular area of a light gray dotted grid.

Clerk

CITY OF WORCESTER

In Committee

April 1, 2026

The Committee on Traffic and Parking to whom was referred August 19, 2025 the Petition of John Wadsworth and Ann McCrea request installation of speed hump on Grand View Ave. between Main St. and Abington St.; having considered the same, most respectfully reports recommending Petition be placed on file.

For the Committee

A handwritten signature in black ink, appearing to read "Melan Vega", is written over a rectangular area with a light gray dotted background.

Clerk

CITY OF WORCESTER

In Committee

April 1, 2026

The Committee on Traffic and Parking to whom was referred August 19, 2025 the Petition of Daniel F. Deedy request installation of speed humps on June St. between the intersection of June St. and May St. to the vicinity of 341 June St.; having considered the same, most respectfully reports recommending Petition be placed on file.

For the Committee

A handwritten signature in black ink, appearing to read "Nelson Vega", is written over a rectangular area with a light blue dotted background.

Clerk

CITY OF WORCESTER

In Committee

April 1, 2026

The Committee on Traffic and Parking to whom was referred August 19, 2025 the Petition of Debra Army request installation of speed humps on Parsons Hill Dr.; having considered the same, most respectfully reports recommending Petition be placed on file.

For the Committee

A handwritten signature in black ink, appearing to read "Melan Vega", is written over a rectangular area with a light gray dotted background.

Clerk

CITY OF WORCESTER

In Committee

April 1, 2026

The Committee on Traffic and Parking to whom was referred August 19, 2025 the Petition of Councilor Jenny Pacillo request installation of speed humps on Flagg St. between Pleasant St. and Audubon Rd.; having considered the same, most respectfully reports recommending Petition be placed on file.

For the Committee

A handwritten signature in black ink, appearing to read "Melan Vega", is written over a rectangular area with a light gray dotted background.

Clerk

CITY OF WORCESTER

In Committee

April 1, 2026

The Committee on Traffic and Parking to whom was referred September 9, 2025 the Petition of Councilor Etel Haxhiaj on behalf of Brianne Erban requests speed humps on Delawanda Dr.; having considered the same, most respectfully reports recommending Petition be placed on file.

For the Committee

A handwritten signature in black ink, appearing to read "Melan Vega", is written over a rectangular area with a light gray dotted background.

Clerk

CITY OF WORCESTER

In Committee

April 1, 2026

The Committee on Traffic and Parking to whom was referred September 9, 2025 the Petition of Councilor Etel Haxhiaj on behalf of Gordon Jon Davis request installation of speed humps on Varnum St.; having considered the same, most respectfully reports recommending Petition be placed on file.

For the Committee

A handwritten signature in black ink, appearing to read "Melan Vega", is written over a rectangular area with a light gray dotted background.

Clerk

CITY OF WORCESTER

In Committee

April 1, 2026

The Committee on Traffic and Parking to whom was referred September 30, 2025 the Petition of Katherine O'Leary request installation of temporary speed humps on Lovell St. going up hill toward May St. in the vicinity of the rotary.; having considered the same, most respectfully reports recommending Petition be placed on file.

For the Committee

A handwritten signature in black ink, appearing to read "Nelson Vega", is written over a rectangular area with a light green dotted background.

Clerk

CITY OF WORCESTER

In Committee

April 1, 2026

The Committee on Traffic and Parking to whom was referred October 21, 2025 the Petition of Mayor Joseph M. Petty request installation of two (2) speed humps on Cowden St.; having considered the same, most respectfully reports recommending Petition be placed on file.

For the Committee

A handwritten signature in black ink, appearing to read "Melan Vega", is written over a rectangular area with a light gray dotted background.

Clerk

CITY OF WORCESTER

In Committee

April 1, 2026

The Committee on Traffic and Parking to whom was referred September 30, 2025 the Petition of Stephen Smith et al. request installation of speed humps on Cowden St.; having considered the same, most respectfully reports recommending Petition be placed on file.

For the Committee

A handwritten signature in black ink, appearing to read "Melan Vega", is written over a rectangular area of a light gray dot grid pattern.

Clerk

CITY OF WORCESTER

In Committee

April 1, 2026

The Committee on Traffic and Parking to whom was referred September 30, 2025 the Petition of Harold Boucher request installation of speed humps on the straight section of Olean St.; having considered the same, most respectfully reports recommending Petition be placed on file.

For the Committee

A handwritten signature in black ink, appearing to read "Nelson Vega", is written over a rectangular area with a light gray dotted background.

Clerk

CITY OF WORCESTER

In Committee

April 1, 2026

The Committee on Traffic and Parking to whom was referred November 18, 2025 the Petition of Dheya Kaaed request installation of speed humps on Paradox Dr.; having considered the same, most respectfully reports recommending Petition be placed on file.

For the Committee

A handwritten signature in black ink, appearing to read "Melan Vega", is written over a rectangular area with a light gray dotted background.

Clerk

CITY OF WORCESTER

In Committee

April 1, 2026

The Committee on Traffic and Parking to whom was referred November 18, 2025 the Petition of Saif Alsalihi request installation of speed humps on Ludlow St.; having considered the same, most respectfully reports recommending Petition be placed on file.

For the Committee

A handwritten signature in black ink, appearing to read "Nelson Vega", is written over a rectangular area with a light gray dotted background.

Clerk

CITY OF WORCESTER

In Committee

April 1, 2026

The Committee on Traffic and Parking to whom was referred December 23, 2025 the Petition of Ian Jolin et al. request installation of speed humps on Hadwen Ln.; having considered the same, most respectfully reports recommending Petition be placed on file.

For the Committee

A handwritten signature in black ink, appearing to read "Melan Vega", is written over a rectangular area with a light gray dotted background.

Clerk

CITY OF WORCESTER

In Committee

April 1, 2026

The Committee on Traffic and Parking to whom was referred February 10, 2026 the Petition of Councilor Jose A. Rivera on behalf of Rafael and Ann Ortiz request installation of speed humps on Brookline St.; having considered the same, most respectfully reports recommending Petition be placed on file.

For the Committee

A handwritten signature in black ink, appearing to read "Nelson Vega", is written over a rectangular area of a light gray dot grid pattern.

Clerk

CITY OF WORCESTER

In Committee

April 1, 2026

The Committee on Traffic and Parking to whom was referred February 24, 2026 the Petition of Nathalie Gibson request reinstallation of two (2) speed humps on Fourth St. in the vicinity of 31 and 33 Fourth St. and 62 and 67 Fourth St.; having considered the same, most respectfully reports recommending Petition be placed on file.

For the Committee

A handwritten signature in black ink, appearing to read "Nelson Vega", is written over a rectangular area with a light green dotted background.

Clerk

CITY OF WORCESTER

LOAN ORDER

ORDERED that the sum of Twenty-Five Million Five Hundred Thousand Dollars (\$25,500,000) is hereby appropriated to PRJ-100322 – Holden Sewer Settlement to pay the final judgement rendered against the City of Worcester in *Town of Holden v. Department of Conservation and Recreation and the City of Worcester* (Civil Action No. 1385CV00910), including the costs incidental and related thereto, and that to meet this appropriation the City Treasurer, with the approval of the City Manager, is hereby authorized to borrow the sum of Twenty-Five Million Five Hundred Thousand Dollars (\$25,500,000) under and pursuant to M.G.L. c. 44, §7(3), as amended and supplemented, or any other enabling authority, and to issue bonds or notes of the City therefor.

BE IT FURTHER ORDERED that the City Manager be and he is hereby authorized to take any action necessary or convenient to carry out this loan order and that the City Treasurer and Collector of Taxes be and he is hereby authorized to apply and appear before the Municipal Finance Oversight Board to request a period of time longer than one (1) year to repay the principal and interest on the borrowing approved by this loan order, and to provide such information and execute such documents as the board may require in accordance with M.G.L. c. 44, § 7(3).

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to provide City Council with a report concerning the current process used by the Worcester Police Department (WPD) and Emergency Communications and Management Department when responding to mental health-related emergencies, as well as any initiatives, measures, or programs the City has adopted related to current process used by the Worcester Police Department (WPD) and Emergency Communications and Management Department when responding to mental health-related emergencies.

CITY OF WORCESTER

ORDERED: That

The Standing Committee on Education be and is hereby requested to invite the Chief Financial Officer and Worcester Public Schools Chief Financial and Operations Officer to an upcoming meeting for the purpose of the administration providing a presentation relative to the WPS Budget for Fiscal Year 2027 (FY27).

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to request City Solicitor provide City Council with a legal opinion regarding the process of instituting a residential rent control program and the resulting impact of implementing such a program.

CITY OF WORCESTER

RESOLVED:

That the City Council of the City of Worcester does hereby support Representative Rebecca Rauch, Representative Liz Miranda and Senator Sonia Chang-Diaz's SD 699 HD 1283, An Act effectuating equity in COVID-19 Vaccination Bill.

HOUSE No.

The Commonwealth of Massachusetts

PRESENTED BY:

Liz Miranda and Mindy Domb

To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:

The undersigned legislators and/or citizens respectfully petition for the adoption of the accompanying bill:

An Act effectuating equity in COVID-19 vaccination.

PETITION OF:

NAME:	DISTRICT/ADDRESS:	DATE ADDED:
<i>Liz Miranda</i>	<i>5th Suffolk</i>	<i>2/4/2021</i>

HOUSE No.

[Pin Slip]

The Commonwealth of Massachusetts

**In the One Hundred and Ninety-Second General Court
(2021-2022)**

An Act effectuating equity in COVID-19 vaccination.

Whereas, The deferred operation of this act would tend to defeat its purpose, which is to effectuate equity in COVID-19 vaccination, therefore it is hereby declared to be an emergency law, necessary for the immediate preservation of the public safety and health.

Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:

1 SECTION 1. The governor shall immediately appoint or designate a director of COVID-

2 19 vaccination equity and outreach who shall be a new member of leadership within the

3 executive office of health and human services in its functionality as the COVID-19 command

4 center, who shall report directly to the secretary of the executive office of health and human

5 services, and whose sole and full-time responsibility shall be to plan and implement actions to

6 overcome disparities in COVID-19 vaccination rates rooted in historic and current racism; biases

7 based on ethnicity, income, primary language, immigration status, or disability; geography; or

8 transportation access, language access, or internet access. The director’s responsibilities shall

9 include without limitation implementing the provisions of this act. The director shall have

10 significant expertise in public health and experience with a successful mass vaccination

11 campaign, a statewide campaign in the commonwealth, or extensive existing connections with

12 multiple socially and economically disadvantaged communities across the commonwealth. The
13 director shall be made known to the full membership of the general court and the public no later
14 than the hour of 5 o'clock in the afternoon on Friday, February 12, 2021.

15 SECTION 2. (a) The director shall immediately establish partnerships, contracts, or
16 memoranda of understanding, as applicable, with trusted community-based organizations, local
17 public health departments or boards of health, community-rooted faith-based organizations, and
18 locally-based health care providers, including without limitation community health centers and
19 primary care physicians, to directly deliver medically and scientifically accurate, culturally
20 competent, and linguistically diverse information about the safety and efficacy of vaccination,
21 including particularly the COVID-19 vaccine, and the pathways to receiving a COVID-19
22 vaccine to residents of demographic communities disproportionately and negatively impacted by
23 the COVID-19 pandemic. Directly delivered information shall also include transmission
24 prevention measures, including but not limited to ventilation, mask-wearing, and physical
25 distancing. Direct delivery may include phone calls, text messages, physically distanced door-to-
26 door and street canvassing, and digital event-based communication involving live and interactive
27 messengers. Television, radio, newspaper, and other mass media campaigns shall not constitute
28 direct delivery of information for purposes of this section. The provisions of this paragraph shall
29 not in any way interfere with, alleviate, strike, subordinate, supersede, or remove the vaccination
30 education and outreach requirements established in line item 4512-2021 of Chapter 227 of the
31 Acts of 2020.

32

33 (b) The director shall undertake similar direct delivery methods and community
34 partnerships to: (i) assist residents of communities described in paragraph (a) in completing self-
35 attestation forms and otherwise preparing for vaccination appointments; and (ii) support
36 transportation-limited residents of communities described in paragraph (a) in getting to
37 vaccination appointments or arranging for vaccinators to otherwise reach said residents.

38 (c) The director shall expand upon the vaccination education and outreach campaign
39 required by line item 4512-2021 of Chapter 227 of the Acts of 2020 in order to: (i) sustain and,
40 as necessary, increase the penetration of mass media buys in target populations in demographic
41 communities disproportionately and negatively impacted by COVID-19; (ii) communicate the
42 safety, efficacy, science, and benefits of COVID-19 vaccines, as well as pathways to receiving a
43 COVID-19 vaccine, in a manner that is culturally competent and utilizes diverse messengers
44 trusted in target communities. This expansion may utilize, but shall not be limited to, the funds
45 appropriated under said line item 4512-2021.

46 (d) The vaccination education and outreach requirements set forth in this section and
47 established in line item 4512-2021 of Chapter 227 of the Acts of 2020 shall be maintained until
48 parity is achieved and sustained between vaccination rates in communities disproportionately
49 and negatively impacted by COVID-19 and the statewide average vaccination rate, or the
50 termination of the COVID-19 public health state of emergency, whichever is sooner.

51 SECTION 3. (a) Notwithstanding any general or special law to the contrary, the
52 department of public health shall immediately deploy, in partnership with local or regional public
53 health officials and experts whenever practicable, no fewer than 30 vans, buses, or other vehicles
54 as vaccination vehicles to municipalities designated in this section for a minimum of 40 hours

55 per week per vehicle, including some early morning, late evening, and weekend hours, for the
56 sole and express purpose of vaccinating residents of those municipalities. The department shall
57 make reasonable efforts to utilize zero-emissions vehicles to satisfy the requirements of this
58 section. The vaccination vehicles shall be deployed as follows: (i) 1 to the communities in the
59 Cape and Islands region with the highest percent positivity rate in the region in the prior two
60 weeks; (ii) 1 to the communities in the MetroWest/495 region with the highest percent positivity
61 rate in the region in the prior two weeks; (iii) 2 to the communities in southeastern Massachusetts
62 with the highest percent positivity rate in the region in the prior two weeks; (iv) 2 to the
63 communities in the Merrimack Valley with the highest percent positivity rate in the region in the
64 prior two weeks; (v) 2 to the communities in western Massachusetts with the highest percent
65 positivity rate in the region in the prior two weeks; (vi) 2 to the communities in central
66 Massachusetts with the highest percent positivity rate in the region in the prior two weeks; (iv) 3
67 to the neighborhoods in the city of Boston experiencing the highest percent positivity rates in the
68 prior 2 weeks; and (viii) the remainder to other high-test, highest-contagion communities
69 throughout the commonwealth, provided, however, that the director may deviate from the high-
70 test, high-contagion requirement set forth in this element (viii) only if a strong health equity
71 rationale exists for so deviating and only upon publication of said rationale. For purposes of this
72 Act, the term “high-test, highest-contagion municipality” shall mean a municipality with one of
73 the highest percent positivity rates among the 30 municipalities with the highest test counts in the
74 commonwealth in the prior two weeks.

75

76 (b) Residents of the areas designated to be served by the vaccination vehicle program
77 described in paragraph

78 (a) of this section shall be eligible for vaccination via said program consistent with
79 approvals by the federal drug administration and regardless of phase designations in the
80 commonwealth's vaccine distribution plan.

81 Residency may be established by self-attestation.

82 (c) Each vaccination vehicle shall be staffed with at least the following individuals: a
83 medical provider who, acting within the scope of their license, may administer vaccines and
84 deliver basic life support, a medical assistant, a patient services coordinator, and two community
85 health workers, at least one of whom shall have direct experience in the municipality to which
86 the vehicle is deployed. A vaccination vehicle operating in a community that is home to limited
87 English proficiency residents shall also include a language interpreter. All vaccination vehicles
88 shall have telephonic access to language interpretation services. In the event multiple vehicles
89 are deployed in an area designated in paragraph (a), the staff specified in this paragraph (c) may
90 be assigned to any such vehicles, as appropriate.

91

92 (d) The department shall partner with local public health departments, local boards of
93 health, and locally-based health care providers to disseminate to target populations accurate,
94 user-friendly, culturally competent, and linguistically diverse information about the vaccination
95 vehicle program, including without limitation how residents can receive a vaccine via a vehicle
96 in their community.

97

98 (e) The vaccination vehicle program shall be maintained and operational until a sufficient
99 percentage of the residents of the commonwealth are vaccinated in order to protect the
100 population from the spread of COVID-19.

101 SECTION 4. The department of public health shall immediately partner with local public
102 health departments, local boards of health, locally-based health care providers, including without
103 limitation community health centers and primary care physicians, and local independent
104 pharmacies to distribute and administer COVID-19 vaccines.

105 SECTION 5. For all COVID vaccinations requiring a second dose, all vaccination
106 locations shall assist patients in scheduling a second vaccination appointment at the time of the
107 first appointment. This assistance may be provided during the observation period following
108 vaccination administration.

109 SECTION 6. No later than February 12, 2021, the governor shall appoint an expert on
110 vaccine disinformation to the Vaccine Advisory Group.

111 SECTION 7. (a) The department of public health shall immediately comply with all data
112 collection and reporting provisions set forth in Chapter 93 of the Acts of 2020, including, but not
113 limited to, finalizing regulations on health care providers collecting COVID-19 data.

114 (b) Further to the interim draft vaccination plan published by the department on its
115 website in October of 2020 and submitted to and approved by the federal government, the
116 department shall immediately publish on its website any updates to said plan and a detailed set of
117 implementation protocols to overcome the vaccination disparities described in section 1 and
118 ensure that 20 percent of the commonwealth's vaccine supply will be administered to residents
119 of demographic communities with high social vulnerability and disproportionately and

120 negatively impacted by COVID-19. The vaccination plan and implementation protocols shall be
121 publicly updated within 24 hours of any subsequent modification or change thereto.

122 (c) To further effectuate transparency and equity regarding COVID vaccination, the
123 department shall: (i) no less than weekly on Wednesdays beginning on February 10, 2021,
124 publish on its website the number of unused vaccine doses in the commonwealth, an explanation
125 for why the doses remain unused, and its plan to redistribute the doses; (ii) no less than weekly
126 on Wednesdays beginning on February 10, 2021, publish on its website the vaccine doses
127 allocated throughout the commonwealth, delineated by vaccination location; and (iii) effective
128 immediately, collect COVID vaccination data by key socioeconomic and demographic
129 indicators, including race, gender, ethnicity, age, disability, sexual orientation and gender
130 identity, primary language, occupation, household income, residence in elder care facilities and
131 other congregate care settings, housing status, and zip code, and publish said data on its website
132 not less than weekly except where publication would result in disclosure of personal information
133 as defined in chapter 93H of the general laws.

134

135 SECTION 8. (a) No later than February 26, 2021, the director shall submit to the chairs
136 of the senate and house committees on ways and means, the chairs of the joint standing
137 committee on COVID-19 and emergency preparedness and management, the chairs of the joint
138 committee on public health, and the chairs of the joint committee on state administration and
139 regulatory oversight a budget for effectuating the purposes of sections 1 to 4, inclusive. Said
140 budget shall specify the source or sources of funding, whether state, federal, or both, is planned

141 for each implementation element and whether any additional state appropriations are necessary
142 to achieve compliance with said sections.

143

144 (b) No later than March 26, 2021, and at least on every subsequent final Friday of the
145 month for the duration of the COVID-19 public health state of emergency, the secretary of the
146 executive office of health and human services or her designee shall report to the chairs of the
147 senate and house committees on ways and means, the chairs of the joint standing committee on
148 COVID-19 and emergency preparedness and management, the chairs of the joint committee on
149 public health, the chairs of the joint committee on state administration and regulatory oversight,
150 and the auditor the following financial information pertaining to COVID-19 vaccination in the
151 commonwealth, including without limitation vaccination education and information
152 dissemination and vaccination distribution: (i) funds expended on vaccinating residents of the
153 commonwealth, delineated by spending item and region of the commonwealth; provided,
154 however, that compliance with section 104 of Chapter 227 of the Acts of 2020 shall be
155 considered compliance with the requirements of this section; (ii) any amounts beyond existing
156 state and federal appropriations and reimbursements that may be needed to effectuate the
157 commonwealth's vaccination distribution plan generally, and the purposes of section 1
158 specifically; (iii) any updates to the budget submitted pursuant to paragraph (a) of this section;
159 (iv) a detailed accounting of all funds, including state and federal funds, distributed to local
160 boards of health, including any body that acts as a board of health, public health commission,
161 regional health district or health department of a municipality, since the last report, indicating
162 whether the funds came from state or federal sources, and a budget plan detailing planned or
163 anticipated distribution of funds to these local health agencies in the coming 3 months, indicating

164 the source of the funds; and (v) any additional financial information pertinent to the
165 implementation of the commonwealth's vaccination distribution plan and other provisions of this
166 act.

167

168 SECTION 9. The department of public health shall implement all reasonable efforts to
169 maximize federal reimbursement for COVID vaccination implementation efforts and efforts
170 pursuant to section 1. Such reasonable efforts shall include consideration of mobilizing the
171 Massachusetts National Guard to staff phone banking efforts undertaken pursuant to section 2.

172 SECTION 10. The department of public health shall take immediate action to eliminate
173 COVID-19 testing deserts in the commonwealth by launching at least 1 open access, no-
174 appointment, no-cost testing site in every gateway city in the commonwealth, to the extent no
175 such testing site already exists.

176

177 SECTION 11. This act shall remain in effect until the termination of the COVID-19
178 public health state of emergency.

SENATE No.

The Commonwealth of Massachusetts

PRESENTED BY:

Rebecca L. Rausch

To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:

The undersigned legislators and/or citizens respectfully petition for the adoption of the accompanying bill:

An Act effectuating equity in COVID-19 vaccination.

PETITION OF:

NAME:	DISTRICT/ADDRESS:	
<i>Rebecca L. Rausch</i>	<i>Norfolk, Bristol and Middlesex</i>	
<i>Sonia Chang-Diaz</i>	<i>Second Suffolk</i>	
<i>Liz Miranda</i>	<i>5th Suffolk</i>	
<i>Mindy Domb</i>	<i>3rd Hampshire</i>	
<i>Joanne M. Comerford</i>	<i>Hampshire, Franklin and Worcester</i>	
<i>Adam Gomez</i>	<i>Hampden</i>	<i>2/4/2021</i>
<i>Steven C. Owens</i>	<i>29th Middlesex</i>	<i>2/4/2021</i>
<i>Mike Connolly</i>	<i>26th Middlesex</i>	<i>2/4/2021</i>
<i>Kip A. Diggs</i>	<i>2nd Barnstable</i>	<i>2/4/2021</i>
<i>Marcos A. Devers</i>	<i>16th Essex</i>	<i>2/5/2021</i>
<i>Patricia D. Jehlen</i>	<i>Second Middlesex</i>	<i>2/5/2021</i>

SENATE No.

[Pin Slip]

The Commonwealth of Massachusetts

In the One Hundred and Ninety-Second General Court (2021-2022)

An Act effectuating equity in COVID-19 vaccination.

Whereas, The deferred operation of this act would tend to defeat its purpose, which is to effectuate equity in COVID-19 vaccination, therefore it is hereby declared to be an emergency law, necessary for the immediate preservation of the public safety and health.

Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:

1 SECTION 1. The governor shall immediately appoint or designate a director of COVID-
2 19 vaccination equity and outreach who shall be a new member of leadership within the
3 executive office of health and human services in its functionality as the COVID-19 command
4 center, who shall report directly to the secretary of the executive office of health and human
5 services, and whose sole and full-time responsibility shall be to plan and implement actions to
6 overcome disparities in COVID-19 vaccination rates rooted in historic and current racism; biases
7 based on ethnicity, income, primary language, immigration status, or disability; geography; or
8 transportation access, language access, or internet access. The director’s responsibilities shall
9 include without limitation implementing the provisions of this act. The director shall have
10 significant expertise in public health and experience with a successful mass vaccination
11 campaign, a statewide campaign in the commonwealth, or extensive existing connections with

12 multiple socially and economically disadvantaged communities across the commonwealth. The
13 director shall be made known to the full membership of the general court and the public no later
14 than the hour of 5 o'clock in the afternoon on Friday, February 12, 2021.

15 SECTION 2. (a) The director shall immediately establish partnerships, contracts, or
16 memoranda of understanding, as applicable, with trusted community-based organizations, local
17 public health departments or boards of health, community-rooted faith-based organizations, and
18 locally-based health care providers, including without limitation community health centers and
19 primary care physicians, to directly deliver medically and scientifically accurate, culturally
20 competent, and linguistically diverse information about the safety and efficacy of vaccination,
21 including particularly the COVID-19 vaccine, and the pathways to receiving a COVID-19
22 vaccine to residents of demographic communities disproportionately and negatively impacted by
23 the COVID-19 pandemic. Directly delivered information shall also include transmission
24 prevention measures, including but not limited to ventilation, mask-wearing, and physical
25 distancing. Direct delivery may include phone calls, text messages, physically distanced door-to-
26 door and street canvassing, and digital event-based communication involving live and interactive
27 messengers. Television, radio, newspaper, and other mass media campaigns shall not constitute
28 direct delivery of information for purposes of this section. The provisions of this paragraph shall
29 not in any way interfere with, alleviate, strike, subordinate, supersede, or remove the vaccination
30 education and outreach requirements established in line item 4512-2021 of Chapter 227 of the
31 Acts of 2020.

32 (b) The director shall undertake similar direct delivery methods and community
33 partnerships to: (i) assist residents of communities described in paragraph (a) in completing self-
34 attestation forms and otherwise preparing for vaccination appointments; and (ii) support

35 transportation-limited residents of communities described in paragraph (a) in getting to
36 vaccination appointments or arranging for vaccinators to otherwise reach said residents.

37 (c) The director shall expand upon the vaccination education and outreach campaign
38 required by line item 4512-2021 of Chapter 227 of the Acts of 2020 in order to: (i) sustain and,
39 as necessary, increase the penetration of mass media buys in target populations in demographic
40 communities disproportionately and negatively impacted by COVID-19; (ii) communicate the
41 safety, efficacy, science, and benefits of COVID-19 vaccines, as well as pathways to receiving a
42 COVID-19 vaccine, in a manner that is culturally competent and utilizes diverse messengers
43 trusted in target communities. This expansion may utilize, but shall not be limited to, the funds
44 appropriated under said line item 4512-2021.

45 (d) The vaccination education and outreach requirements set forth in this section and
46 established in line item 4512-2021 of Chapter 227 of the Acts of 2020 shall be maintained until
47 parity is achieved and sustained between vaccination rates in communities disproportionately
48 and negatively impacted by COVID-19 and the statewide average vaccination rate, or the
49 termination of the COVID-19 public health state of emergency, whichever is sooner.

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51 department of public health shall immediately deploy, in partnership with local or regional public
52 health officials and experts whenever practicable, no fewer than 30 vans, buses, or other vehicles
53 as vaccination vehicles to municipalities designated in this section for a minimum of 40 hours
54 per week per vehicle, including some early morning, late evening, and weekend hours, for the
55 sole and express purpose of vaccinating residents of those municipalities. The department shall
56 make reasonable efforts to utilize zero-emissions vehicles to satisfy the requirements of this

57 section. The vaccination vehicles shall be deployed as follows: (i) 1 to the communities in the
58 Cape and Islands region with the highest percent positivity rate in the region in the prior two
59 weeks; (ii) 1 to the communities in the MetroWest/495 region with the highest percent positivity
60 rate in the region in the prior two weeks; (iii) 2 to the communities in southeastern Massachusetts
61 with the highest percent positivity rate in the region in the prior two weeks; (iv) 2 to the
62 communities in the Merrimack Valley with the highest percent positivity rate in the region in the
63 prior two weeks; (v) 2 to the communities in western Massachusetts with the highest percent
64 positivity rate in the region in the prior two weeks; (vi) 2 to the communities in central
65 Massachusetts with the highest percent positivity rate in the region in the prior two weeks; (iv) 3
66 to the neighborhoods in the city of Boston experiencing the highest percent positivity rates in the
67 prior 2 weeks; and (viii) the remainder to other high-test, highest-contagion communities
68 throughout the commonwealth, provided, however, that the director may deviate from the high-
69 test, high-contagion requirement set forth in this element (viii) only if a strong health equity
70 rationale exists for so deviating and only upon publication of said rationale. For purposes of this
71 Act, the term “high-test, highest-contagion municipality” shall mean a municipality with one of
72 the highest percent positivity rates among the 30 municipalities with the highest test counts in the
73 commonwealth in the prior two weeks.

74 (b) Residents of the areas designated to be served by the vaccination vehicle program
75 described in paragraph (a) of this section shall be eligible for vaccination via said program
76 consistent with approvals by the federal drug administration and regardless of phase designations
77 in the commonwealth’s vaccine distribution plan. Residency may be established by self-
78 attestation.

79 (c) Each vaccination vehicle shall be staffed with at least the following individuals: a
80 medical provider who, acting within the scope of their license, may administer vaccines and
81 deliver basic life support, a medical assistant, a patient services coordinator, and two community
82 health workers, at least one of whom shall have direct experience in the municipality to which
83 the vehicle is deployed. A vaccination vehicle operating in a community that is home to limited
84 English proficiency residents shall also include a language interpreter. All vaccination vehicles
85 shall have telephonic access to language interpretation services. In the event multiple vehicles
86 are deployed in an area designated in paragraph (a), the staff specified in this paragraph (c) may
87 be assigned to any such vehicles, as appropriate.

88 (d) The department shall partner with local public health departments, local boards of
89 health, and locally-based health care providers to disseminate to target populations accurate,
90 user-friendly, culturally competent, and linguistically diverse information about the vaccination
91 vehicle program, including without limitation how residents can receive a vaccine via a vehicle
92 in their community.

93 (e) The vaccination vehicle program shall be maintained and operational until a sufficient
94 percentage of the residents of the commonwealth are vaccinated in order to protect the
95 population from the spread of COVID-19.

96 SECTION 4. The department of public health shall immediately partner with local public
97 health departments, local boards of health, locally-based health care providers, including without
98 limitation community health centers and primary care physicians, and local independent
99 pharmacies to distribute and administer COVID-19 vaccines.

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101 locations shall assist patients in scheduling a second vaccination appointment at the time of the
102 first appointment. This assistance may be provided during the observation period following
103 vaccination administration.

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105 vaccine disinformation to the Vaccine Advisory Group.

106 SECTION 7. (a) The department of public health shall immediately comply with all data
107 collection and reporting provisions set forth in Chapter 93 of the Acts of 2020, including, but not
108 limited to, finalizing regulations on health care providers collecting COVID-19 data.

109 (b) Further to the interim draft vaccination plan published by the department on its
110 website in October of 2020 and submitted to and approved by the federal government, the
111 department shall immediately publish on its website any updates to said plan and a detailed set of
112 implementation protocols to overcome the vaccination disparities described in section 1 and
113 ensure that 20 percent of the commonwealth's vaccine supply will be administered to residents
114 of demographic communities with high social vulnerability and disproportionately and
115 negatively impacted by COVID-19. The vaccination plan and implementation protocols shall be
116 publicly updated within 24 hours of any subsequent modification or change thereto.

117 (c) To further effectuate transparency and equity regarding COVID vaccination, the
118 department shall: (i) no less than weekly on Wednesdays beginning on February 10, 2021,
119 publish on its website the number of unused vaccine doses in the commonwealth, an explanation
120 for why the doses remain unused, and its plan to redistribute the doses; (ii) no less than weekly
121 on Wednesdays beginning on February 10, 2021, publish on its website the vaccine doses

122 allocated throughout the commonwealth, delineated by vaccination location; and (iii) effective
123 immediately, collect COVID vaccination data by key socioeconomic and demographic
124 indicators, including race, gender, ethnicity, age, disability, sexual orientation and gender
125 identity, primary language, occupation, household income, residence in elder care facilities and
126 other congregate care settings, housing status, and zip code, and publish said data on its website
127 not less than weekly except where publication would result in disclosure of personal information
128 as defined in chapter 93H of the general laws.

129 SECTION 8. (a) No later than February 26, 2021, the director shall submit to the chairs
130 of the senate and house committees on ways and means, the chairs of the joint standing
131 committee on COVID-19 and emergency preparedness and management, the chairs of the joint
132 committee on public health, and the chairs of the joint committee on state administration and
133 regulatory oversight a budget for effectuating the purposes of sections 1 to 4, inclusive. Said
134 budget shall specify the source or sources of funding, whether state, federal, or both, is planned
135 for each implementation element and whether any additional state appropriations are necessary
136 to achieve compliance with said sections.

137 (b) No later than March 26, 2021, and at least on every subsequent final Friday of the
138 month for the duration of the COVID-19 public health state of emergency, the secretary of the
139 executive office of health and human services or her designee shall report to the chairs of the
140 senate and house committees on ways and means, the chairs of the joint standing committee on
141 COVID-19 and emergency preparedness and management, the chairs of the joint committee on
142 public health, the chairs of the joint committee on state administration and regulatory oversight,
143 and the auditor the following financial information pertaining to COVID-19 vaccination in the
144 commonwealth, including without limitation vaccination education and information

145 dissemination and vaccination distribution: (i) funds expended on vaccinating residents of the
146 commonwealth, delineated by spending item and region of the commonwealth; provided,
147 however, that compliance with section 104 of Chapter 227 of the Acts of 2020 shall be
148 considered compliance with the requirements of this section; (ii) any amounts beyond existing
149 state and federal appropriations and reimbursements that may be needed to effectuate the
150 commonwealth's vaccination distribution plan generally, and the purposes of section 1
151 specifically; (iii) any updates to the budget submitted pursuant to paragraph (a) of this section;
152 (iv) a detailed accounting of all funds, including state and federal funds, distributed to local
153 boards of health, including any body that acts as a board of health, public health commission,
154 regional health district or health department of a municipality, since the last report, indicating
155 whether the funds came from state or federal sources, and a budget plan detailing planned or
156 anticipated distribution of funds to these local health agencies in the coming 3 months, indicating
157 the source of the funds; and (v) any additional financial information pertinent to the
158 implementation of the commonwealth's vaccination distribution plan and other provisions of this
159 act.

160 SECTION 9. The department of public health shall implement all reasonable efforts to
161 maximize federal reimbursement for COVID vaccination implementation efforts and efforts
162 pursuant to section 1. Such reasonable efforts shall include consideration of mobilizing the
163 Massachusetts National Guard to staff phone banking efforts undertaken pursuant to section 2.

164 SECTION 10. The department of public health shall take immediate action to eliminate
165 COVID-19 testing deserts in the commonwealth by launching at least 1 open access, no-
166 appointment, no-cost testing site in every gateway city in the commonwealth, to the extent no
167 such testing site already exists.

168 SECTION 11. This act shall remain in effect until the termination of the COVID-19
169 public health state of emergency.

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to work with appropriate departments and stakeholders to establish an Office of Housing Stability in an effort to prevent the involuntary displacement of city residents who are in the process of being evicted or at the risk of losing their housing, as well as to enact policies to combat displacement, homelessness and enhance tenants' rights.

Received
Worcester City Clerk
MAY -8 PM 1:54

PETITION

Worcester City Council

City Clerk

Worcester Massachusetts

455 Main St. Room 201

Worcester MA 01608

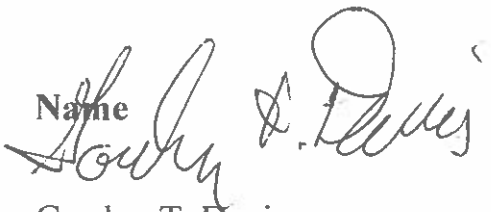
May 14, 2024

The undersigned hereby petition the City Council as follows:

Whereas The Disparities in Arrests Report shows a disproportionate number of Black and Latino people arrested in Worcester The Police Chief has said that this systemic racism harms Black and Latino people

Whereas the statement by the Worcester Police Chief is evidence of a clear and present danger.

We ask City Council to assign to the Public Safety Committee the task of investigating the issue of systemic racism and public safety. The investigation should include public hearings.

Name


Gordon T. Davis

Residence

Worcester MA

508 757 5873

Hellowithfire1@aol.com

cc2024dec05032940

CITY OF WORCESTER

ORDERED: That

The City Manager be and is hereby requested to conduct an equity audit of all city departments every five (5) years.

Eric D. Batista
City Manager



City of Worcester

April 29, 2025

Attachment for Item #9.13A

TO THE WORCESTER CITY COUNCIL

COUNCILORS:

The attached communication relative to a report detailing any instances where the account within the Department of Justice (DOJ) Report concerning the Worcester Police Department (WPD) differs from the account of the municipality, as received from Paul B. Saucier, Police Chief, is forwarded for the information of your Honorable Body.

This communication is in response to an order from a March 25, 2025 council agenda that read: "Motion King @ #6a CC – Request City Manager provide City Council with a report detailing any instances where the account within the Department of Justice (DOJ) Report concerning the Worcester Police Department (WPD) differs from the account of the city. Further, request said report include instances when the accounts of the DOJ have been confirmed by the city."

As referenced in the Public Safety Standing Committee meeting on April 15, 2025 by Chief Saucier, the DOJ report does not reflect WPD's current practices including reforms and improvements that have been made since 2022 and there are instances in the DOJ report that mischaracterize practices of the department. The attached report details these instances.

The WPD remains committed to continuing the improvement of practices to promote fair, safe, and unbiased policing in our community. We will continue to update the Council as my Administration works to address recommendations from the DOJ report.

Respectfully submitted,

Eric D. Batista
City Manager



The City of Worcester

Worcester Police Department
Paul B. Saucier, Chief of Police
9-11 Lincoln Square Worcester, MA 01608
P | 508-799-8600 F | 508-799-8680
WPD@worcesterma.gov

To: Eric D. Batista, City Manager
From: Paul B. Saucier, Chief of Police
Date: April 29, 2025
Re: Department of Justice Report

Relative to the City Council's request for a report detailing any instances where the account within the Department of Justice Report concerning the Worcester Police Department differs from the account of the municipality, the following report is transmitted for review.

Sincerely,

Paul B. Saucier
Chief of Police

DOJ Analysis

I. DOJ's Mistakes and Mischaracterizations

WPD cooperated extensively with DOJ for over two years, providing them with access to (1) the Department's Records Management System (RMS), (2) the Evidence.com system where body-worn camera footage and other evidence is stored, (3) Bureau of Professional Standards (BOPS) investigative files, (4) use of force data reports, (5) a sampling of 58 sexual assault incident files, (6) training materials and records from MPTC-mandated student officer and in-service trainings, and (7) Department policies and procedures. To date, DOJ has not specifically identified any of the incidents that it reviewed in its investigation.

1. Use of Force

Over 1,300 records of uses of force exist in the relevant time period, of which approximately 770 records pertained to only displays of a tool or weapon and approximately 530 consisted of actual uses of force.¹ These data points reveal that WPD officers very rarely use actual force: actual uses of force amount to approximately 0.08% of all incidents.

DOJ claims that WPD engages in a pattern or practice of using excessive force in violation of the Fourth Amendment. However, DOJ minimizes or mischaracterizes the practices of the Department, and the individual incidents referenced in its report. For instance:

- DOJ failed to provide important contextual details, such as the officers' knowledge and experience with certain locations or individuals.
- DOJ failed to appropriately describe the subjects' behavior, including their defiance of officer directives, their resistance to arrest, their violent behavior, their agitation, and/or threats to officers immediately preceding the use of force;
- DOJ failed to acknowledge the officers' attempts to de-escalate prior to resorting to force; and

¹ The Commonwealth's definition of "use of force" does not include displays, but WPD has adopted tighter reporting requirements and documents every display of any tool or weapon (including tasers, batons, OC spray, K-9, and firearms).

- DOJ failed to acknowledge the nature of the offenses committed and the danger posed by subjects to officers and to the public.

As the Supreme Court has recognized, “[t]he calculus of reasonableness must embody allowance for the fact that police officers are often forced to make split-second judgments – in circumstances that are tense, uncertain and rapidly evolving – about the amount of force that is necessary in a particular situation.” *Graham v. Connor*, 490 U.S. 386, 396-97 (1989). The incidents referenced in DOJ’s report were analyzed in hindsight and in a vacuum and lack many key details that would best capture the circumstances of the officers’ uses of force. The four examples detailed below illustrate the scope of DOJ’s omissions and misstatements.

Example #1: Train Station Incident

DOJ describes an incident in its report that involved the use of a taser in apprehending a male subject at Worcester’s Union Station (p.8). DOJ claims that the use of the taser was unreasonable because “the man posed no immediate threat and the only crime the man had committed was loitering.” A review of the incident report makes clear that this is an over-simplified and inaccurate mischaracterization of the incident. Union Station is a problematic location with moderate to high crime, including regular arrests for loitering, alcohol and drug violations, assaults, assault and battery, larcenies, and other crimes. Indeed, the City and WPD have designated a portion of the building as a precinct substation to combat crime and ensure public safety. Consistent with WPD’s experience in other incidents at this location, the subject involved in this particular incident was disorderly, defiant, and aggressive, and appeared to be under the influence of alcohol.

DOJ’s report fails to mention the many attempts made by officers to de-escalate the situation by attempting to explain the loitering laws and providing over a dozen warnings and commands to leave prior to arresting the subject, as well as the increasing aggression of the subject. The incident report indicates that the subject shouted at officers and refused to leave. When the officer attempted to arrest the subject, he resisted—ripping the officer’s hand off of his arm, pushing the officer in the chest, and taking a fighting stance. The officer ordered the subject to the ground before retrieving his taser. Pursuant to the Use of Force Policy, tasers are authorized to defend against an assaultive individual and perceived imminent attack. The officer yelled “Taser!” as the subject was facing him and pulled the trigger. At the same time, the subject turned and began to run, causing

the probes to impact the back of the subject's thick jacket. The probe deployment was ineffective, and the subject fled the building. The officer chased the subject into a narrow alleyway blocked by a barbed wire fence. The subject repeatedly kicked and elbowed the officer before the officer was able to pull him from the alleyway and effectuate the arrest. After the arrest, the officer complied with WPD policy (Use of Force, No. 400) and reported all uses of force to his sergeant. This was not a case where WPD "quickly and unreasonably resort[ed] to using tasers"—the officer had probable cause to believe that the subject committed crimes, including disorderly behavior, disturbing the peace, loitering, resisting arrest, and assault and battery on a police officer, and used reasonable and proportional force to apprehend an agitated and assaultive subject.

Example #2: Walmart Shoplifting Incident

DOJ also describes an incident in which an off-duty officer working at a Walmart punched and used OC (pepper) spray against a shoplifter (p.9). According to DOJ, the officer "observ[ed] the shoplifter get into a waiting vehicle" and used force by punching him in the midsection and face and spraying him with OC spray. DOJ claims that these uses of force "were unreasonable in light of the minor nature of the offenses and the officer's failure to note in his report any other attempts to control or handcuff the man before resorting to punches." This description fails to mention the key contextual information that establishes the immediate danger posed to the officer and justifies the officer's actions and use of force.

This specific Walmart location has the highest rate of theft in the region and requires off-duty officers to be present as part of its operation. Officers assigned to this location are familiar with the shoplifting issues at the store and have experience arresting subjects who are often resistant or unwilling to comply with the officers' directives. In this particular incident, the officer observed the subject taking a flat screen television, sound bar, and tool kit (worth a total of \$745) from the store without paying. The officer then observed the subject getting into a waiting car with the license plates removed. When the officer stepped in front of the car, the unidentified driver unexpectedly accelerated the vehicle in the officer's direction. This initial encounter occurred so quickly that the officer was unable to attempt to de-escalate the scene. The officer narrowly avoided the car and was able to grab onto the subject, who was partially outside of the of vehicle.

The driver fled the scene with the stolen merchandise, and the officer was left with the subject, who began to elbow and kick the officer. Other officers on the scene described that the subject attempted to head butt and kick the officer and flailed his body to resist arrest. The arresting officer verbally told the subject to stop resisting before resorting to strikes. As the officer used his weight to hold the subject to the ground, the subject continued to resist arrest. The officer warned the subject that he would use OC spray if he did not comply. The subject refused to de-escalate, and the officer deployed his OC spray. Ultimately, with the assistance of two additional officers, the officer was able to arrest the subject. The arresting officer immediately reported his uses of force to his sergeant, as required. This was not a situation where, as DOJ alleges, the subject committed a minor offense or where the officer could have further de-escalated the situation prior to resorting to force. The uses of force employed by the officer were appropriate and proportionate given the subject's volatile and assaultive behavior.

Example #3: Skilled Nursing Facility Incident

DOJ's report also references an incident involving an agitated patient at a skilled nursing facility who needed to be transported to a hospital for psychiatric evaluation and treatment (p.9). According to DOJ, the man was handcuffed, resisted being escorted to the stretcher by pulling his arms to his chest, thrashing, kicking at officers, and spitting on an officer, leading an officer to punch the subject in the face three times. Yet again, DOJ's description of this incident is incomplete.

The officer's incident report reveals that he was both familiar with this skilled nursing facility and with this particular subject, who he had previously needed to involuntarily admit for psychiatric evaluation (known as "Section 12") at the same skilled nursing facility in the past. The subject has a long history with WPD: data available in RMS suggests that he has been arrested approximately 60 times in the past, including for resisting arrest and for assault and battery on a police officer. As it relates to this particular incident, the supervising nurse had described the subject as combative and threatening to assault staff and other patients, and Worcester EMS requested that police respond and secure the scene before they could safely transport the subject for evaluation.

Responding officers made numerous attempts to de-escalate the subject by communicating why they were there and what was going on, but the subject was unwilling

to de-escalate and continued to threaten to attack anyone who touched him. When the officers moved to either side of the subject to escort him to the stretcher, the subject pulled his arms to his chest area, spit on the officers, and thrashed around to break free. Despite DOJ's description of the incident, the subject was not handcuffed at this time. One of the officers attempted to turn the subject onto his stomach to secure him with handcuffs, but the subject tucked his hands underneath him, further resisting the officer's attempts. The subject also kicked at the officers, striking them in the legs. One of the officers delivered three closed fist strikes to the side of the subject's face in response to the subject's behavior. The officer's report describes in detail his intent and intensity of his strikes in his report: the officer used his non-dominant hand (while his dominant hand was trying to maintain control over the subject), and the strikes were used to distract the subject to encourage him to cease assaulting officers. The distraction effort was successful, and the officers were finally able to handcuff the subject. The officers then evaluated the subject for injuries. No injuries were visible, and the subject stated that he was uninjured. The officer immediately notified his sergeant of his use of force, as required.

Example #4: Condemned Building Incident

In connection with WPD's use of K-9s, DOJ describes an incident in which a canine was deployed to search a condemned building and bit a woman hiding under a blanket (p.13). According to DOJ, none of the offenses committed by the woman (breaking and entering, destruction of property, trespassing, and resisting arrests) "involved assaulting or threatening officers or others." DOJ's description fails to capture the danger of the situation encountered by officers at this particular scene and officers' experience with earlier reports of crimes at this specific location.

This incident involved a condemned and unoccupied residence. Officers had responded to 69 separate incidents at this particular property in the previous six months, including 15 calls (4 for trespassing and 2 for breaking and entering) in the month of the incident alone. The management company for the property had boarded up all access points and posted "NO Trespass" signs around the exterior of the property, while Code Enforcement had condemned the building and affixed their own placards around the building. In this incident, officers were called to the scene for a breaking and entering in progress. They were notified by the property owner that at least one individual remained within the building. The owner asked officers to search and clear the property so that he could safely enter the building. The responding officers decided to search the building with the aid of a K-9 for officer safety. This decision was made for three main reasons. First,

officers understood from the property owner that a crime had been and was being committed. Second, officers had conducted searches of this particular building prior to this incident and were aware that the building posed an extreme tactical disadvantage to officers. Third, the officers were aware that the building had an attic space and that, just a few weeks prior to this incident, another officer in Massachusetts was shot and killed (and his K-9 was shot) while searching an attic in similar circumstances.

The officers shouted announcements (“Worcester Police K-9. Make yourself known, the dog will find and may bite you”) before entering the building, and the K-9 officer made a total of 11 announcements during the search at five strategic locations throughout the property. The officer waited approximately 5 seconds after each announcement to allow time for any individuals to surrender prior to using force. The subject did not comply with the announcements, and the dog physically apprehended her. The canine was immediately removed once tactically feasible, and the subject was transported to a hospital for treatment. As required, the K-9 supervisor was notified of the use of force and responded to the scene, and photographs were taken.

2. Vice Squad Operations and Public Complaints

The Department’s Vice Squad investigates drug- and prostitution-related offenses and consists of 15 officers and 4 supervisors. In total, approximately 2,465 drug- and prostitution-related arrests were made from January 2018 to November 2022, of which approximately 2,100 related to drug offenses (~85%) and approximately 365 pertained to prostitution-related offenses (~15%). Of the prostitution-related offenses, WPD arrested 204 “Johns” and 99 women engaged in prostitution activities. Indeed, Vice Squad conducted only approximately 30 prostitution stings in the relevant five-year period, otherwise devoting its resources to drug enforcement. Moreover, prostitution stings were only conducted in response to neighborhood complaints from members of the community, such as business owners and schools. These figures are consistent with the Department’s shift away from supply-targeted enforcement to demand-targeted enforcement in the last 5+ years.

These figures put the Vice Squad’s operations into context and make clear the infrequency of the Department’s prostitution-related enforcement activities. The Department does not condone sexual misconduct of any kind and takes any allegations of any misconduct very seriously.

In late 2022, the Department was made aware of general allegations of misconduct in local press coverage. In December 2022, WPD received a copy of a term paper prepared by Clark University students that anonymously surveyed women currently or previously engaged in prostitution regarding their experiences with WPD officers or individuals they believed were WPD officers. The paper raised concerning allegations, but relied on anecdotal and anonymized accounts, instructing respondents “not [to] include any identifying information anywhere on the survey . . . includ[ing] your name, address, phone number, or any other personal information.” In fact, the students who worked on the report have since attempted to withhold their paper from public disclosure given its limitations and flaws in methodology. See Brad Petrishen, *Feds May Investigate Claims of Worcester Police Misconduct Involving Prostitution*, WORCESTER TELEGRAM & GAZETTE (Dec. 18, 2022) (“We do not believe our research methods would hold up as credible due to the time frame and sampling of the study.”). Despite its best efforts, WPD has been unable to follow up with any of the respondents about their allegations, and has no information about the identity of the women surveyed, the officers alleged to have engaged in misconduct, the date, time, or location of any alleged misconduct, or any other specific information that would allow it to fully investigate the allegations without the involvement of the anonymous respondents.

Specific complaint information is essential for any kind of comprehensive investigation. Unfortunately, it is not uncommon for members of the public to impersonate police officers during interactions with women engaged in the commercial sex trade in order to avoid paying for their services. For example, less than a month ago, officers arrested an individual driving a de-commissioned unmarked police vehicle (or a vehicle modified to resemble unmarked police vehicle). The vehicle had a state police sticker and charity plate, as well as a police-style antenna on the back. The individual was also found to be carrying a wallet that said, “Mass State Police,” as well as a police badge. This particular individual had a prior arrest for sex for a fee and a past reported sexual assault allegation.

The press coverage in late 2022 attributed many of the misconduct allegations to women working with a specific organization, Living in Freedom Together (LIFT), which WPD has worked with closely in the community and supported in the past. Given the seriousness of the allegations, BOPS investigators made several attempts to meet with LIFT leadership to gather additional information so that they could further investigate the allegations. LIFT’s leadership declined to cooperate or to participate in its investigation. While WPD it recognizes that it is often difficult for victims to come forward and share

their experiences, it remains committed to treating everyone with respect and to approaching these sensitive matters with empathy and integrity.

Anonymous complaints are taken seriously by WPD. Indeed, the Department offers several pathways for members of the public to make anonymous complaints and respects the confidentiality of complainants. Without specific detail, though, the Department is limited in its ability to investigate and corroborate anonymous accounts. Despite interviewing Vice Squad officers about their work and receiving detailed information related to the anonymous complaints and subsequent investigation of the same, DOJ suggests that the Department should have done more to investigate these allegations, without offering any specific guidance or proposals as to what additional investigative steps WPD could or should have taken.

The Department expressed during its meetings with DOJ that, to the extent DOJ was aware of any other complaints, it hoped that DOJ would share any such relevant information with WPD. Despite writing in its report that it “heard multiple credible accounts” of misconduct, DOJ has not provided any information to WPD beyond what is summarized in its report. WPD supports the investigation and prosecution of any officer found to have engaged in sexual misconduct of any kind.

3. Investigations of Reported Sexual Assaults

The Sexual Assault Unit (SAU) is based out of WPD’s Detective Bureau and consists of detectives highly trained in the investigation of sexual assaults. The SAU investigates all reported sexual assaults in Worcester. During the time period relevant to DOJ’s investigation, there were 1,674 incidents coded as potential sexual assaults (SA). Because many of the SA files exist only in hard copy and cannot be easily reviewed electronically, DOJ requested a sampling of 58 SA files randomly selected based on case number. WPD provided scanned copies of those files to DOJ. Thus, DOJ’s review was limited to only 3.46% of the total SA cases reported during the time period subject to investigation. Such a small sample is insufficient to use as the basis for conclusions about the general practices of the Department, especially in this area where the trajectory of each investigation is so dependent on the facts of the case and the wishes of the victim.

Indeed, DOJ inaccurately describes the practices of the Sexual Assault Unit (SAU) and alleges that the Unit's approach is not victim-centered or trauma-informed, despite detailed information provided directly to DOJ to the contrary. Specifically, DOJ's report broadly mischaracterizes the Unit's practices and procedures as follows:

- DOJ ignored detailed information provided by officers during the investigation regarding their victim-centered and trauma-informed approach to sexual assault investigations, especially that detectives are guided by victims throughout the investigative process.
- DOJ failed to acknowledge WPD's support of victims of sexual assault through direct referrals to and partnerships with community and advocacy organizations and resources;
- DOJ failed to acknowledge the close and collaborative relationship between SAU officers and the District Attorney's Office (DA) and failed to recognize that the SAU's reports are relied upon by the DA's Office in deciding whether a case can be prosecuted; and
- DOJ failed to acknowledge and mischaracterized the SAU's efforts to corroborate and investigate sexual assault allegations by conducting interviews and follow-up with witnesses and collecting and reviewing additional evidence.

Each of these deficiencies is discussed in greater detail below.²

Victim-Centered and Trauma-Informed Policing

Contrary to the information provided by SAU officers interviewed during the investigation, DOJ repeatedly and incorrectly suggests that WPD does not investigate sexual assaults with a victim-centered and trauma-informed approach. Officers told DOJ that, consistent with MPTC training and best practices, the SAU explains to victims from the outset of their investigation that the victim holds the ball and is in charge of the investigation, including whether to follow the case all the way to court or to drop the case early. Officers inform victims about the statute of limitations and provide an overview of the investigation and prosecution process but otherwise will follow the lead of the victims and make every effort not to re-traumatize the victims by pressuring them to be interviewed or conducting

² Out of respect for the privacy of the victims whose cases are highlighted in DOJ's report, this report will not detail DOJ's shortcomings on an incident-by-incident basis.

multiple interviews. When asked specifically what “trauma-informed” policing means to them, officers expressed that it is understanding where the victims are coming from, where they are in life, the dynamics and relationships they may have with their abusers, and acknowledging that it is difficult and frightening to trust and speak with a stranger about what may be the most traumatic event that has ever happened to them. This general approach to sexual assault investigations is consistent with the Commonwealth’s Adult Sexual Law Enforcement Guidelines and MPTC training.³

The SA files referenced in DOJ’s report demonstrate these principles: several of the investigations involved victims who chose not to proceed, either by explicitly informing officers of their decision or by not showing scheduled meetings or not responding to numerous outreach attempts by officers. In these instances, the SAU respected the wishes of the victims by not pressuring them to proceed and by not further investigating their cases without the victims’ permission. However, as investigators indicated to DOJ, should a victim re-engage in the process in the future by reaching back out to WPD, the SAU would reopen the matter and continue its investigation.

Partnerships and Referrals to Support Services

DOJ faults the SAU as being “ill-equipped to connect victims with community victim advocacy services.” This is false. As addressed during DOJ’s interview of SAU investigators, the Unit partners and connects victims with a wide variety of advocacy and support groups. In cases involving children, WPD partners with the accredited Child Advocacy Center through the DA’s Office. The Center’s partnership involves several non-governmental organizations that work with child victims, including the Seven Hills Foundation. WPD works extensively with the Worcester Intervention Network through the YWCA to support victims of intimate partner abuse and sexual assault and sits on the boards of the Domestic Violence High Risk Teams (DVHRT) and Domestic Violence Fatality Review Teams (DVFRT) to be able to identify, address, and rectify potential gaps in the system. WPD routinely refers adult victims of non-intimate partner sexual assaults to Pathways for Change, a community advocacy center located in Worcester. Elder

³ See Commonwealth of Massachusetts Executive Office of Public Safety and Security, *Adult Sexual Assault Law Enforcement Guidelines* (2017), <https://www.mass.gov/doc/2017-adult-sexual-assault-law-enforcement-guidelines-0/download>. See also U.S. Dep’t of Justice, Office on Violence Against Women (OVW), *Framework for Prosecutors to Strengthen Our National Response to Sexual Assault and Domestic Violence Involving Adult Victims*, <https://www.justice.gov/ovw/framework-prosecutors-strengthen-our-national-response-sexual-assault-and-domestic-violence>.

victims are referred directly to Elder Services, a state advocacy service with connections to other community services. WPD supplements these referrals as appropriate, including for victims with physical and developmental disabilities.

These referrals and partnerships are thoughtful and victim-centered; indeed, to the extent WPD is a step removed once the referral is made, that distance is created to protect victim confidentiality and to protect disclosures made to clinicians and psychologists from discovery. Many of these organizations and partnerships were referenced by officers in their interviews with DOJ investigators. Some of these resources are even mentioned in the very SA case files that DOJ referenced in its report.

Documentation and Coordination with DA's Office

WPD, and the SAU in particular, has a very close relationship with the Worcester County DA's Office, frequently collaborating on cases and working together to connect victims with support services and other resources. Ultimately, the DA's Office, equipped with the SAU's reports and evidence, decides whether or not to prosecute each case. As such, and as recognized by the Commonwealth's Guidelines, officers have an obligation to make note of important details, including, but limited to, any physical or verbal resistance on the part of the victim, any victim injury, the victim's thoughts before and during the assault, the relationship between the victim and offender, any alcohol or drug use or other incapacitation of the victim, the existence of any physical evidence, any seemingly inconsistent statements made by the victim, any memory blackouts or lapses during or after the assault, and any delays in reporting.⁴

DOJ describes SAU's reports as "seriously flawed" for including these kinds of details, alleging that the detectives "relied on problematic stereotypes" and "uninformed assumptions" (p.25). But including these details—facts that are essential in evaluating whether there is sufficient evidence and probable cause to satisfy the elements of the crime under Massachusetts law—is necessary and important to the SAU's work. These reports are not opinion pieces, nor are victims met with skepticism or disbelief; these

⁴ See Commonwealth of Massachusetts Executive Office of Public Safety and Security, *Adult Sexual Assault Law Enforcement Guidelines* (2017), at p.16-18, <https://www.mass.gov/doc/2017-adult-sexual-assault-law-enforcement-guidelines-0/download>.

reports are used to determine what charges, if any, are available for prosecution and must accurately include all potentially relevant facts.

Assessment of All Available Evidence

Contrary to DOJ's assertions, WPD collects, reviews, and analyzes all available evidence in its sexual assault investigations. In the incidents cited in the report alone, detectives interviewed (or sought to interview) victims, requested and reviewed phone records and cell tower "ping" locations, interviewed the victims' friends and loved ones, and reviewed video footage from surveillance cameras.

The SAU's approach to this additional evidence is consistent with its victim-centered model: officers will not put victims in danger or involve others in the investigation without permission from the victim. If officers are unable to reach a victim after making reasonable efforts to do so, they will not proceed with speaking to other witnesses or collecting additional evidence so as not to endanger or retraumatize the victim or to break the trust between the officers and the victim.

4. Enforcement Activities, Data Collection, and Data Analysis

DOJ's report, like the CNA Racial Equity Audit before it, criticizes WPD for its data collection and analysis practices. The Department is fully supportive of additional data collection and sharing of data with the public, but has, to date, been limited by the capabilities of its record management system (RMS). As described more fully in Part III below, the City and Department are in the process of developing and implementing a new RMS system that will allow for more extensive data collection and analysis. WPD informed DOJ of this replacement project several times, including during their first meeting in December 2022. In January 2024, in an effort to align with DOJ on these data-related issues as it worked to configure the new RMS platform, WPD reached out proactively to DOJ and sought their guidance as to best practices related to RMS data capture, reporting, review, and analysis. DOJ recommended three consultants that WPD could consider reaching out to for advice, but did not otherwise offer any specific guidance.

DOJ’s conclusion that WPD’s enforcement activities disproportionately affect Hispanic and Black people is based primarily on a review of traffic stop, citation, and arrest data. While this trend was also observed in the CNA Audit, DOJ’s data analysis is seriously flawed in that it relies on “the overall demographics of drivers *stopped* by WPD” (p.27) (emphasis added). But this conclusion entirely unsupported because WPD does not collect race data on drivers *stopped* by the Department—something that it has been criticized for by both CNA and DOJ. WPD does, however, collect race data for *citations*. In comparing citation data to Worcester census data from 2018 to 2023,⁵ the disparities observed by DOJ are much less significant:

Race	% of Citations	% of Population	Difference
White (Not Hispanic)	52.1%	50.5%	+1.6%
Black	15.6%	12.1%	+3.5%
Asian	2.8%	6.9%	-4.1%
Hispanic	27.5%	24.9%	+2.6%

DOJ also relied on data related to arrests for minor offenses in its conclusion that racial disparities exist in WPD’s enforcement activities. While the new RMS system will help the Department conduct the kinds of analyses that DOJ sought to review in their investigation, it is worth noting that, as CNA found, the data shows that racial disparities actually *decrease* where officers have greater discretion in issuing citations. This suggests that these disparities cannot simply be explained by officers’ discretion alone, and that there are other factors that need to be better understood and accounted for in the analysis.

⁵ See <https://www.census.gov/quickfacts/fact/table/worcestercitymassachusetts/PST045223>.